

ZOOM 98 Product Disclaimer

一、The delivery will be made on the scheduled date unless there is a force majeure event such as a natural disaster, including epidemics. If there is any other unforeseen force majeure interference, such as an epidemic, the delivery time will be postponed and updated on the official website.

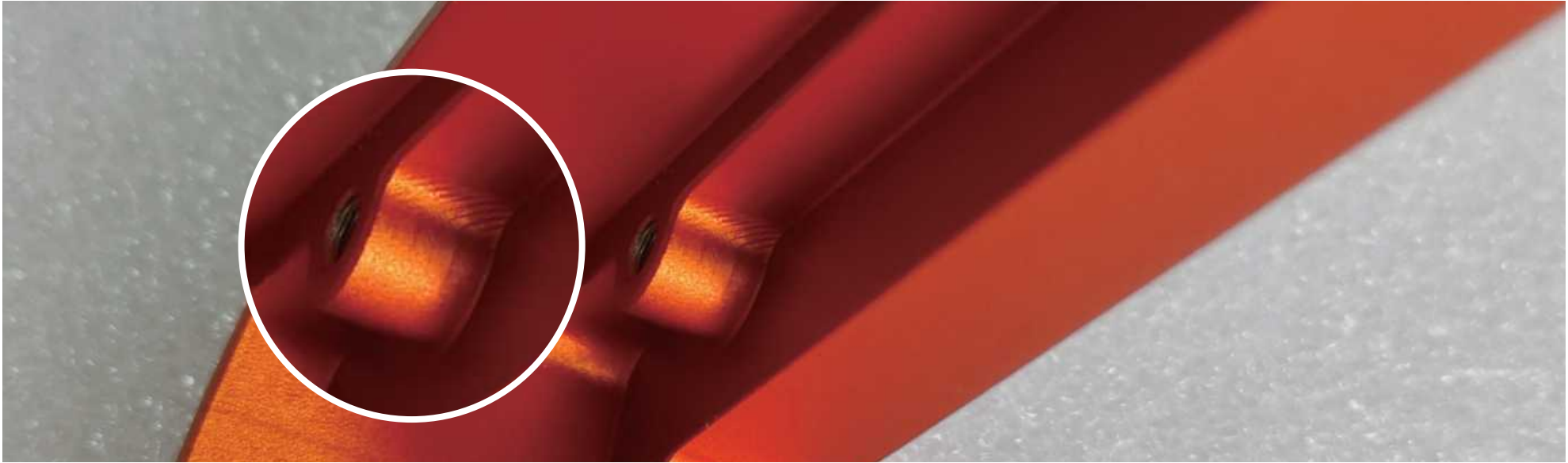
二、The product is not assembled and requires a certain amount of hands-on ability. Please note it before purchasing. After unpacking, no return or exchange will be made on the grounds that you cannot assemble it. If you want to return or exchange, you must keep the entire package, accessories and gifts, and the appearance of the product intact.

三、The ZOOM98 coating process involves anodizing, electrostatic spraying and electrophoresis. Due to the special surface processing properties, minor and unavoidable dust spots and textures may be present on the case's surface. The visible distance of dust spots is 30cm, and the spot size is $<0.1\text{mm}$ across the entire surface. If there are not more than 2 points, it is not covered by the after-sales range.

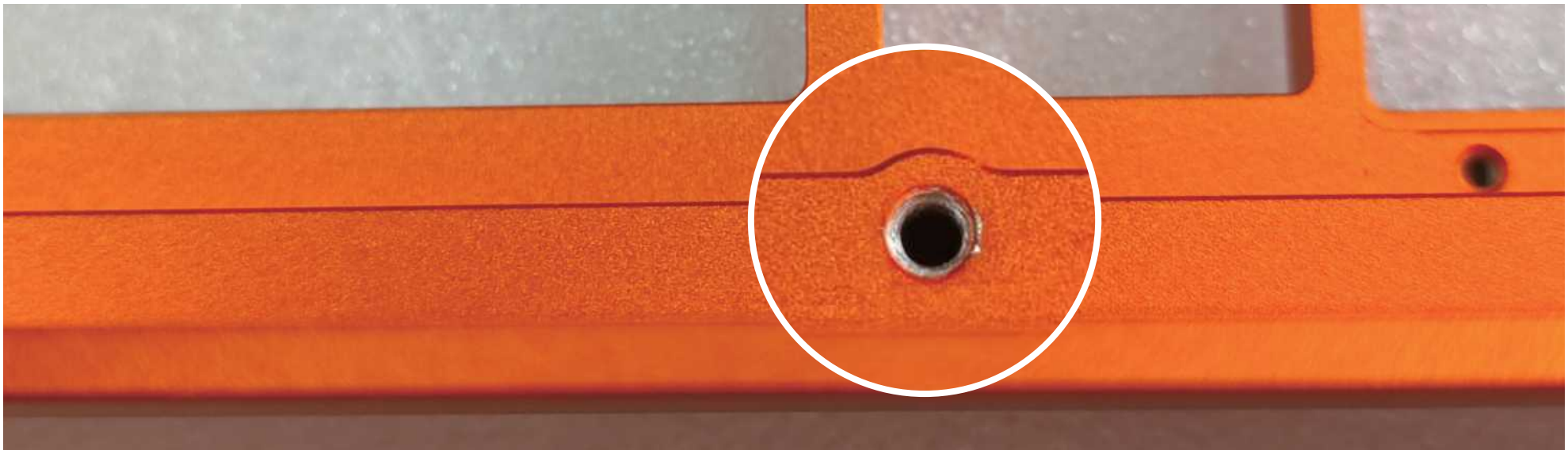
1. The screen of this kit is LCD screen with a black border around it. The primary function of the BM area is to prevent light leakage from the screen. This is not a quality problem, returns and after-sales services are not supported.



