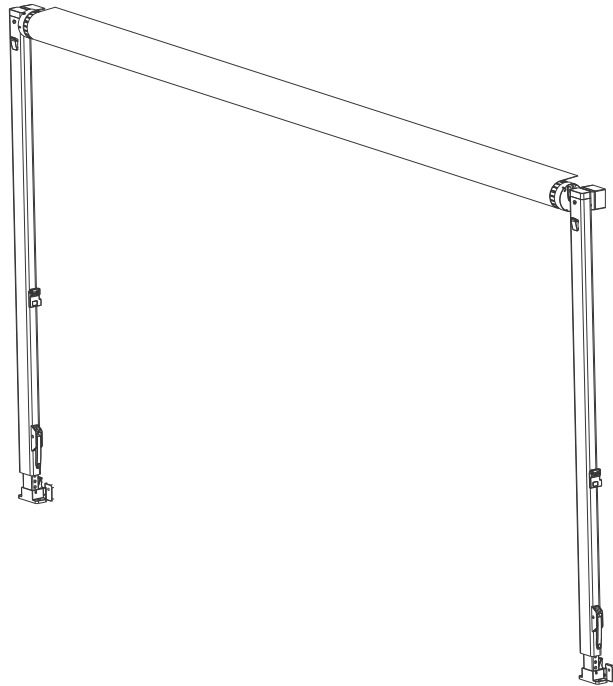


GLOBAL

HERITAGE



Model SAR100

AWNING USER MANUAL

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1 - INTRODUCTION

Congratulations and thank you for purchasing a Global Heritage Roll Out Awning. We are confident of your satisfaction and years of enjoyment with our product. In order to make the best of your investment, ensure to carefully review and understand the contents of the entire user manual before use.

Your new Roll Out Awning has been designed for ease of use and robust performances using high-quality materials and stringent series of performance testing.

Your new awning is intended as a protection against the sun only. It is not to be used during periods of strong wind, rain, or hail. The warranty will not cover use during these periods.

