

FREQUENTLY ASKED QUESTIONS

About the

Why doesn't the needle go up when inflating?



Concerning the needle of the fail which does not go up. Don't worry, it's normal to have no response at first. There is a delay before it starts to rise. The pressure dial starts at about 5 PSI. It is necessary to build up internal pressure in the board before the dail picks it up and the needle rises. Once your board has taken it shape, the internal pressure is still below zero. It is only once it has taken it shape and you confinue to add air that the pressure builds up inside the board and it eventually rises enough to extrade the dail.

You will be impressed with the amount of air that can get into a board! Once the board has taken its shape and is rigid. You should continue to inflate for a good 3 to 10 minutes depending on your endurance and determination.

paddle

How to adjust the length of your paddle?

Your 3 piece paddle is easy to assemble and adjustable in height. Please follow the steps below:

- 1. Open the paddle latch.
- Remove the handle from the paddle.
 Turn the latch clockwise to tighten it properly. (Be sure to remove
- the handle section first to avoid breaking the latch).
 - Assemble the handle with the center section and adjust it to an appropriate length.
 - Lock the paddle latch.

tighten the valve.



What should I do if the air valve is loose or leaking?

valve may need to be tightened to prevent small air leakage.

Don't worry, a valve can become loose over time as a result of transportation and rolling your board.

This is a common occurrence and can be easily fixed. From time to time, your



In the package, a black crank handle is provided in the repair kit as a tool to



To tighten the valve, first make sure the board is inflated at minimum 10 PSJ, then insert the tool into the valve, aligning the crank teeth with the valve holes around the center pin. Put a pressure on the crank with your hand and turn the tool clockwise until the valve is tight. Avoid turning it with angles, it could result in breaking the crank teeth.

How to inflate and deflate your paddle board

would be void.

- - · For inflation, please use only the supplied air pump or other recommended DO NOT use an air compressor, as you could over-inflate the board and permanently damage your inflatable paddle board, at which point your warranty
 - · Unpack and unroll your board on a smooth, clean, flat surface.

 - · Connect the hose from your pump to the air valve on your board. Push the base inward and turn it clockwise to ensure a secure connection.

Before you start pumping, please refer to the recommended PSI written around the air valve and inflate it to the corresponding value. DO NOT over-inflate your

*** It is recommended to inflate your board to a maximum of 15 PSI unless precised otherwise for the model. We even recommend to inflate it around 14PSI. and if it is a very hot and sunny day, rather around 12PSI as written around the air valve

It is good to know that air expands with heat and that the inside of a board in the sun becomes much hotter than outside. A bit like your car in the summer! So you have to take this into account when inflating the board to avoid it being over inflated and damaging it! ***

PSI may not appear on your gauge until the pressure reaches at least 5-7 PSI.

- · Once the recommended pressure is reached, you can safely disconnect the hose from your pump and close the valve.
- · To deflate, simply press the middle of the valve and turn it clockwise to lock it in the open position

Do NOT use the crank to deflate the crank is used for renairs.

Others

If the accessories are damaged/missing in the package or if there are other problems, what should I do?

Breakage or defect upon receipt:

It is important to report any breakage or cosmetic defects within 72 hours of receiving your paddleboard, otherwise we do not guarantee a replacement or compensation

If there are any damaged or missing parts or other issues that need to be addressed, please contact customer service at info@quebecsup.com

About the warranty

Please refer to the terms & conditions section of the warranty on the website www.quebecsup.com

How to maintain your paddle board for a long life?



Scan Me

How to scan a QR code with your cell phone camera?

Select the rear camera. Hold your device so that the QR code is displayed in the camera's viewfinder. Your device recognizes the QR code and displays a notification. Touch the notification to open the link associated with the QR code. That's it!



Safety instructions

- It is important that users understand and follow the warnings and instructions in this
 manual to minimize the risk of serious injury or death.
- Do not allow anyone to use or assemble this product until you have read this manual and have a thorough understanding of how the product works and when and where to use it. You can also take lessons from a certified instructor.
- You are responsible for your own safety and the safety of others when using this product. Anyone using the product must be able to swim and must be in good health and physical condition
- 4. Parents or guardians of minors must read and explain the entire manual to them. Minors should not use the product unless they are under the direction and supervision of an adult.
- 5. Be aware of strong winds. Windy conditions can cause loss of control and, serious injury or death. It can be relatively easy to paddle with the wind, but it can be very difficult and dangerous to paddle against the wind. Paddling against or into the wind can be very difficult and dangerous. Even when carrying the board in windy conditions, the user or others nearby can be seriously inlured.
- 6. The wakeboard is not a life raft or rescue device. Everyone must wear a Coast Guard approved personal floation device (PFI) when paddeboarding. You may be fined by local, provincial or federal authorities if you do not have a Canadian Coast Guard approved lifejacket on board your paddleboard for each person. You must wear an appropriate PFD with his product when in or annual water.
- 7. Do not allow careless or reckless behavior when using this product. Never use this product while under the influence of alcohol, drugs, or medication, or while fatigued. Such misuse may result in serious injury or death.

