

# KUNDENGESCHICHTEN



Dieses Buch ist eine Sammlung aller Kundenerfahrungen,  
die bisher mit MOQY® gemacht und veröffentlicht wurden.

**Quellen:**

Amazon.com, Mymoqy.com

**Aufnahmedatum der Screenshots:**

29.10.2019



Rachel

★★★★★ Exceeded my Expectations

April 2, 2018

Verified Purchase

I have been needing a decent heating pad for a while now, so I was really excited to order this. The day it arrived I happened to get one of the worst headaches of my life. I threw it in the freezer for about an hour before bed and then wrapped it around my neck when I went to sleep. It was the best feeling and instantly my headache was subdued. It wasn't the same stinging cold as an ice pack.... it was actually a really pleasant feeling.

The following day I was spending time with my boyfriend who has been struggling with stomach pains lately, so we put the heating pad in the microwave for about 2 minutes and he placed it on his abdomen. He loved it! It warmed up really quickly and held the heat very well! And he found that his pains went away in a matter of minutes.

I have also been warming it for a shorter time (around 1 minute) and sleeping with it because the nights have been really cold, and its perfect for a little extra warmth.

I have already found so many opportunities to use it and i'm excited to continue using it. And this is something I don't usually discuss in my reviews, but I have to say, the packaging felt really luxurious. The design was clearly thought through well, and opening the box made me even more excited to use the heating pad! I highly recommend this heating pad. It has really even temperature distribution and I know it will come in handy for plenty of situations!

8 people found this helpful

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Cassie

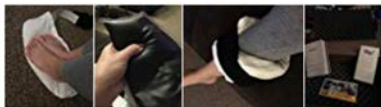
★★★★★ Excellent!

February 12, 2018

Verified Purchase

When I first opened the box, everything was very neatly packed and ready for me to dig into! I felt like someone really took their time to care for this item. There are cleaning wipes, the pad, the case, and an extra band extension. The user manual is also in there. I heated it in the oven and the microwave. Coming out of the oven, it wasn't extremely hot, but the warmth lasted about 20 minutes or so. It was an excellent relaxer. After using it in the microwave, holy moly! It gets very hot, and it is amazing. It lasted almost an hour. I had to use an oven mit, so be careful taking it out as the manual does not inform you of this.

Being a mud pack, it is very moldable wherever you decide to put it. You can even use it as a cold pack. I use it underneath my calves after running once I get cramps. I also use it on my lower back. The waist band helps it to stay. If you walk around with it on, you'll need to strap it pretty tight as it will move around. Let me tell you a wonderful place to put it that you probably wouldn't think of...set your feet on it once heated. It completely relaxes my feet. So amazing. After work, I heat up the pad and set it under my feet for a while. Overall, this is an excellent buy! It did not disappoint!



2 people found this helpful

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Julia

★★★★★ **Awesome Heating Pad**

February 10, 2018

Verified Purchase

I've tried out a fair number of heating pads over the years - everything from electric to heated water and microwavable ones filled with beads - and they've all had their problems. Either the cord would be in the way, or it wouldn't keep hot very long, or it would just be too small to soothe the entire area. This heating pad is totally different and doesn't have any of those problems.

The heating pad arrived in gorgeous packaging and includes easy-to-follow instructions. One of the first things I noticed was how comfortable it was. Its heavy, flexible, and soft. Combined with the velcro strap on the cover, it stays in place perfectly. This is especially important to me since I primarily use it on my knee and shoulder which can both be awkward areas to keep one in place. I used the microwave to heat it up and was pleasantly surprised by how gentle the heat was. Once applied I could instantly feel the relief as it comfortably warms up the area. I used it in its protective cover and over a thin layer of clothing and could still feel it working. It stayed nice and warm for a long time - at least a few hours after only a few minutes in the microwave. I tried it out cold a few days later and found it to be really soothing for my headache. I'd also point out that this heating pad really is the perfect size. It's large enough to cover the target area, but it isn't so big that you'll find it getting in your way.

I highly recommend this heating pad. It's a great product that delivers exactly what it promises.



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MerlinsMike

★★★★★ **High Quality and Easy to Use**

January 29, 2018

Verified Purchase

I've been finding this heating pad really useful. The packaging it arrived in was really nice, and it arrived in 2 days. You can heat it up in the microwave or in the oven - I just put it in the microwave for 3 minutes and it stays warm for hours. It's been really good for my lower back pain, especially because I can strap it around myself and walk around with it on. When you heat it up, the pad smells great as well, which was a nice surprise. Compared to other heating pads, this one stays warm for a longer period of time and seems to be made of better material. Additionally, because the pad itself is pretty flat, you can sit comfortably in a chair with the pad behind you on any part of your back and it doesn't get in the way. I'd highly recommend it if you're looking for something to relieve aches or muscle soreness.

2 people found this helpful

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Keris **TOP 500 REVIEWER**★★★★★ **a nice cover for the pad that has Velcro so the ...**

January 23, 2018

Verified Purchase

Only took 3 days for me to receive heating pad.

The mailing box was very well packaged. No damage to the box and it had the large bubble pillows inside so my product did not get harmed in any way it did not move around in the mailing box. My heating pad was inside another box from the company, MOQY. Inside that box is the egg carton foam, on the top and bottom. There was no way the product would be harmed during shipping. Everything was done very professional.

Inside the manufacturing box included the heating pad, a nice cover for the pad that has Velcro so the pad will not slide out and a gum band strap with Velcro, so you can wrap it on you without having to hold it in place, an extra strap in case you need to attach it to the existing strap for size, a manual, a free sample of being clean and a repack to keep moister from product during shipping- can toss that out.

Instructions say to heat pack in microwave at 600watts, I set mine at 50 % power, my microwave is 1000wts, I had to look up my wattage, it was listed on the inside of the door. I put in in for 3 minutes like it said to. When done it felt warm not hot. I wasn't sure it'd be warm enough. I placed it in its cover and tried it on my neck seeing that's where I'm hurting. To my surprise it was warm enough, it was perfect. Felt so good and comforting.

Then I thought it won't be warm enough to feel over clothes. I have 2 shirts on, a tank top and a sweater. So I tried it on my upper back over 2 layers of clothes. Once again, to my surprise, I felt the warmth in a perfect way. Warm enough to feel effects and not to warm to where I get hot or sweat in that area from it.

I really like this. The mud inside the pad makes it soft, comfortable and easy to mold to your body.

It's stayed warm for hours!

I then put it in the fridge for an hour to try it that way. Not freezing cold like ice packs but cold. Was not over cold that it would cause frostbite if left on to long like ice packs can do.

The coldness was at a very nice level. It's cold and snowy so I wasn't wanting to use it cold but I did and it felt great. It stayed cold for hours. Maybe if I used it longer than 10 minutes, maybe the cold ass would not lat as long, I really don't know yet for sure.will be using this a lot. I have a lot of neck and upper back issues along with plenty of Inflammation that the cold will help with.

What's also nice about this, I can take it with me any where and use it. I can use it in my car on the way to work and on the way home from work.

I give 2 thumbs up!