2 - WARNINGS & NOTICES

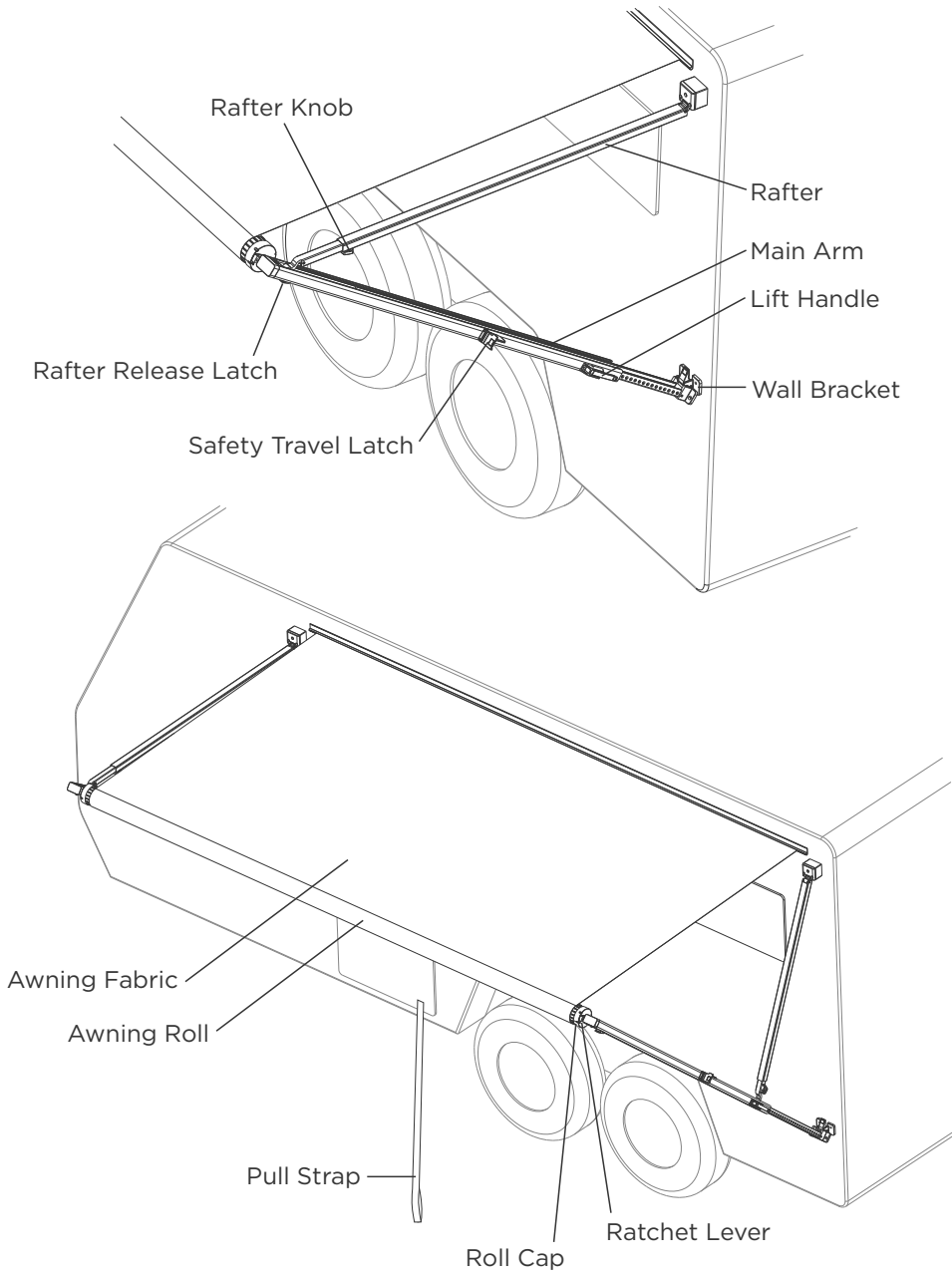
Warnings

- Close the awning when heavy weather events are forecasted. Strong wind or heavy rain can cause severe damages to the awning or RV.
- Always use the pull strap to open and close the awning. Do not hold the arm set when closing/opening. Serious risk of hand injury.
- Always use the rafters to hold the awning in the open position. Failure to use the rafters could cause the awning to retract abruptly, causing personal injuries or damages to the awning or RV.
- Hold the awning pull strap firmly when moving the awning cap ratchet to the 'Close' position. The awning roll is now under high spring tension. Releasing the pull strap suddenly will cause the awning to retract abruptly, causing personal injuries or damages to the awning or RV.

Notices

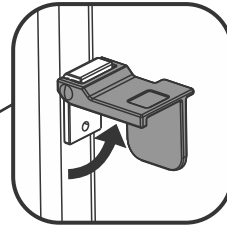
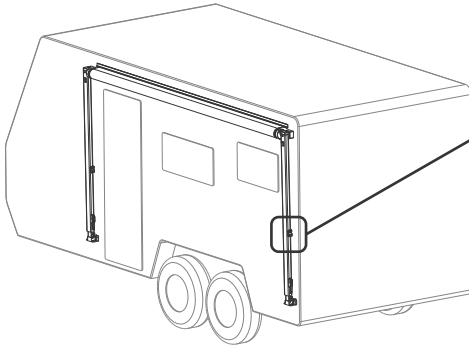
- Close the awning when leaving the RV for an extended period of time.
- Set the awning fabric high enough to avoid any rubbing when opening the RV door.
- Position the awning to stop water pooling.
- Extend the awning fabric to stop water pooling. Awning fabric seams to be positioned at the top of the awning roll.

3 - AWNING TERMINOLOGY



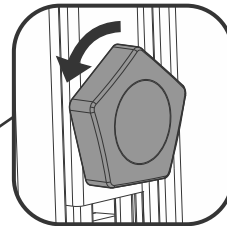
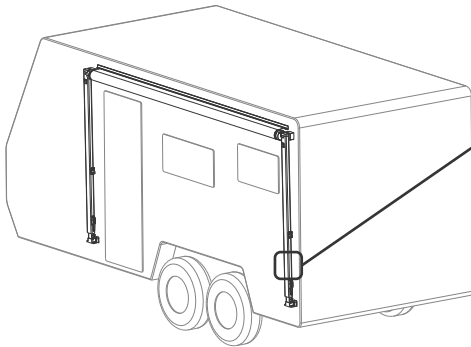
4 - AWNING OPENING PROCEDURE

