



## WARNING: Electrical Hazard

This mat must be installed per HeatTrak™ instructions. Follow these important warnings to avoid the risk of fire or shock.

CAUTION: To provide continued protection against electric shock:

- a) Have a qualified electrician install a properly grounded receptacles outlet, acceptable for the outdoor use and protected from snow and rain, immediately adjacent to the location where the heater will be used.
- b) Route the supply cord and locate the heater so as to be protected from damage
- c) Do not use extension cords
- d) Inspect cord before using
- e) Unplug heater at receptacle outlet when not in use or before removing
- f) Store heater indoors after winter season

\*Do not remove or modify the safety device or the plug connected to the mat.  
**The power supply cord is not replaceable.**

\* Do not plug in a mat while rolled up.

\* Do not drive any form of nails, screws, fasteners, or other objects through the rubber surface of the mat. Use only the brass grommets for attachment.

\* Do not cut, slice, trim or otherwise alter the mat.

\* Do not walk on the mat before it is completely installed.

\* Do not plug the mat into an improperly wired or rated outlet.

\* Do not install the mat on a rough dirt or gravel surface

\* Periodically examine the mat for any signs of damage or excessive wear. If found, unplug and remove the mat immediately and call (866) 766-9628 for assistance.

**Important:** All information, including illustrations, is believed to be reliable. Users, however, should independently evaluate the suitability of each product for their application. Heat Trak LLC makes no warranties as to the accuracy or completeness of the information, and disclaims any liability regarding its use. Heat Trak LLC's only obligations are those in the Heat Trak LLC Standard Terms and Conditions of Sale for this product, and in no case will Heat Trak LLC or its distributors be liable for any incidental, indirect, or consequential damages arising from the sale, resale, use, or misuse of the product. Specifications are subject to change without notice. In addition, Heat Trak LLC reserves the right to make changes—without notification to Buyer—to processing or materials that do not affect compliance with any applicable specification.

### Heat Trak, LLC

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## Heated Walkway Mat



## Instruction Manual

HTM24-5	HTM24-15	HTM36-5	HTM36-15
HTM24-5B	HTM24-15B	HTM36-5B	HTM36-20
HTM24-10	HTM24-20	HTM36-10	HTM48-6
HTM24-10B	HTM24-20B	HTM36-10B	HTM48-6B

## 1. Unpacking

Review the safety warnings on the back page, then take the HeatTrak® mat to the spot where it is going to be used and unpack it there. Save the packaging materials for storing the mat off-season. Save these instructions in case you need to look at them again.

## 2. Installing the HeatTrak® Mat

The HeatTrak® mat should be installed on flat or inclined surfaces only. The mat can be installed at air temperatures down to –5°F. *Note: The HeatTrak® mat is not recommended for use on stairs. For snow and ice removal on stairs, use the HeatTrak® stair tread product. For more information on the HeatTrak® StairTread product, visit our website at [www.heattrak.com](http://www.heattrak.com), or call (866) Snow Mat.*

## 3. Clearing the Area

Clear all pre-existing ice and snow from the area where you will be using the HeatTrak® mat. Make sure the surface is free of any sharp objects such as rocks, glass or loose nails, which could cause damage to the bottom of the mat. If there is a lot of hard packed ice in the area you wish to treat, use the HeatTrak® mat to melt the ice away. Simply roll out the mat over the snow and/or ice and plug it in. Depending upon the amount of ice and the outside temperature this could take a full day or more. Once the ice has melted, roll the mat back up and clean the area of sharp items.

## 4. Rolling out the Mat

Align the powered end of the mat correctly so it will roll out in a straight line over the area you wish to keep free of ice and snow. Roll the mat out and adjust it to fit exactly as you want it. At cold temperatures the mat is less flexible and may not lay perfectly flat. Power the mat, and as it heats up, it will flatten and can be adjusted to the final position before being secured.

## 5. Securing the Mat

The mat was designed with a series of 5/16" diameter brass grommets along each edge to make securing the mat both simple and effective. Securing the mat minimizes tripping and keeps it from moving. To secure the mat you must use these grommets. We recommend different methods of securing the mat depending on the nature of the surface:

Surface	What to Use
Concrete, brick, stone or asphalt	Concrete drill, masonry anchors and washers
Wood	Wood screws or lag bolts and washers
Steel	Nuts, bolts and washers

## 6. Testing the Power Cord and Safety Device

For general safety, the HeatTrak® mat comes with a built-in Equipment Leakage Circuit Interrupter (ELCI). This device turns off the power and prevents fire if the mat is damaged.

It is important to test the ELCI to be certain it is working properly- both after the mat is installed and before seasonal use.

Here is all you need to do:

- Locate the test and reset buttons on the device.
- Plug the power cord into the outlet. Press the reset button. The light should go on.
- Press the test button. The light should go out.
- Press the reset button again and the light should come back on.
- If the light does not come on, make sure there is voltage at the outlet.
- If the safety device still does not work, call **(866) Snow Mat** for customer service.

**Note: Depending on the size of the mat being installed, a dedicated circuit without GFCI protection may be required. To disconnect the GFCI protected outlet, call a certified electrician or call HeatTrak at (866) Snow Mat.**

## 7. Operation and Storage

Power the HeatTrak® mat whenever there is a threat of snow or ice. It is a good idea to unplug it for storage when there is no snow or ice.

Before storing the mat clean it with soap and water, and place it in the original packaging. Roll the mat back up and place the power cord and safety device inside the rolled mat.

**8. Accessories:** call (866) Snow Mat