## pro sportsuear

## **Returns form:**

Pro Sportswear do not return or exchange for change of mind. If you have selected the wrong size, we may offer you an exchange or store credit provided that the exchange

- is made within 30 days of purchase; and •
- stock is still available: and
- you are able to provide satisfactory proof of purchase; and
- the merchandise is in saleable condition, that is it is unworn or unused with all original sealed packaging or tags attached and where the product seal is not broken or tampered;
- the products are not damaged or altered (stained by fake tan or make up, do not smell of cosmetics, perfume, deodorant, washing powder and or any other products and for grips and/or wrist supports have chalk or have been personalised);
- The products are not altered or modified in any way (cutting off the sewn in tag or personalising the sewn in tag voids any warranty and the product cannot be returned). Please note that pin holes caused by attaching competitor numbers also voids any warranty.

Returns and exchanges will not be provided on the following types of merchandise unless the product fail to meet a consumer guarantee

- Custom made, monogrammed, personalised, and altered products •
- Hosiery
- Scrunchies

Name on Order: \_\_\_\_\_\_ Order number: \_\_\_\_\_\_

Telephone number: \_\_\_\_\_\_ Email: \_\_\_\_\_\_

| ITEM CODE / SKU | SIZE | REASON FOR RETURN | Reasons                    |
|-----------------|------|-------------------|----------------------------|
|                 |      |                   | Sizing not correct         |
|                 |      |                   | Faulty product             |
|                 |      |                   | Incorrect product received |
|                 |      |                   | Other: provide details     |

Action you want us to take:

Exchange for same product,

Exchange for similar product,

□ Store Credit

## Note the following:

All returns are at the customers expense. Please retain your tracking number as we do not accept responsibility for items that are lost or damaged.

- Exchanges are subject to availability.
- Please provide a self addressed bag for any exchanges.
- If you have received a faulty or incorrect item please contact us immediately by email so that we can resolve this for you.

View our full returns policy at www.prosportswear.com.au