

ZOOM 65V3 Product Disclaimer

The delivery will be made on the scheduled date unless there is a force majeure event such as a natural disaster, including epidemics. If there is any other unforeseen force majeure interference, such as an epidemic, the delivery time will be postponed and updated on the official website.

The product is not assembled and requires a certain amount of hands-on ability. Please note it before purchasing. After unpacking, no return or exchange will be made on the grounds that you cannot assemble it. If you want to return or exchange, you must keep the entire package, accessories and gifts, and the appearance of the product intact.

The ZOOM65 V3 coating process involves anodizing, electrostatic spraying and electrophoresis. Due to the special surface processing properties, minor and unavoidable dust spots and textures may be present on the case's surface. The visible distance of dust spots is 30cm, and the spot size is $<0.1\text{mm}$ across the entire surface. If there are not more than 2 points, it is not covered by the after-sales range.

1. The screen of this kit is an LCD screen. There is a gap between the frame of the screen and the top case. This is not a quality issue and we do not accept returns or exchanges.



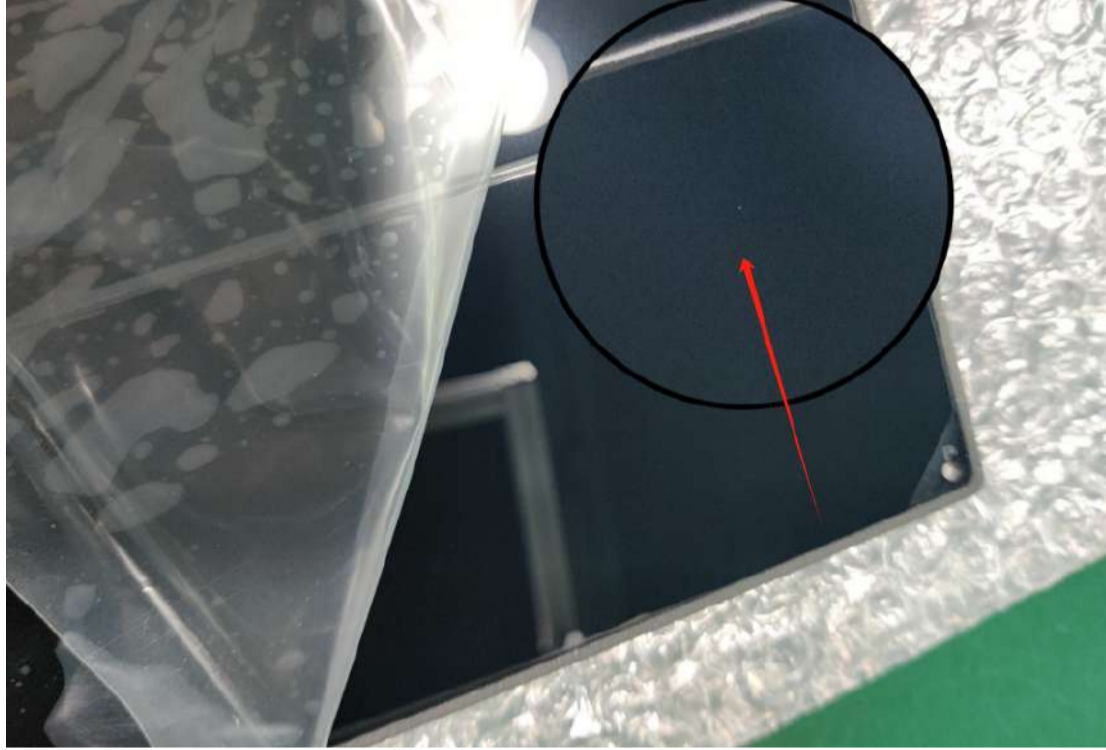
2. Due to the nature of CNC and Electrostatic coated processing, there may be minor and unavoidable machining marks or slight defects on the inside of the top and bottom case. However, once the keyboard is fully assembled, these marks do not affect the appearance, and they fall within the scope of our quality inspection.