1



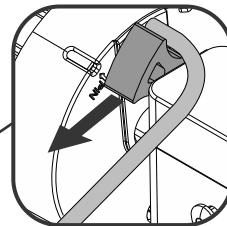
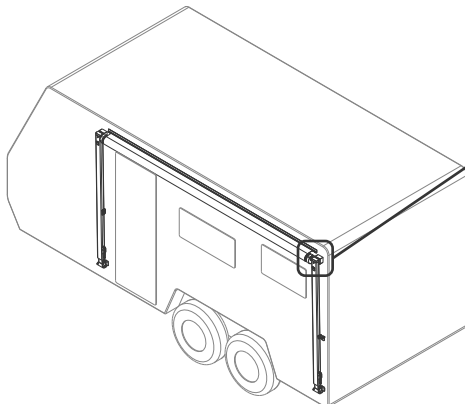
Release the safety travel latch. Lift the latch upward on both arms.

2



Loosen the red rafter knob on both rafters.

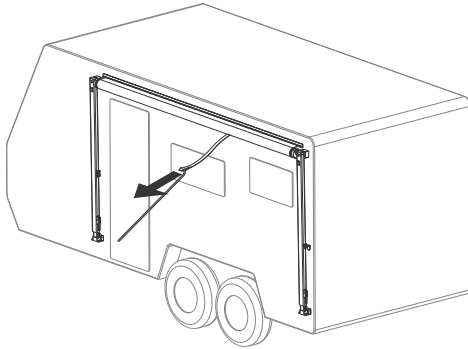
3



Unlock the roll torsion spring. Use the pull rod to pull down the ratchet lever to the open position (ratchet lever positioned on the roll right hand side).

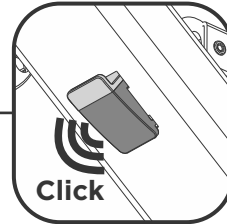
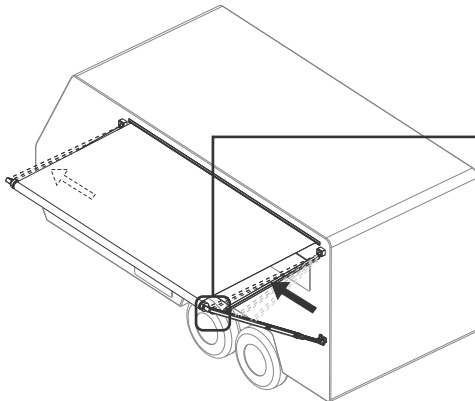
4 - AWNING OPENING PROCEDURE

4



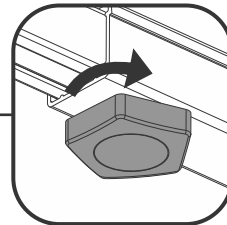
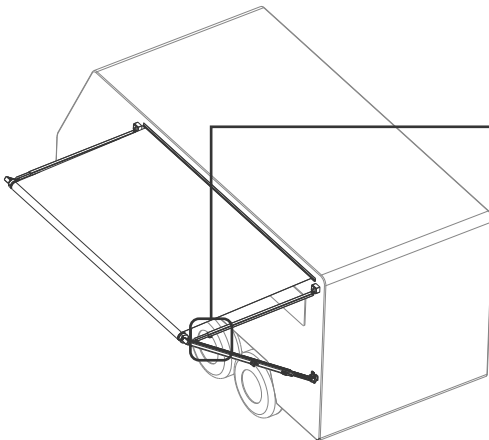
Pull the Awning out. Use the pull rod to pull the Awning strap. Unroll the Awning to the full extended position.

5



Slide the rafter up until it locks on the release latch (Repeat for both sides).

