



# Mobile App : EmojiKidz

Quick Start Guide

## Compatible EmojiKidz Watch Models with EmojiKidz App



### Model: EKU1M10

Actual product colors may vary

You need to download and install our Mobile App on your smartphone in order to track and monitor your kid's activities and use the other features available on this App.

**The EmojiKidz Mobile App is used with the EKU1M10 Model of the EmojiKidz 4G Smartwatch.**

This manual will guide you through all the needed steps in getting your new watch up and running.

Android Mobile App layout may appear different from the IOS version. We reserve the right to update and modify both Mobile App versions and manuals.

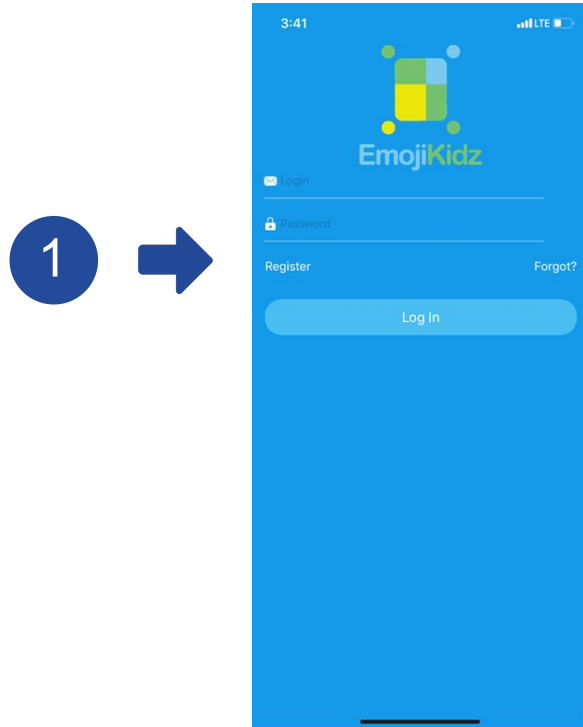
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# Register An Account On The App



**After you have activated the watch's SIM card, and downloaded the mobile app, you want to register an account on the app.**

- 1 Open the app, and click "Register" on the form in the app's login screen

# Register An Account On The App



The screenshot shows the 'Register' screen of the app. It features a blue header with a 'Back' button and the title 'Register'. Below the header are five input fields: 'Nickname', 'Email address', 'Input phone number', 'Verification code', and 'Password'. A 'Getting code' button is located next to the 'Verification code' field. At the bottom of the form is a large blue 'Register' button. Below the button, there is a small disclaimer: 'By clicking on the Register, you agree to our Wherecom Terms and that you have read our policy.' and a link to 'Terms and Privacy Policy'. Numbered arrows indicate the steps: 1 (Nickname), 2 (Email address), 3 (Input phone number), and 4 (Getting code button).

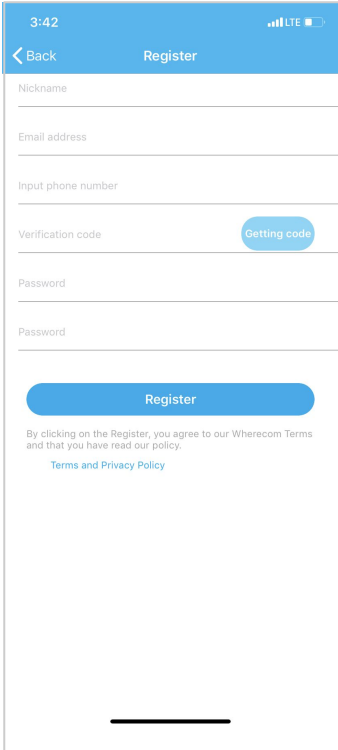
After clicking on “Register”, you will have to fill out a form on the following screen with the **Parent’s/ Caretaker’s information**.

- 1 Enter Parent’s/ Caretaker’s name/ nickname
- 2 Enter Parent’s/ Caretaker’s email
- 3 Enter Parent’s/ Caretaker’s phone number
- 4 After filling out the whole form, click “Getting Code” button to receive the code via email. Check your email and enter the code here

