

*juliette hogan*

## Returns Form

–

### CUSTOMER DETAILS

Name

---

Phone

---

Email

---

Order Number

---

You may return any full-priced garment to us for refund, exchange or credit within 14 days of receiving your order. Returns of sale (discounted) products will only be accepted within 7 days of receiving your order, and for exchange or credit only (no refunds). Returns will not be accepted for archive sale product. Items can be sent to either of the addresses listed below. Please complete the form below including your order number and the item(s) you wish to return. If you have any queries please contact our team via [hello@juliettehogan.com](mailto:hello@juliettehogan.com).

#### INTERNATIONAL + NZ NORTH ISLAND

Juliette Hogan Online Returns

2–8 Osborne Street

Newmarket

Auckland 1023

New Zealand

+64 9 522 8203

#### NZ SOUTH ISLAND

Juliette Hogan Online Returns

5/166 Cashel Street

The Crossing

Christchurch 8011

New Zealand

+64 3 662 9993

**Please Note** – Items must be returned via tracked courier, or returned into one of our stores. Shipping costs back to Juliette Hogan are the responsibility of the customer. Item(s) must be returned unused, unwashed and unaltered, with tags attached. We do not refund sale items: exchange or credit only. Exchanges can only be made by Juliette Hogan Online or stores and not at a Juliette Hogan stockist.

For further information on returns + exchanges see our website [www.juliettehogan.com](http://www.juliettehogan.com).

**International Returns** – Please ensure you address your return to Juliette Hogan Online Returns so that it does not get held up through customs and delay your exchange/credit/refund.

PRODUCT DESCRIPTION	ORDER NUMBER	EXCHANGE, CREDIT, OR REFUND?

#### REASON FOR RETURN

Wrong size for me

Incorrect fit

Not as pictured

I bought two sizes

Faulty

Other (Please state)