

# NC-X2 Install Manual 48V124V112V Version 240424

Non



16680 N 51st Ave Units 4 & 5 Glendale, AZ 85306 (480) 576-2489 www.NomadicCooling.com/Support

# TABLE OF CONTENTS

INTRODUCTION2
ITEMIZED PARTS LIST
IMPORTANT SAFETY INSTRUCTIONS5
NC-X <sup>2</sup> SPECIFICATIONS
INSTALLATION INSTRUCTIONS7
ELECTRICAL WIRING SCHEMATICS12
CONTROL PANEL WIRING PHOTOS 15
TROUBLESHOOT COMMON ISSUES18
WARRANTY INFORMATION
RETURNS, CANCELLATIONS, and
MISSING PARTS

### INTRODUCTION

The NC-X<sup>2</sup> Air Conditioner ("AC unit") is designed and intended for installation on the roof of a recreational vehicle during or after the vehicle is manufactured.

The NC- $X^2$  can be installed by one person with brief help from one additional person. Reading this installation manual in its entirety first will ensure the proper installation and function of the NC- $X^2$ .

Keep a record of the following information:
Model NC-X <sup>2</sup> Rooftop AC Unit
Serial No
Date Purchased
Installed By

Nomadic Cooling reserves the right to modify appearance and specifications without notice.



Always bench test AC unit before installing.



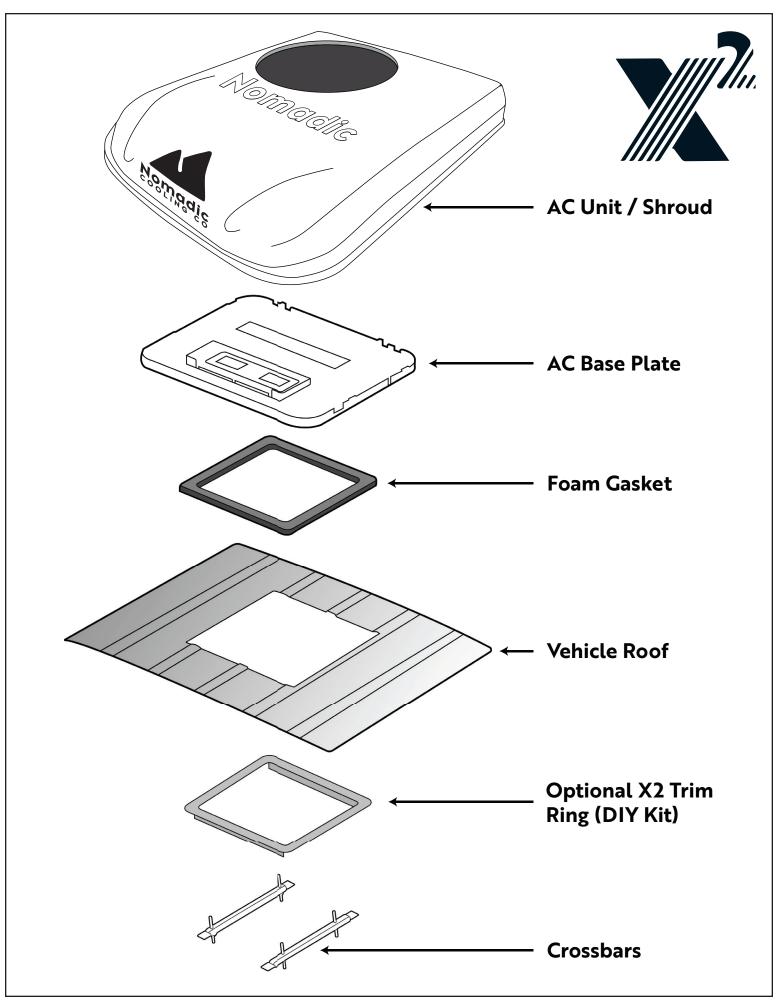
Check to ensure all required parts are included (see page 3).



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ITEMIZED PARTS LIST																											
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	PARTS LIST	NC-X <sup>2</sup> AC Unit (Host Box)	D Qty Part Name	A 1 NC-X <sup>2</sup> Air Conditioner (black or white)	3 1 Foam Gasket (14.25" x 14.375" interior dimension)	C 2 Crossbars (foam-wrapped)	0 1 Flush Mount Metal Faceplate (in foam pouch)	E 9 Faceplate Screws (black)	E 4 M8 Mounting Bolts	C 4 M8 Mounting Nuts	H 4 Mounting Bolt Lock Washers	4 Mounting Bolt Washers	I I Remote Control	4 1 Leveling Strip	- 1 Foam Air separator	1 1 Boxed and bagged Control Panel and wire harness	I Rooftop Template with cutout for 14x14" opening	2 Plastic Spacers (optional) for Crossbars (no trim ring)	DIY Kit (Optional)	I Power Bundle, incl. fuse, connectors, and terminals	2 1 NC-X <sup>2</sup> Trim Ring (optional for installation)	7 1 Template cutout for 14x14" opening (refer to N)	5 20 Zip Ties 10 large + 10 small) and Sticky Plates (10)	I Tube of Polyurethane Adhesive Sealant	J 1 Wide Thermo Tape (5 ft) for Air Separator	/ 1 Four 5/16" Stainless Steel Terminals, 3/4" Heat	Shrink Wraps (3 red, 1 black), and Thread-locker
																M	Favor of Velocity		bundle has characted bundle has characted included as characted	components, and are not	12V and 24V models.						



# **IMPORTANT SAFETY INSTRUCTIONS**

This manual contains safety guidelines and instructions that can aid in reducing or eliminating the risk of accidents and injuries.