# Register An Account On The App

5 →

7 →



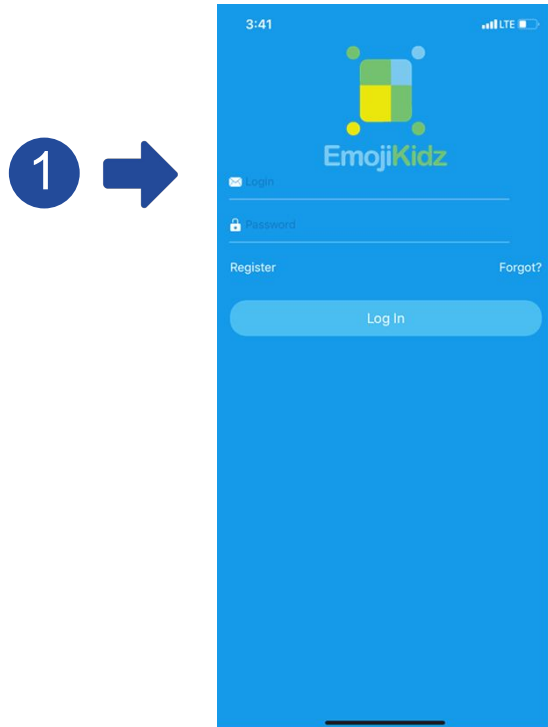
← 6

5 Enter desired password to access mobile app

6 Re-enter password from *step 5*

7 Register button

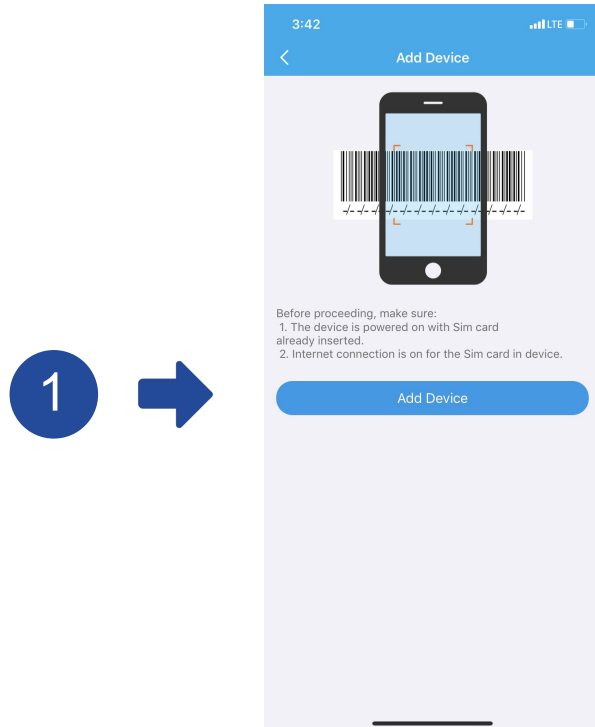
# Register An Account On The App



Once you filled out the registration form with Parent's/ Caretaker's information, you want to **login into your account with the email and password** you provided in the registration form.

- 1 Parent's/ Caretaker's email
- 2 Password created during app registration step

# Pair The Watch With Mobile App (Binding)

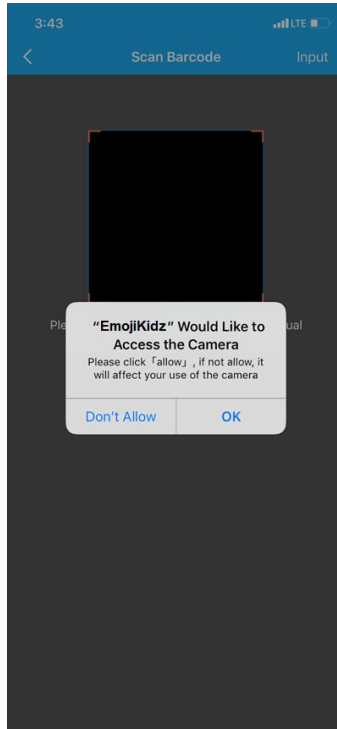


Now you should have a registered account with the EmojiKidz Mobile app. Next step is to **ADD the watch with your mobile app by scanning the QR code from the watch.**

**1** Click on “Add Device” to get started

## Pair The Watch With Mobile App (Binding)

Next, give the app access to your camera in order to scan the QR code on the watch.



1

Click "OK" to continue

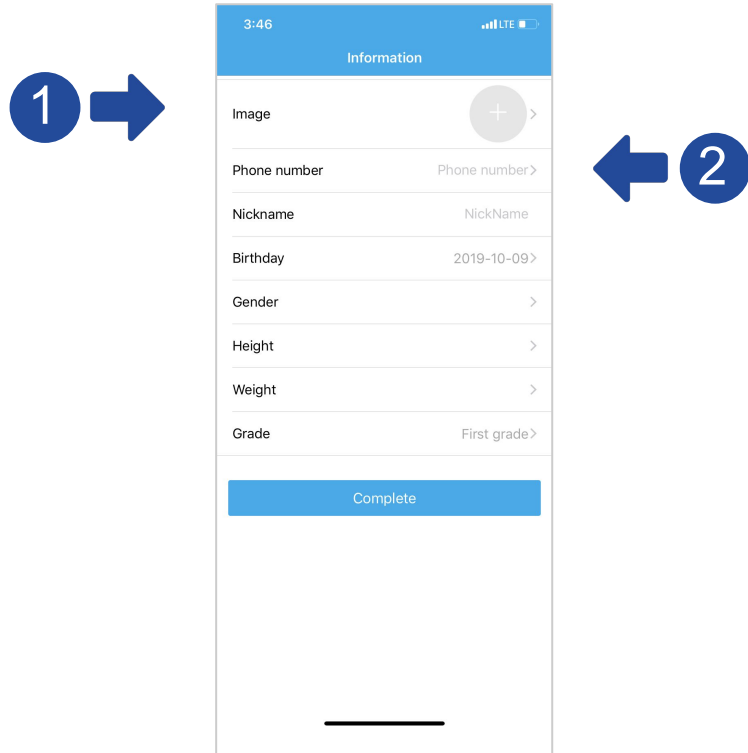
## Pair The Watch With Mobile App (Binding)

Turn on the watch, and a QR code should show on the screen.

