



All Inclusive Warranty Plan 2022



All-Inclusive Service Warranty Plan:

If your spa has had no prior servicing, we could offer you our **All- Inclusive Warranty Service Plan.**

This would be available after the first service providing any recommended work is completed. This warranty then provides 100% coverage of the original warranty issued with your spa from the first day you purchased it.

Schedule of rates 2022:

- Catalina or Clearwater Spas - **£54.50 per month (£654)**
- Catalina Single Temp Swimspas - **£60.50 per month (£726)**
- Catalina Dual Temp Swimspas - **£66.00 per month (£792)**

The above prices are inclusive of VAT

All-Inclusive Warranty Service Customer benefits:

- Full annual Spa / Swimspa service
- Cabinet stain (where applicable)
- 20% Discount off all chemicals, parts and accessories
- Priority breakdown call out service
- Regular newsletters and updates
- Free chemical advice and testing
- 100% replacement warranty parts -No charge
- 100% labour on warranty –No charge

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All-Inclusive Service Warranty Plan:

What's Included:

- Travel to customer site
- Replacement Filters
- Check electrical connections on motors, heaters and all ancillary equipment.
- Check PC board and all electrical connections.
- Check motor mounting, control heater and all ancillary equipment.
- Check unions, valves, and gaskets.
- Lubricate all parts as necessary.
- When required, add Catalina system flush and drain down. Or partial drain down and clean waterline and refill.
- Check operation of all Hydrotherapy jets and controls, replace as necessary (charged at discounted rates.)
- Check condition of headrests, replace if worn or damaged (charged at discounted rates.)
- Check operation of Swimspa light and fibre optics where fitted.
- Check ozone generator, non return valve and venturi controls.
- Check on condition of anti-vortex drain fittings and replace where necessary (charged at discounted rates.)
- Re-stain cabinet.
- Pre-commission Swimspa equipment and commence refilling.
- Re-set time clock and controls.
- Balance Water Chemicals.
- Check and report of condition of cover.

Please note the All-Inclusive Warranty Service procedure on all Swimspas is a partial drain down. If you require your Swimspa to be fully drained and the shell cleaned there will be an additional charge due to the extra time on site.

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All-Inclusive Service Warranty Plan:

What's **NOT** Included:

- Ozone units
- Consumables, i.e. underwater light or fibre optic bulbs & chemicals.
- Refilling swim spas - We will leave the Swimspa filling and give instructions to turn the unit back on.
- Bleaching, fading, staining and wear and tear to the shell surface and/or the cabinet.
- Damage caused by leaving the spa empty, partially drained or switched off.
- Insulation cover or fixing straps. Repair of accessories, such as stereos, steps, cover lifters and handrails.
- Repair/replacement of associated equipment such as heat pumps, submersible pumps, dehumidifiers or alternative air handling systems (these can be covered with a separate agreement).
- Any failure in the electrical supply, such as plugs, sockets, isolators, cabling and fuses.
- Repair due to failure caused, either directly or indirectly, by poor maintenance and/or misuse.
- Repair, damage or loss caused, either directly or indirectly, by a repair, service or maintenance carried out by anyone other than Catalina engineers.
- Repair or loss caused by any kind of accident.
- Consequential loss of any kind.
- Loss of use while the spa is unusable and awaiting repair.
- Costs associated with clearing restrictions from the work area or removing the spa from restricted areas, such as decking, enclosure or building.
- Any failure or damage caused by natural events or disasters, such as flooding, hurricane, blizzard, riot and lightening.
- Any failure or damage

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