# A. Recognizing Safety Information

The safety alert symbol is utilized to notify potential physical injury hazards. To avoid possible injury or death, follow all safety messages that come after this symbol.

# **B. Understanding Signal Words**

Signal words identify safety and property damage messages and indicate the degree of hazard seriousness.



**WARNING** is used for hazardous situations that could result injury (including death, severe, moderate or minor injury if not avoided.



**NOTICE** is used for situations that could result in AC unit or vehicle damage or unnecessary complications in the installation process.

**HELPFUL TIP** is used for useful information or best practices.

# **C. Supplemental Directives**

To avoid potential injury and even death, read and follow all of the safety information and instructions.

Read and comprehend these instructions before installing, using, servicing, or maintaining this AC unit. Poor installation, operation, servicing, or maintenance of this AC unit can result in severe injury. Follow all instructions. The installation must comply with all applicable local and national codes, including the latest edition of the following standards:

### USA

- ANSI/NFPA70, National Electrical Code (NEC)
- ANSI/NFPA1192, Recreational Vehicle Code

# CANADA

- CSA C22 1. Parts I & II, Canadian Electrical Code
- CSA Z240 RV Series, Recreational Vehicles

# D. General Safety Messages

**WARNING** - Failure to follow the subsequent warnings could lead to death or serious injury.

- A qualified service technician MUST install or service this product.
- Do NOT modify this product in any way. Modifications can be extremely dangerous and void any warranties.
- Do NOT add any devices or accessories to the AC unit unless specifically authorized in writing by Nomadic Cooling Co.

# **NC-X<sup>2</sup> SPECIFICATIONS**

Nomadic COOLING CO

**OFF-GRID AIR CONDITIONING SYSTEMS FOR VANS, RVS & RIGS** 

#### PRODUCT: MODEL:

22.5" Shroud available MODEL 24V **12V 48V** in Arctic White or Obsidian Black. Current ECO Mode 8A 27A 17A Current MAX Mode 15A 35A 55A Rated Power 1,070W 900W 720W 28 Fuse Size 30A 50A 70A Nomadic Rated Cooling Capacity (BTU) 12,150 10,280 8,188 **Power Cord Specification** 10 AWG 8 AWG 4 AWG Nomadie R134a @ 450g ± 30g Refrigerant **Refrigerant Oil** POE68 Engineered to fit 14"x14" Speed Range 1,000 to 3,000 RPM industry-standard Weight 44 lbs rooftop opening. 13.5" Interior Faceplate Dimension 16<sup>1</sup>/<sub>4</sub>" x 16<sup>1</sup>/<sub>4</sub>" (flush mount) Noise (Decibels) ≤ 60 dBa Powerful cooling, **Operation Modes** Auto/ECO/MAX/Fan and 40% smaller than comparable 54°F to 89°F Min-Max Temp Settings units on the market! 14 One (1) Year + Extension Option Warranty 'ARRAN 6.9 Flush-mounted, powder coated Remote control Our quietest, lowest profile AC unit yet! Modern, crisp Obsidian Black interior faceplate. LCD panel included 48V, 24V and 12V systems available User Installation and Operation Guide available at NomadicCooling.com

www.NomadicCooling.com | 480-576-2489 | 16680 N. 51st Ave Suites 4-5, Glendale, AZ 85306

6

NC-X<sup>2</sup> Installation Manual Ver. 240424

OOLING

A A I C O

NOM



NC-X<sup>2</sup> Rooftop AC Unit

48V/24V/12V AW/OBS

# **INSTALLATION STEPS**

1. The NC-X2 is designed to fit an industry standard 14"x14" opening. If you need to cut a rooftop opening, mark the interior ceiling using the cardboard template provided in the host box.



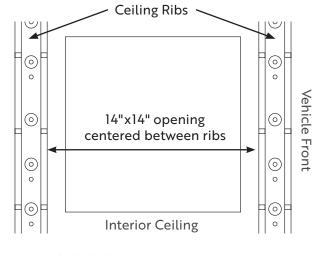
Never cover AC top fan. Do not cut into structural beams.



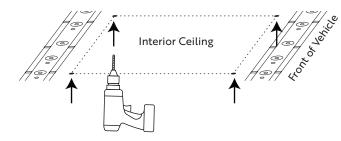
When determining AC unit location, be sure to allow for the 22.5" x 28" shroud when positioned on the roof. Make sure there are no electrical or other encumbrances in the way.

2. Make sure the planned opening is centered from all four sides. This gives the best chance for easy installation.

Center the opening between the ribs of the interior ceiling.



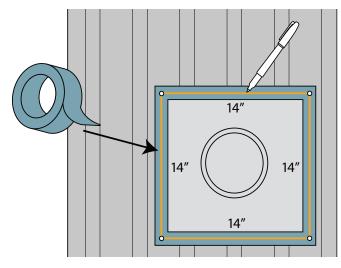
Using the 14"x14" template provided, mark the four corners with a permanent marker.



**3. Drill each corner** of your markings through the interior roof using a 1/8" bit.



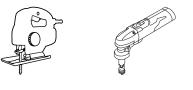
On the exterior rooftop, use painter's tape and a permanent marker to draw your 14"x14" cutlines from hole to hole. Make multiple passes with the permanent marker.



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If you make a mistake replace the tape and try again. Measure repeatedly to make sure your lines create a perfect 14"x14" square.

**4.** Cut on your lines on the rooftop using a jig saw, nibbler or cutting wheel.

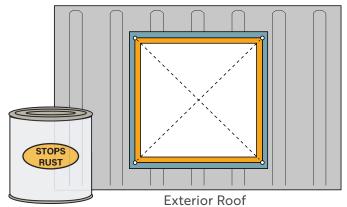




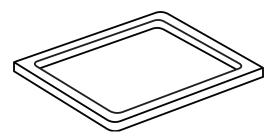
Use a sander or file to smooth out the rough edges after cutting.