3 people found this helpful

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Tamara Dawn Bush

★★★★★ **Fits the curves of my body, unlike traditional heating pads**

April 20, 2018

Verified Purchase

I ordered this product because I'm tired of forgetting to turn off or unplug my electric heating pad, but I've found this to be an awesome alternative to that. From the minute I opened the box, I was impressed. It was shipped in a sturdy, well-protected box and even had a cute insert saying hi and thank you for ordering the product. The best part was the cute story about fairies and elves making the product. The manual is easy to read and the instructions are clear. Using the product is super easy; it can be warmed in a microwave (or oven) in intervals or it can be cooled in the fridge/freezer for a short period of time to offer both hot and cold temperatures. The best part is that after warming it, it stayed warm for almost an hour, and because of the material it's made of, it conforms to the contours of my body, so it's able to really press right against the sore spots. Overall, this is a great item. As a side note - I accidentally left it in the freezer for too long but it still works after it thawed back out. I'll be super careful not to do this in the future, but it's good to know it's durable.

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Finn girl

★★★★★ **Heats evenly, thin**

December 25, 2018

Verified Purchase

Hubby and I have gone through several iterations of heating pads. Some electric so they tether us essentially to one place and some filled with granules of some sort etc. Our two most recent grain-filled heating pads were otherwise fine but ended up with holes, sprinkling the contents around the house. Time to try something different.

MOQY isn't the cheapest cordless pad. I chose it because should work equally well either heated or chilled (I'm yet to test the cooling effect). It is also rather thin; the granule filled ones tend to be thick(er) and sometimes lumpy and the contents shift easily unless they have smaller sewn compartments.

This pad is somewhat stiff until it is warmed up and it heats evenly without hot spots. Once warm it feels like I'm handling dough. The first time heating I could smell a faintly plasticky odor (not exactly surprising considering the material) but that wasn't strong or bothersome. I have been heating it for 1 min on either side and then adding 15 sec on either side; that has made it nicely warm & it stays warm for a long time. The pad slips into a cotton pocket that has an elastic strap with good Velcro so you can attach this around your back or stomach and parade around the house without losing the heating pad. Since it is so thin, it creates very little bulk under clothing. Because of its shape one can arrange it along an arm or leg (so it has more use than just for back or stomach) but then you would need another strap to keep it in place.

I hope our cats won't take a liking to the heating pad and puncture holes in the plastic cover because I would like to keep this a long time.

Update: We have now used this pad daily for about 4 weeks. My husband is of the opinion that this is the BEST heating pad that we have ever had. I must also add that the seller is very responsive to any questions one might have.



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Donna D

★★★★★ **Great Product**

December 8, 2018

Verified Purchase

I tried this product for tight muscles. Following the instructions, I used the microwave method to warm it up. Folded in half and using 75 seconds per side (you can add more seconds in 10-second increments, if you want), it was plenty warm for me. I used oven mitts to remove it from the microwave and put it in its cloth covering. Then I manipulated it around a bit to even out the temperature, just like it said. For me it worked just as well as a conventional heating pad but without the annoying electric cord. It stayed very warm for over 15 minutes. I have not had occasion to use the cold function, but expect it will be just as effective. They have a toll-free number for questions, which is something I always appreciate.

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Long Island

★★★★★ **AWESOME PRODUCT!**

August 4, 2019

Verified Purchase

I have an autoimmune condition and every morning when I wake up, I'm stiff and have a lot of joint and back pain. I used a lumbar-shaped buckwheat microwaveable heating pad for years - until it finally gave out. Needed a replacement, and after much searching, came across the MOQY.

There are 3 things I love about this:

1. when you heat it, it stays warm for MUCH longer than my old one.
2. It has a cover with a strap so I can strap it around my lower back and it stays - unlike my old one that I would shove into the back of my pants, and as I moved around it would shimmy its way down one of my pant legs.
3. There is a strap extender so if you're on the chunkier side (as I am!), it will still fit - and with the strap extender I could see someone using it to strap it around a shoulder too.

I am overjoyed to have found a product that helps with the pain and stiffness I experience every morning and it could be used in a variety of places where you might need some soothing heat. And as usual, with Prime it was exceptionally fast shipping. Highly recommend!

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Scaevola

★★★★★ **Excellent for Chronic Back pain!**

February 5, 2018

Verified Purchase

This heating pad is absolutely amazing! I was thoroughly impressed. I have chronic back pain and my job requires a lot of standing. I will periodically use heating pads to ease the inflammation and soreness and while I've used other heating pads, they usually end up frustrating me more than they help. That being said, this MOQY moor heating pad really demonstrated to me what a difference a quality hot pad can make.

First, it holds heat for a longer period of time compared to other heating pads I've used. I believe somewhere between 3-4 hours. Part of the reason for this I think is that it seemed to collect my body heat and use it even after it lost some of its initial warmth.

Second, I can move around easily while using it because of the nifty pouch the pad comes with. It's a very soft, breathable cloth fabric that doesn't get uncomfortably warm when used with the hot pad. What I liked most though was that it came with an elastic extender for the straps. I'm not a petite lady and one-size-fits all does not apply to me. So being able to comfortably adjust the straps was very nice.

I think my only serious critique is that due to how the pouch straps are designed and the placement of the Velcro itself, I can't really attach the pack to my ankle or knee if I need to ice/heat them. It really only works as a secured pouch if it's being used for lower back pain. This bothers me a bit since it is definitely marketed in and on the packaging as a multipurpose heating/cooling pad for everything from back pain to joint inflammations. I know from past knee injuries that worrying about a heating or cooling pad slipping off at night when I rolled around always made falling asleep difficult. So having that security would put that extra perfect touch on an already exemplary product.

But overall, as I said before, this is an amazing product and well worth the purchase. I look forward to using it for a long time into the future and I definitely encourage anyone with long-term back pain or inflammations to try this product. I don't think you'll be disappointed.

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Pauline Magnusson

★★★★★ **This unique heating pad provides a new kind of warmth - I LOVE it!**

February 7, 2018

Verified Purchase

I thought that a heating pad is a heating pad is a heating pad, but the MOQY Moor Heating Pad provides a new experience of comfort and warmth. And really...while it's called a heating pad, it can be chilled or heated, depending on your preference.

After taking a few moments to marvel over the luxurious packaging, I inserted the actual heating pad in the soft cotton wrap provided and popped it in the microwave. I heated it for a little less than the time recommended, because my microwave is a higher wattage. Right away, I noticed that it wasn't too hot on the outside, but as I held it, I noticed the warmth was delivered more gradually. It was really a lovely experience to hold it. I wrapped the pad around my low back and let it do its magic. The gradual yet steady warmth it delivered was such a treat for my low back pain.

The whole experience of ordering and receiving the Moor heating pad was delightful and high quality. Everything, from the packaging to the instructions and inserts (loved the note from the creators!) to the ordering experience itself was top notch. The carton was quite sturdy and well made, and each item inside was wrapped individually as well as being cushioned with egg crate foam. It was simple to prepare the heating pad, and I appreciated that there was a flexible extension strip provided for individuals who might need a longer strap to secure the heating pad comfortably.

This is a well made, well thought out product, and I'm so glad to have it for heat or cold therapy and relief of the aches and pains that sometimes come up in ordinary life.



