Service Request Form

#### **Your Name:**

#### **Your Phone #:**

#### **Your Address:**

System Manufacturer:  Atari ColecoVision  Sega  Nintendo  PlayStation  Xbox  Other

Other (List Other System):

CONSOLE REPAIR

What seems to be the issue with your Console?

**Console & Controller Repair's:**Our Diagnostic fee is $59.99, Our hourly repair rate is $59.00 an hour plus parts.  Diagnostic fee is paid at time of receipt of item and not refundable and the total balance is due at time of completion / pickup.

DISC RESURFACING

how many discs are being sent?

Please Review Disclaimer below and Check here if you understand.

**Disclaimer**

We will make a reasonable attempt to repair the customer’s discs to pristine condition, with the following understanding:

a. Not all discs can be repaired – we cannot repair cracked discs or discs that have been damaged by deep scratches, heat or chemicals.

b. While most repaired discs will be returned in almost like-new condition, there may be a slight, barely noticeable circular pattern created during the wet sanding process or there may be text labeling near the center ring of the disc worn away. This is normal and cannot be avoided. It should not affect the playability of a repaired DVD, video game, or CD.

c. While most returned discs will be in substantially better condition than when received, we assume no responsibility for further damage caused by our process. For example, while repairing very deep scratches in a highly damaged disc, it is possible that during the process we may damage the data layer while attempting to remove the deep scratch.

Console / controller cleaning

**Game Console & Controller Cleaning:**We charge $45.00 an hour for complete cleaning services on Official Video Gaming Consoles and Official Gaming Controllers Only.

Customer’s Signature

Date