 Paint around the edges of the cut roof opening to prevent rust. You can use any color rust-preventative paint.



- 6. Remove tape and clean surface.
- 7. Remove waterproof gasket from box.





Make sure area/paint is clean, dry and clear of all debris.



Use alcohol wipes or PrepSol to remove oil or wax from vehicle roof.

If placing gasket over a high or uneven roof surface, remove small amounts of the 14"x14" gasket to match roof contours.

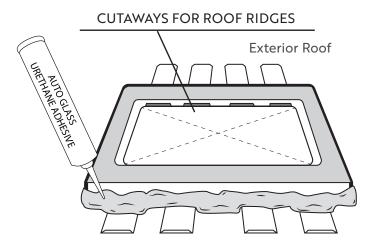


Use blade to cut away gasket if needed.





Remove gasket adhesive only after making any necessary cuts. Place the gasket sticky side down. 8. Apply polyurethane adhesive sealant (included in DIY kit) around 14"x14" gasket.



9. Gently place AC unit on roof over gasket. Inner gasket dimension is 14"x14", outer dimension is 16.25"x16.25". Measure sideto-side until centered on all four sides.



Be careful not to puncture, rip or tear the gasket with AC unit's mounting bolts.

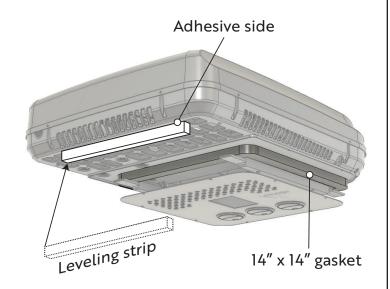


Do not put adhesive on top of gasket.



Do not damage electrical components when placing AC unit.

**10. Adhere optional leveling strip** behind the foam gasket.



**11. From inside the vehicle add the crossbars** to attach AC unit to the roof. Locate the mounting bolts, washers and nuts.



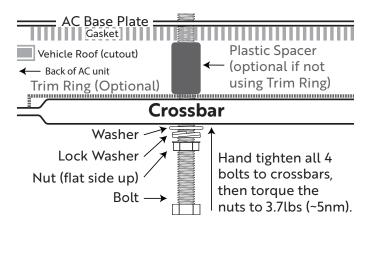
Do not use electric drill on crossbars.

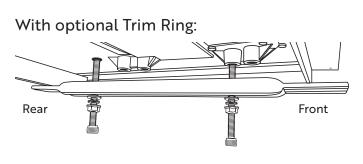
**12. If possible with your particular build, we recommend using a trim ring** to provide additional support around the rooftop opening. The DIY kit includes a Nomadic Cooling X<sup>2</sup> trim ring. Professional upfitters typically create their own custom trim rings.



**13. Add the nut, washer and lock washer** to each of the four bolts that screw into the AC unit base plate through the crossbar.

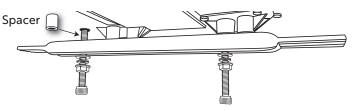
Hand-tighten all four bolts to the AC unit. Do not over tighten! Once all four bolts are hand-tight, torque the lock nuts to 3.7 lb to secure the crossbars to the AC unit, and the AC unit to the roof.





 If NOT using a trim ring, you may use
 the optional plastic spacer for the two rear bolts, between the crossbars and the AC unit base.

Without Trim Ring and with optional spacer:





During the installation process, if the locking nut is installed too tightly, it may cause deformation of the AC unit base plate. The spacer can play a limiting role, with any excess locking force acting on the spacer instead of the AC unit base plate.



A sticker found on the bag of bolts may say to tighten to 5.0 lbs. of torque, please disregard and use the recommended 3.7 lbs.



AC unit will help to create pressure. When securing AC unit to the vehicle, increased compression of the gasket will level the unit against the roof. No light should be visible.

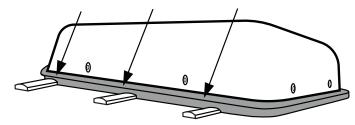


Do not over-tighten mounting bolts. Bolts will rotate if over-torqued, and may break from AC base plate. Over-tightening will void warranty.



Our gaskets are used for vibration absorption. It is very high density and can't be compressed more than 10%. Use gasket tension to control AC unit's distance from roof surface.

AC unit should be resting on foam gasket and not on the vehicle's roof.



Over compression of the unit to the roof may cause the internal fan to rub against the fan housing.



Be sure the fan blades rotate freely prior to starting the unit.

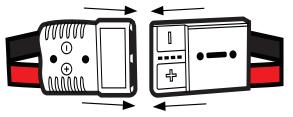
**12. Install and connect LCD control panel** before connecting to power to avoid blowing internal fuse.



An appropriately-sized fuse must be placed between your power source and the AC unit:

48V = 30A fuse 24V = 50A fuse 12V = 70A fuse

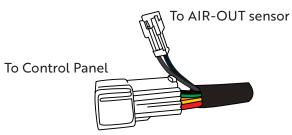
13. Connect DC power wires to unit. "Quick Connection to DC Wiring Harness" included.
12V systems use an Anderson connector, 24V and 48V systems use a similar Anderson style connector.



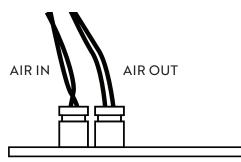


Make sure wiring is appropriately sized and is no smaller than 4AWG.