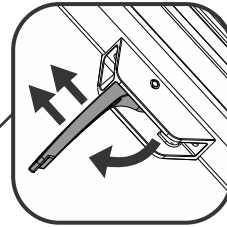
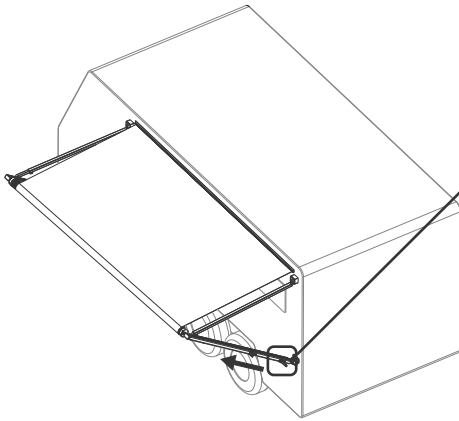
6



Pull lightly on the arm to tension the Awning fabric and then tighten the rafter knob (Repeat for both sides).

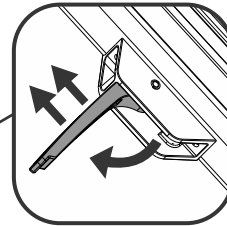
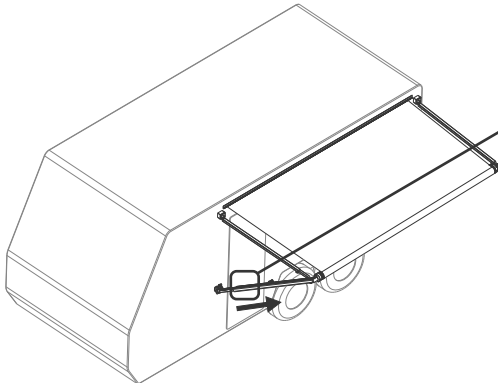
4 - AWNING OPENING PROCEDURE

7



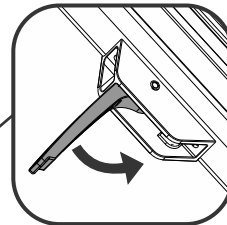
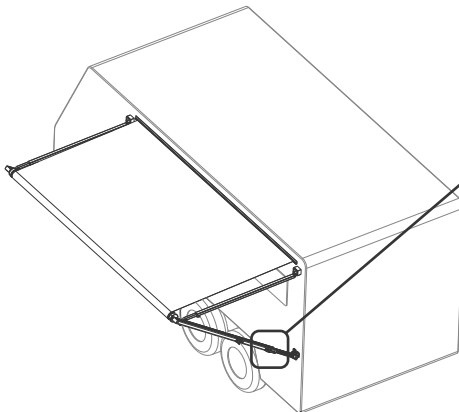
A) To raise the Awning:
Lift the handle and extend a
chosen arm halfway. Then
lock the handle back down.

8



B) To raise the Awning:
Lift the handle on the
other arm and extend to
full length. Then lock the
handle back down.

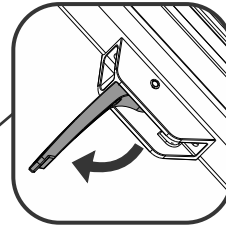
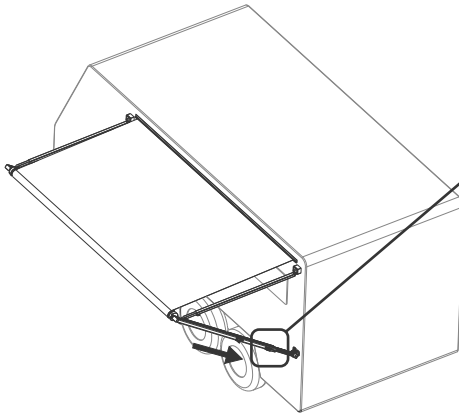
9



C) To raise the Awning:
Lift the handle on the 1st
arm and extend it fully.
Then lock the handle back
down in place.

