



HeatTrak®
Snow & Ice Melting Mats

Wi-Fi Smart Outlet USER GUIDE

If you have any questions about this User Guide, please contact a HeatTrak Specialist at (888) 586-4904.

Enjoy your snow day.

STEP 1

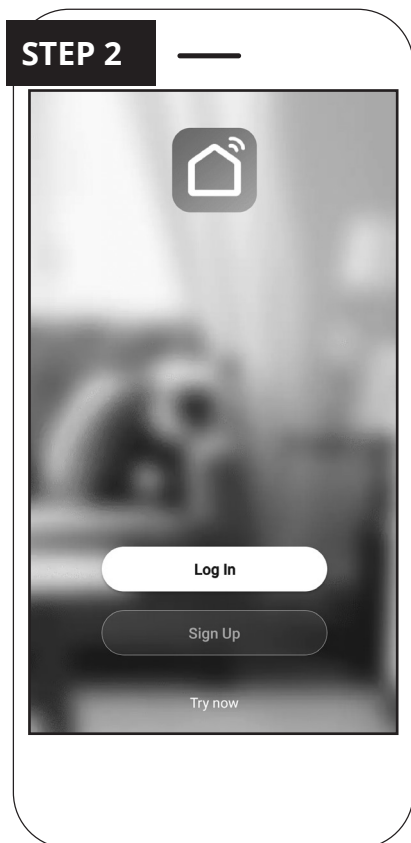


DOWNLOAD THE APP:

On your smartphone or tablet, visit the App Store (for Apple iOS devices) or the Google Play Store (for Android devices) and search for the app called **SMART LIFE - SMART LIVING.**

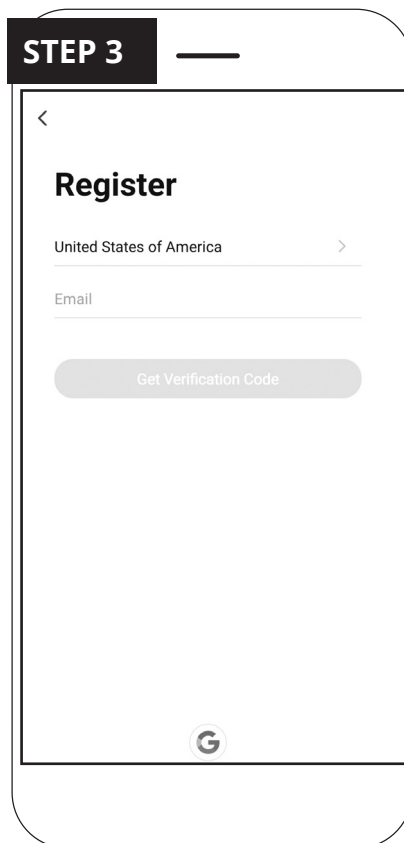
Install and open the app.

STEP 2



Tap "Sign Up," and accept the User Agreement and Privacy Policy when prompted.

STEP 3



On the "Register" screen, enter your email address, then "Get Verification Code." Enter the verification code that was sent to the email address you provided.

STEP 4



Set a password on the next screen (use 6-20 characters with a mix of letters and numbers).

STEP 5

To provide you with better services, we request the following permissions:



The following functions can be enabled or disabled in the app settings.

Access to Data

☐ Allow us to collect data related to product usage. If you disable permissions, basic functions are still available.

