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Customer Service

Our friendly customer service team will work hard to put a smile back on your face. Here's how we can connect:

-  Lifetime technical support
-  www.iscooterglobal.com
-  www.facebook.com/iScooterGlobal
-  support@iscooterglobal.com

Thank you so much for your support.



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GENERAL INFORMATION

Before operating this scooter, please read all instructions. This manual will guide you through the functions, usage, and proper care of your iscooter i8. Before contacting customer service, please have your purchase information ready as this may be needed during the call. This information may be recorded below.

Date of Purchase: _____



Place of Purchase: _____

 It is important that you follow all safety warnings that appear throughout this manual and exercise good judgment when using your iscooter i8 scooter. Consult this manual before attempting to ride.

1.1 Important Information

















Within this manual, “the iscooter i8”, “your iscooter i8”, “your scooter” and “the scooter” refer to the iscooter i8 Electric Scooter. The iscooter i8 is a personal scooter that uses electrical power. By riding the iscooter i8 scooter, users acknowledge and accept responsibility for all risks associated with the use of the scooter which may include, but are not limited to, muscle injuries, broken bones, lacerations, serious injury, and possible death, which may be sustained while using the iscooter i8.

To better ensure your safety, ALWAYS USE APPROPRIATE PROTECTIVE GEAR, read and follow all instructions and warnings in the User Manual.

-  Appropriate protective gear should include a helmet and other gear including knee and elbow pads.
-  Use the iscooter i8 at your own risk.

1.2 Safety Warnings

When reading this manual, note these icons:

-  Notes with this icon **MUST** be read, understood, and obeyed to prevent injury or damage, etc.
-  Notes with this icon include relevant information.
-  Properly dispose of all packaging material. Some items may be packed in plastic bags or material and may cause suffocation or injury to pets or children.
-  Verify that all parts of the product are included in the package box. If any part is missing, call customer service.
-  If any parts or cables or surrounding parts are damaged, do not use the product.
-  Never insert objects into the product other than the cables etc. as described in this manual.
-  If the product is to be used by children, the care giver should explain the contents of the user manual to the children. The care giver should provide adequate supervision to ensure that the device is being used as explained in the user manual.
-  Use only the parts included in the original packaging or received from the manufacturer.
-  Risk of shock. Do not allow water and/or liquids to come in contact with any part of the product.
-  Use a dry and non-abrasive cloth to remove debris or dust. Do not spray liquids onto the product.
-  Never submerge the product or any of the product's components and/or accessories into water.
-  Do not ride over stairs.
-  Passengers are not allowed.
-  The product shall only be used as described in this manual.
-  Cover the product to protect it from dust. Do not store in a dusty environment as, with all electronic devices, this may cause damage over time.
-  **WARNING- RISK OF FIRE - No user serviceable parts.**

1.3 Disposal at End-of-Life

This product must not be disposed of by incineration, land filling, or mixing with household trash. Improper disposal of the battery contained within this product may result in the battery heating up, rupturing, or igniting which may cause serious injury. The substances contained inside the battery present chemical risks to the environment. iscooter i8 Electric Scooter at its end-of-life is to dispose of the entire unit at or through an e-waste recycling center, program, or facility. Local regulations and laws pertaining to the recycling and disposal of lithium-ion batteries and/or products containing them will vary according to country, state, and local governments. You must check laws and regulations corresponding to where you live in order to dispose of the battery and/or unit properly. It is the user's responsibility to dispose of their waste equipment properly in accordance with local regulations and laws.

For additional information about where you should drop off your batteries and electrical or electronic waste, please contact your local or regional waste management office, your household waste disposal service, or your point-of-sale.

1.4 Main Specifications

Indicators	Items	Parameters
Dimensions	Folded Size	1080 x 430 x 400 mm
	Unfolded Size	1080 x 430 x 1120 mm
Weight	Scooter Weight	12.75kg
Riding Requirements	Max. Load	100 kg
	Max. Incline	≤17°
	Suitable Terrain	Smooth roads, slopes less than 17°
	Working Temp.	25°C
	Storage Temp.	-10°C to 50°C
Performance	Top Speed	25 km/h
	Max. Range	20-25km
Tires	Front Tire	8-inch cellular tire
	Rear Tire	8-inch honeycomb motor tire
Motor	Power	350W
Battery	Type	18650 Rechargeable lithium ions
	Management	Overcharge, over discharge, overheat automatically shut down
	Voltage	36 V 6 Ah
	Watt Hours	216 Wh
Charger	Model	42150
	Input Voltage	AC 100-240 V, 50/60 Hz 2 A
	Output Voltage	DC 42 V 1.5 A
	Charging Time	4-5h

