

juliette hogan

RETURNS FORM

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CUSTOMER DETAILS

NAME

PHONE

EMAIL

ORDER NUMBER

You may return any full-priced garment to us for refund, exchange or store credit within 14 days of receiving your order. Returns of sale (discounted) products will only be accepted within 7 days of receiving your order, and for exchange or credit only (no refunds). Items can be sent to either of the addresses listed below. Please complete the form below including your order number and the item(s) you wish to return. If you have any queries please contact our team via hello@juliettehogan.com

INTERNATIONAL & NZ NORTH ISLAND:

JULIETTE HOGAN ONLINE RETURNS
2-8 OSBORNE STREET
NEWMARKET
AUCKLAND 1023
NEW ZEALAND
+64 9 522 8203

NZ SOUTH ISLAND:

JULIETTE HOGAN ONLINE RETURNS
5/166 CASHEL STREET
THE CROSSING
CHRISTCHURCH 8011
NEW ZEALAND
+64 3 662 9993

PLEASE NOTE – Items must be returned via tracked courier, or returned into one of our stores. Shipping costs back to Juliette Hogan are the responsibility of the customer. Item(s) must be returned unused, unwashed and unaltered, with tags attached. We do not refund sale items: exchange or store credit only. Exchanges can only be made by Juliette Hogan Online or stores and not at a Juliette Hogan stockist.

For further information on returns & exchanges see our website www.juliettehogan.com

INTERNATIONAL RETURNS – Please ensure you address your return to **Juliette Hogan Online Returns** so that it does not get held up through customs and delay your exchange/store credit/refund.

PRODUCT DESCRIPTION	ORDER NUMBER	EXCHANGE/ STORE CREDIT /REFUND
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REASON FOR RETURN

- WRONG SIZE FOR ME
 I BOUGHT TWO SIZES

- INCORRECT FIT
 FAULTY

- NOT AS PICTURED
 OTHER (PLEASE STATE)
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