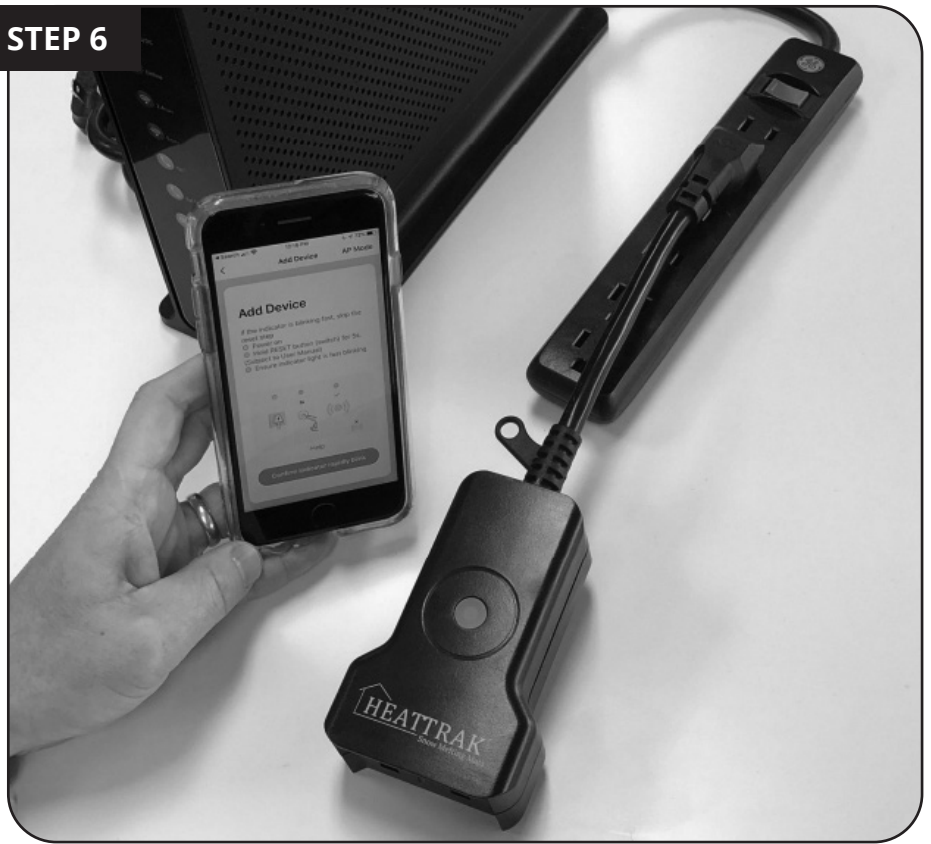
What's Trending

☐ Allow us to recommend content through ads and notifications. If you disable it, we won't send what may interest you.

Go to App

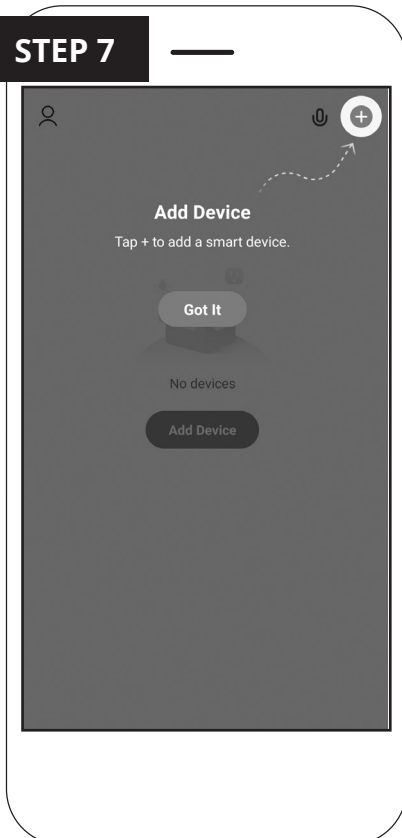
Tap "Go to App" on the next screen. ("Access to Data" and "What's Trending" permissions are optional and not required for the device to function).

STEP 6



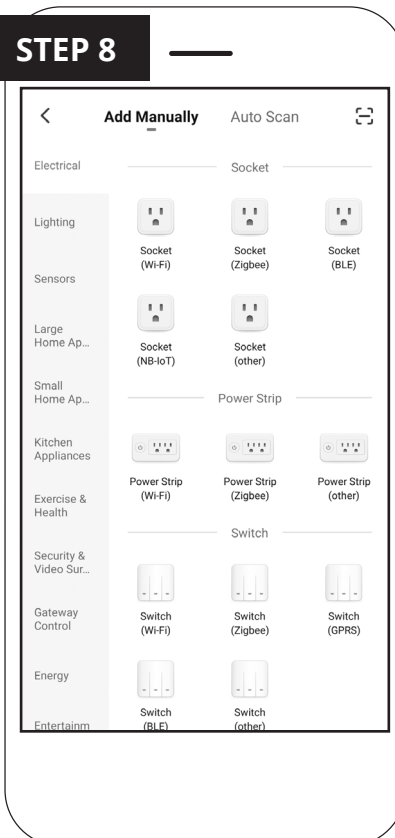
For this next step, place the Wi-Fi Outlet and your phone right next to your Internet router, or as close as possible. Make sure the Wi-Fi Outlet is plugged in, as seen in the picture below. (You may have to use an extension cord to get the Wi-Fi Outlet close to the router.)