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Kristin Miller

★★★★★ **Amazing for Menstrual Pain**

December 15, 2018

Verified Purchase

I have suffered from difficult, painful periods for almost 20 years. I have tried dozens of remedies to ease the pain – patches, creams, pills, salves, rice pads, stone pads, - the list goes on forever. I have never found anything that actually substantially relieves the pain in a meaningful way. The MOQY Moor Best Heating Pad does exactly that. It heats up quickly in 3 minutes and stays hot for HOURS. The strap wraps around my torso to keep the heat close to my abdomen. It's hot enough that I can feel it working, but not so hot that it burns me. For someone whose day-to-day life is crippled during her period this heating pad is a lifesaver. I've had to rely on pain pills to take the edge off for so long that I virtually forgot how amazing it feels for the pain to subside naturally, and to be able to live my life normally while on my period. If it works so well for menstrual pain, I can only imagine how much relief it would provide for back pain. Seriously – if you suffer from chronic pain, or severe acute pain – this heating pad is WELL WORTH the money.

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Britt O.

★★★★★ **Great Heating/Cooling Pad with Phenomenal Relief!**

February 16, 2018

Verified Purchase

I've recently been having some severe pain in my lower back and other various parts of my body, and while I do already have one of those bean bag-like heating pads, it never really did the trick. This moor heating pad has done wonders, however.

I've used it both hot and cold, and both have relieved pain practically instantly. And with repeated use, the pain has begun to subside - while very subtle - overall, and I believe with continued usage I will see continued diminishing of the pain.

It's very small and easy to store in the refrigerator as prescribed to expand its life, so I definitely recommend doing that if you're able. It is also convenient to do so if you use it more for cold therapy than heat.

I really love the cover and strap extender it comes with, really simple and perfect for my lower back when I'm going about my day. And even when I've heated it up and it eventually cools off, I still feel relief from it. It lasts hours!

I'm very satisfied with the pad, and I definitely recommend it to anyone who suffers from chronic pain, and has tried other heating/cooling pads that just haven't done the trick. It must be the miraculous moor that makes the difference!

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Silja Jormanainen

★★★★★ **pain relief in a natural way**

February 5, 2018

Verified Purchase

I wanted to buy a heating pad especially for the lower back pain treatment. I wanted the pad to be of natural material and it should be easy to use. So I found this MOQY Moor heating pad.

The heating pad was in a nice box and the package included instructions that were easy to read and follow. The size was perfect, not too big not too small, easy to handle compared to our electric heating pad that I and my husband have used earlier.

To alleviate the lower back pain I warmed up the MOQY heating pad in a microwave without the protective cover. I warmed first too little but then found the right heating time for me. I think it is important to test the heating time at first because not every microwave is the same. When doing the heat treatment I used the protective cover. It relaxed nicely the muscles and I think it worked even when the pad was not so hot anymore.

I also wanted to test how the cold therapy feels. I kept the moor pad in the freezer for about 30 minutes, and the put used it with the cover. It was actually comfortable to use, didn't feel so uncomfortably icy cold like some other cold therapy treatments.

This is certainly the right product for those who value natural treatments and the simplicity of use. The non-electric MOQY moor heating pad will be much in use at least in our household, especially for the heat therapy.

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NM

★★★★★ **Great Heating and Cooling Pad for All Your Needs**

May 16, 2018

Verified Purchase

I have used the MOQY Moor Heating Pad for the last week, and I love it. In short, it works great as a heating or a cooling pad. If you are looking for a product to help with muscle aches (especially back or neck soreness), this pad has my highest recommendation.

**SHIPPING TIME:** The product arrived as stated within two days of purchase.

**PACKAGING:** The product was well packaged. The box and contents made me feel like it was a quality product. The instructions were clear, although they did sound like a non-native English speaker had written them. This did not prevent me from understanding the instructions at all. The package arrived with instructions, the pad, and a fabric bag to store the pad in.

**PROS:**

- Pad is hefty and well-constructed. The plastic covering is thick and well-made.
- Pad is easy to use. The shape is perfect for applying to the lower back, around the neck or between the shoulder blades.
- Pad heated up quickly in the microwave (2 minutes and 30 seconds using an 1100 watt microwave)
- Pad cooled down in the freezer quickly. Fifteen minutes was long enough to get it noticeably cool.
- Pad was pliable but firm enough that I could shape it as I needed
- Pad stayed very hot for about 20-25 minutes, and stayed warm for about 40. I was using the pad between my back and a couch cushion, so this might have helped trap heat in better.
- Pad stayed very cold for about thirty minutes, and cool for much longer than that.

**CONS:** I only have one complaint with the pad. If you put it in the microwave and heated it for the entire time (I found 2:30 to be the perfect amount), it would develop "hot" and "cool" areas in the mud inside. I found two solutions. Either stop the microwave halfway through and move the pad to a different area on the microwave tray, or massage the mud once I pulled the pad out to better distribute the heat throughout the mud. Still really enjoyed the pad.

**WHAT I WISH IT HAD:** I did attempt to use it on my ankle. The pad is quite large, and it would be nice if it had a way to keep it wrapped around a joint. I ended up securing it temporarily with an Ace bandage or keeping my ankle against the couch to keep the pad in place. I would still recommend the pad to friends and family.

As a side note, the product did have a strong smell when it came out of the package. The smell disappeared after the first time I heated it in the microwave.

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carolyn lott

★★★★★ **Great Product!**

August 15, 2019

Verified Purchase

This really does hold the heat for an extended period of time. It is also quite pliable. Some customers have mentioned a smell. It really isn't noticeable unless you put your nose right up to the pad and it does lessen with use. It smells a little like unsweetened chocolate My husband has had multiple issues with his back, hips, hamstrings, etc. and this provides great relief without using medications. I wanted to register it online, but couldn't find where to do so. I used the contact form and received a note the next day that it had been taken care of for me. I would highly recommend this product.

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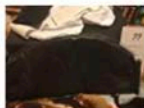
Lauren

★★★★★ **Best heating pad I've ever used!**

February 9, 2018

Verified Purchase

I expected to receive what we all think of when we hear the words, "Heating pad." You know, the uncomfortable piece of cushion that either gets way too hot or isn't hot enough and usually belongs to our grandparents. However, this heating pad was definitely different and felt safer to use than the others I've experienced. I love that I don't have to plug it in and that I don't have to use it for only heat. So far, I've been using it as a cold source for my headaches and I start to feel the relief almost instantly. I've heated it up in my microwave to help with my cramping and lower back pain. There isn't anything that I don't like about it. I think it's a great and innovative way to bring heating pads back to life, and I love seeing how technology has advanced. I highly recommend this!



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L. J.

★★★★★ **Quality product**

September 23, 2018

Verified Purchase

Very nice, love the little pouch to wear if I'm up walking around

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Joan Shyn

★★★★★ **Life Saver!!**

January 20, 2019

Verified Purchase

This product is of top notch quality. I ordered this because the winter in my state is dreadfully frigid and I need a heating pad for when I am indoors doing. The packaging of this is really nice and neat. It came in a padded box and was delivered right up to my door. It came with a pouch where you can slip in the heating pad and an extra velcro straps for anyone who needs it. It's really easy to use. All I had to do was fold it in half, pop it into the microwave for about 3 minutes, or 4 if I wanted it hotter, and remove it. I slipped it in the pouch that they provided and strap it around my waist as I go around doing my house chores. It heats up quickly, doesn't lose the heat quickly and its pliable because it is filled with natural mud. This makes moving around easy and it doesn't feel like a brick on my body. I highly recommend this product. Literally a life saver!

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Raya

★★★★★ Great heating pad!!!