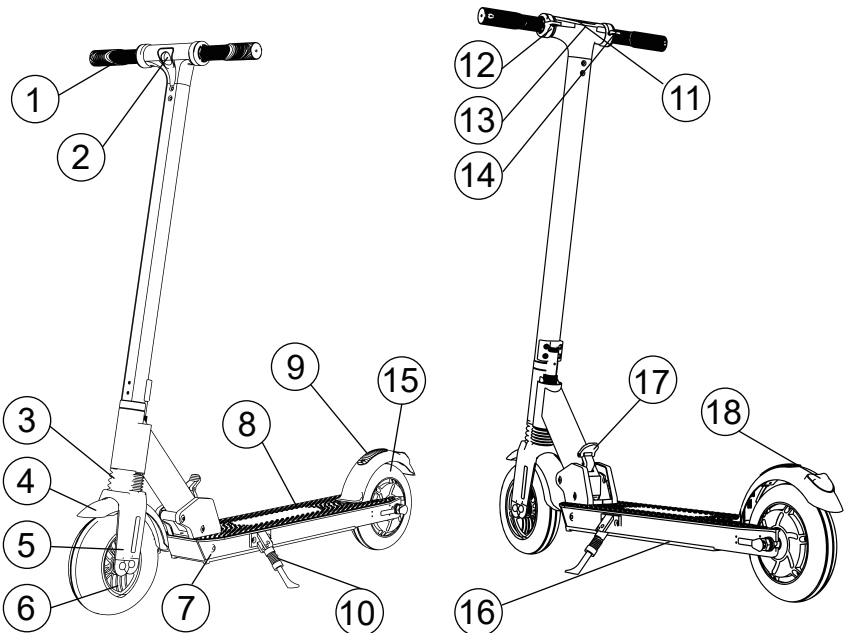
PARTS & FEATURES

2.1 What's in the Box?

- 1 x iscooter i8 Scooter
- 1 x Allen Key
- 1 x Charger
- 1 x User Manual
- 4 x Screws

2.2 iscooter i8 Diagram

- 1.Handlebar
- 2.Headlight
- 3.Suspension
- 4.Front Fender
- 5.Front Fork
- 6.Front Motorized Wheel
- 7.Charging Port
- 8.Deck
- 9.Rear Fender and brake
- 10.Kickstand
- 11.Display
- 12.Brake
- 13.Power button
- 14.Accelerator
- 15.Motor
- 16.Battery cover
- 17.Folding lever
- 18.Rear light



2.3 Buttons Information

The display features several different elements. Be sure you understand these before attempting to ride.

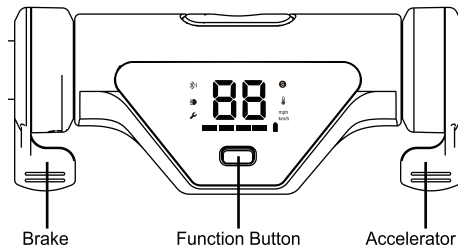
Power : Press and hold for 3~5 seconds to turn on/off the scooter.

Cruise Control : Maintain the speed for at least 6 sec to activate this feature. Cancel it by pressing brake or accelerator.

MODE : Press once quickly to switch speed modes between 1, 2, and 3.

Headlight : Press twice quickly to turn on/off the headlight.

Speed units : Press 3 times quickly to switch between km/h or mph.



2.4 Display Information

■■■■■ : This icon indicates how much battery level the scooter has.

Speedometer - These numbers indicate the current speed. Readings are measured in km/h and mph.

Ⓢ : This icon indicates the speed mode. Mode1-white; Mode2-orange; Mode3-red.

🌡️ : This icon indicates when the temperature of the controller is high.

📶 : This icon indicates the app's on/off status. (Download the iscooter app by scanning the QR code on the cover of the manual, password: 000000)

💡 : This icon indicates the headlight's on/off status.

🔧 : This icon indicates error of scooter on/off status.



When the battery level is low, stop riding, turn off the scooter, and fully recharge it before riding again.

