

# juliette hogan

## RETURNS FORM

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### CUSTOMER DETAILS

NAME

PHONE

EMAIL

ORDER NUMBER

If you wish to return an item to us for an exchange or refund please contact [shop@juliettehogan.com](mailto:shop@juliettehogan.com) to receive your RAN (Return Authorisation Number) within 7 days of receiving your purchase. Complete the form below with your RAN, select the item(s) you wish to return and send to:

JULIETTE HOGAN ONLINE RETURNS  
2-8 OSBORNE STREET  
NEWMARKET  
AUCKLAND 1023  
NEW ZEALAND

attached. We do not refund or exchange sale items. Exchanges can only be made by sending your item back to the online store and not at any Juliette Hogan boutique or retailer.

For further information on returns & exchanges see our website [www.juliettehogan.com](http://www.juliettehogan.com)

PLEASE NOTE – Items must be returned via tracked courier, hand delivered returns will not be accepted. Shipping costs back to Juliette Hogan are the responsibility of the customer. Item(s) must be returned unused, unwashed and unaltered, with tags

INTERNATIONAL RETURNS – Please ensure you address your return to Juliette Hogan Online Returns so that it does not get held up through customs and delay your exchange/refund.

PRODUCT DESCRIPTION	RAN	EXCHANGE /REFUND

### REASON FOR RETURN

- TOO BIG                       TOO SMALL                       NOT AS PICTURED  
 INCORRECT ITEM SHIPPED       FAULTY                       OTHER