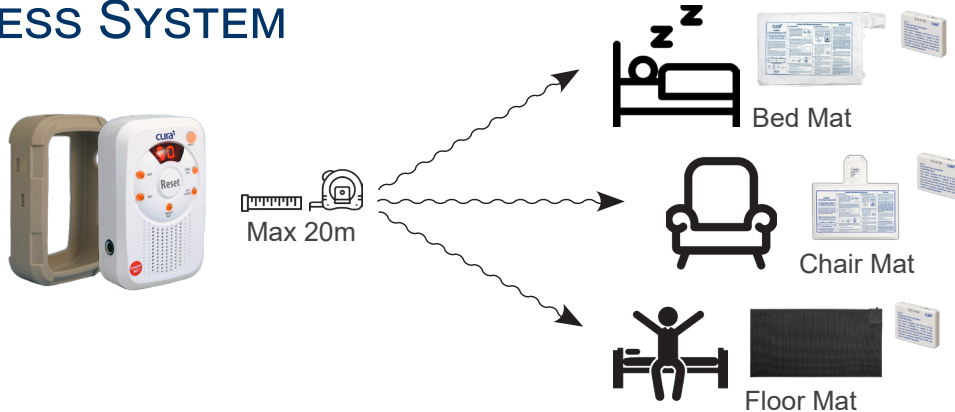


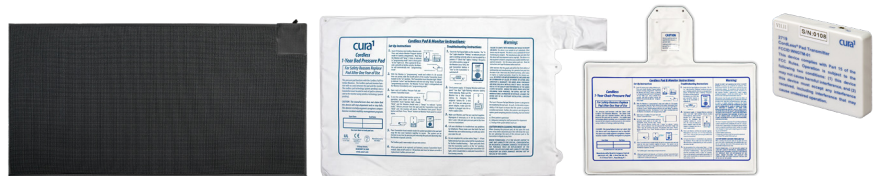
# CURA<sup>1</sup> FALLS PREVENTION TROUBLESHOOTING GUIDE

## CORDLESS SYSTEM



## MONITOR IS BEEPING (INDICATING IT HAS LOST SIGNAL)

### Is it the transmitter?



Is your transmitter more than **12 months old**? (Mats | pads have a one year life expectancy)

If the mat or pad is more than 12 months old, it may be showing signs of wearing out and may only be working intermittently.

Is the mat | pad in the **correct position** to register that someone is on it?

Sometimes the bed pad can be too high up the bed and there is not sufficient pressure on it.

Is there something **pressing on** the mat that shouldn't be?

Is there a chair leg or table or heavy bag on the floor mat?

Is the mat | pad **lying flat**?

There should be no creases or folds in the mats or pads.

### Is it the receiver (monitor)?

Have you checked the **batteries** in the monitor?

If monitor is not plugged into mains, make sure the batteries are not flat or too weak to receive the signal from the mats | pads.

Has the monitor become **unsynchronised**?

You may need to reprogram the monitor to synchronise the signal with the transmitter and monitor to make sure they are "looking" for each other and "talking" to each other properly!



## How do I synchronise (pair) the monitor and transmitter?