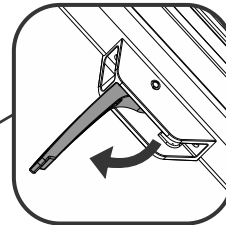
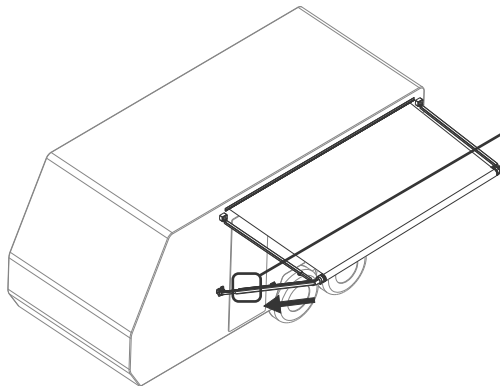
5 - AWNING CLOSING PROCEDURE

1



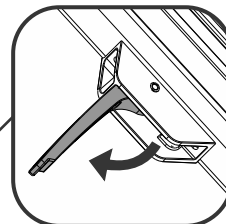
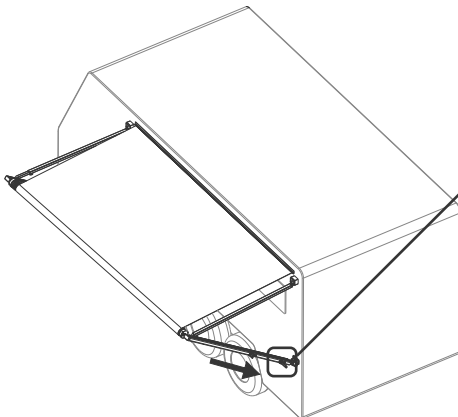
Lift the handle on one of the two main arms and slide the arm halfway down.

2



Lift the handle on the second arm and slide the arm fully down.

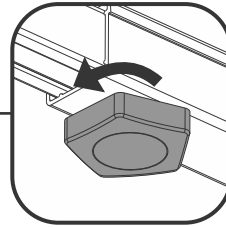
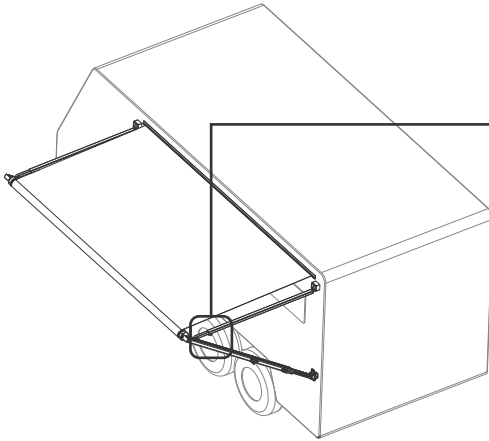
3



Lift the handle on the first main arm and slide the arm fully down.

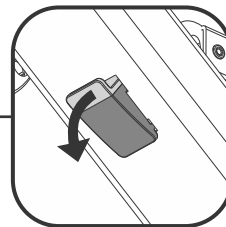
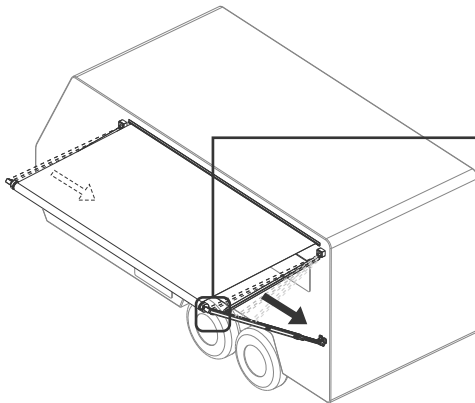
5 - AWNING CLOSING PROCEDURE

4



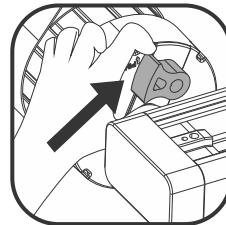
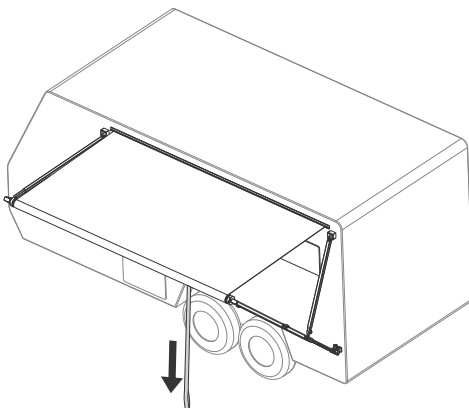
Loosen off the rafter knob (Both sides).

