Patio Pacific Endura Flap Pet Doors Warranty Information

Patio Pacific Inc Endura Flap™ Pet Door Warranty

To the original purchaser, Patio Pacific Inc warrants this product and all of its component parts to be free of defects in materials or workmanship for a period of 15 years from the date of delivery to the customer.

Endura Flap assemblies are warranted for a period of 15 years. Endura Flap™ assemblies employed in commercial kennels are warranted for a period of 3 years.

Damage caused by accident, improper installation, abuse or normal wear, including damage by pets or glass breakage is specifically excluded from this warranty.

Defective materials returned to Patio Pacific Inc, together with proof of purchase, will be repaired or replaced and returned to the customer free of charge.

Pet doors of other manufacturers installed in Patio Pacific products are covered by the warranty of the other manufacturer and not by Patio Pacific.

Call 805-781-7700 for more information.