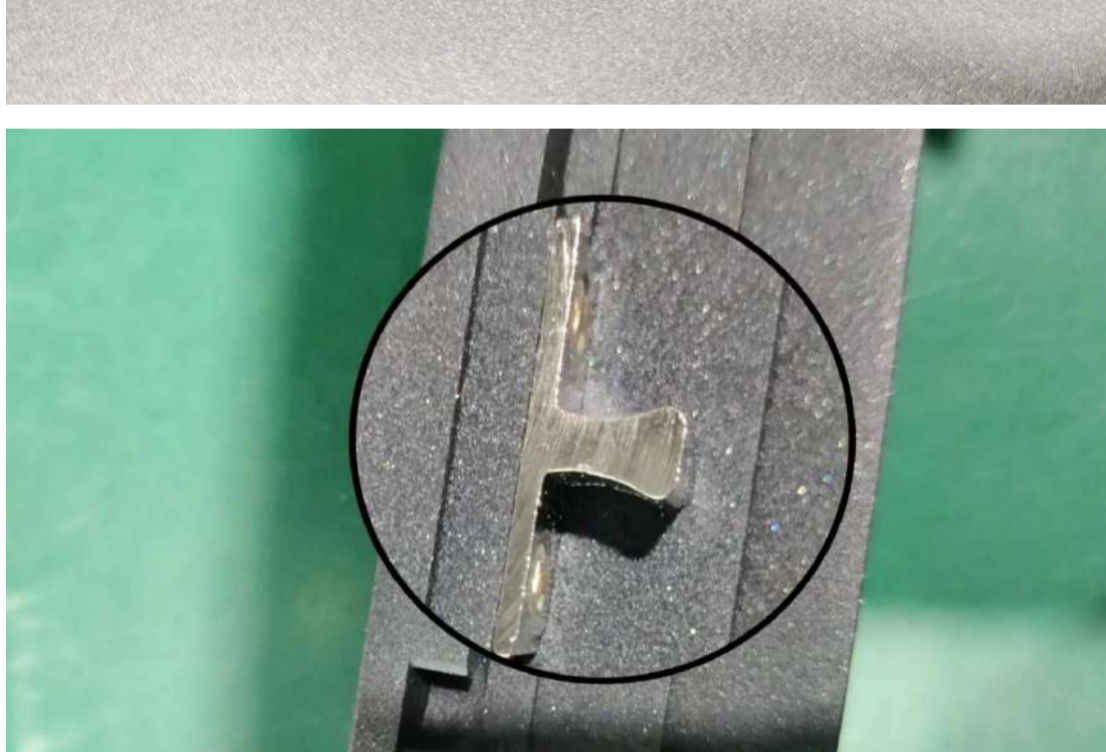
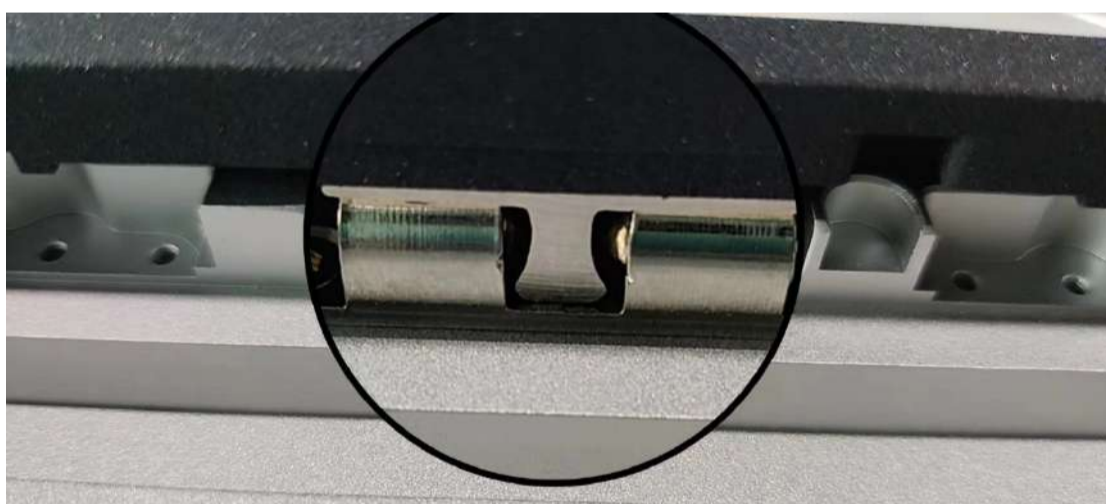
3. Due to the pattern of the top case involving engraving and color infilling, there will inevitably be some dust spots and textures in the infilled part. The visible distance of dust spots is 30cm, and the spot size is $<0.1\text{mm}^2$ across the entire surface. If there are not more than 2 points, it is not covered by the after-sales range. After the kit is assembled, there may be slight gaps depending on the individual's hands-on ability. Our quality control standard for gaps is $\leq 0.2\text{mm}$. If the assembly gaps of the appearance parts exceed 0.2mm after assembly, please contact our customer service for a replacement or after-sales service.