2. Due to the nature of CNC processing, there may be minor and unavoidable machining marks or slight defects on the inside of the upper and lower shells. However, once the keyboard is fully assembled, these marks do not affect the appearance, and they fall within the scope of our quality inspection.



3. For the sake of transportation safety, the top and bottom cases will be fixed with screws in advance. There may be slight wear on the edges of the screw holes of the top case after disassembly, but the wear will be covered after the installation is completed, which will not affect the final visual experience. This is within the acceptable range of our quality control inspection



4. After the kit is assembled, there may be slight gaps depending on the individual's hands-on ability. Our quality control standard for gaps is $\leq 0.2\text{mm}$. If the assembly gaps of the appearance parts exceed 0.2mm after assembly, please remove the screws and adjust. If the gap is still greater than 0.2mm after adjustment, please contact our customer service for a replacement or after-sales service.



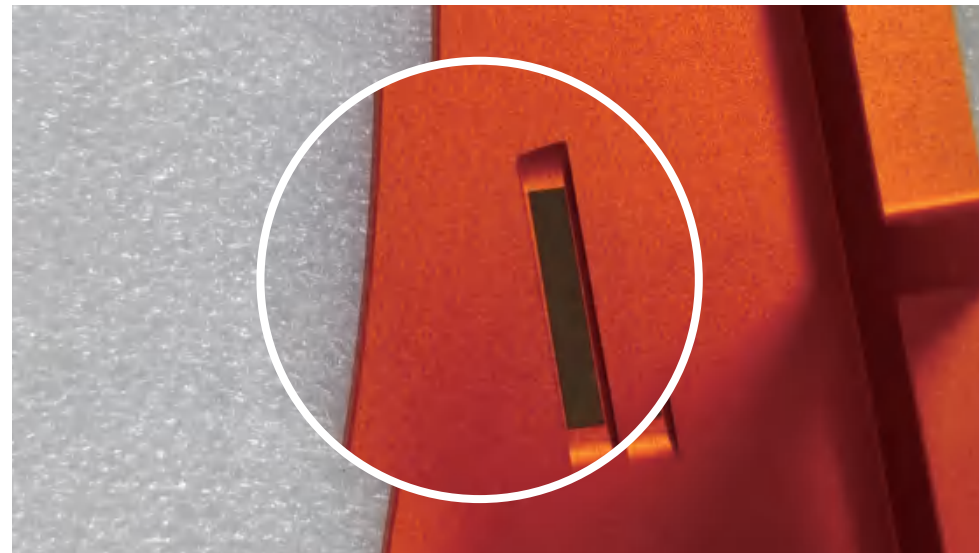
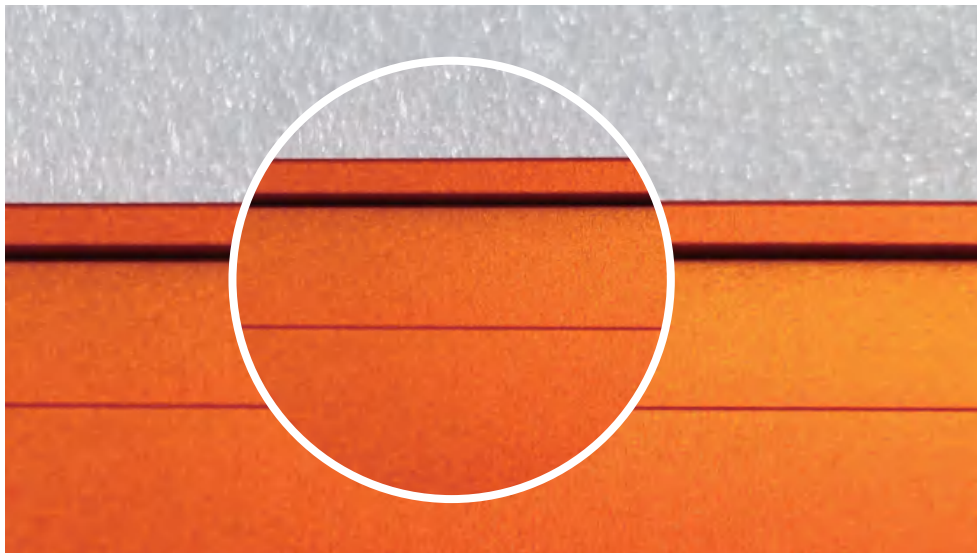
5. The texture of the top and bottom cases may have slight texture differences due to different production batches, which can only be seen under certain special lighting angles; the texture of white, black and Strawberry ice-cream is special, we added special glitter powder in the surface treatment process, it will reflect the shining color under the light.