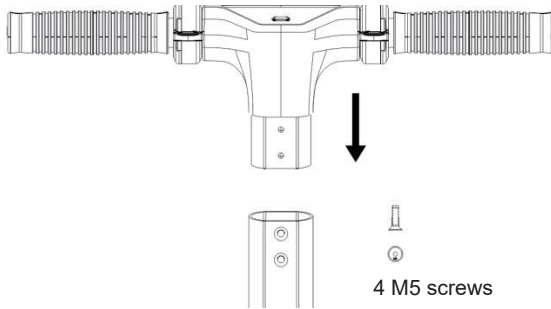


FOLDING & ASSEMBLY

Make sure the iscooter i8 is turned off before working with any of its parts. The scooter comes mostly assembled within the package. Some parts are required to assembly by yourself before riding. All parts and tools are included.

3.1 Assembling the Handlebars

Before installing the handlebars, use these 4 M5 screws to tighten the handle bar part. Make sure the 4 screws are securely tightened.




3.2 Standing the Scooter

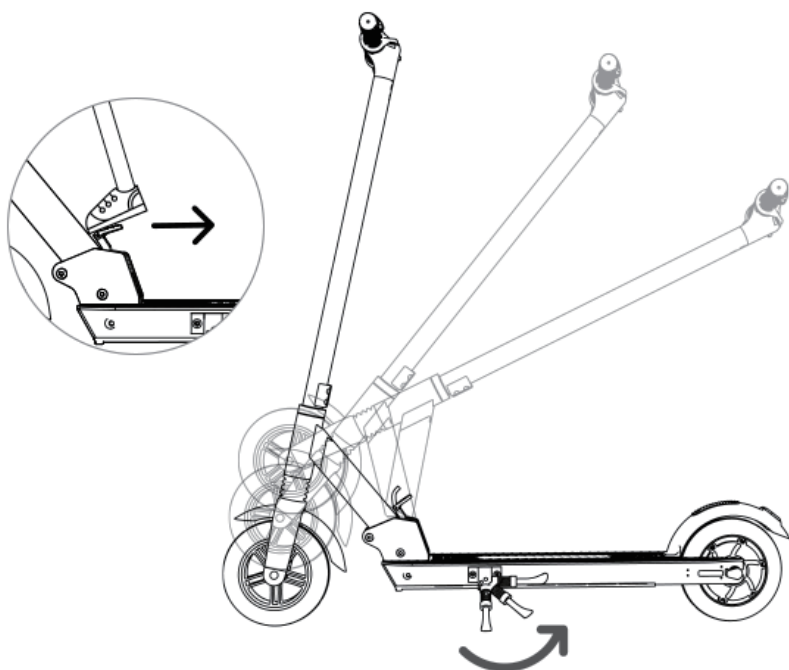
1. Locate the kickstand on the side of the scooter's deck.
2. Push the kickstand down and away from the scooter then carefully lean the weight of the scooter onto the kickstand.



3.3 Folding & Unfolding the Scooter

1. Firstly, kick the stand. Pull the folding lever down. Next, pull the stem down towards the deck.
2. When folding and unfolding, please make sure it is folded or unfolded until you hear a sound.
3. To unfold the scooter, pull up the stem away from the deck. When the stem is fully unfolded, you can hear a sound indicating it is securely unfolded.

 Before moving, lifting, or transporting the scooter, ensure its power is turned off.



CHARGING

 Charge the scooter before using it.


4.1 How to Charge

Step 1. Ensure the power of the scooter is turned off before charging and remains off while charging.


Step 2. Locate the charging port near the kickstand under the deck and remove the cap if needed.


Step 3. Connect the charger to the charging port and a wall outlet.


Step 4. While the scooter is in charging, the adapter's indicator light will turn red.

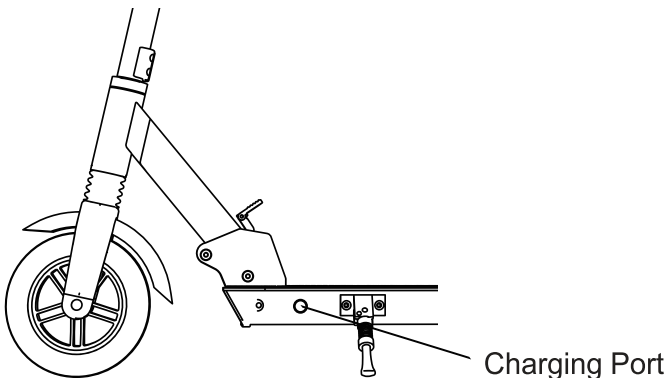
 Charge the scooter for at least 4 hours before using it for the first time.