5



Pull the rafter release and slide the rafter completely down (Both sides).

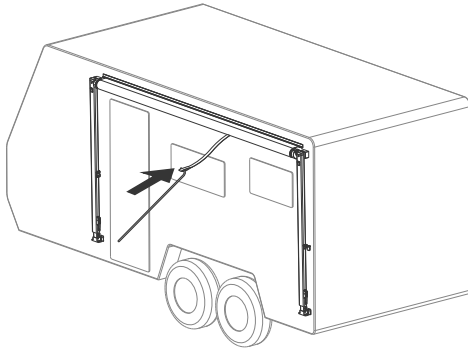
6



Pull down the awning pull strap gently and switch the ratchet lever to the 'Close' position. Hold the strap as the awning is under tension and could snap back.

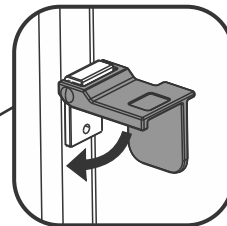
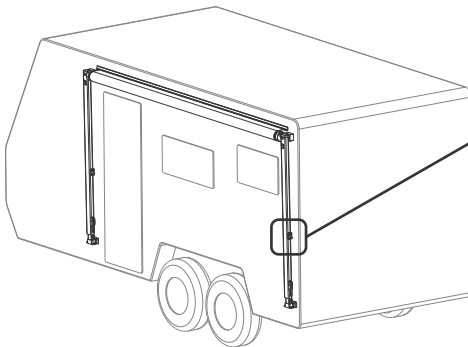
5 - AWNING CLOSING PROCEDURE

7



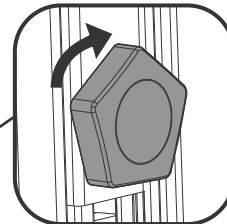
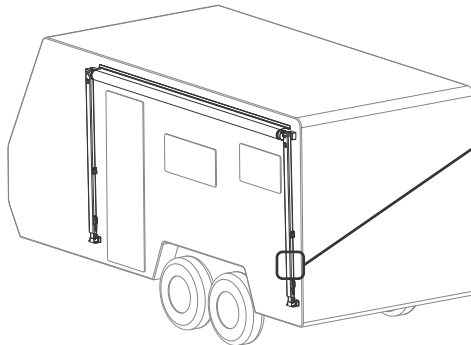
Release the pull strap slowly in order to let the awning roll back fully.

8



Close the travel latch (Both sides).

9



Tighten the rafter knob (Both sides).

The Awning is now ready for travel.

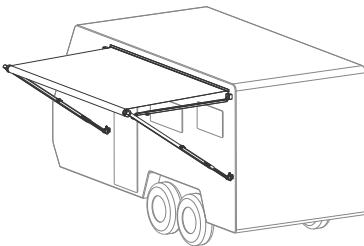
6 - TIPS FOR USING YOUR AWNING

Walk through position

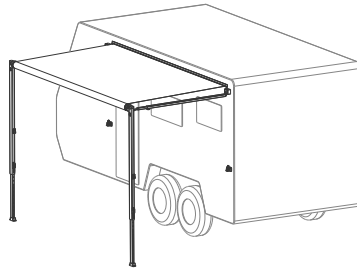
When access from the side is required, the awning arm can be positioned in a 'Walk Through' position (Refer to images below).

- From the standard awning open position.
- Unlatch the main arm from the wall bracket.
- Move the arm to a position perpendicular to the ground (both arms).
- Adjust the awning height using the lift handle (Both arms).
- Secure the arms foot to the ground.