February 9, 2019

Verified Purchase

Ordered this when the polar vortex hit the Midwest, exacerbating arthritis and back pain. What I liked about this heating pad in particular is that it's not superficial - it actually heats deep into muscles/joints and has a lasting effect, rather than the temporary relief most heating pads provide that goes away quickly after it's removed from the painful area. I've used a number of others (electric, hot water bottles, those microwavable bean bags) and either they lose heat too quickly or are an awkward fit (with cords etc.) to most places besides the torso or lower back.

The heating pad arrived in a glossy black box (sandwiched between some egg carton foam) and instructions were easy to follow. It includes a slip cover and a velcro strap, which keeps it from sliding off my trickier joints (especially knees) and actually stays pretty secure even for walking short distances. Also, it's flexible enough to bend with the joint and the heavier weight provides deep pressure that can help keep swelling down. I used the microwave to warm it up and was surprised by how quickly I forgot it was there - it stayed warm and kept my knee comfortable for several hours in, frankly, a freezing apartment. (I'm actually using it as I write this review, as we are once again in the subzero temperature zone.)

I highly recommend this heating pad! Definitely worth the investment and does what it says on the tin.

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Stormi Verret

★★★★★ Great buy!

August 21, 2018

Verified Purchase

This heating pad is great! From the moment I got the box I realized I would enjoy it. The design is sleek, and it comes with a little manual that tells you the different methods of use and when it's best to use hot vs cold. I used it hot with the microwaving method and it stayed a comfortable temperature for a couple of hours.

This is a great purchase, especially for people who are wary of electric heating pads. It comes with a user manual, washable cover with a velcro strap, and a flexible extension belt.

I initially used the product with the velcro band fastened but without the extension belt (I have a 30 inch waist and it fit comfortably without it). But I eventually opted to not use the belt at all, which worked well for me.

The only complaint I have is that after heating it had a slight plastic smell, but it's not overpowering.



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Ali Ghani

★★★★★ **Innovative and Sleek**

August 18, 2018

Verified Purchase

As someone who frequently wakes up with a painful, stiff neck, I can tell you that this is the best heating pad I have ever used. Not only can I heat it in the microwave or oven, but I can also turn it into a cooling pad by throwing it in the freezer. This product's versatility makes it convenient and well worth the price. The organic materials used in the heating pad hold heat and cold better than any other heating pad I have used.

The MOQY Moor Heating Pad is also unique in that it comes with a cover that I can slip the heating pad in. The cover has a velcro strap that allows me to "wear" the heating pad instead of having to hold it in place. An extra piece of black velcro is included with the product in case I want to extend the cover's strap. I let my mom try out the heating pad and she loved how she was able to wrap it around her waist snugly and have the heating pad affect her lower back, all while moving around and cooking. Most heating pads require you to sit idly while it heats up the affected area. MOQY Heating Pad is extremely practical in this sense.

Lastly, I wanted to mention how sleek the design is. The black heating material inside the clear plastic is aesthetically pleasing. The box and reading materials inside are elegantly designed and it truly was a joy to unbox. If you have back, shoulder, or neck pain and want the versatility of a heating and cooling pad in one, I would absolutely recommend the MOQY Heating Pad.



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Linda

★★★★★ **Best heating pad I have used**

May 18, 2018

Verified Purchase

This pad came very nicely packaged and could be a great gift for someone! I am Loving this Moor "Mud" heating pad! I have used my rice filled microwave heating pad to death! This pad is far superior for a couple reasons- it stays comfortably warm much longer (which is super important to me with my chronic back and hip pain) , it is softer on my back and sort of molds around the area you place it on . My rice filled pad felt hard and became uncomfortable! You do have to remember to heat it to only 60% if your micro is 1000 Watts! It is well worth a few extra bucks for a good pad! Hoping it holds up to my daily use !!

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Joshua lusiak

★★★★★ **A must have**

March 5, 2019

Verified Purchase

Product is great!

Helpful

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JHawk

★★★★★ **Unique and Useful**

February 5, 2018

Verified Purchase

After using one of those generic electric heating pads for some back pain, I thought I would give this interesting heating pad a try. When it arrived, the first thing I noticed was the fancy, Apple-like presentation; very nice box and packaging. After opening the box, I quickly realized that this is not an electric unit. Not sure how I missed that from the description. I thought this would be a headache at first, having to manually heat it up in the oven or microwave, but after using it a few times I can confidently say that it's not a concern and often preferable to dealing with the cord. You can put the pad in its sling and wear it around the house, in the car, the store, etc. The heating element itself is very interesting, almost like a dense mud. It has never become uncomfortably hot but is a very even, effective heat. I am really liking it so far, a good product at a very reasonable price.

One person found this helpful

Helpful

Comment

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AE

★★★★★ **A Natural Healing Power**

April 12, 2018

Verified Purchase

Moor is well known for its natural healing power. Growing up in Germany, I could experience and enjoy moor treatments, which then helped to reduce and ease my back pain. How glad was I, when I found this moor pad on Amazon! It is very easy to handle! I put it in the microwave for one and a half minute, placed it on my aching right kidney, could easily tighten the stripes, which held the pad close to my body and enjoyed the long lasting soothing warmth of this pad, feeling an immediate relief.

This moor pad is fantastic and who wants to get relief and healing in a natural way, should get it!

AE

2 people found this helpful

Helpful

Comment

Report abuse



Helena

★★★★★ **Great & Easy to Use**

February 6, 2019

Verified Purchase

I got this heating pad about five days ago and absolutely would recommend to anyone who is looking for a way to relieve muscle tension. All you have to do is put the pad in the microwave and then you can use! It does not require charging which makes it feel safer and you can heat the pad to as hot as you would like or keep it cooler. It also is a great size, covering a lot of space. It is easy to fold so I can focus the heat too. I would highly recommend this product if you are looking for an easy to use heating pad. I felt comfortable putting the heating pad on different parts of my body. It molds nicely where ever you put it! I am so glad that I choose this product over the other ones I was looking at because it is one that I can use daily.

Helpful

Comment

Report abuse



jovaughn brown

★★★★★ **Super easy to use, great packaging**

January 29, 2019

Verified Purchase

I purchased this one to help with my lower back pain and my girlfriend will use it for cramps, but I also use it just to stay warm in my house sometimes. First thing I noticed when it arrived was how nicely it was packaged. Inside the box was a hazard note card and a little manual. This is the first heating pad I've ever purchased so it was super helpful seeing the easy-to-read instructions and details on how it works. One thing I noticed when I took the actual heating pad out is the weird smell which hasn't gone away since I purchased it about a week ago, but I'm hoping it will after a while. It also came with a cloth bag and strap.

When I go to prepare it I just follow the directions and heat it in the microwave for 75 seconds and then flip it over and heat it an additional 75 seconds. Haven't tried the oven method yet but the pad comes out nice and hot with the microwave every time. The longest I've used it so far is about two hours and the temperature remains pretty much the same the entire time. I didn't know heating pads came without cords until I came across this one but it seems to work pretty well. Haven't tried cooling it yet but heating it seems to relieve my back pain a bit.

Helpful

Comment

Report abuse



Latoria Stewart

★★★★★ **Comfortable and Adjustable**

February 11, 2018

Verified Purchase

The heating pad came in about 3-4 days after being ordered. The product was packaged very professionally by the company. One thing I enjoyed was the extra strap that came in with the product for adjustability. Although it wasn't needed, it was nice to see an accommodation for different sizes.