4. Because of the limitations of the PVD coating process on bottom case, it is challenging to achieve a mirror surface completely free of hairline marks and pits. The visible distance of dust spots is 30cm; any dots on the surface smaller than 0.1mm^2 and no more than 2 dots or scratches on the entire surface will be considered acceptable according to our quality control standards.



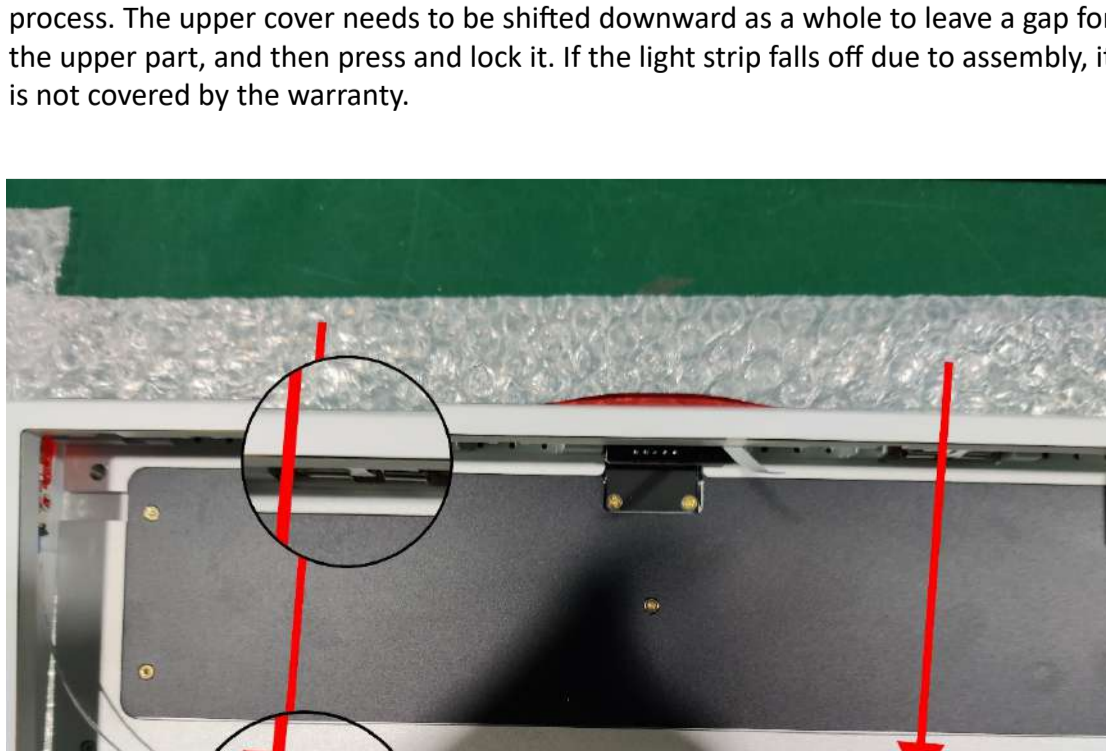
5. It is normal for the ball catch system to be slightly loose when disassembling the top case. Due to the nature of CNC processing, there may be minor and unavoidable machining marks or slight defects on the inside of the upper and lower shells. However, once the keyboard is fully assembled, these marks do not affect the appearance, and they fall within the scope of our quality inspection.



6. For the sake of transportation safety, the top and bottom cases will be fixed with screws in advance. There may be slight wear on the edges of the screw holes of the top case after disassembly, but the wear will be covered after the installation is completed, which will not affect the final visual experience. This is within the acceptable range of our quality control inspection.



7. The ZOOM65 V3 taillight edition has a soft light strip inside the upper case. After disassembly and assembly, there is a gap between the upper and lower case, which will affect the soft light strip. Do not press and lock it immediately during the assembly process. The upper cover needs to be shifted downward as a whole to leave a gap for the upper part, and then press and lock it. If the light strip falls off due to assembly, it is not covered by the warranty.



8. Please test and check the functions of PCB once you receive the product. Human damage is not within the scope of after-sales service. Non-human damage is guaranteed for 12 months. For human damage, please contact our customer support through the official website.