

RETURNS & EXCHANGES FORM

1.

Please complete this form.

2.

Place this form & the items you want to return into a parcel ready to send.

3.

Take the parcel to the post office and send it to:

Bamboo Body
12/398 The Boulevard
Kirrawee NSW 2232

NAME:

INVOICE NUMBER:

ITEMS TO RETURN:

PRODUCT	COLOUR	SIZE	REASON

REASON CODES:

- 1: DOESN'T FIT WELL
- 2: DON'T LIKE THE COLOUR
- 3: DON'T LIKE THE QUALITY
- 4: WRONG ITEM
- 5: FAULTY (SPECIFY BELOW)
- 6: DON'T LIKE IT

ITEMS TO BE SENT TO YOU AS AN EXCHANGE:

COMMENTS:

PRODUCT	COLOUR	SIZE

We gladly provide **refunds** within **30 days** and **exchanges** within **30 days** of your order being dispatched. All items kept for more than 30 days are considered accepted by the customer.

Items must be in the **original condition** as purchased with all labels attached. Garments that have been worn, washed, or have marks, pet hair, makeup, strong odours including perfume and deodorant, will be returned to the customer at the customer's expense and no refund or exchange will be issued.

The customer is responsible for all postage and handling charges incurred when shipping the items back to us. We aim to process all returns within 48 hours from when we receive the article. Please allow up to a week for your refund to appear in your account.

In the event that you receive a faulty / incorrect item, or if you have any questions, please contact us at **sales@bamboobody.com.au** or call us on **02 9542 1328**.

OFFICE USE ONLY

RECEIVED:

REFUND PROCESSED:

EXCHANGE SENT:

PROCESSED BY: