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iScooter

UK i8

Customer Service

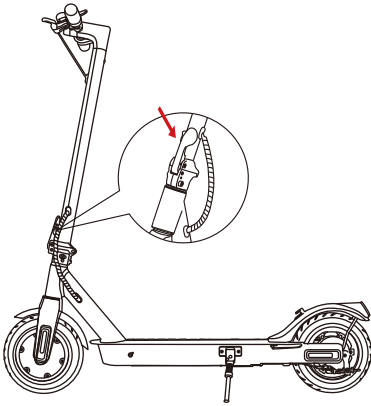
Our friendly customer service team will work hard to put a smile back on your face. Here's how we can connect:

-  Lifetime technical support
-  www.iscooterglobal.co.uk
-  www.facebook.com/iScooterGlobal
-  support@iscooterglobal.co.uk

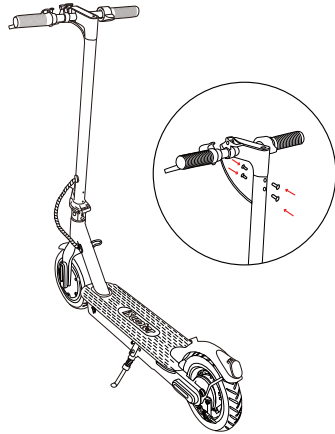
Thank you so much for your support.



QUICK START GUIDE

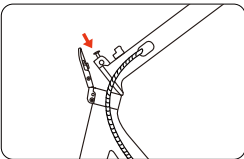


Step 1. Close the latch until you hear a click sound.



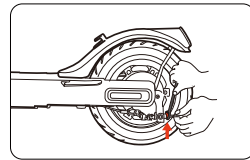
Step 2. Insert all the bolts into the holes at a time and then tighten each of them.

TIPS



A

A) If the folding mechanism is too loose or too tight, please adjust the silver screw to make it a little higher or shorter. (Image A)



B

B) If the drum brake gets loose, use a wrench to tighten the adjustment nut. (Image B)
Please email us for assistance at support@iscooterglobal.co.uk

Contents

General Safety Notice	01
Package Contents	02
Product Overview	03
Display and Button	04
Charging	05
Riding Notice	06
Folding and Carrying	06
Daily Care and Maintenance	07
Specifications	08
Questions & Answers	09
Contact Us	09



General Safety Notice

Always wear a helmet and protective safety equipment.

Wear closed shoes without heels and ensure your laces are tied.

Only use your scooter in line with its intended purpose.

Check your scooter for any loose parts or screws, flat tires, signs of damage, or excessive wear before every ride. Stop operation immediately and contact your place of purchase if something does not feel right.

Start riding slowly to familiarize yourself with the operation of your scooter. Start in the slowest speed mode and slowly try out the brakes. Always slow down when riding over bumps or on rough road conditions. Slightly bend your knee to better adjust these surfaces.

Keep the scooter away from children. It is not a toy. Riders must be age 18+ only.

Do not use your electric scooter in heavy rain, or on surfaces covered by more than 12 mm (1/2 inch) of water. Do not submerge the scooter in liquid or let any liquid near the battery or electrical components.

Do not lend your scooter to anybody unfamiliar with its operation. Ensure any new riders are familiar with these instructions and are wearing proper safety gear.

Once riding in public space, you are subject to the risks faced by all traffic participants just like when you are riding a bike.

- Other traffic participants may not obey traffic regulations or may ride carelessly.
- The faster you ride your scooter, the longer it will take you to stop.
- The scooter may slip on slippery surfaces leading to subsequent injuries to the rider. Pay special attention crossing train tracks and/or when it is wet.
- Always use caution, adapt your speed to road and traffic conditions and keep distance from other traffic participants.
- Watch out for pedestrians. Do not use your scooter in any way that could harm pedestrians. Slow down when you are passing them to avoid accidents.

You must follow all local traffic rules and regulations.

Do not accelerate when you go downhill.

Do not press the accelerator when you're walking the scooter.

Always steer clear of obstacles.

Do not hang heavy items on the handlebar.

Keep both feet on the deck all time.

Always keep your hands on the handlebar.

Do not ride in traffic lanes or residential areas where vehicles and pedestrians are both allowed.

Do not turn the handlebar violently during high-speed riding.