STEP 7



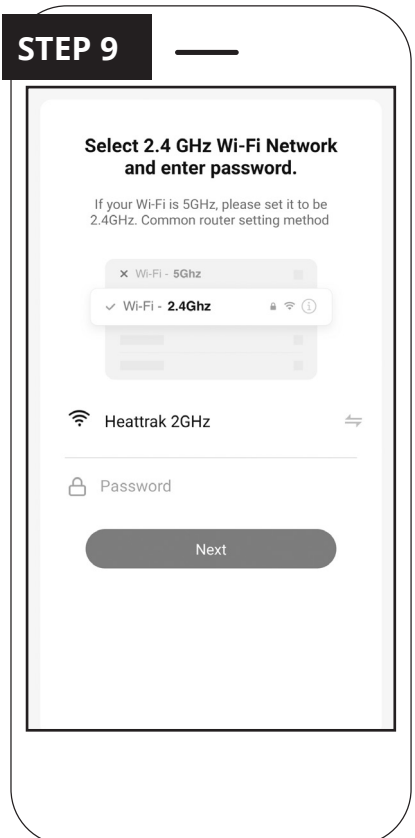
Tap "Add Device" on the app.

STEP 8



Tap "Socket (Wi-Fi)" in the top left corner.

STEP 9

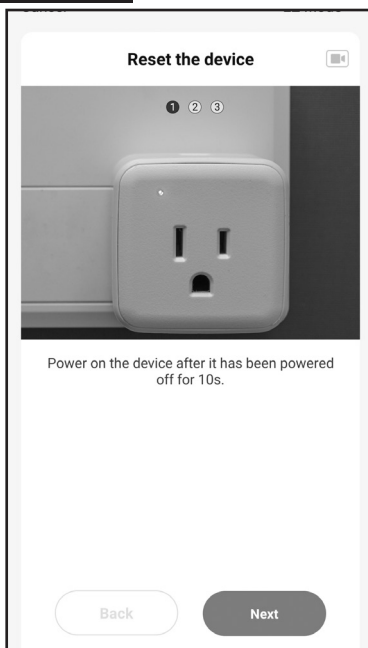


Ensure that your phone is connected to your Wi-Fi network. Then enter your Wi-Fi password on the next screen. Wi-Fi passwords are case-sensitive.

NOTE: Your Wi-Fi network must be set to operate on the 2.4 GHz band to connect to the HeatTrak Outdoor Smart Home Wi-Fi Wireless Outlet.

If you are unsure, please contact your Internet Service Provider.

STEP 10



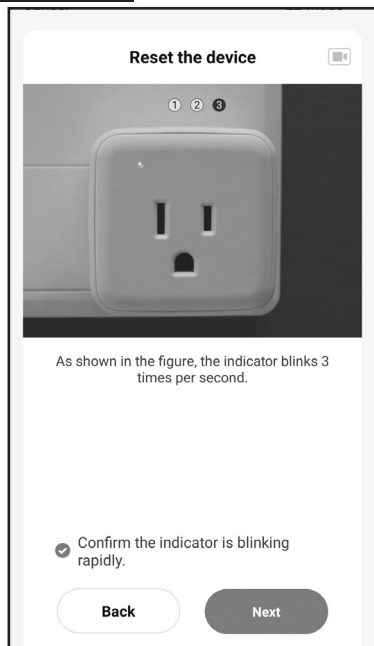
Tap Next on the “Reset the device” screen.

STEP 11

Press and hold the round button on the center of your HeatTrak Outdoor Smart Home Wi-Fi Wireless Outlet until it blinks rapidly.

