

# Additional Charges

Our prices are based on 6-8 week maintenance program

Any groom over 9 weeks will be subject to additional charges

Any groom over 16 weeks will be subject to a new client price increase

**EXTRA CHARGES WILL BE ADDED FOR**  
**BUT NOT LIMITED TO**

Difficult Dogs  
Matting  
Scissoring  
Feces / Urine  
Filth / Mud  
Grease  
Rush Grooms  
Unaltered Males  
Females in Season  
Late Pick Up times.



# How Often Should My Pet Be Groomed

- Fluffy Cut..... 4 to 6 Weeks
- Short (not shaved)... 7 to 9 Weeks
- Shaved..... 10 weeks or Longer

Too long an interval between grooming increase the probability of matting which adds the risk of injury & discomfort for your pet.

## FLEAS

Due to the nature of our business there is always a chance your pet may come into contact with fleas. We do not accept pets with fleas. However, it is possible that they could be missed at check in.

Please ensure your pet is protected by administering a monthly preventative.

This salon will not accept liability for your pet contracting fleas during their stay. If your pet happens to bring fleas into the shop. Please note there will be a flea clean up fee of \$15 added to your groom price.

**THANK YOU FOR YOUR  
COOPERATION**



# Salon Policy

🐾 DROP OFF 🐾



PLEASE be on time for your appointment, if you are late and causes all our dogs to be late. If you are longer than 15 minutes late we reserve the right to re-book your appointment as well as charge you a no show fee.

We appreciate a courtesy call if you are unable to keep your appointment, which allows us to re-book that time. No shows or a cancellation less than 48 hour notice will result in a per pet fee. This fee is required to be paid before your next appointment.

## 🐾 PICK UP 🐾

Please pick up pets within 30 minutes of your notice that they are ready. Pets that are not picked up within the 30 minutes will be charged a late pick up fee of \$10 for every 30 minutes that they are late being picked up.

Please let us know if a problem arises we will work with you.

Please do not show up early to pick up your pet. Once the pet is aware you are presence it may be not be possible to finish the groom safely. Sorry we still charge full price for unfinished grooms.

## 🐾 NO SHOW - LATE CANCELLATION 🐾

- 1st no show- \$25 fee per pet (must be paid prior to booking next appt)
- 2nd no show- full groom amount must be paid prior to appointment
- 3rd no show- Will be removed as a grooming customer