Do not ride in a ponding that is higher than 38 mm.

No passengers are allowed, including children.

Keep your feet off the rear mudguard.

Do not touch the disc brake rotor after braking.

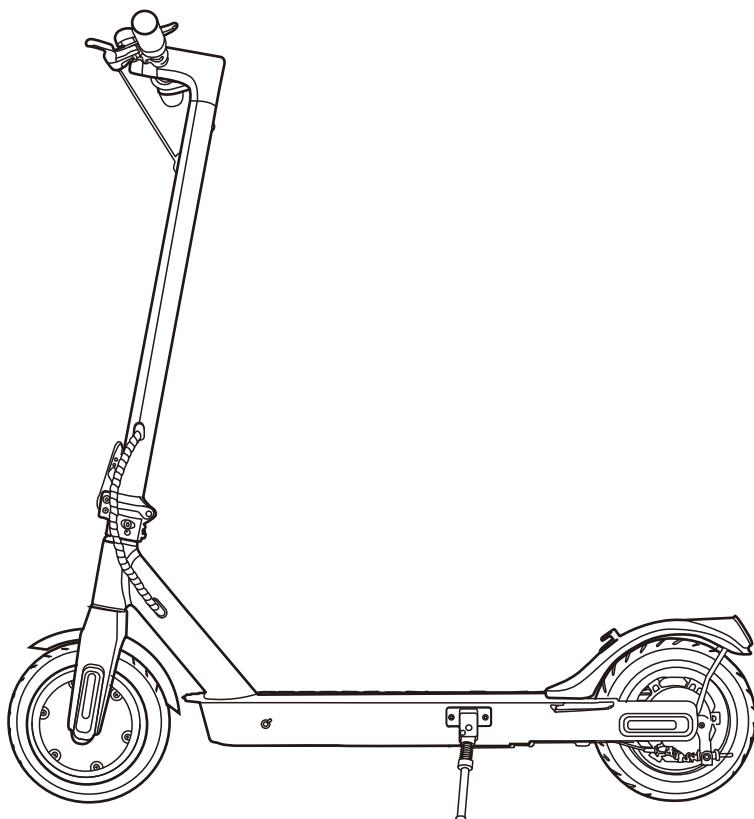
Do not try riding up or down stairs or jumping over obstacles.

WARNING !

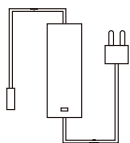
As with any mechanical component, a vehicle is subject to high stresses and wear. The various materials and components may react differently to wear or fatigue. If the expected service life for a component has been exceeded, it may break suddenly, therefore risking causing injuries to the user. Cracks, scratches, and discoloration in the areas subject to high stresses indicate that the component has exceeded its service life and should be replaced.



Package Contents



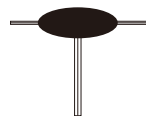
When unboxing your i8 electric scooter, please verify that the below items are included in the package. If anything is missing or damaged, please contact iScooter customer service for support: support@iscooterglobal.co.uk



