Groomer's Best, Inc. Limited Warranty

1 Year Limited Warranty

This agreement applies to any order, purchase, receipt, delivery or use of and products and services from Groomer's Best, Inc. or any of its subsidiaries, Vets Best or Sportsman's Best, or affiliates.

Groomer's Best, Inc. provides the following limited warranty to the original retail purchaser of our products: Our products will be free from defects in materials or workmanship for the duration of the warranty period. At our option, we will repair, replace, or refund the purchase price of any defective product covered by our warranty. You must follow the return procedure described below when returning any product that you believe is covered by our warranty. Our warranty excludes normal wear and tear: damage caused by failure to follow instructions, misuse, abuse, modification, or unauthorized repair including but not limited to: scratches to the finish, and tears or indentations in the materials.

Return Policy

All returned items must be authorized for a return before you ship them out. If we receive the item without authorization we will refuse it. You must call for authorization within 30 days of the date you received the item. You may either call Groomer's Best directly at (605)582-3013 or you may call the distributor who you made the sale through. You are responsible for the shipping back to us and any damage or loss during the shipment.

Exclusions

Groomer's Best will arrange to ship your order to you. Title to products passes to you when Groomer's Best delivers the order to the shipper and risk of loss passes to you when the shipper delivers products to the address you designate. You must notify Groomer's Best of damaged or missing items from your order within 10 days after you receive your order.

Limitation of Liability

The foregoing is our exclusive warranty and is in lieu of all other warranties, express or implied. In no event shall Groomer's Best, Inc. be liable for incidental, consequential or punitive damages.

Pet Pro Supply Co. Phone: 1-855-PET-PRO1 E-mail: support@petprosupplyco.com



Quality Products at Affordable Prices

2015



Instruction Booklet

Hydraulic Grooming Tables



- > Lifting Capacity: 300 lbs
- > Up-down travel: 20"
- > Mechanism: Hydraulic pump



Shipping Information

It is our desire that all of our customers receive only the best in quality. Occasionally, products are damaged in the shipping process. <u>It is very important</u> <u>that you open each box and thoroughly inspect for</u> damages!

If your freight shipment is found to be damaged upon receipt, <u>refuse the shipment</u> and call the distributor you ordered the equipment from right away. We will handle the claim process for you and re-ship the item as soon as possible.

You may also choose to sign for the shipment as damaged and keep the equipment. If you choose to do it this way, then you will be responsible for filing a claim with the shipping company.

Once you sign for receipt of a shipment, Groomer's Best, Inc. can no longer be held responsible, monetarily or otherwise, for any damages which may occur or become apparent afterwards; nor can we be held responsible for any additional shipping or repair charges which may be required to rectify the situation.

If you do find concealed damage after signing for receipt of a shipment, you should immediately begin a 'concealed damage' claim with the shipping company.

Thank you

Other Products

Stainless Steel Bathing Tubs- This bathing tub system is made of solid 20 gauge 304 stainless steel for durability. It will never rust! Two legs with floor levelers are included with each tub purchase. Available in 36", 48" and 58" wide. Water ports and drain available on left or right side. Available as a standard tub or walk-through version (pictured).



5 Unit Stainless Steel



Cage Bank- Each unit has a removable floor grate over a slanted floor which allows dog waste to flow down a channel in the back of the unit into a coated stainless steel waste container at the bottom front of the cages. Simply hose each cage unit and empty one waste container!! Our cages can also be plumbed in so you can wash everything right down the drain! We designed our cages this way to help keep dogs clean and to help you clean up after them!

Fully assembled 20 gauge stainless steel cage bank on wheels includes 5 units, polyethylene floor grates, a unique waste drainage system and a set of four locking casters. Bottom unit comes with a slide door that can be removed to make one large unit.



3 Unit Stainless Steel Cage Bank- Same great features as our 5 unit cage bank, but this one can fit on any standard counter top! It can also be stacked up to triple high. Made of 20 gauge stainless steel, this unit comes with three polyethylene floor grates, a unique waste drainage system and a set of four locking casters.

