

## Groomer's Best, Inc. Limited Warranty

### 1 Year Limited Warranty

This agreement applies to any order, purchase, receipt, delivery or use of and products and services from Groomer's Best, Inc. or any of its subsidiaries, Vets Best or Sportsman's Best, or affiliates.

Groomer's Best, Inc. provides the following limited warranty to the original retail purchaser of our products: Our products will be free from defects in materials or workmanship for the duration of the warranty period. At our option, we will repair, replace, or refund the purchase price of any defective product covered by our warranty. You must follow the return procedure described below when returning any product that you believe is covered by our warranty. Our warranty excludes normal wear and tear: damage caused by failure to follow instructions, misuse, abuse, modification, or unauthorized repair including but not limited to: scratches to the finish, and tears or indentations in the materials.

### Return Policy

All returned items must be authorized for a return before you ship them out. If we receive the item without authorization we will refuse it. You must call for authorization within 30 days of the date you received the item. You may either call Groomer's Best directly at (605)582-3013 or you may call the distributor who you made the sale through. You are responsible for the shipping back to us and any damage or loss during the shipment.

### Exclusions

Groomer's Best will arrange to ship your order to you. Title to products passes to you when Groomer's Best delivers the order to the shipper and risk of loss passes to you when the shipper delivers products to the address you designate. You must notify Groomer's Best of damaged or missing items from your order within 10 days after you receive your order.

### Limitation of Liability

The foregoing is our exclusive warranty and is in lieu of all other warranties, express or implied. In no event shall Groomer's Best, Inc. be liable for incidental, consequential or punitive damages.

**Pet Pro Supply Co.**

Phone: 1-855-PET-PRO1

E-mail: [support@peprosupplyco.com](mailto:support@peprosupplyco.com)

# Groomer's Best

Quality Products at Affordable Prices

2015



## Instruction Booklet

## Stainless Steel Bathing Tubs



- > Stainless steel type: 304
- > Stainless steel gauge: 18-20



## Shipping Information

It is our desire that all of our customers receive only the best in quality. Occasionally, products are damaged in the shipping process. It is very important that you open each box and thoroughly inspect for damages!

If your freight shipment is found to be damaged upon receipt, refuse the shipment and call the distributor you ordered the equipment from right away. We will handle the claim process for you and re-ship the item as soon as possible.

You may also choose to sign for the shipment as damaged and keep the equipment. If you choose to do it this way, then you will be responsible for filing a claim with the shipping company.

Once you sign for receipt of a shipment, Groomer's Best, Inc. can no longer be held responsible, monetarily or otherwise, for any damages which may occur or become apparent afterwards; nor can we be held responsible for any additional shipping or repair charges which may be required to rectify the situation.

If you do find concealed damage after signing for receipt of a shipment, you should immediately begin a 'concealed damage' claim with the shipping company.

Thank you

## Other Products



**Electric and Hydraulic Grooming Tables-** Our newly re-designed tables are better and stronger than ever! We took the feedback from several groomers like you and incorporated some of your wants into these tables! Available in hydraulic pump and electric pump. Also available in either 24"x36" table top or 24"x42" table top.



**5 Unit Stainless Steel Cage Bank-** Each unit has a removable floor grate over a slanted floor which allows dog waste to flow down a channel in the back of the unit into a coated stainless steel waste container at the bottom front of the cages. Simply hose each cage unit and empty one waste container!! Our cages can also be plumbed in so you can wash everything right down the drain! We designed our cages this way to help keep dogs clean and to help you clean up after them!

Fully assembled 20 gauge stainless steel cage bank on wheels includes 5 units, polyethylene floor grates, a unique waste drainage system and a set of four locking casters. Bottom unit comes with a slide door that can be removed to make one large unit.



**3 Unit Stainless Steel Cage Bank-** Same great features as our 5 unit cage bank, but this one can fit on any standard counter top! It can also be stacked up to triple high. Made of 20 gauge stainless steel, this unit comes with three polyethylene floor grates, a unique waste drainage system and a set of four locking casters.

**Elite Bathing Tub-** Our new walk-through tub features all of the conveniences today's groomer wants and needs! Constructed of heavy duty 18 gauge type 304 polished stainless steel and coated on the outside with a top of the line textured sealant, available in almond, black or white. Many other colors available upon request! Features included are sliding non-slip stainless steel steps with rolling casters, built-in removable upper tray for smaller dogs, 2 new and improved animal restraints, strong tubular stainless steel legs, and door system.



## Bathing Tub Accessories



**Bottle Holder-** Shampoo/conditioner bottle holders fit over the tub edges and hold up to four 32 oz bottles each. Constructed out of the same 20 gauge 304 stainless steel as our tubs and feature two holes in the bottom to allow water drainage.



**Floor Grates-** High density polyethylene plastic tub grates will not rust and provides a raised flooring to keep pets feet out of shampoo suds and water. Raised approximately 3" and available in three sizes to fit each of our tubs. Made with stainless steel screws and plastic hinges so it will never rust! Available in a standard grate or hinged for easier drain access.