1 x Charger



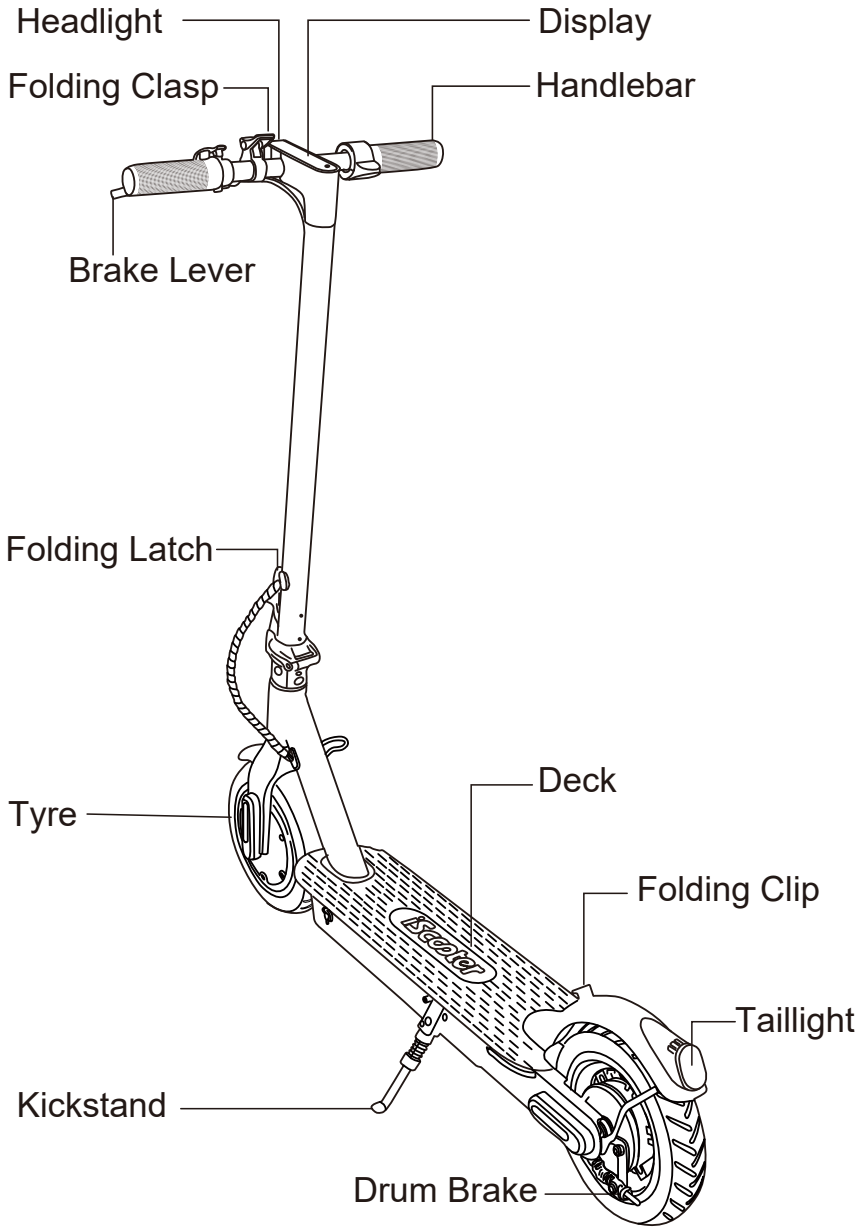
4 x Bolts



1 x Allen Wrench

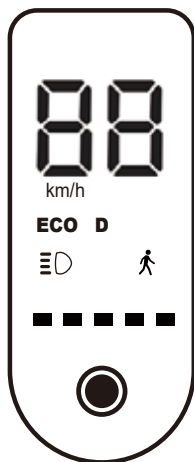


Product Overview





Display and Button



Tips

When the scooter starts to coast, put both feet on the deck and press the accelerator (the accelerator initiates once the coasting speed exceeds 3 mph). Or you can quickly press the power button four times to turn on the zero start.



Power Button

Long press for about 2 seconds to turn on / off.



Battery Indicator

The power level is indicated by five battery bar on the control panel.



Light

Turn on your scooter, one-click to turn on/off the front light.



Mode

Double-click to switch power mode.



Cruise Control

Keep same speed for 5 seconds, and it will beep and active the cruise control.



Charging

- Your scooter will be fully charged when the charger indicator changes from red to green.
- With charging protection, it will cut off charging automatically after fully charge. Even so, we still don't recommend charging your scooter for a long time more than 24 hours at one time.
- Do not connect the charger if the charging port is wet.
- Keep the charging port closed when not charging.

Note: The scooter cannot be turned on during the charging period.