I decided to test the product out on my husband first since he has a lot of muscle aches due to his job being strenuous on his body, including his lower back. We heated it up for 2 ½ minutes once and then another time for three minutes. Both times the pad remained warm for hours (although I would recommend adjusting your microwave's power level). Then, I tried it on myself and it was very relaxing. My husband stated that it relieved a lot of his back pain and it was easy to walk around with the heating pad strapped to him.

This heating pad is comfortable and convenient. It's an awesome product to have around the house, especially for my husband's hard days at work.

Helpful

Comment

Report abuse



ChicagoGirl

★★★★★ **Retains heat a long time**

July 14, 2019

Verified Purchase

Great heating pad that easily microwaves and retains heat the longest of any others we've tried. Rests on lower back or even leg to help loosen up tight muscles. We bought this one and the one for the shoulders/neck. Both are excellent and feel like deeper heat than a typical heating pad.

Helpful

Comment

Report abuse





Heidi Babin

**★★★★★ The best heating pad I've ever used**

February 4, 2018

Verified Purchase

I purchased this heating pad because the ones I have are old and have to be plugged in. I don't like having to remove them when I get up. The MOQY Moor Heating Pad came in very nice protective packaging that kept it from getting damaged during shipping. I love that it comes with a cover and (extendable) velcro strap. I don't have to hold it in place; it stays on when I walk around, and I've even considered wearing it out under a jacket when running errands.

It maintains temperature (warm or cold) for over an hour. My microwave is 900 watts, and 2 minutes is plenty of time to warm it up. It may not immediately feel hot to the touch, but it warms you up gradually in a way that's very comfortable. I don't recommend putting it directly onto the skin, as is caused my partner's shoulder to blister after being left on for a while, and it still works really well through multiple layers of clothing.

The cold feature is also helpful for sore muscles. I don't like using frozen ice packs because they get too cold for me. I left the MOQY pad in the refrigerator for a few hours, and it stayed cold long enough to ease my back pain without ever getting too cold. You can apparently also put it in the freezer for up to an hour, but I don't think I'll be trying that.

My biggest concern with this heating pad is that I'll use it so much I'll wear out the elastic and velcro in the cover's strap. I highly recommend this product to anyone with chronic pain or soreness, anyone who has to be outside in hot or cold temperatures, or anyone who just likes to be comfortable.

Helpful

Comment

Report abuse



A. Chakraborti

**★★★★★ Fast and prolong heating**

October 22, 2018

Verified Purchase

I love that the pad is ready to serve in 3 minutes in microwave for hot application. Also good amount of heat is sustained for almost 30 minutes. Even after 30 minutes it is warm enough for relaxation. I have not tried the cold application yet.

Helpful

Comment

Report abuse



Lauren VanScoy

**★★★★★ I really like that I can walk around and not be tied ...**

May 5, 2018

Verified Purchase

The amount of heat is just right. I'm using it on various areas including neck as well as lower back. I really like that I can walk around and not be tied to a cord like my electric heating pad. I also like that I can lie down on it which is not recommended with an electric heating pad. It is not too heavy either. Thanks for a great product to ease my ongoing pain issues.

Helpful

Comment

Report abuse



MelanieRaybon

★★★★★ **SUCH an incredible product - the BEST heating pad I've used!**

September 17, 2018

Verified Purchase

Not only is this product nicely packaged with a sweet little note from the sellers, this product literally feels like someone sprinkled fairy dust on it. It is absolutely magical. As someone with chronic lower back pain and severe TMJ, I often struggle with aches that Tylenol and IcyHot just can't help. I bought this pad on a whim in an attempt to alleviate my back pain, and after one use, I could already feel a difference. First of all, it stays hot (or cold) much, much longer than any other pad I've used, which is extremely helpful. It's also soft and malleable, so it feels like a soft pillow on your body. Plus, it comes with a nifty little pad holder that you can secure around your body so you can sit down or stand up with it on. I have yet to try it cold, but when it's hot, it works wonders on tight muscles and body pains! Trust me when I say you will not regret this purchase!



Helpful

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Donna Bois

★★★★★ **Best Heating Pad**

March 31, 2019

Verified Purchase

I like that this heating pad stay warm for a long time. Be careful to read the instructions on heating in the microwave carefully. I accidentally overheated and the pad blew up in the microwave. I have only used this as a heat pack and it's the best I have purchased for holding the heat for a long time. It does have a funny smell due to the clay, yet with the cover over it, you do not smell the clay as much. I highly recommend.

Helpful

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afireinthesky17

★★★★★ **EXCELLENT PRODUCT**

July 5, 2019

Verified Purchase

I came across this product while i was looking for a new rice bag . I thought it was a little pricy but after reading the reviews and spending money on rice bags that open up and dry out over continued use I had to give it a try. I purchased two of them in both sizes not knowing which my husband would like better,I ended up keeping both. They came packaged beautifully. I WAS NOT DISAPPOINTED!! It stayed hotter than the rice, easy to use. VERY IMPORTANT READ INSTRUCTIONS AND DO NOT OVERHEAT.

Helpful

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Amazon Customer

★★★★★ **high quality**

January 19, 2018

Verified Purchase

I never write reviews, but have to do it for this product. i love it. I ordered it because of my inflamed back and I used it as a cooling pad. stored in the fridge, I wrap it around my waist and the slow cooling action really helps to reduce the pain of my back. It comes with a soft pouch with Velcrostraps to adjust to any size.

I molds to your body and it very comfortable to wear. The product and packaging are very high quality. I would recommend that product anyone



One person found this helpful

Helpful

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Eva L.

★★★★★ **My new favorite easy care heating/cooling pad**

January 19, 2018

Verified Purchase

I suffer from Scoliosis resulting in chronic back/neck pain and started using the MOQY the day it arrived. It cools quickly in the fridge and heats up in no time in the microwave and retains the temperature longer than other products I've used in the past. It's easy to use and comes with a washable cotton cover with a strap to keeps the pad and place even when in motion. I would highly recommend this to anyone 🙌

One person found this helpful

Helpful

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Katelyn

★★★★★ **This product is awesome, it really does distribute heat deeper than a ...**

July 23, 2018

Verified Purchase

This product is awesome, it really does distribute heat deeper than a normal heating pad! It is a bit heavier and bulkier than imagined (not by much though!) I originally planned on wearing this to work on days when my fibromyalgia flares up and its difficult to stand due to back pain, but I'll be using it at home and on-the-go all the time! It was delivered extremely quickly, too! Thank you MOQY!

Helpful

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Patti G

★★★★★ **Great heating pad!**

April 29, 2018

Verified Purchase

This is a great heating pad. It came packaged beautifully. It heats up in 3 minutes in the microwave and keeps the heat for at least 2 hours. I love that I can wear it while doing things around the house.