- 1 Use the app to scan the QR code



## Pair The Watch With Mobile App (Binding)




1 →

← 2

3:46 LTE

Information

Image 

Phone number Phone number >

Nickname NickName

Birthday 2019-10-09 >

Gender >

Height >

Weight >

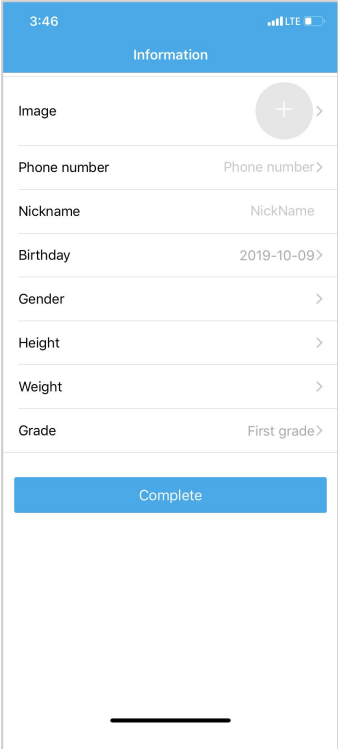
Grade First grade >

Complete

After scanning the QR code on the watch, you will need to fill out one last form before being able to use the 4G Smartwatch. This is where you **add information of the kid using the watch**.

- 1 Upload photo of kid using the watch
- 2 Enter the phone number assigned to the SIM card (number can be found on email from activation step, *please see watch user guide for more information*)

## Pair The Watch With Mobile App (Binding)

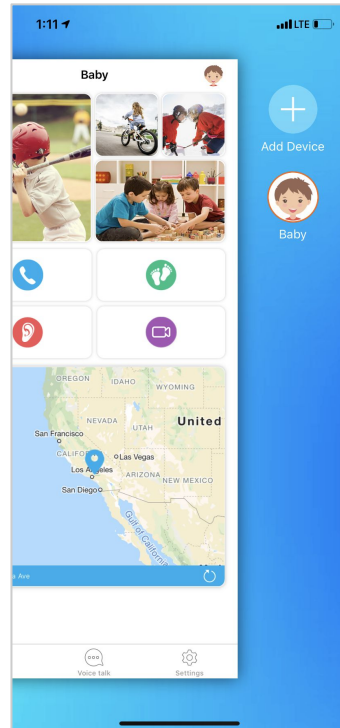


- 3 Enter kid's name/ nickname
- 4 Enter kid's birthday
- 5 Enter kid's gender
- 6 Enter kid's height
- 7 Enter kid's weight
- 8 Enter kid's grade
- 9 Click "Complete" button to complete the pairing between the EmojiKidz mobile app and the kid's 4G smartwatch

## Pair Another Watch With Mobile App (Add New Device)

### Pair Another Watch (of same model) to the Mobile App: Add New Device

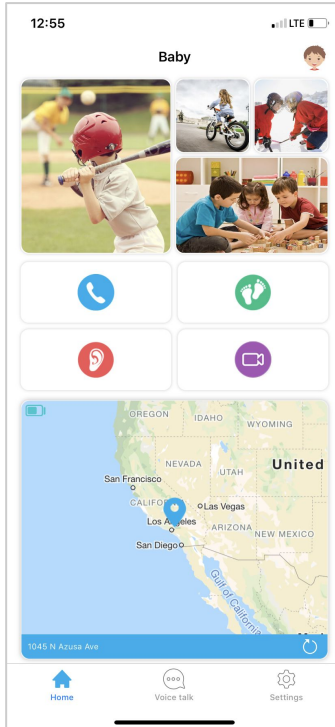
The App allows you to add several devices of the same model to monitor, track, call...etc, from within our App making it easy to control all of your kids watches from within the same application



- 1 Slide the screen to the left**  
From this slided-screen you can also toggle between the other watches that you have previously added in order to access the desired watch.
- 2 Click on Add Device**  
To Add a new device click on the '+' sign then repeat the same steps on Pair The Watch With Mobile App (Binding)

# Extra App Features | Home Page

## Home



Once you have paired your kid's 4G smartwatch with the EmojiKidz mobile app, you can start enjoying it's amazing features! There are 3 main pages in the EmojiKidz Mobile App. The first one is the home page. On this page you get access to the following:



**Photos:** Click to view the photos shared by your kid's watch



**Call:** Click to call your kid's watch



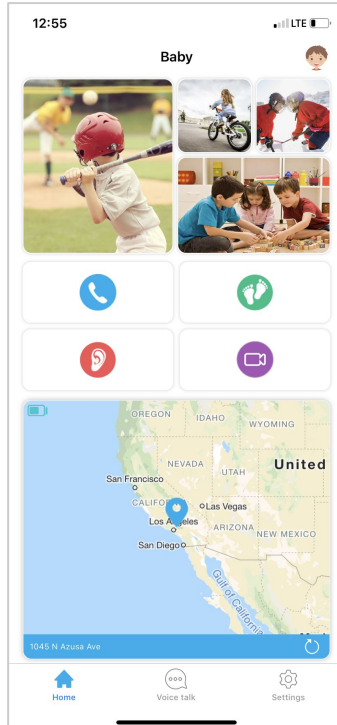
**Listen:** Click here to listen/eavesdrop to the kid's surroundings. The watch will not give any indication when it's on Listen mode