Charging Warnings and Battery Safety Warnings

- Use caution when using outlets to prevent electric shock.
- Do not leave the charger plugged in for extended period of times (> 24 hours).
- Only charge your scooter in a safe, clean, and dry environment. Keep the charger and scooter away from inflammable materials as they may get hot.
- Only use the original battery packs and the original charger supplied with your scooter.
- Contact your place of purchase if you need a replacement. Use of other models or brands may not be safe.
- Do not touch any part of the charging port and keep them away from metal objects to prevent short circuiting which may result in battery damage or physical injuries, and/or death.
- Do not place the battery in direct contact with heat or near high temperatures.
- Do not expose the battery to direct sunlight.
- Do not leave the scooter in a car where the battery might get hot.
- Do not pierce the battery with sharp objects. Do not subject it to impact or force.
- Stop charging if the battery fails to recharge within the approximate charging time. This will prevent the battery from overheating, rupturing, or igniting.
- Do not charge the battery in temperatures below 0°C / 32°F or above 40°C / 104°F as this can hamper performance, result in breaking, overheating, rupturing, or igniting and could cause personal injury or property damage.
- Do not charge your scooter if the charging port on the scooter is damaged or wet. Do not charge if there is excessive heat, odor, or leakage coming from the battery or it looks abnormal in any way.
- If the battery leaks and you accidentally get in touch with the liquid, rinse immediately and thoroughly with water and then seek medical care.
- Never attempt to disassemble, modify, or perform repairs or maintenance on the battery. You run the risk of damaging the protective and safety components that prevent incidents, personal injury, or property damage.
- Mishandling or misuse of the battery can result in lower performance, shorter lifespan, rupturing, igniting, or other incidents and could increase the risk of serious personal injury.
- Do not discharge the battery using any other product than the scooter it comes with. Doing so could result in damage to other products or the battery and reduced lifespan of your scooter.
- The battery could overheat, rupture, or ignite and cause personal injury or property damage.
- In daily use, avoid recharging the scooter after completely exhausting the battery. If the battery level is low, charge the scooter as soon as possible.
- Please charge the scooter every other month to preserve the battery.



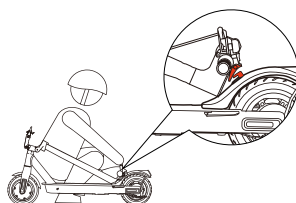
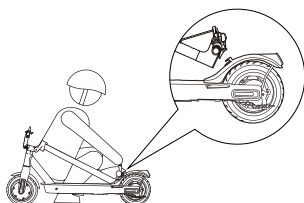
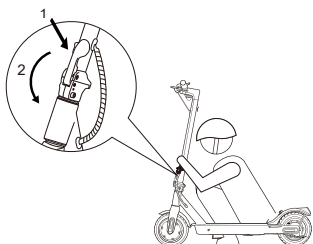
Riding Notice

The iScooter i8 electric scooter is a leisure device. But once they're in a public area, they'll be seen as vehicles, subjecting to any risks faced by vehicles. For your safety, please follow instructions in the manual and traffic laws and regulations set forth by government and regulatory agencies.

- Respect pedestrians' Right of Way. Try not to startle them while driving, especially children. When you ride from behind pedestrians, ring your bell to give them a heads-up and slow your scooter to pass from their left (applicable to countries where vehicles drive on the right). When you ride across pedestrians, keep to the right at a low speed. When you drive across pedestrians, keep the lowest speed or getting off the vehicle.
- Closely follow the safety instructions in the manual. iScooter shall not be liable for any financial losses, physical injuries, accidents, legal disputes and other interest conflicts resulted from actions that violate user instructions.
- Check the scooter before every use. When you note loosen parts, low battery alerts, excessive wear, strange sounds, malfunctions and other abnormal conditions, stop riding.
- WARNING – Risk of Fire – No User Serviceable Parts.



Folding and Carrying



Make sure that the scooter's turned off. To fold, unlock the folding mechanism, and bend the handlebar stem to hook the buckle on the rear fender. To open, press the bell trigger to remove from the buckle, erect the handlebar and lock the folding structure.



Daily Care and Maintenance

Cleaning

If you see stains on the scooter's body, wipe them off with a damp cloth. If the stains won't scrub off, put on some toothpaste, and brush them with a toothbrush, then wipe them off with a damp cloth.

Notes:

- Do not clean the scooter with alcohol, gasoline, kerosene or other corrosive and volatile chemical solvents to prevent dire damage.
- Do not wash the board with a high-pressure water spray. During cleaning, make sure that the scooter's turned off, the charging cable is unplugged, and the rubber flap is closed as water leakage may result in electric shock or other major problems. When the scooter not in use, keep it indoors where it is dry and cool.
- Do not put it outdoors for a long time. Excessive sunlight, overheating and overcooling accelerate the battery pack's lifespan.

Storage

- Please store the scooter in a cool and dry place between -10°C and 40°C. In extremely humid environments the interior may suffer condensation or even water accumulation, which may damage the battery rapidly. Devices are not intended for use at elevations greater than 2,000 m above sea level. Prolonged exposure to UV rays, rain, and the elements may damage the enclosure materials. Store indoors when not in use.
- In daily use, try to avoid recharging the scooter after completely exhausting the battery. If the battery is low, charge it as soon as possible.
- Please charge the scooter every other month to preserve the battery.