Helpful

Comment

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Natalie Carmen

★★★★★ **Holds Temperature Really Well**

February 4, 2018

Verified Purchase

I am a super active person who does either crossfit-style training, running, or hiking pretty much every day of the week. Consequently I get sore muscles. And I mean \*super\* sore. I often alternate hot-and-cold treatments to soothe pain while reducing inflammation. The pad is ideal for both because it's full of a futuristic-looking gel that holds heat or cold for an impressive length of time--longer than a regular ice pack/frozen peas \*or\* heated rice. I was slightly suspicious of microwaving it at first but the pad is well-constructed and the warm gel was so soothing I quickly forgot my worries. Bonus: the protective sleeve is washable and has an elastic band with velcro so I can use it for my knee, lumbar, or even shoulder regions. Bottom line--it's a durable, eco-friendly, mess-free way to reduce muscle pain and promote healing. I'm super impressed and would definitely recommend to all my fellow achy adventurers out there.



Helpful

Comment

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Tia Gorhau

★★★★★ **The pad itself is moldable so it is easy to form it around my knee**

March 6, 2018

Verified Purchase

I was so excited to receive my heating pad in since working my new job has been very strenuous on my muscles. When it arrived, it was in a very sleek box with the instructions on top of the packaging before seeing the heating pad. The instructions are very thorough and extremely user friendly! The pad itself is moldable so it is easy to form it around my knee, shoulder, and calves. It's washable cover is useful when I need to be in motion such as doing house work or caring for my daughter and the pad remains securely in place! The heat application itself is deep penetrating eliminating my muscle and menstrual pains. My mother had used the cold application on herself since she recently received hip surgery and she said unlike other cool packs this pad did not freeze her skin and was comfortable and not heavy weight while it laid on her suture. Definitely worth every penny and I am looking forward to using it in the future!

Helpful

Comment

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Amber Witchey

★★★★★ **Worth every penny!**

August 28, 2018

This heating pad is wonderful and worth the money spent! I work a full time job where I'm on my feet for eight hours a day, and often times, I come home with back and shoulder pain. This heating pad did wonders to relieve that pain and kept it away for the rest of the night. Despite having to be heated by microwave, it stayed nice and warm for well over an hour. I have sensitive skin against temperatures, and heating pads I've used in the past have been very uncomfortable for me. The material and temperature of the MOQY Moor Heating Pad was perfect, causing no amount of itching or rash for me. I have also used the cold therapy to help relieve migraines I frequently get, and it does wonders to help relieve the pressure. Anyone who deals with migraines on any level knows how awful it can be, especially if the medicine is not working well. With the cold therapy, it helped relieve the pain enough for it to not be the only thing I focused on. Just as it was with the hot therapy, it was a comfortable temperature, and the cover that comes with the pad is very soft and feels nice on the skin. It is worth the buy, and I definitely recommend it.

Helpful

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veronica

★★★★★ **Perfect Heat**

December 28, 2018

I absolutely love this product as it delivers the appropriate amount of heat for my stomach/ back. Sometimes after a workout my muscles are super sore, so I'm happy to have a product like this that I can use to alleviate the soreness. It also doubles as something warm on a cold day. I live in the mountains and it gets really chilly in the winter, so instead of cranking up the heat, sometimes I will grab this and lay it across my lap for some extra warmth while watching TV or working. I would recommend this product to anyone with sore muscles OR anyone that needs something extra to keep them warm during those chilly months.

Helpful

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Tamber Couch

★★★★★ **Great heating pad**

July 17, 2019

This is such a helpful products. Helps with back pain so much. Love how easy it is to use.

Helpful

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Scrabble\_Queen

★★★★★ **Keeps ya heated up :)**

August 15, 2018

I bought this after reading other reviews. At the same time, I also bought a smaller more flexible heating pad. This one is the champ. It holds the heat a long time, and is a good size to place on the lower back.

Helpful

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Ana M. Panelli

★★★★★ **Five Stars**

April 9, 2018

Verified Purchase

Great product, great quality for a good price

Helpful

Comment

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Tessie Madero

★★★★★ **Best Heating Pad!!!! A must have**

January 19, 2019

First of all, I want to say that the customer service is great! They respond very quickly and they are helpful when answering my questions. I decided to get this product as a late Christmas gift for my sister. She loves it. It helps her a lot when she is dealing with cramps.

The instructions is very easy to follow. I do feel like it is safer to use than a electric heating pad. I also like the option that it can be used as a ice pack. The heating pad does smell a little weird at first when you first use it a few times but it goes away quickly. I do like that the strap is adjustable and it holds on well. We never tried heating it in the oven yet but I do find it interesting that it is another option.

I do feel like most microwaveable heating pads only last for 15 mins when it comes to heat. Thus heating pad triples that. I'm unsure though of how long it stays cold. I can update my review about that in the future. I got the chance to try out the heating pad a few times. It covers a large portion of the body. It doesn't have to be only be use on your back or stomach. The heat does feel great and my muscles felt relieved. I do plan on purchasing one for myself in the future because I have scoliosis. I highly recommend getting this product! :)

Helpful

Comment

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Mary L Hill

★★★★★ **Simple, Safe, and long lasting.**

January 31, 2018

Verified Purchase

My first impression on receiving the MOQY cordless heating pad was to admire the tasteful packaging, thinking that this would make the product an elegant choice for someone who would appreciate such a practical gift. The heating pad itself is dense and somewhat heavy for it's size, and a flannel case is included to fit the pad, which if I understand, is filled with peat cut from the moor. The instructions say to heat the pad for not more than three minutes in a 500 or 600 watt microwave oven. My guess is that this is the power range for microwave ovens in Germany, where this product is made. I resolved this by setting my 1000 watt microwave at 60% power for three minutes. My first impression was that it was not very hot, but since I had already heated the pad for the maximum time, I decided to put it against my sore back. It was not hot, but rather deeply warm, and after a few minutes, very satisfying. After about an hour, I set it to the side. An hour or so later I picked it up and realized that it was still warm. With no cords, chemicals, or hot water like some other heating pads, I found this to be a simple to use and safely long lasting relief for normal aches and pains, or even a warm up after a chill.

6 people found this helpful

Helpful

Comment

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Stacia Saaler

★★★★★ **Best I've tried**

June 1, 2018

Verified Purchase

Ok, so lots of reviews mention the fancy packaging, but that was not what I was interested in with this product. I was in PAIN in my neck and shoulders (I work in front of a computer all day), and I needed some relief. I warmed the pouch according to instructions, and thought that it was not very warm. I walked back to my desk expecting to find the product cooling after a few minutes and not getting warm enough to do any good. Boy was I wrong! I put the pack on my neck and could barely feel the warmth, but as I wore it, there was warmth that started penetrating deeply into my muscles and easing the tightness. I couldn't believe that it worked with such subtle heat! I didn't get over hot, like I did with traditional heating pads, and the warmth lasted substantially longer than other similar products I tried. What really impressed me the most was how DEEP the warmth penetrated and how much it relaxed my muscles.

Helpful

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Marilyn Muraski

★★★★★ **Amazing Heating Pad**

January 16, 2018

Verified Purchase

I had to buy this product when I read what this heating pad was made off. I have frequent sinus headaches and all the other products I have used do not retain heat for long. The MOQYTM Moor heating pad was incredible. The warmth lasted longer, a larger area of my face was covered and was easily contoured to my face. I love it and so will you.

One person found this helpful

Helpful

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Heather Collins

★★★★★ **Happy customer!**

May 29, 2019

Verified Purchase

Easy to use and the heat last much longer than the ones filled with rice and or flax. I. Happy with the purchase for sure. The customer service was great also!