**Pedometer:** Click to view your kid's pedometer results

# Extra App Features | Home Page

## Home



5

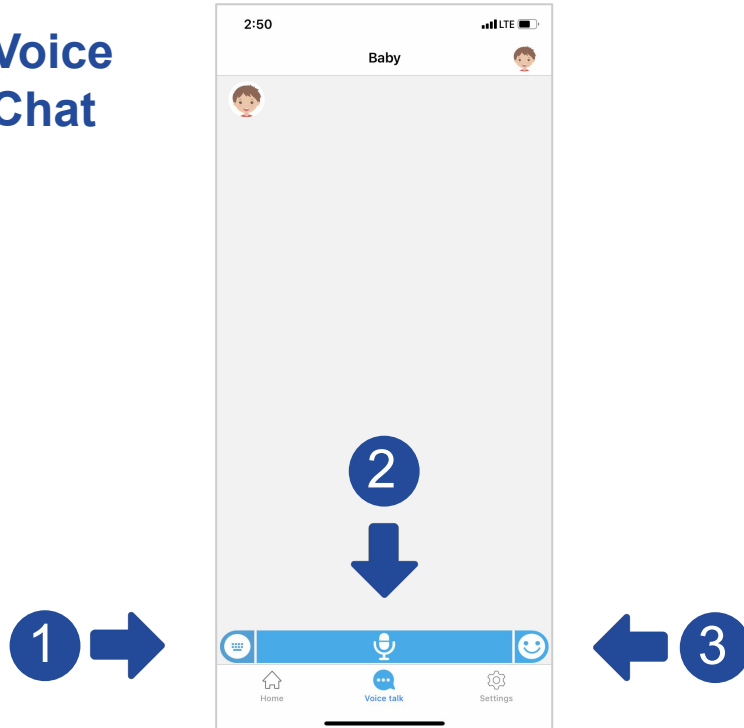
Click to start a video chat

6

Click to view your kid's location

## Extra App Features | Voice Chat Page

### Voice Chat

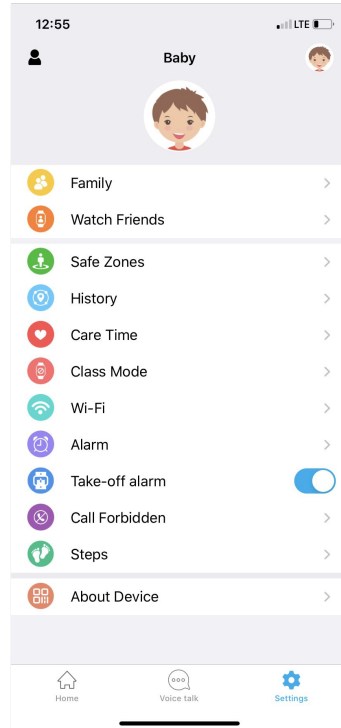


The next page is the Voice Chat page. On this page you are able to do the following:

- 1 Click to send chat messages from your app to your kid's watch
- 2 Tap & hold to record and send a voice message to your kid's watch
- 3 Click to send an emoji to your kid's watch

# Extra App Features | Settings Page

## Settings



The 3rd and last main page is the Settings page. In this page you have access to the following:



**Family:** Click to view contact list of people that are able to contact your kids' smartwatch (*when protect from stranger calls are enabled*)



**Watch Friends:** Click to see list of connected friends your kid added when pairing their watches through Bluetooth (*Friends watch pairing applies on the same watch model*)



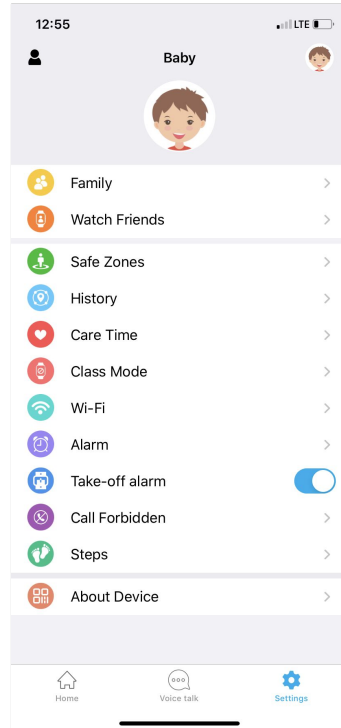
**Safe Zone:** Click to update and view safe zones and make sure your child doesn't go where they shouldn't