**14. Attach LCD** control panel and AC wiring harnesses.



**15. Attach thermostat** wires to control panel wiring harness.

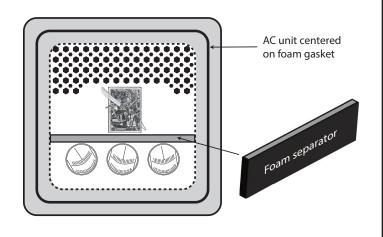


Details of control panel connections are shown in electrical diagrams that begin on page 12 for all of the X<sup>2</sup> models.



Condenser is always to the left of the black wire. Be careful not to break these wires.

**16. Use the foam separator** to properly separate hot air from cold air as it enters and exits the AC unit.



- 17. Use heat resistant tape to secure the air separator in place. Use your best judgment on how much tape to use and where to adhere it, as every installation is different. The tape helps the air separator keep the warm and cool air separated.
- **18. Test** all connections between the power source and the unit for excessive heat during normal operations.
- **19. Install faceplate.** Line up the faceplate vents with the air-out fan openings in the AC base plate. Use 8 black screws (included in DIY installation kit) that will match your vehicle interior to secure the faceplate to the ceiling.

The faceplate does not screw into the AC unit base. It attaches (flush mounted) to the vehicle's ceiling directly.

