WIFI 5GHZ & 2.4GHZ SIGNAL OUTPUT

Firstly, this will only work if the Wi-Fi hub sends a signal which is both 2.4ghz & 5ghz.

1)Log onto the back end of your Wi-Fi provider (webpage or app used to manage your HUB/Router)

2)Locate the section which mentions 2.4ghz and 5ghz section.

3) Now the Wi-Fi hub will have the same name for both 2.4ghz and 5ghz

4) You need to separate the 2 out

5) Set the 2.4ghz hub name to be *Your router/hub name*

6) Set the 5ghz hub name * Your router/hub name*1 (add a character or number something to identify the different Wi-Fi network names)

7) This then separates the 2 networks out and shows them as 2 Wi-Fi networks

8)Follow the Wi-Fi troubleshooting on how to connect your phone to your controller.

9)Go back onto the hub manager page and set both the 2.4ghz and 5ghz to have the same Wi-Fi network name.

10)As your Wi-Fi controller will already be connected to your Wi-Fi hub this will not matter if the 2.4ghz and 5ghz are on the same Wi-Fi network.

Please copy hyperlink for additional information on how to change the Wi-Fi network name , Please note that this is for a BT HUB only this will vary from provider to provider :
https://youtu.be/SCLi1ITsalk