**Raised Floor Grate-** High density polyethylene raised floor grate is designed to save your back while bathing small dogs. Raised approx. 12" and a 24" x 24" surface. Made with stainless steel screws and plastic hinges so it will never rust! Openings for the water to go through are approx. 5/8". Designed for use with standard and walk-through tubs.



**Stainless Steel Shelf-** The Groomers Best Shelf is a great accessory for our bathing tubs, giving the groomer more storage for the things they need. The shelf can easily be added to existing tubs. It can hold up to 8 gallon bottles of shampoo, it is very durable and strong! Made out of all stainless steel it will never rust. It has no sharp corners, safe for the animal in the tub.



**Add-A-Trap-** The Add-A-Trap hair trap saves time, money and worry by providing easy access to clogs and foreign objects. Environmentally friendly! May eliminate the need for harsh drain clearing chemicals. Quick and easy installation to help you clear the drain of clogs in seconds. Universal fitting adapts to most standard piping 1 1/4" to 1 1/2".



**Pet Steps-** Our solid stainless steel, non-skid steps can be used to transport pets into tubs and onto tables, safely and easily. Made out of solid 18 gauge 304 stainless steel and has welded joints for extra stability. Designed for use with Groomers Best standard tubs, they are non-skid and 7" deep to reduce accidents.

## Setting Up Your Bathing Tub

Parts List:

- Tub
- 2 end legs with leg levelers attached
- 8 bolts, 8 lock washers, 8 nuts



(If a walk-through tub was ordered, you will also have a ramp. Two additional nuts and washers are attached to the bottom of the tub rail system.)

Wrapped with the end legs, you will find a package containing 8 nuts, 8 lock washers and 8 bolts. You will use 4 nuts, 4 washers and 4 bolts for each leg.

- \*Lay the tub on its back.
- \*Locate the pre-drilled holes in each corner of the tub.
- \*Align the legs on each side of the tub, matching up the pre-drilled holes. The legs are marked "left" and "right". Place them on the correct side.
- \*Insert one bolt through the hole so that the bolt head is on the outside of the leg.
- \*On the backside of that bolt (underneath the leg), place one lock washer and one nut onto the bolt and tighten.
- \*Continue this process with the remaining corners.
- \*Place tub upright.
- \*Adjust the leg levelers found on the four corners of the legs by turning the leveler to the left or right, depending on the adjustment needed. Adjust the end opposite of the drain a little higher than the other end to allow for proper drainage.

For Walk-Through Tubs

- \*You will have 2 additional lock washers and nuts. You can find these underneath the tub rail system. Unscrew the two bolts.
- \*There are three holes on the top of the ramp. Line up the two back holes with the threaded stems.
- \*Thread the two bolts onto the threaded stems underneath the ramp.

## Maintenance and Cleaning

Groomer's Best tubs are virtually maintenance free.

**Cleaning:** Stainless steel bathing tubs should be routinely cleaned. Iron from your water may build up around the rough spots and tend to look like "rust". Groomers Best guarantees your bathing tub will NEVER rust.

The caulk that Groomer's Best uses on our tubs is a 50 year caulk. However, in some cases, the caulk can get wore down due to heavy usage. Even when the caulk on the inside of your tub gets wore down, there should be no need to re-caulk the tub (it should not leak). If you do need to re-caulk your tub, please use the following steps to ensure a proper seal.

1. Use something flat, such as a putty knife to clean out all of the old caulk.
2. Clean out the surface with rubbing alcohol. Dog shampoo has a wax in it that will make it hard for anything to stick to the surface.
3. If you would like, you can also take some sand paper and rough up the surface a little bit and that will make it easier for the caulk to hold on for a longer period of time.
4. After the surface is clean you can go ahead and lay a thin line of caulk. A thin layer of caulk will hold better than a thicker line.
5. After you lay the caulk you will need to take your finger and push it down to fill in the crack, so the caulk doesn't just sit on the surface.

Do not use your tub for at least 24 hours after replacing the caulk, it will fully dry within 36 hours.

## -Optional- Plumbing Kit

Our quality plumbing kit features chrome hardware with a durable, soft flexible hose and water conserving, full spray head. The drain strainer/hair trap has "spin-n-lock" - simply twist the knob on the drain to fill tub or un-twist to allow water to drain.

- 4" on-center (2) handle chrome faucet.
- 3/8" thick polyurethane heavy duty coiled hose.
- Full spray head with hold down comfortable lever - Shuts off completely when not in use.
- 3 1/2" Chrome drain with "Spin-N-Lock" strainer/hair trap.
- 1 1/2" white PVC "P" trap with (3) wing nuts.
- Includes a stainless steel holder to hang the heavy duty spray head on.
- Vacuum breaker\*
- Designed for use with Standard Pet Tub and Walk-Through Pet Tub.



\*A vacuum breaker is an attachment that prevents water from being siphoned backward into the public water system. This prevents contamination should the public water system's pressure drop. They are installed with a "break-off" set screw that when properly installed give them a semi-permanent installation. If you get some spray it is the vacuum breaker doing its job.