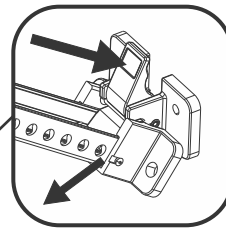
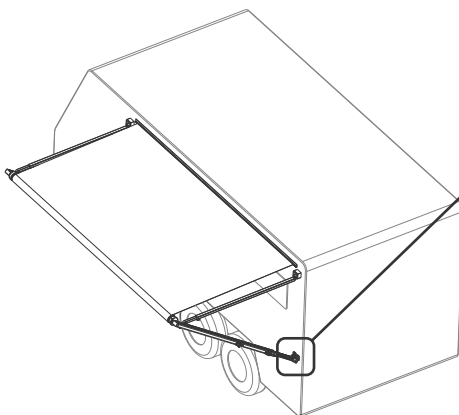
STANDARD POSITION



WALK THROUGH POSITION



1

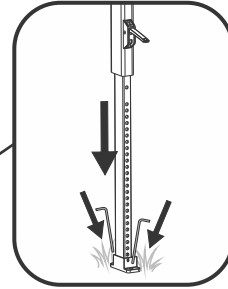
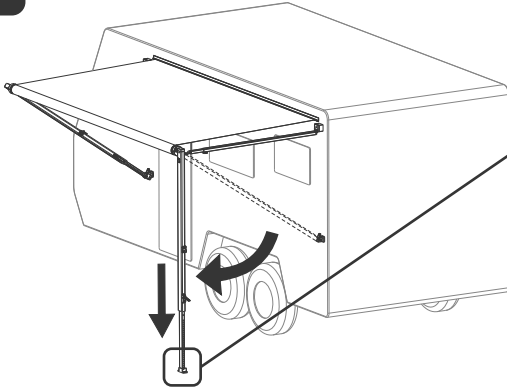


Push the lever on the bottom wall bracket to release the main arm.

6 - TIPS FOR USING YOUR AWNING

Walk through position cont'd

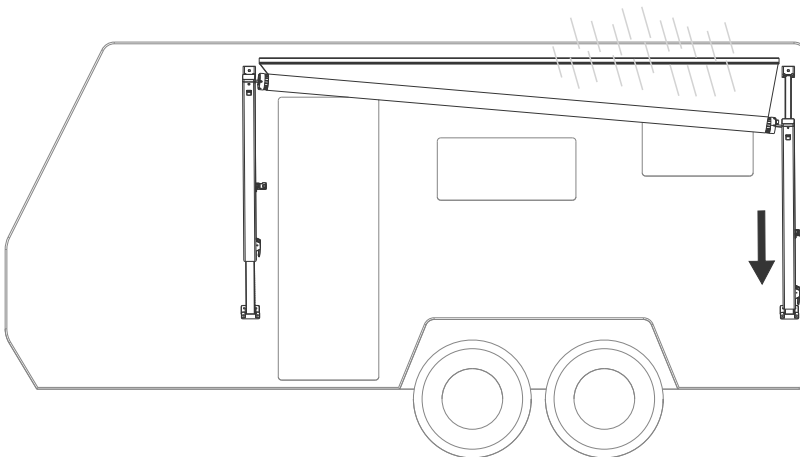
2



Move the arm perpendicular to the ground and adjust the lift handle until the arm extends to the floor. Secure the arms foot into solid ground with two metal pegs. Repeat steps 1 and 2 for the opposite side.

Water flushing

In case of light rain, lower one of the awning arms. It will allow the water to run down and avoid pooling.



7- MAINTENANCE & CLEANING

Maintenance

- Lubricate periodically all mechanically moving parts with silicon spray (every 6 months).
- Ensure awning fabric is dry when stored for a long period of time. This will stop the development of mildew.
- Keep arm sets and awning fabric clean from dirt/contaminants.
- Check periodically that fasteners are tightened. Adjust if required.

Cleaning

- Clean awning regularly with lukewarm soapy water.
- Do Not use any abrasive agents, detergent or sharp objects to clean the awning.

8 - WARRANTY

This warranty only applies to a new Awning, purchased and used in Australia.

The warranty period is 24 months in Australia following the date of original purchase.

During the Warranty Period, Global Heritage will, at no extra charge, repair or replace any parts which it considers to be defective.

To enquire about claiming under this warranty, please follow these steps:

- 1- Check the user manual and the terms of this warranty.
- 2- Have the model and serial number of the Awning available.
- 3- Have the proof of purchase (e.g., an invoice) available.
- 4- Please contact the retailer or Global Heritage service department.

Phone: 1300 667 888

Email: warranty@globalheritage.com.au

Website: www.globalheritage.com.au

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.