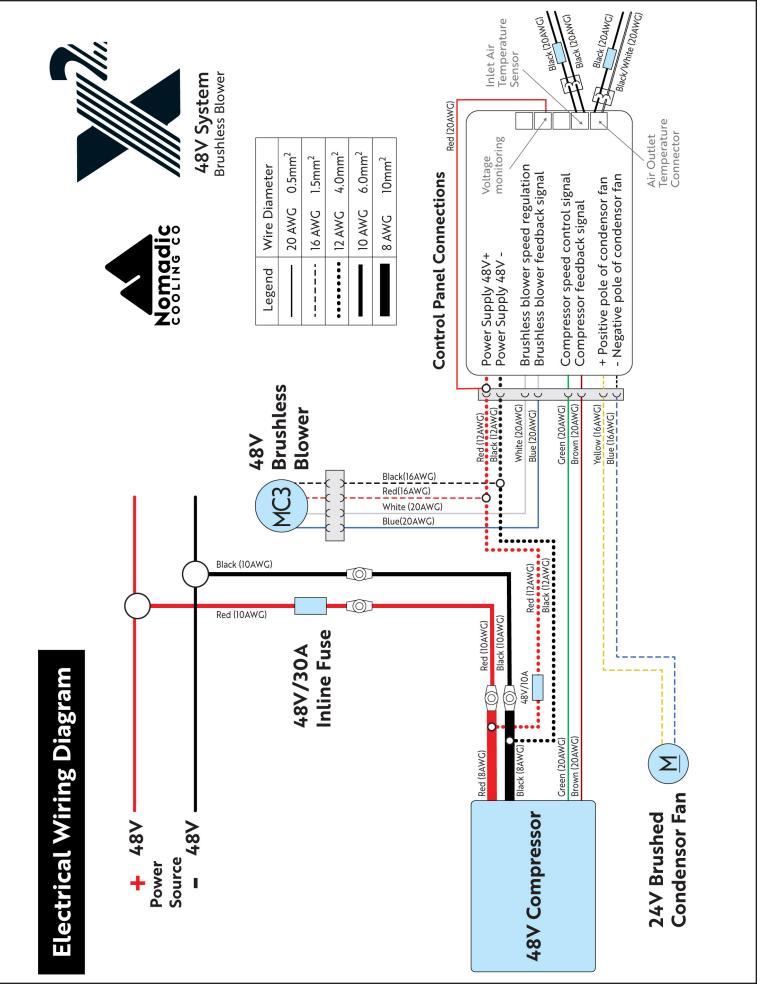
Vehicle Ceiling

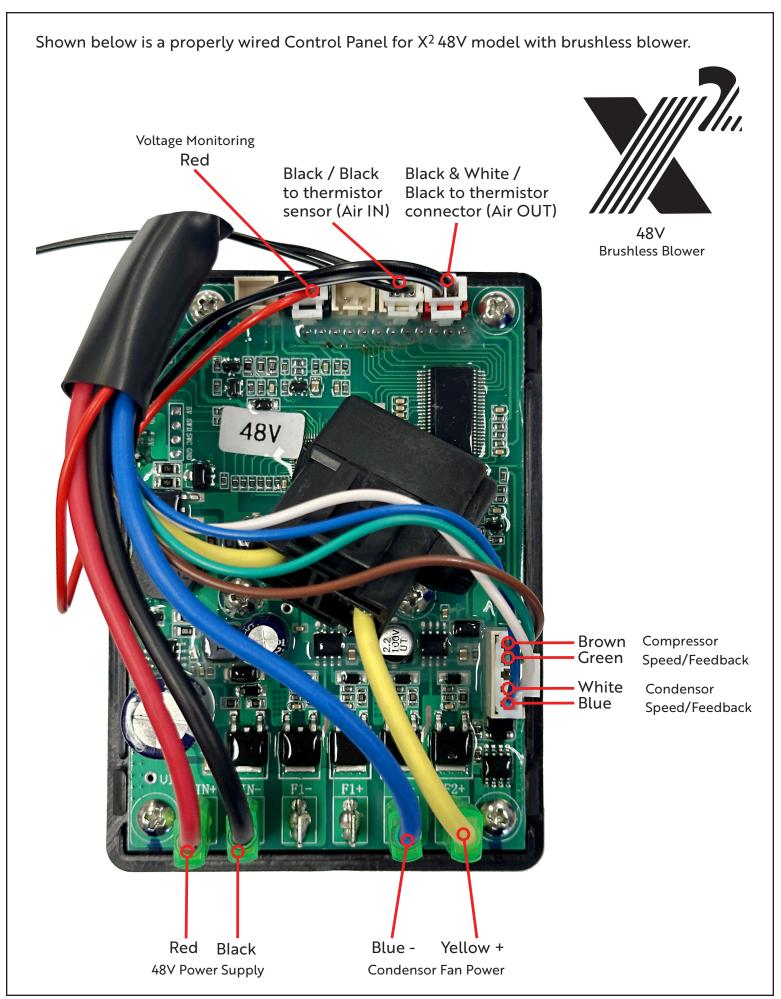
**Congratulations!** 

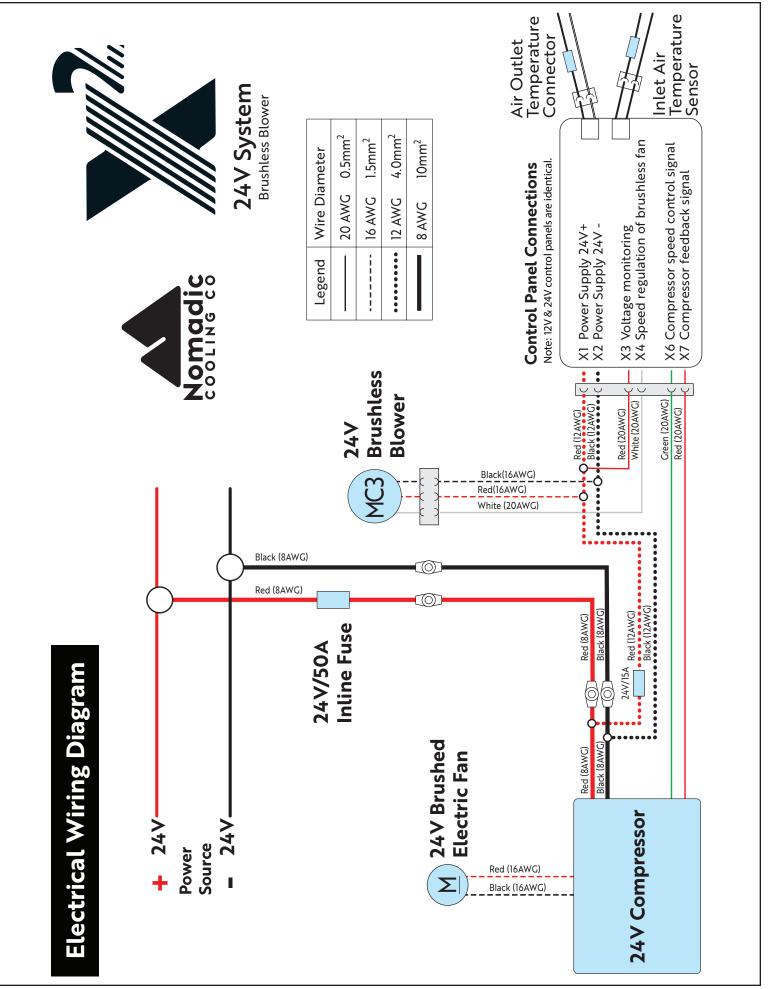
Your Nomadic Cooling X<sup>2</sup> AC unit rooftop installation is complete. Now...