**History:** Click to your kid's location history

# Extra App Features | Settings Page

## Settings



**Care Time:** Click to view and manage Care Time (Set up the tracking mode duration, times and days of the week)



**Class Mode:** When enabled, all features of the watch will be disabled except for SOS calls



**Wifi:** Click to add or change Wi-Fi access on the watch



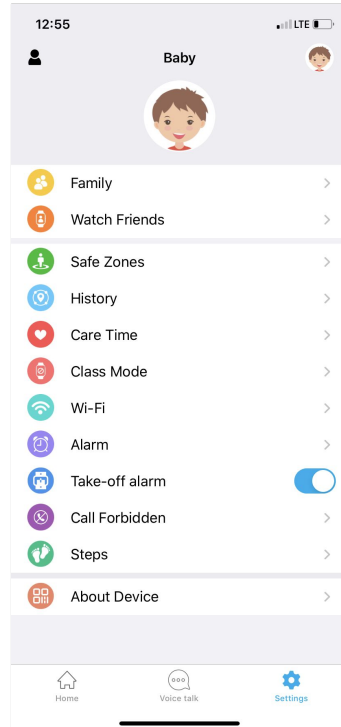
**Alarm:** Click to setup alarms and reminders



**Take-off Alarm:** Click toggle the alarm for when your kid removes their smartwatch

# Extra App Features | Settings Page

## Settings



**Call Limit/Call Forbidden:** Click here to protect your kid from stranger calls and random calls



**Steps:** Click for the pedometer so you can view how many steps your kid has taken



**About Device:** Click to view information about your kids' smartwatch device info

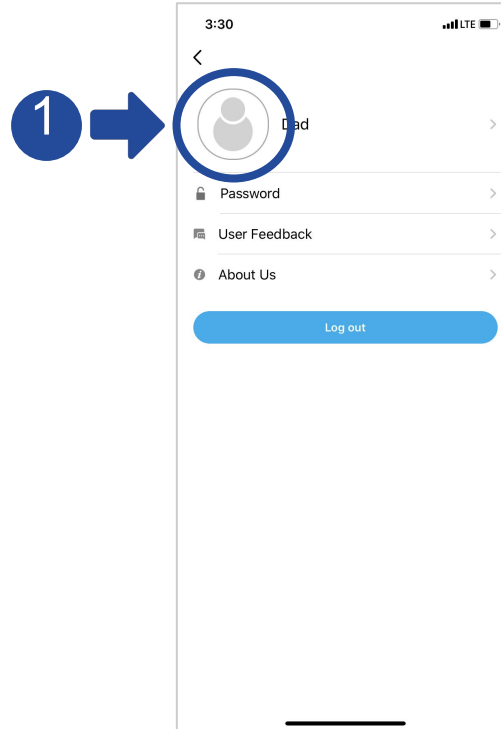
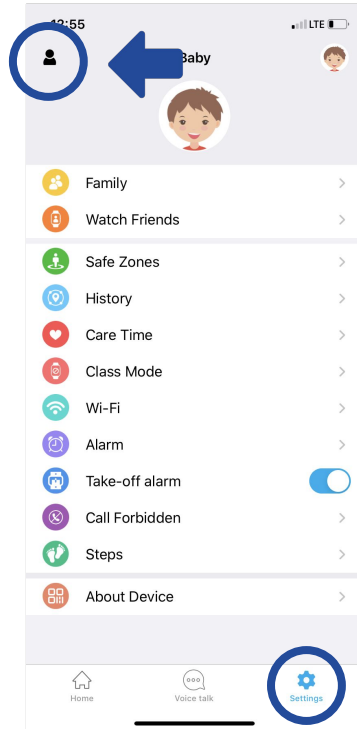
# Detailed App Features

## User Profile Settings

### User Profile Settings

Manage your own information on this page.

Click on your user profile icon (on the top left corner) to get access to your user profile information.



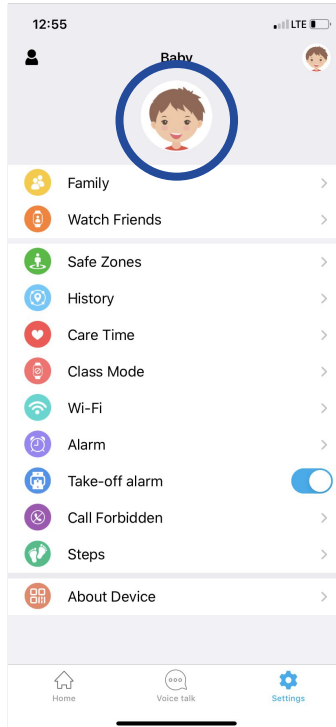
- 1 Click on your Profile icon to update your Name and Personal Phone Number.
- 2 Change your App Login Password.
- 3 Click on "Log Out" to logout of the your mobile App