Elite Bathing Tub- Our new walk-through tub features all of the conveniences today's groomer wants and needs! Constructed of heavy duty 18 gauge type 304 polished stainless steel and coated on the outside with a top of the line textured sealant, available in almond or black. Many other colors available upon request! Features included: sliding non-slip stainless steel steps with rolling casters, built-in removable upper tray for smaller dogs, 2 new and improved animal restraints, strong tubular stainless steel legs, and door system.



Table Top Features



Our table top is steel reinforced for maximum strength and durability for your grooming arms. Also has a textured sealant that is non-slip and easy to clean.

Clipper blade holding system is featured on two sides of the table top. This nook fits 5 clipper blades. No more running back and forth!

The table top features two cut outs perfect to fit your scissors in the most convenient place!



Before You Start

- 1. Please read and understand all warnings and precautions before you operate this table.
- *Do not operate table if there is any damage to frame or hydraulic pump.
- *Do not use the table for any other purpose but to elevate pets within the related lifting capacity of the table.
- *Do not expose any part of your body to the moving mechanism of the hydraulic table when in use.
- *Do not expose this unit to extreme temperatures, table may fail to operate properly.
- 2. Locate a suitable place for the table, make sure to comply with local, state and federal codes.
- 3. Table not recommended for outdoor use.
- 4. DO NOT BLOCK EMERGENCY EXITS

Operation

- 1. There are four leg levelers shrink wrapped to the base of your table, these are to compensate for an uneven floor.
- 2. They come with one plastic insert on each leg leveler. Just simply push the plastic insert up into each table base. Turn in either direction for proper adjustment.
- 3. **Height adjustment**: The hydraulic mechanism is activated with a foot pedal located at the base. To elevate the table press the pedal with your foot, full strokes until desired height is obtained. To lower the table press the foot pedal down until it releases and the table begins to lower. Hold down until the proper height is achieved.
- 4. **Maintenance:** As with any hydraulic pump, this unit may occasionally become air bound especially during shipping as it is tipped over and air is trapped within the cylinder. To purge the air from fluid lines: a) pump rapidly to full height hold top with your hands at the top position and continue to pump full strokes 20 to 30 times, b) press the pedal and hold down to allow the ram to descend rapidly. If the hydraulic pump is still "spongy" repeat the procedure.
- 5. **Down speed adjustment:** Locate the bottom of the pump (see figure 1) turn bolt clockwise to make the table go down faster, counter clockwise to slow it down.
- Cleaning: Do not use solvents or chemicals that may damage the finish on the frame. Clean with water and a soft cloth. Mild cleaning solutions such as window cleaner are also acceptable.

Trouble Shooting Chart

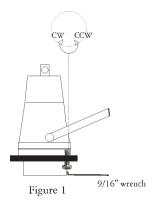
Symptom Table won't stay up	Possible Cause Air bound	Corrective Action Purge the air from the oil lines
Table won't lift weight	Air bound	Purge the air from the oil lines
Table makes creaking noise when going up/down	Dry joints	Lubricate all moving parts with motor oil or similar lubricant
Table descends too fast	Speed control	Adjust speed control bolt CCW to slow it down
Table descends too slow	Speed control	Adjust speed control bolt CW to make table go down faster
Table won't go down	Speed control	Adjust speed control bolt CW to open valve
Table wobbles	Leg levelers Loose table top	Adjust leg levelers to compensate for uneven floor Inspect all 4 bolts that secure table top and tighten

AIR BOUND

As with any hydraulic pump, this unit may occasionally become air bound especially during shipping as it is tipped over and air is trapped within the cylinder. To purge the air from fluid lines: a) pump rapidly to full height hold top with your hands at the top position and continue to pump full strokes 20 to 30 times, b) press the pedal and hold down to allow the ram to descend rapidly. If the hydraulic pump is still "spongy" repeat the procedure.

SPEED CONTROL

Down Speed Adjustment: Locate the bottom of the hydraulic pump (see figure 1) turn bolt clockwise to make the table go down faster, counter clockwise to slow it down.



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