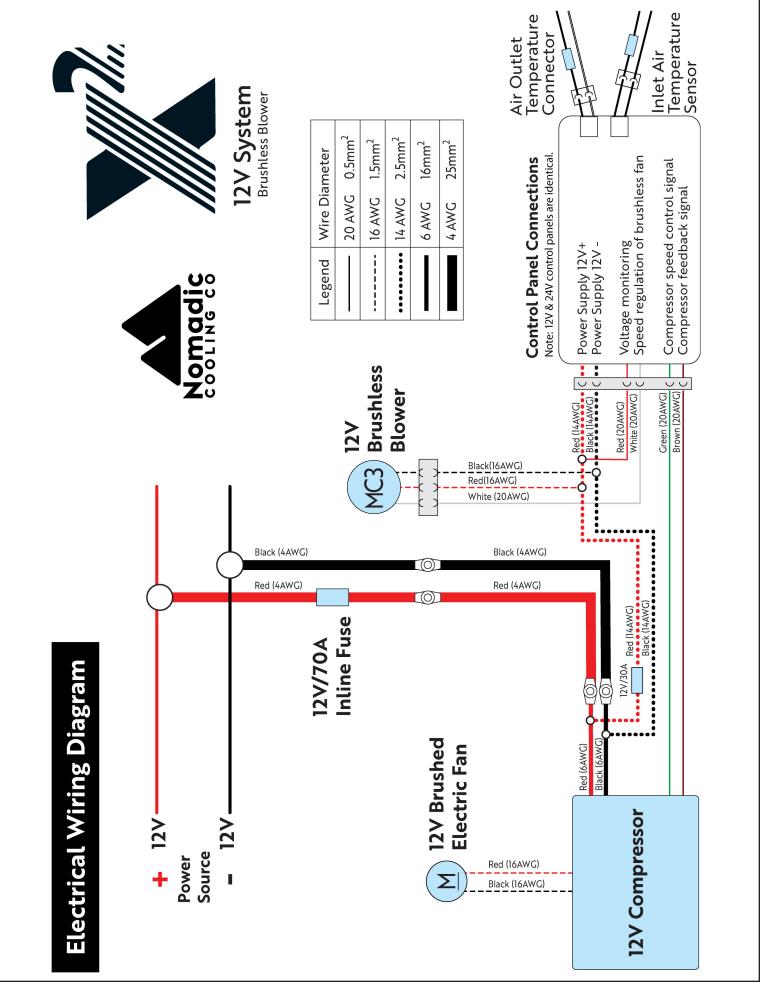




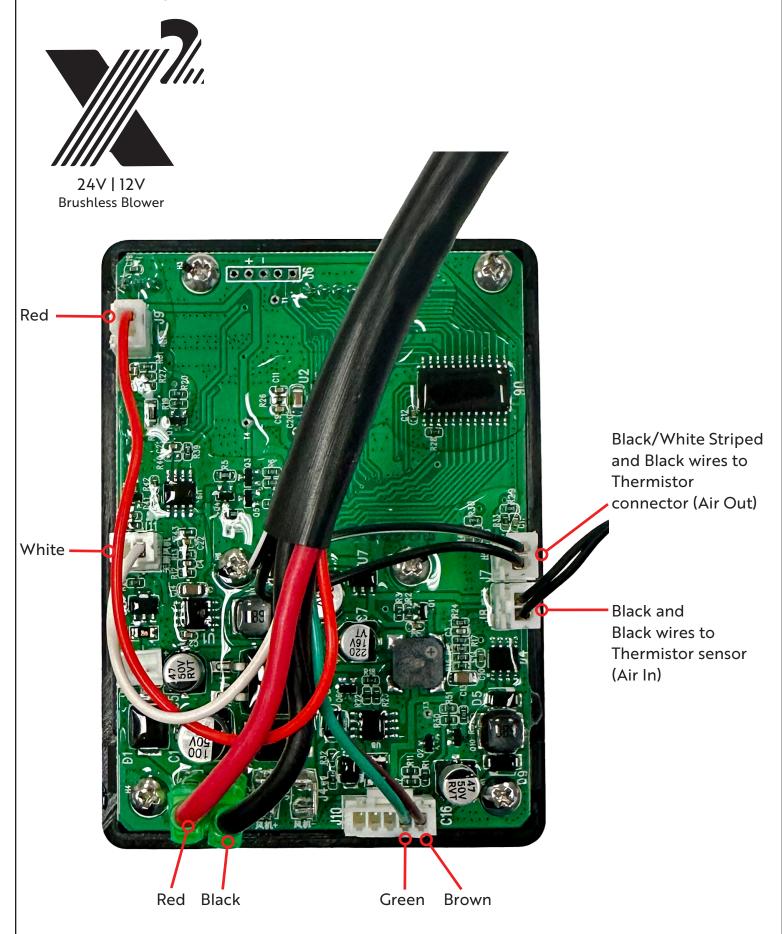


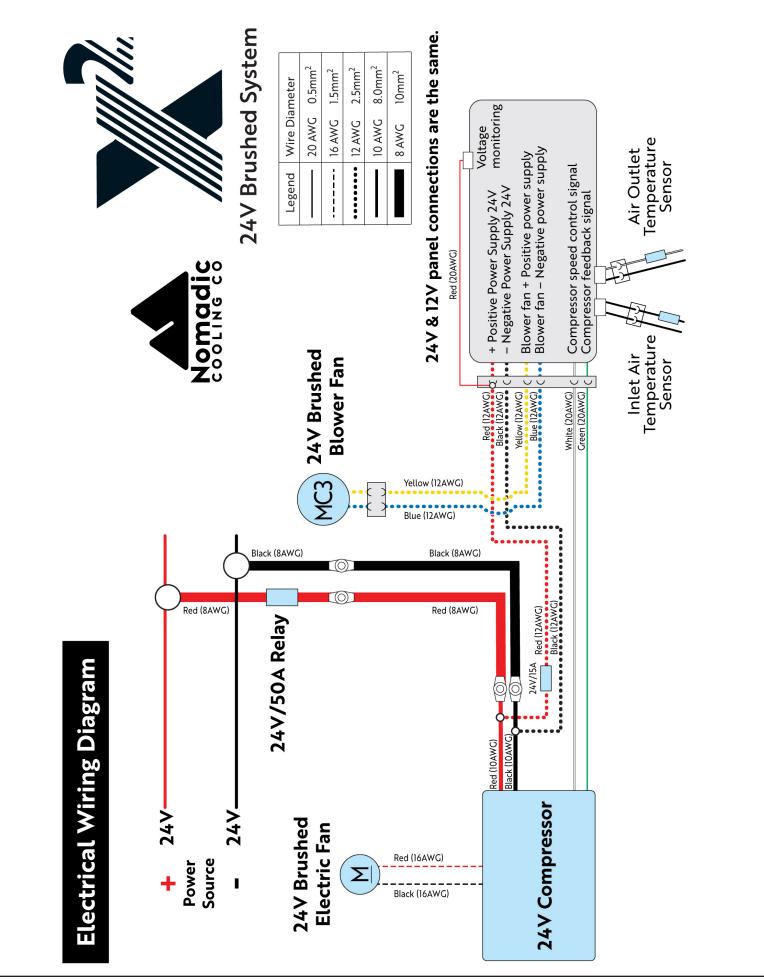


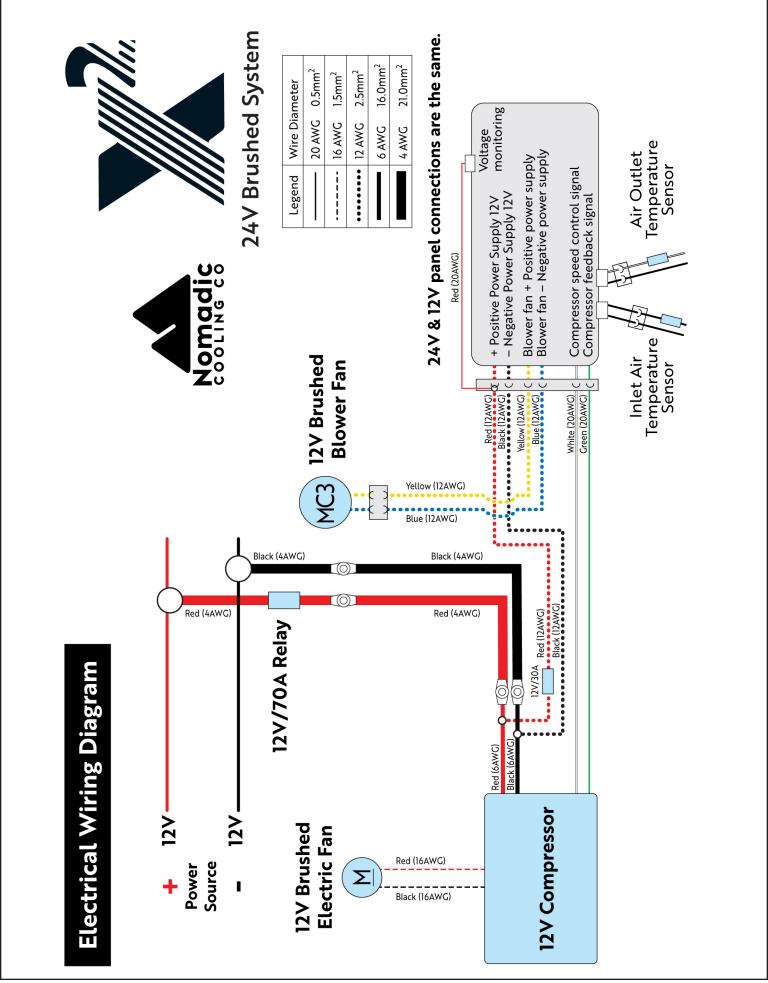




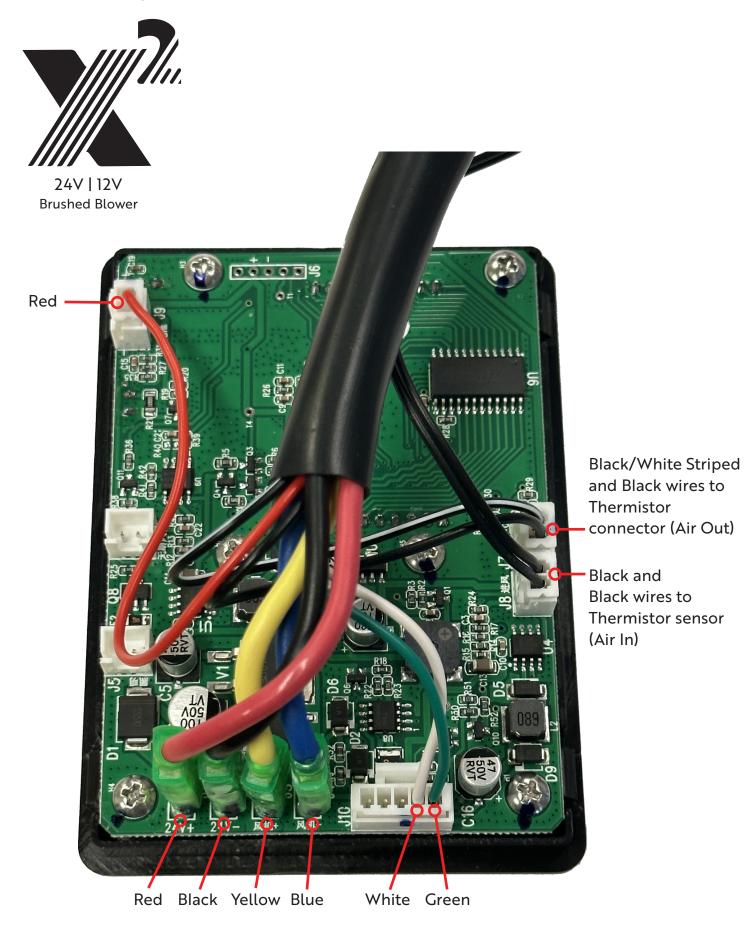
This is a properly wired Control Panel for the X<sup>2</sup> (24V and 12V) models with brushless blower.







This is a properly wired Control Panel for the X<sup>2</sup> (24V and 12V) models with brushed blower.







# WARRANTY POLICY For X Series DC-Powered Rooftop AC Units

Nomadic Cooling is dedicated to delivering top-quality products coupled with outstanding customer service. We provide an industry-leading warranty for our products to ensure your satisfaction and peace of mind. Technical support is available for the lifetime of any X Series AC unit. Please review the following warranty policy.

#### 1. Warranty Period

All X Series AC units are covered by a one year warranty period which begins on date of purchase. An optional one-year extended warranty is available if purchased prior to initial warranty period expiration. Note: X<sup>3</sup> AC units purchased prior to December 1, 2023 are covered by an initial two-year warranty.

#### 2. Warranty Coverage

During the warranty period, the Nomadic Cooling Co Warranty will cover all X Series AC units that experience any defects due to manufacturing or workmanship issues. The customer shall be responsible for all shipping costs to get the X Series AC unit to and from Nomadic Cooling for inspection, repair, replacement or upgrade.

#### 3. Optional Extended Warranty (X2 and X3)

You may purchase a one-year extended warranty for any X Series AC unit which provides the same coverage as described above (#2).

#### 4. Optional Refundable Core Charge

If you wish to have a replacement X Series AC unit shipped prior to Nomadic Cooling receiving the warrantied unit, a core charge of up to 50% of the Manufacturer's Suggested Retail Price (MSRP) may apply. This core charge is intended to ensure the return of the warrantied unit to Nomadic Cooling. The core charge will be added to the purchase price of the replacement unit and is refunded upon Nomadic Cooling's receipt and evaluation of the returned unit. If the warranty department determines that a defect was due to Nomadic Cooling's fault, the core charge will be refunded in full.