# Detailed App Features

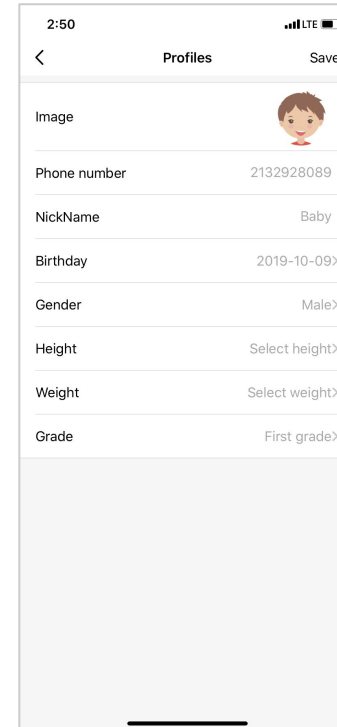


## Kid's Profile Settings

### Kid's Profile Settings



Click on your kid's image to get access to his/ her information



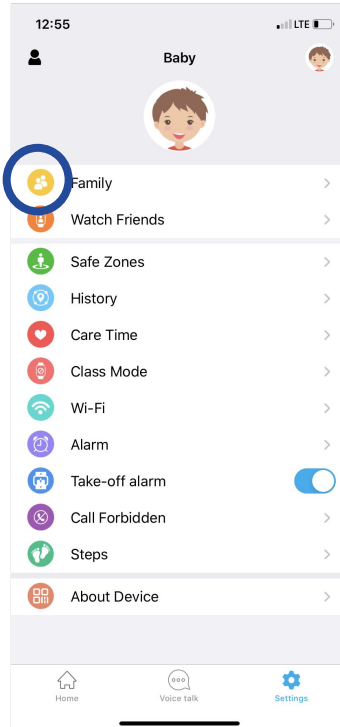
Manage your kid's information on this page. You can update their image, EmojiKidz watch phone number, name/ nickname, birthday, gender, height, weight, grade.

# Detailed App Features



## Family Feature Setting

### Family Feature Settings



Click on Family Icon to add/edit a contact, to allow them to contact your kid's smartwatch (when protect from stranger calls feature is enabled)

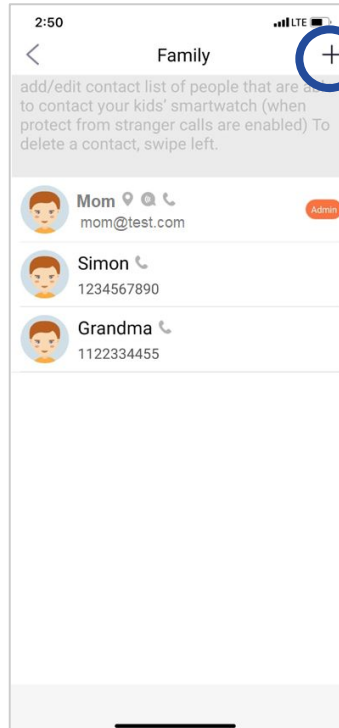
# Detailed App Features



## Adding Family Member

### Add/Edit A Family Member

You can add and edit family member(s) from the Family page on your mobile app. You won't be able to modify your User Profile Info from here.



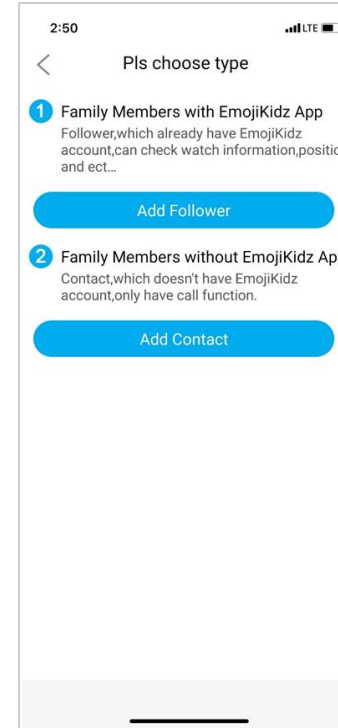
1



2

1 Click on the “+” icon to add a new family member

2 Click on any family member to edit/modify their contact info



Choose to add the family member either as a “Follower\*” or as a “Contact” depends whether the family member have the App Installed on their phone and the type of access you want to give them.

\*Only select Add Follower with trusted family members, once they add the watch on their App they will be able to check watch info, positioning, etc.

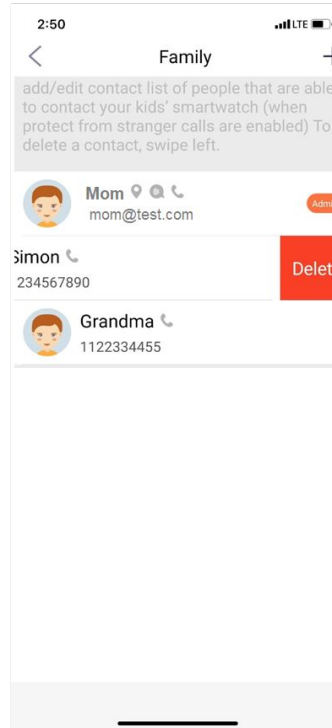
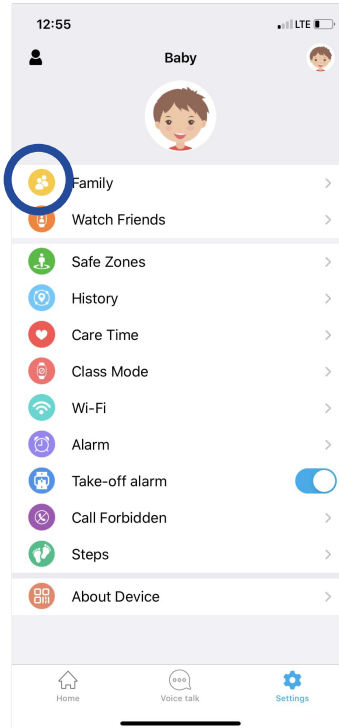
# Detailed App Features



## Deleting Family Member

### Deleting A Family Member

You can also delete family member from the Family page on your mobile app.