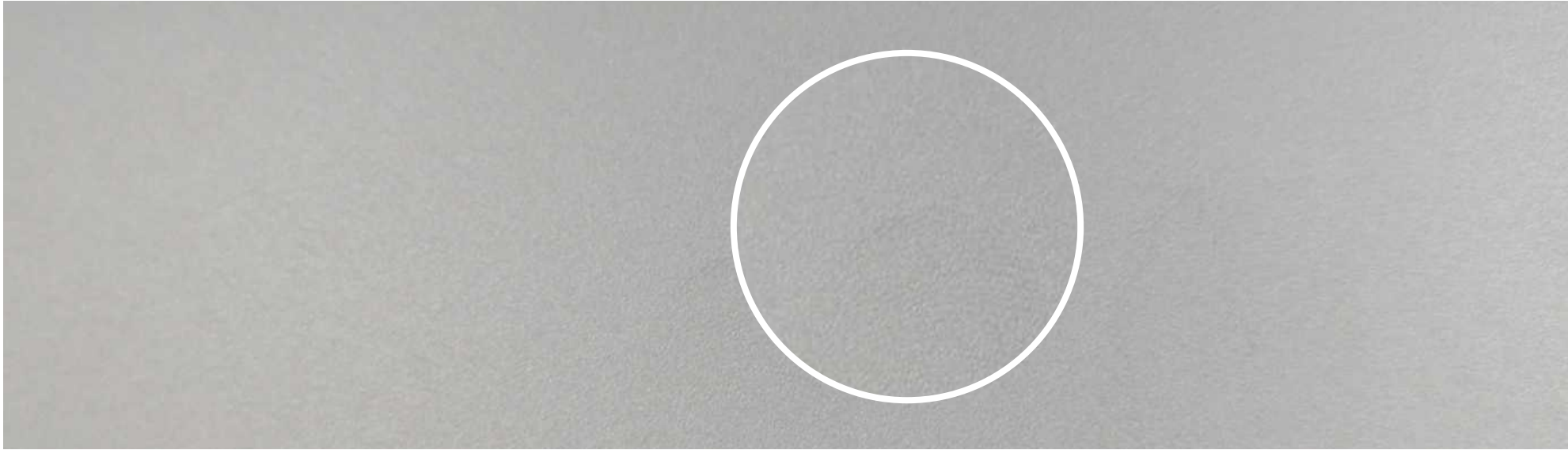
6. Because of the limitations of the PVD coating process on stainless steel, it is challenging to achieve a mirror surface completely free of hairline marks and pits. The visible distance of dust spots is 30cm; any dots on the surface smaller than 0.1mm and no more than 2 dots or scratches on the entire surface will be considered acceptable according to our quality control standards.



7. Due to the process characteristics and process requirements of anodized and electrophoresis, fixed bits will be placed inside the top case to fix the case during processing. There will be inevitable hanging points and minor scratches in the hanging position. There will be slight color difference on Anodized or electrophoretic accessories such as top and bottom cases and knob frames, which is within our quality inspection acceptance range.



8. Even though the internal weight is made of stainless steel and has undergone sandblasting and anti-oxidation treatment, it is still prone to fingerprints upon touch, which can be removed using alcohol cotton pads. Such an occurrence is deemed acceptable in our QC inspection, and after-sales services will only be provided for significant defects on the non-assembly surface.



9. Please test and check the sockets and functions once you receive the product. Human damage is not within the scope of after-sales service. Non-human damage is guaranteed for 12 months. For human damage, please contact our customer service through the official website or email to arrange for repairs

