

ZOOM65 V2 x Soul Land

Product Disclaimer

The delivery will be made on the scheduled date unless there is a force majeure event such as a natural disaster, including epidemics. If there is any other unforeseen force majeure interference, such as an epidemic, the delivery time will be postponed and updated on the official website.

Support after-sales returns and exchanges within seven days from the date of receipt. The entire package must be kept intact; accessories and gifts must not be missing, and the appearance must not be damaged.

The ZOOM65 coating process involves anodizing and color infilling. Due to the special surface processing properties, minor and unavoidable dust spots and textures may be present on the case's surface. The visible distance of dust spots is 30cm, and the spot size is <0.1 mm across the entire surface. If there are not more than 2 points, it is not covered by the after-sales range.

1. Due to the nature of CNC processing, there may be minor and unavoidable machining marks or slight defects on the inside of the upper and lower shells. However, once the keyboard is fully assembled, these marks do not affect the appearance, and they fall within the scope of our quality inspection.



2. Due to the pattern of the top case involving engraving and color infilling, there will inevitably be some dust spots and textures in the infilled part. The visible distance of dust spots is 30cm, and the spot size is $<0.1\text{mm}$ across the entire surface. If there are not more than 2 points, it is not covered by the after-sales range.



3. After the kit is assembled, there may be slight gaps depending on the individual's hands-on ability. Our quality control standard for gaps is $\leq 0.2\text{mm}$. If the assembly gaps of the appearance parts exceed 0.2mm after assembly, please contact our customer service for a replacement or after-sales service.



4. Because of the limitations of the PVD coating process on stainless steel, it is challenging to achieve a mirror surface completely free of hairline marks and pits. The visible distance of dust spots is 30cm; any dots on the surface smaller than 0.1mm and no more than 2 dots or scratches on the entire surface will be considered acceptable according to our quality control standards.



5. After the kit is assembled, due to the impact of bumps during transportation, there will be inconsistent gaps between the keycaps or unevenness of the keycaps. You can adjust the switches and keycaps to make them press into place. If you can't adjust it, please contact our customer service through the official website to ask for other solutions.



6. Because the backplate coating process involves stainless steel+electroplating / aluminum+nanocoating, minor and unavoidable dust spots and textures may be present on the case's surface. The visible distance of dust spots is 30cm, and the spot size is <math><0.1\text{mm}</math> across the entire surface. If there are not more than 2 points, it is not covered by the after-sales range.



7. Even though the internal weight is made of stainless steel and has undergone sandblasting and anti-oxidation treatment, it is still prone to fingerprints upon touch, which can be removed using alcohol cotton pads. Such an occurrence is deemed acceptable in our QC inspection, and after-sales services will only be provided for significant defects on the non-assembly surface. Its surface will be sandblasted during processing because it is thin; this may cause it to not be so flat before the screws are locked. After locking all the screws, the assembly and normal use will not be affected, which is also within the acceptable range of our quality control inspection.



8. Please test and check the functions once you receive the product. Human damage is not within the scope of after-sales service. Non-human damage is guaranteed for 12 months. For human damage, please contact our customer service through the official website or email to arrange for repairs.