- 8. Fast currents, waves, tides, and boat wakes can all cause problems, especially for an inseperience paddler. Bures should always gain experience in callm waters before attempting any of these more difficult situations.
 9. Beware of objects in the water such as rock, anches, docks, other boats and paddleboards, and even swimmers. A collision with any of these items can cause you to
- paddieboards, and even swimmers. A collision with any of these items can cause you to lose control of your paddleboard, fall, and Injure yourself. If you hit a swimmer with your board or paddle, you could seriously injure or kill them.

 10. The ankle strap must be used at the appropriate times when using this product. It
- prevents you from becoming separated from the board.
- 11. Never use the board at night or in bad weather and never paddle alone.

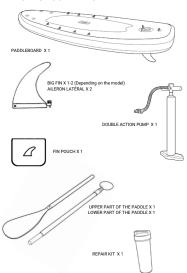
must not add a sail or motor or any other means of propelling the board.

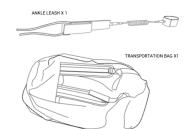
(such as straps, PFDs, etc.).

- 12. Always inspect the board and ankle strap for signs of wear before use. If they show signs of wear, they must be repaired or replaced immediately before further use.
 13. The product should not be used on land or towed by boat or any other means. The user
- 14. This product must not be modified or used for any application other than that for which it was designed.
 - 15. Never use the board if it is not properly inflated. Using an over-inflated or under-inflated
- board increases the risk of injury.

 16. Before using the product, familiarize yourself with local laws, rules and regulations
- 17. There is always a risk of falling when using a paddleboard. Use the board only in a
- place that is safe in case of a fall.
- 18. Do not attach any objects to your paddle board that could cause additional injury in the event of a fall.

PACKAGE CONTENTS





PREPARE THE BOARD FOR YOUR ADVENTURE

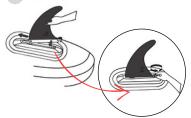
REMOVE THE PLASTIC COVER FROM THE VALVE ON THE BOARD

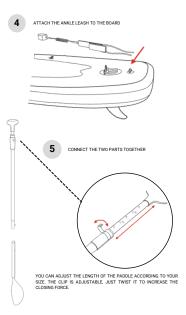


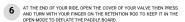
2 CONNECT THE AIR PUMP TO THE VALVE. USE THE AIR PUMP TO INFLATE THE BOARD



 INSTALL THE CENTER AND SIDE FINS AS SHOWN. USE ITS SCREW TO SECURE ITS INSTALLATION









RFPAIR KIT:







ALTHOUGH THE BOARD IS MADE OF A REINFORCED MATERIAL, IT IS STILL POSSIBLE FOR HOLES OR CRACKS TO OCCUR IF THE BOARD IS NOT USED PROPERLY OR HITS SOMETHING. A REPAIR KIT IS INCLUDED TO REPAIR MINOR DAMAGE.

HOW TO USE THE REPAIR KIT

- 1. Deflate the paddle board first. Make sure the air inside is completely unloaded.
- Use fine sandpaper to polish the area around the leakage hole to increase the adhesion of the PVC.
- 3. Use soapy water or isopropyl alcohol to clean dust, dirt or crumbs from around the leakage hole. After that, wipe the leak hole/joint.
- 4. Cut the repair patch to the appropriate size. (The size should be large enough to cover more than 1 to 2 cm of the leak hole). It is recommended to avoid square corners on the patch. A round or oval shape is preferable.
- 5. Put a thin layer of glue on the patch and on the board. Wait 1-2 minutes so that the glue becomes slightly sticky. Glue the repair patch to the board.
- 6. Put pressure on the patch to ensure that the surface is fully adhered to the board and leave the pressure on for about 48 hours to allow the glue to dry completely. (You can use clamps or heavy material on the patch for a better result).

OPTIONAL ACCESSORY -HOW TO INSTALL THE KAYAK SEAT

STEP 1



CENTER THE KAYAK SEAT

After inflating your board, place the kayak seat near the middle of the board, where you normally sit or kneel when paddling. You will notice that there are 4 D-rings around the nonslip EVA mat that serve to anchor the seat.

STEP 2



ATTACH THE KAYAK SEAT TO THE FRONT

Now that your seat is in place, take the two straps from the seat back and attach them to the D-rings on the front of the EVA mat. Simply hook each strap to the D-ring on its side

STEP 3



SECURE YOUR KAYAK SEAT IN THE REAR

Once the back straps are attached, it's time to attach the seat straps. Take the two seat straps and attach them to the D-rings on the back of the EVA mat.

STEP 4



FIND YOUR BALANCE AND ADJUST THE

Now all you have to do is adjust the straps to the position you want. You'll have an idea of what you like when you paddle (don't worry, it's even easy to adjust when you're on the water). Once you find your ideal position and adjust the length of the straps, it will be even faster and easier to set up your kawk seat.