Helpful

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Amazon Customer

★★★★★ **Would purchase again**

September 3, 2018

Verified Purchase

I can't believe how well this pad works. I have back pain from my restless sleeping habits and this is truly a life saver. I'm impressed by how well it holds heat, and the fact that I can use it anywhere without having to plug it in is wonderful.

Helpful

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Megan Foley



**I like that the pad doesn't have to be plugged into an outlet like electric heating pads do**

February 15, 2018

Verified Purchase

This product is different from any other heating pad I've seen, and I'm loving it. I often get knee pain when I work out, and it's even worse now that it's cold outside. I've been using the heating pad for 20 minutes on my knees before I exercise. It only takes 3 minutes to heat up in the microwave, and it comes with a protective pouch. Using the heating pad has made a huge difference in the way my body feels before, during, and after my workout- my muscles feel less strained. I've also used it on my back at the end of the day, which really helps relieve tension. The heat is gentle and comfortable, and I like that the pad doesn't have to be plugged into an outlet like electric heating pads do.

I also use the pad to ice my knees after working out. I just put it in the refrigerator for a few hours before I use it, and it's ready. The cold isn't as intense as a typical ice pack would be- I've gotten ice burn on my skin before, so this pad feels a lot safer. It's definitely effective for inflammation and discomfort.

I find myself using this heating/cooling pad multiple times a day. I definitely recommend it for anyone who needs to relieve muscular tension or inflammation. Honestly, it's so comfortable that I'll use it to relax even if I'm not having any pain.



2 people found this helpful

Helpful

Comment

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pamela



**Really happy with the heat provided and the convenience of no ...**

June 29, 2018

Verified Purchase

Really happy with the heat provided and the convenience of no electrical cord and plug in requirements. Easily conforms to your body. Initially was concerned about the odor when heated but that very quickly went away. Have recommended this to others. Thanks for a great product!

Helpful

Comment

Report abuse



Alexis H



**Just what I was searching for!**

December 7, 2018

Verified Purchase

I love the versatility of this heating pad! I really like the non-electrical aspect of it. I'm not a fan of cords and bulky heating pads so this is ideal. Not only can you microwave it, but it can be froze as well!! Easy to store away too!

Helpful

Comment

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Jo S.

★★★★★ **Good quality product!**

September 4, 2018

Verified Purchase

It's worth the money. The package arrived just two days after I ordered it. You can really tell that the company really worked hard on their product coz it was well packaged, there was a fancy foam to wrapped the pad and a white cover. I used this heating pad for my lower back pain and menstrual cramps. It's very effective. I just heated it up for two minutes and 30 seconds for my desired temperature and wrap around my waist and lay back on the couch for 20-30 minutes and pain is gone. My husband also uses it and he likes the idea that he can just wrap the heating pad around his waist. Would highly recommend to working people.



Helpful

Comment

Report abuse



emma

★★★★★ **Best Customer Service I've Ever Had!**

September 28, 2018

Verified Purchase

I purchased the MOQY heating pad awhile back and found myself using it a lot! Does it smell a little strange, yep, but not at all unpleasant. Put it in the soft cloth holder and you won't even notice. It heats up quickly in the microwave and I can strap it to myself to get rid of my aches and pains while moving! I completely stopped using my electric heating pad because the cords severely limited my mobility and it was always too hot! My only issue was I used the MOQY so much I got a split in the plastic. I contacted them to see if I could get a replacement. Friendly, polite, and quick to respond. One picture later and my new MOQY was in the mail. Then tragedy hit...I had recently moved states away and realized the replacement was sent to my old address! I asked a friend to retrieve the package but alas it was already taken off the porch. Disheartened I contacted customer service again to explain and they graciously sent me another and said whoever received the first could keep it. I finally received my package today and it's packaged just as awesome and works just as great as the first! If you had any hesitation, buy this thing! Thank-you for making an awesome product and taking the extra effort to get me a replacement. Vicky who handled everything is amazing. I'm sure whoever stole the first one is enjoying their luxury squishy mud as well.

Helpful

Comment

Report abuse



JB

★★★★★ **Works Great**

June 24, 2018

Verified Purchase

This heating and cooling pad performs as advertised--it is the best in the industry.. It stays hot/or cold for well over an hour. It can be molded to the area needing treatment, and it is portable with straps provided so you can go about your day while wearing it

Helpful

Comment

Report abuse



Lys

★★★★★ **Very Pleased with Customer Service**

September 9, 2018

Verified Purchase

Just got this in April of this year. It always had a smell, but now the "mud" has become dirt and no longer will heat up. It's almost as if the seal is broken..bummer it's not cheap

Update: customer service has been amazing, I contacted them regarding the product malfunction and they refunded my money and sent replacement product. Thank you for standing behind your product!

Helpful

Comment

Report abuse



Cincy Mary

★★★★★ **Heats really well and it lasts a long time.**

November 8, 2018

Verified Purchase

This gel pack heats really well and stays hot/warm for much longer than expected. It's very well made and the heat seems to penetrate my back muscles better than heating pads or other methods. Highly recommend!

Helpful

Comment

Report abuse



Becky Ruhter

★★★★★ **Best heating pad ever!**

August 30, 2018

Verified Purchase

I have to say I'm really impressed with how much I ended up liking this heating pad! Right around when it was delivered to me I was having the period cramps from hell (sorry if that's TMI) and this heating pad provided just the relief I need. I love the fact that this heating pad is cordless and since I'm prone to issues with back pain I have a feeling that this is going to really come in handy. I'm most excited to use it this winter also since it's going to be cold! I've never been a fan of heating pads since they always make me super hot and itchy and they don't really help me with my back pain but this one doesn't make me too uncomfortably warm, and the fact that you can use it as a cold application is even better! This heating pad exceeded my expectations!

Helpful

Comment

Report abuse



DENIS MITCHELL

★★★★★ **Moist deep heat**

August 21, 2018

Verified Purchase

Love this heating pad holds heat for long periods of time and very easy to use on all areas. And as cold as needed for all those aches and pains. Excellent product.

Helpful

Comment

Report abuse



Laura

**★★★★★ Very similar to what my physical therapist uses**

February 23, 2019

Verified Purchase

Wonderful moist heat. Not too heavy and stays warm a long time. Very soothing.

Helpful

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Glenn Gayet

**★★★★★ Brings results**

August 27, 2018

Verified Purchase

This heating pad is great for headache relief! I've been recovering from chronic headaches for a while now and this definitely helps bring a calming feeling to my head. Would definitely recommend!

Helpful

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Momoffour

**★★★★★ Perfect Hot/Cold Pad for an Active Family**

September 1, 2018

Verified Purchase

I ordered this heating pad to use on my back, which is often sore by the end of each day. However, the day it arrived, my teenage son had a football game and twisted his knee. It was a little swollen and sore and he was recommended to ice it. So, into the freezer my new MOQY Pad went. I left it in the freezer for about 45 minutes, and then put it in the cloth cover with strap that comes with it. The strap worked perfectly for wrapping all the way around his leg and the soft texture of the pad perfectly molded to his knee. He was very comfortable and could even get up a few times during the evening, keeping it in place since it was so well-molded and nicely strapped on. I was really impressed. Nicely, the shape and soft moldable texture allows for great use on my lower back. And the strap attached to the cloth cover is perfect for attaching it around my waist as I sit and relax in the evenings. Once it is comfortably nestled against my back, the weight of it and the flexible construction means I don't have to constantly re-adjust it every time I move, like I do with the thin flimsy electric heating pad I've used in the past.