- 1 Click on the "Family" icon on the "Settings" page
- 2 Hold down and swipe to the left to delete a family member

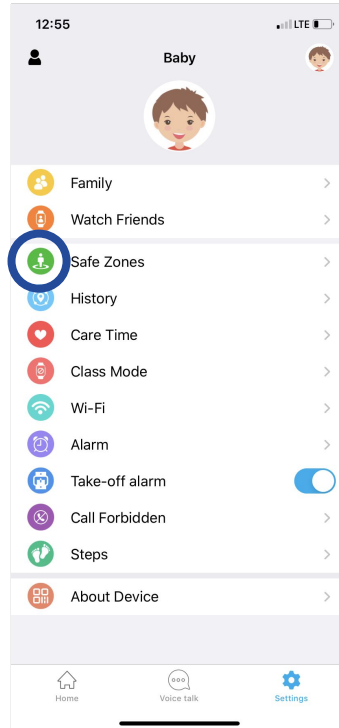
# Detailed App Features



## Adding Safe Zones

### Adding Safe Zones

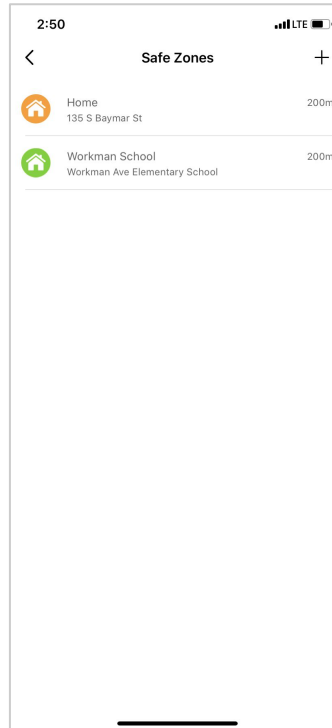
You can set a radius in a certain area (like home and school) to receive alerts when your child leaves from these areas.



Click on the “Safe zones” icon on the “Settings” page



Click on the “+” icon to add a new safe zone (Example: Home, School, Grandpa’s)

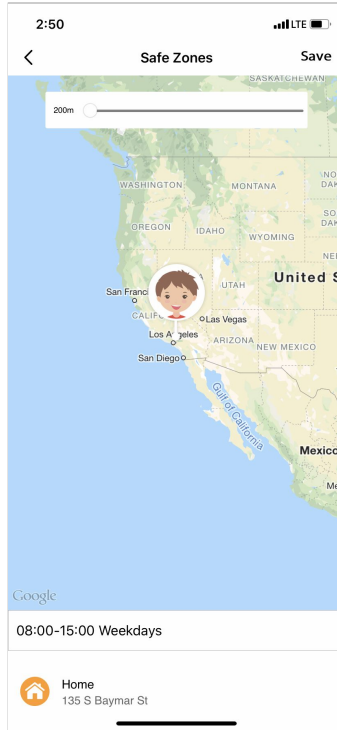


# Detailed App Features



## Adding Safe Zones

### Adding Safe Zones



3

Adjust slider to increase or decrease the radius of your kid's Safe Zone

4

Pinch and scroll map to the center point of your safe zone

5

Setup/ update the times and days of the week the Safe Zone is active

6

Click here to update Safe Zone's location name

7

Click "Save" to add the Safe Zone



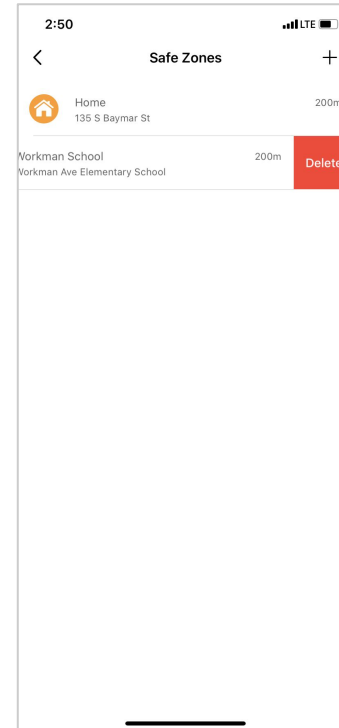
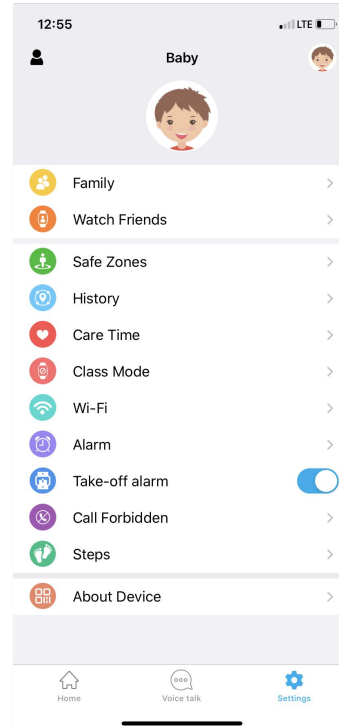
# Detailed App Features



## Delete a Safe Zone

### Delete a Safe Zone

You can also delete Safe Zones from the mobile app.



