ProSteel Tornado Door Warranty

LIMITED LIFETIME WARRANTY

ProSteel warrants the tornado door to be free from defective materials and workmanship for one year from the date of original purchase and this includes biometric and electronic locks. This warranty does not apply to damage or loss resulting from accident, alteration, misuse, unauthorized entry or improper installation, damage resulting from exposure to moisture and/or condensation, nor does it cover wear or scratching of paint or plating.

If the product should become defective within the warranty period, ProSteel will repair or replace it (at ProSteel's discretion) free of charge. The damaged door must be returned by prepaid freight to the factory. A replacement door or part will be shipped curbside delivery. Should any defect be noted, the purchaser agrees to inform ProSteel in writing before any work is performed.

Caution: All repair work claimed under this warranty must be approved by the manufacturer prior to repair. Any unauthorized repair, dismantling, or tampering with the locking mechanism shall nullify this warranty.

PROSTEEL SECURITY PRODUCTS WILL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OR EXPENSES. THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY FROM PROSTEEL SECURITY PRODUCTS, WHETHER EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

This warranty gives you legal rights, you may also have other rights, which vary from state to state. For more information respecting your warranty, please contact:

For more information respecting your warranty, please contact:
ProSteel Security Products
Customer Service Dept.
1400 South State
P.O. Box 977
Provo, UT 84603
1-877-501-SAFE