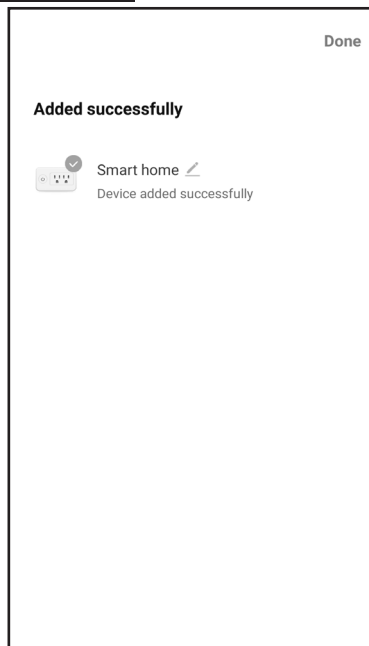


STEP 12



Tap the small circle next to “Confirm the indicator is blinking rapidly,” then tap Next.

STEP 13



Wait while the Smart Life app searches for your device. After a few moments, you should receive confirmation that your device was added successfully.

NOTE: If Step 13 times out, go back to step 7 and try again. If it doesn't connect after 3 attempts, see possible troubleshooting tips on the last page.

CONGRATULATIONS!
You are now set up.

You can move the Wi-Fi Outlet to the outside receptacle where you'll be using your Snow Melting Mats.

Plug in the HeatTrak Power Unit and Snow Mats to the Wifi Outlet and you're ready to go!

RECOMMENDATION:
Do not press the button on the Wi-Fi outlet anymore. You should only control the outlet now from your phone or tablet.
Enjoy your snow day!

TROUBLE SHOOTING SUGGESTIONS

SIGNAL STRENGTH: For best results, there must be a strong Wi-Fi signal. If the connection is poor, spotty or intermittent, this device may not connect or stay connected to your device. For home locations in remote areas (i.e. a cabin in the woods), this device might not be a suitable solution for you. If this is the case, email us and we'll offer to exchange your Wi-Fi Plug for a wireless remote control switch. (HR-WIRELESS)

NO CONNECTION AFTER 3 ATTEMPTS: In a small percentage of cases, the device might be defective. If you have purchased a new Wi-Fi plug and there was no light illuminated in the center and you've tried resetting the device by holding down the center button for 6-10 seconds, email us for additional troubleshooting or replacement options.

ROUTER FREQUENCY: Every Internet router has two frequencies to send and receive data: a 2.4 GHz and 5 GHz. This device works best if your smart phone or tablet is connected to the 2.4GHz frequency. If you're not sure which frequency your phone is connected to, call your internet service provider and ask them to help you determine this information. Unfortunately, this is not something we can assist with.

WARNING To reduce the risk of fire, electric shock or personal injury, please strictly follow these instructions.

1. To prevent water immersion, the outlet must be mounted in a vertical position at least 2-feet above ground level with the outlets facing downward. Do not immerse in water.
2. Do not connect any devices which may exceed the maximum 15 amp ratings of this remote outlet.
3. Do not disassemble or attempt to repair this product.
4. Children should not use remote outlets without supervision.
5. This product and its packaging are not intended to be used as toys and should be kept away from children at all time.
6. Used batteries should be disposed of safely and environmentally.

WARNING

This product can expose you to chemicals including lead, which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov. This product meets and complies with all Federal regulations.

FCC WARNINGS

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, where can be determined by turning the equipment off and on, the user is encouraged to try to connect the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna
2. Increase the separation between the equipment and receiver
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
4. Consult the dealer or an experienced radio/TV technician for help

DISCLAIMERS

HeatTrak makes all attempts in providing accurate information on all media. However, HeatTrak makes no warranty as to the accuracy of the information, including representations and warranties about the accuracy of the product specifications, marketing

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WARRANTY PERIOD:

HeatTrak Limited Warranty is for two (2) years from the date of purchase for new products. In the event that you have a problem with this product, please contact us at:

HeatTrak, LLC
Support: (888) 586-4904
Email: info@heattrak.com
Website: www.heattrak.com