#### **5. Exclusions and Limitations**

The following are not covered by the warranty:

- Damage caused by misuse, negligence, accidents, or unauthorized modifications.
- Damage resulting from improper installation, maintenance, or storage.
- Damage caused by natural disasters, fire, water, or any other external factors beyond our control.
- Normal wear and tear, cosmetic damages, or minor imperfections that do not affect the functionality of the product.
- Warranty, including an optional extended warranty, is non-transferable.

#### 6. Labor Exclusion

Nomadic Cooling's warranty policy does not cover any labor costs associated with the inspection, repair, or replacement of an X Series AC unit. Any additional expenses related to labor, including but not limited to installation, removal, or troubleshooting, shall be the sole responsibility of the customer.

#### 7. Warranty Claims

To initiate a warranty claim, please e-mail or call us. Our representatives will guide you through the necessary steps and provide instructions on how to proceed with the warranty claim.

Please note that this warranty policy is subject to the terms and conditions stated herein and may be subject to change without prior notice. Nomadic Cooling reserves the right to determine the validity of all warranty claims and to make the final decision regarding repairs, replacements, or refunds.

For warranty claims, additional information or any questions, please contact us at:

Support@NomadicCooling.com or call us at (480) 576-2489.

# **Troubleshoot Common Issues**

All of our AC units are bench tested before leaving the Nomadic Cooling warehouse. In the unfortunate event that your AC unit is not working properly, you should consider some of these more common problems that our technical support team encounter.

- 1. Power issues. Using a voltmeter, measure the voltage the AC unit is receiving from the power source. A drop in expected power will cause a drop in cooling capacity for the AC unit, just as it would cause a light bulb to not glow as brightly.
- A. **If the voltage getting to the AC unit is low**, the first thing to consider is the distance from the power source to the AC unit. Voltage loss in wires increases as the distance grows. Our AC unit power cord specifications are conservative, but if the distance is greater than 15-20 feet, it may be necessary to use a thicker gauge wire.

If the wiring distance is not an issue, you can check the following:

- B. Check the fuse or breaker, and any other inline components between your power source and the AC unit. Check the wiring connections to and from these components. Ensure that your fuse or breaker are properly set, inspect the wiring in and around such components for any cracks or looseness.
- C. Check the wires from your power source to your AC unit. While running these wires through a vehicle's framework, it can be necessary to twist and wrap around obstacles, or feed them through narrow spaces, often with sharp edges exposed. This can result in damage to

the wires or insulation, which will cause a grounding or short, and a drop in amperage to the AC unit.

2. Are the Crossbar Bolts too long for your needs? Every build is different, and if you find that the crossbar bolts are too long, you can use a cold saw, bandsaw, grinder or hacksaw to trim them down to the length you need.



Remember to wear safety goggles.

Thread the nut before cutting the bolt and then use it to re-form the thread after cutting.

# If you need to contact technical support...

Every system is different, so it is extremely helpful (if not necessary) for our support team to have photos of your setup to help troubleshoot any problems. Please be prepared to take any photos that may be necessary to support@nomadiccooling.com.

You can also initiate support requests by e-mailing support@nomadiccooling.com. Or you can call (480) 576-2489. Our support team attempts to respond as soon as possible and we strive to always respond within 24 hours Monday through Friday.



# **RETURNS, CANCELLATIONS AND MISSING ITEMS**

#### Returns

Nomadic Cooling will gladly accept returns within 30 days of acceptance of order. Please e-mail Info@NomadicCooling.com or call (480) 576-2489. Any returns after 30 days are subject to prior approval.

Only items in their original condition with all packaging, accessories, instruction manuals, warranty cards, and UPC codes will be accepted for return.

A 15% restocking fee will be assessed for all return orders. Customers are responsible for the cost of shipping of any product returned to Nomadic Cooling. We are happy to arrange for return shipping using our provider rates, or shipping can be arranged independently. Returns must include a tracking number.

If a returned product arrives at Nomadic Cooling with damage due to mishandling, poor packaging, or in otherwise unusable condition for resale, then an additional fee may be assessed.

Products should be returned to: Nomadic Cooling Co 16680 N 51st Ave Unit 4-5

Glendale, AZ 85306

Due to some products being shipped directly from the manufacturer, please check with a Nomadic Cooling employee where to send all other returns.

Returned products will be assessed for damage upon receiving at Nomadic Cooling.

Refunds will not be processed until the product is received, inspected, and/or tested by Nomadic Cooling.

All refunds will be processed back to the original payment method and/or store credit.

#### **Order Cancellations**

If you wish to cancel your order for any reason, please let us know as soon as possible. Please e-mail Info@NomadicCooling.com or call (480) 576-2489.

If you are canceling before the order has been shipped, then we will process a refund back to the original payment method. If you are canceling after the order has been fulfilled, then the cancellation will be processed as a return and is subject the restocking fee and shipping costs. If applicable, you will be responsible for any "stop and return" fees.

#### **Missing Items**

Upon receiving your order from Nomadic Cooling, please immediately open the package and inspect the contents to ensure all items from the order have been included. If you suspect that an item is missing or the incorrect item was sent, please notify a Nomadic Cooling employee ASAP so we can assess the order. If you fail to notify Nomadic Cooling within 14 days of accepting an order with missing or incorrect items, then you will be responsible for shipping costs for the missing or incorrect item(s).

To better prevent orders with missing or duplicate items, and for ease of tracking, Nomadic Cooling will only be shipping orders once all items in the order are ready for shipping. Nomadic Cooling will not send partial shipments. Exceptions may occur when specifically requested by the customer and/or item(s) in the order are on backorder. Products are shipped the same day they are packaged and ready, unless requested otherwise.