1 Click on the “Safe zones” icon on the “Settings” page

2 Hold down and swipe to the left to delete a Safe Zone

# Detailed App Features

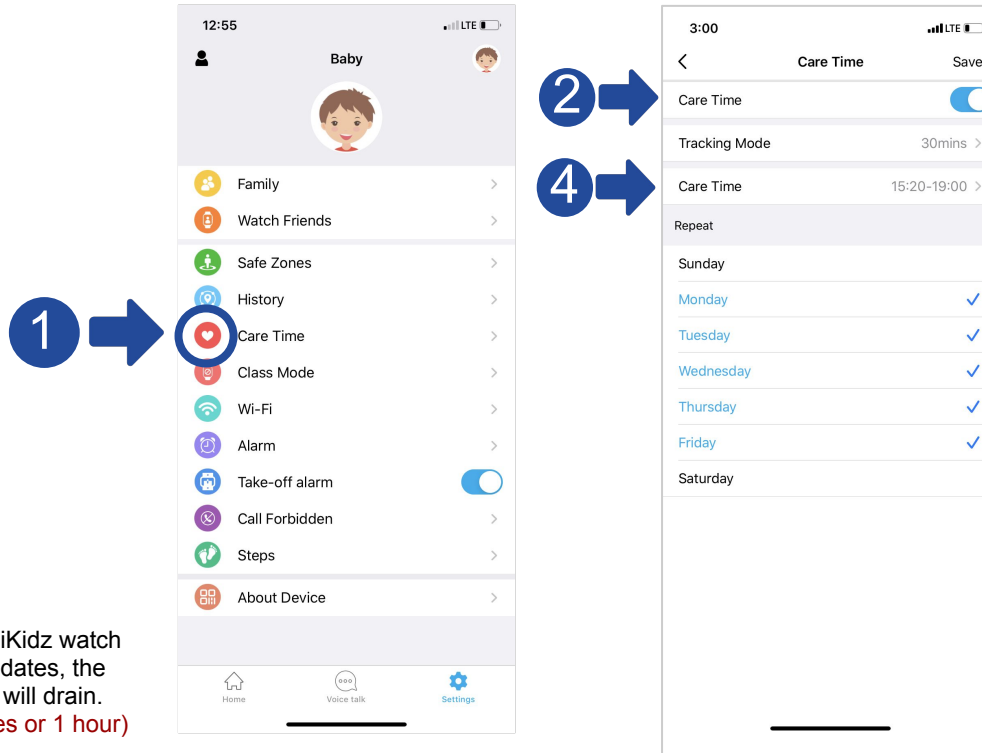


## Enable Care Time

### Enable Care Time

Control how often your EmojiKidz watch sends location updates for the desired period (refresh rate) in any given date of the week

The more often your EmojiKidz watch sends location tracking updates, the quicker the device battery will drain.  
(Recommended 30 minutes or 1 hour)

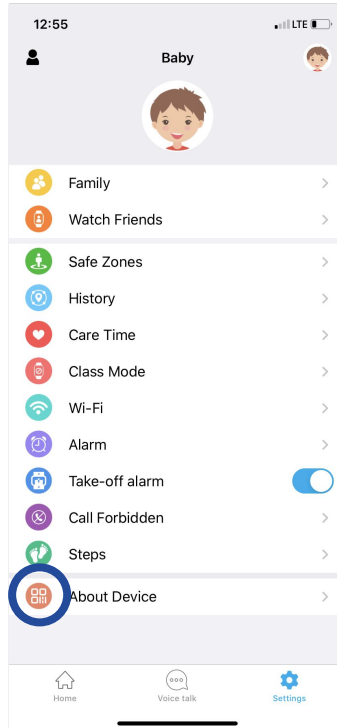


- 1 Click on the “Care Time” icon
- 2 Enable “Care Time” feature
- 3 Select tracking frequency (refresh-rate)
- 4 Select time period
- 5 Choose the days you want this feature to remain active
- 6 Save Changes

# Detailed App Features

## About Device

Check the device information for the watch you already added/paired with your mobile app. You can also Unbind (Delete) your watch



\*Only share the QR code (binding Code) with trusted family members, once they add the watch on their App they will be able to check watch info, positioning, etc.



## Unbind Your Watch

- 1 Click on the "About Device" icon
- 2 This will display your kid's name that you've already paired on this watch
- 3 This is your kid's watch QR\* code, you can have other family members scan it to quickly add your watch on their App (as follower)
- 4 Remove Watch from your Account

We invite you to visit our website



Visit: [www.EmojiKidz.com/howTo](http://www.EmojiKidz.com/howTo)



Frequently  
Asked Questions

Visit: [www.emojikidz.com/faqs](http://www.emojikidz.com/faqs)

