

Trouble shooting while using the NOT FLY app



System Requirements

1. Android system 4.4 or above with at least 2 GB of empty storage.
2. Hardware: Device must have Wi-Fi and GPS modules. (as some tablets do not have GPS integrated)
3. Ensure Wi-Fi network access/ permission is enabled during the use.

Troubleshooting

• Drone Camera Output Error

1. Verify that drone wi-fi is connected and cellular data are enabled in the wi-fi settings (see Figure 1).

2. Android 8.0 and 9.0 systems automatically disconnect the wi-fi. Make sure your drone is always connected with N.O.T Found 404 **** wi-fi. (see Figure 1)

3. Restart the NOT FLY app and try again.

• GPS Tracking / Route planning Issues

1. If tracking is inaccurate, ensure location services are enabled (see Figure 2).

• Reconnection Failure

1. Disconnect or "forget" other networks before reconnecting.

• Drone Crash

1. Submit the logs via the in-app Help section for analysis.

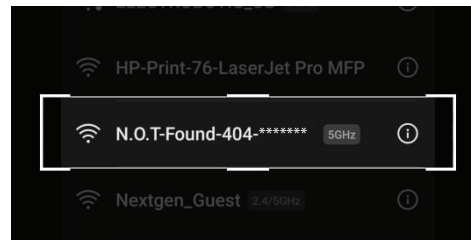
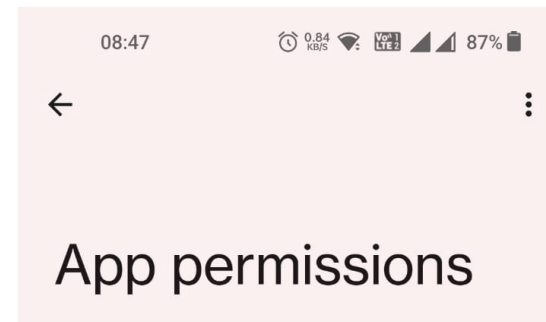
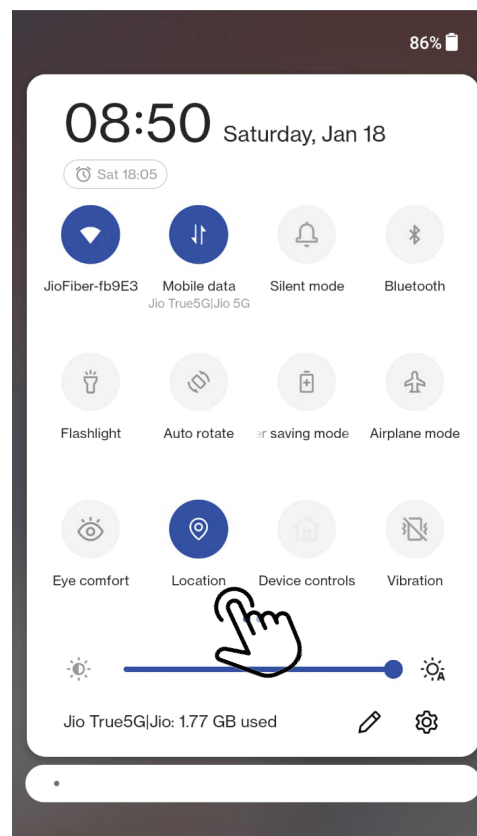


Figure-1



App permissions