Battery Maintenance

- Use original battery packs, use of other models or brands may bring about safety issues;
- Do not touch the contacts. Do not dismantle or puncture the casing. Keep the contacts away from metal objects to prevent short circuit which may result in battery damage or even injuries and deaths;
- Use original power adapter to avoid potential damage or fire;
- Mishandling of used batteries may do tremendous harm to the environment. To protect natural environment, please follow local regulations to properly dispose used batteries.
- After every use, fully charge the battery to prolong its lifespan.

Battery Disposal

- Do not dispose of your battery by way of land filling, incineration, or household trash.
- We recommend disposing your battery through a local recycling program suitable for lithium-ion batteries. Contact your local waste management service for more information.
- Mishandling of used batteries may do tremendous harm to the environment. You must abide by local laws and regulations to properly dispose of used batteries.



Specifications

i8	Item	Electric Scooter
Dimensions	Unfolded (Length x Width x Height)	105*45*110 cm
	Folded (Length x Width x Height)	105*45*49 cm
Weight	Net Weight	12 kg
User	Maximum Load	100 kg
	Recommended Age	18+
Scooter	Max Speed	25 km/h
	Max Range	20 km
	Max Slope	15%
	Operating Temperature	0°C ~ 40°C
	IP Rating	IP54
Battery	Voltage	36 V
	Max Charging Voltage	42 V
	Capacity	5.2 Ah
Motor	Power	350 W
Charger	Input Voltage	100-240 V
	Output Voltage	42 V
	Output Current	1 A
	Charging Time	5-6 h

(1) About the height: Distance from the ground to the highest point of the body.

(2) About the range: It is measured under conditions of full charge, a load of 70 kg, 25°C, a flat road without wind, and a speed of 15 km/h. The real range will differ with different factors, such as load, humidity, wind speed, and operation habits.

(3) The maximum allowable weight shall be kept within 100 kg (including the weight of the rider and all items apart from the scooter itself) in any case. Also, consider the gravity generated by speed.



Question & Answer

1. What if there are missing accessories or broken parts in the box?

Answer: Please take photos and send them to iScooter Support Team by email at support@iscooterglobal.co.uk. iScooter Support Team will reply to you soon and send correct accessory or part replacement.

2. Are the tyres replaceable and how to replace them?

Answer: Yes, the tyres are replaceable. Please contact iScooter support team for more information or search “How to replace scooter tyres” on YouTube.

3. Why the screen returns an error code?

Answer: If you see any error code below, please contact iScooter Support Team to remove it.

E04	Short Circuit Failure
E10	Controller/Instrument Communication Failure
E11	Motor Phase A Current Sensor Failure
E12	Motor Phase B Current Sensor Failure

E13	Motor Phase C Current Sensor Failure
E14	Accelerator Failure
E15	Brake Failure
E16	Motor Hall Failure



Contact Us

Contact us if you experience issues relating to riding, maintenance and safety, or errors/faults with your iScooter i8 electric scooter.

✉ support@iscooterglobal.co.uk

🌐 www.iscooterglobal.co.uk

1. CE Warning

- 1) The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- 2) Children being supervised not to play with the appliance.

2. Disposal of Electrical and Electronic Equipment



The crossed-out garbage can means that you are legally obliged to dispose of these devices separately from unsorted municipal waste. Disposal via the residual waste bin or the yellow bin is prohibited. If the products contain batteries or rechargeable batteries that are not permanently installed, they must be removed before disposal and disposed of separately as a battery.

3. Options for Returning Old Devices (EAR)

Owners of old devices can hand them over within the scope of the options for returning or collecting old devices that have been set up and made available by public waste disposal authorities, so that proper disposal of the old devices is ensured.

4. Declaration of Conformity

Shenzhen Xincheng Times Technology Co., Ltd. hereby declares that the device of type "i8" complies with the legal regulations of the EU Directives 2014/30/EU and 2011/65/EU (RoHS).

For the full text of the EU Declaration of Conformity, visit the link:

<https://www.iscooterglobal.co.uk/pages/declaration-of-conformity>