Step 5. When the scooter is fully charged, the adapter's indicator light will turn green. You may then disconnect the scooter from the charger.

 DO NOT, under any circumstances, use the scooter while it is connected to the charger.

 Do not charge longer than necessary. Standard charging time is approx 5 hours (6Ah battery).
Charging longer than this may affect battery life and/or performance.

 To maximize the battery life, charge it once every other month or every couple days after riding.







4.2 Battery Specifications

Items	Parameters
Type	Rechargeable lithium ions
Charging Time	4-5h
Voltage	36V
Capacity	6Ah
Weight	1.6kg
Dimensions	340*75*42 mm
Operating Temp.	-10°C to 40°C
Charging Temp.	5°C to 45°C
Storage Temp.	-20°C to 50°C
Watt Hours	216Wh
Management	Overcharge, over discharge, overheat automatically shut down

USAGE

Read the following information before attempting to ride your iscooter i8.

-  A helmet as well as other protective gear must be worn at all times.
-  The iscooter i8 supports a rider of up to 100 kg. Do not carry passengers.
-  Only operate the iscooter i8 where permitted. Local laws may restrict where you may ride.
-  The iscooter i8 contains a motor and may be classified as a motor vehicle under local laws in your area. It is your responsibility to abide by any local laws restricting how or where you may ride.

5.1 How to Ride

Before riding, wear suitable protective gear and make sure the fully charged iscooter i8 has been placed on a level surface and there is no issue with the scooter, then follow the steps below. For your safety, please read this entire section before attempting to ride.



For your own safety, please carefully read this entire section before a ride.

Step 1. Press the power switch to turn on the power. Carefully step on the deck with one foot and stand upright but relaxed. Grab both handlebars.

Step 2. Keep the other foot on the ground and kick off to begin accelerating manually.

Step 3. Ride forward by pushing the throttle and use the handlebars to steer.

Step 4. To stop, release the throttle and use the thumb brake, foot brake, or both to gradually coast to a stop then step off the scooter one foot at a time. Be extra cautious when dismounting for the first time.

Step 5. To turn the power off, press and hold the power button for 3-5 sec after a complete stop for a few seconds.



How much battery level is left is shown on the display. Make sure the battery level is full before heading out on a long distance ride.

MAINTENANCE



Do not perform any maintenance when the power is on, or the battery is charging.

After each ride, especially if you have traveled a long distance, inspect your scooter.






- Inspect the brakes to make sure they are working properly.
- Make sure all screws and bolts are properly fastened to prevent injury and unnecessary wear and tear.



Tire wear and tear is normal. The rate at which the tires deteriorate depends on riding style i.e. casual riding may yield minimal wear while performance and/or heavy riding may yield excessive wear. To purchase tire replacements and/or for questions about your scooter's parts, please visit our website.





6.1 Cleaning

The iscooter i8 may need cleaning after riding for extended periods of time.

-  Completely power off the scooter before cleaning.
-  Use a dry and non-abrasive cloth to gently remove debris or dust.
-  The iscooter i8 can not come in contact with any kind of liquid.
-  Never use alcohol or ammonia-based cleaning solutions.
-  Never spray liquid directly onto any part of the scooter.


6.2 Storage

To store the iscooter i8, see the followings.

-  Before storing, fully charge the iscooter i8 to prevent battery over-discharge due to non-use.
-  If storing for more than one month, discharge and recharge the battery every three months.
-  Cover the iscooter i8 to protect it from dust. Do not store it in a dusty environment which may cause damage to electronic devices over time.
-  Do not store it in an unheated garage, shed, or other location with extreme temperature fluctuations.

6.3 Transportation

Before moving, lifting, or transporting the scooter, turn the power off. Fold the scooter (see Section 3.3 for instructions) and pull the scooter along as you move, if needed.

-  When lifting the entire scooter, please note that the iscooter i8 weighs approximately 12.75kg. If you are unsure of your ability to lift this weight, please use both hands or have a second person help.