This product has the feel and weight and presentation of high quality. The thick heavy-duty feel of the product leads me to believe this will last our family for years. I'm really pleased with this purchase overall and as a mom with a tired back, and a house full of athletic kids, I'm sure I'll get more use out of it than I even want to!

One person found this helpful

Helpful

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goldie09

**★★★★★ Heats up evenly and lasts longer than other microwavable heat ...**

June 13, 2018

Verified Purchase

Heats up evenly and lasts longer than other microwavable heat pads. The smell is odd though, not sure if from plastic or the black material inside the plastic.

Helpful

| [Comment](#) | Report abuse



DTEEE

★★★★★ **Packaged beautifully and seems of best quality**

May 1, 2018

Verified Purchase

Packaged beautifully and seems of best quality. Have only had a chance to use it a couple of times so far, but it does a great job of retaining and evening distributing heat.

Helpful

Comment

Report abuse



Jerica

★★★★★ **Amazing in many ways!**

February 7, 2018

Verified Purchase

As a person with many back problems, finding anything that can help relieve some of the pain is wonderful. My back problems include scoliosis, degenerative disc disease, Bertolotti's Syndrome with arthritis and currently a torn and bulging disc. I am only 30 but work as a dog groomer and my back is always a mess. This heat/cold therapy pad is great! Not only can I heat it in either the microwave or oven, but I can put it in the fridge or freezer to use it cold. When warmed, the pad retains the heat for hours and it seems to use your own body heat to keep it going. When cold, it almost seems to resist your body heat and keep the pad cool. Because there are no cords, it is portable and can be strapped onto your body. The "mud" the pad has inside actually molds around you body and is very comfortable. The pad is sealed well so there is no worry of leaks.

I have a lot of pain while driving and have found this pad perfect to use at the base of my spine to help relieve some of the pain while driving. The way the pad molds to my body, it seems to hold everything where it needs to be while I sit in the seat. I was amazed at how this pad has multiple purposes. I have not found another cushion or pad that has been able to make driving more comfortable. While it is still winter I can even leave it in the car to get cold while I work and come out to it ready for me to drive home and take down inflammation in my back. I honestly can't say enough great things about it!

5 people found this helpful

Helpful

Comment

Report abuse



L.W.

★★★★★ **This will help you!**

March 26, 2019

Verified Purchase

This actually works to relieve muscle tension. Love it!

Helpful

Comment

Report abuse



Michelle Lewis, Your Pawz My Pawz LLC

★★★★★ **Five Stars**

February 23, 2018

Verified Purchase

I love this product. It works amazing & I would recommend the product to everyone.

Helpful

Comment

Report abuse



Jana Champion

★★★★★ **I have severe stenosis in my neck and this pad is designed really well.**

April 8, 2018

Verified Purchase

It holds the heat however I have not tried it for cold yet. It is worth the price. My only suggestion is that an additional cover should be included.

Helpful

Comment

Report abuse



Stanley M.

★★★★★ **Helped a lot**

December 7, 2018

Verified Purchase

My father is retired army lieutenants he used to tell us that during his time in the camp they used to carry heavy army bags while going for their peacekeeping mission in different countries across the world. From those days he always had severe lower back pain and right leg pain which was caused when he tripped while in their morning exercise. He had tried many painkillers in order to ease the pain but unfortunately it seem to affect him negatively. They caused stomach ulcers to him, our family doctor recommended we try other ways of relieving his pain he recommended we try pads.

I did my research I came across many pads; order a few but the majority seems not to work as we anticipate, they seem not to warm enough and some even not comfortable. A family friend recommended we have a trial on MOQY pads. I ordered one within a few days it delivered its two weeks since my father started using it, the pain as reduced significantly he can even work on our backyard garden which he could not do before.

One person found this helpful

Helpful

Comment

Report abuse



Maria Ricaurte

★★★★★ **Moor Almohadilla de calefaccion**

April 26, 2019

Verified Purchase

Thank you Vicky Excelent product. The best

Helpful

Comment

Report abuse



Lingjing Wang

★★★★★ **Five Stars**

April 7, 2018

Verified Purchase

Very good package and fast delivery . cool or heat both very easy and last long

Helpful

Comment

Report abuse



Jennifer Engelland

★★★★★ **Nice and heavy and holds heat well**

February 8, 2018

Verified Purchase

I bought this heating pad mainly for use in my car, but it has been getting a lot of use in the house, too. I have chronic back issues and sometimes driving is uncomfortable. I don't like the heating pads that plug into the cigarette lighter because the cords get in the way, and if you forget to unplug them it can be bad for your car's battery. This heating pad has really exceeded my expectations, it heats up quickly and evenly and it doesn't have that weird "hot plastic" smell that things sometimes get. I haven't used the velcro strap yet, but it is nice to have the option.

I was really surprised by the weight of the thing. It is nice and heavy and reminds me a little of a hot stone treatment that I had at a spa once. That may not be for everyone, but it is a plus for me. Despite the weight, it is flexible and easy to mold around body parts like shoulders or ankles. It holds the warmth for several hours after just a few minutes in the microwave. I think this would make a nice present, especially considering how nicely it's packaged.

One person found this helpful

Helpful

Comment

Report abuse



Kimberly

★★★★★ **High Quality Heating Pad**

February 9, 2018

Verified Purchase

First of all, this heating pad arrived in the most luxurious packaging. It was in mint condition when it arrived, which is something I always worry about with Amazon. This is the best heating pad I have ever used! You microwave it for a few minutes and it stays warm for hours. Much more effective than the rice bag I made years ago and so much more convenient than one of those heating pads you have to plug into the wall. I love using it the day after a hard workout on my sore muscles for immediate relief. Its the perfect shape to lay comfortably on your lower back, but you can really use it anywhere on your body; I love using it on my thighs after leg day! I also love that it comes with a carrying pouch, you can strap the heating pad onto your back and go about your day. It could be used while sitting at work, cleaning the house, or even when you're driving in the car, especially for those who suffer from back pain. I highly recommend the Moor Heating Pad, you will not regret purchasing this!

One person found this helpful

Helpful

Comment

Report abuse



Ted Lewis

★★★★★ **Five Stars**

April 5, 2018

Verified Purchase

Great heating pad that let's you be mobile at the same time.

Helpful

Comment

Report abuse



Maureen Refior

★★★★★ **Heating and Icing in the Same Product!**

June 4, 2018

Verified Purchase

I have been searching for a product like this for what seems like forever, and I am so glad I ordered the MOQY. I have a combination of problems in my cervical and lumbar spines, including inflammation and the muscle spasms that come with sciatica. So I love the fact that this pad doubles as a heating and an ice pack. I can chill it, apply it to the inflammation, and then microwave it and get to the muscle spasms.

The packaging is absolutely gorgeous; if I were going to give someone a heating pad as a gift, it would be this one. Plus the package insert is adorable and very funny.

The fact that it's weighted and comes with a strap to hold it in place is just one more feature that I love. I can actually keep the cold pack on my neck while I work, and it didn't slip at all.

I totally recommend this heating pad. It's worth every penny, and the fact that it doesn't require an outlet means that you can use it wherever you go.

Helpful

Comment

Report abuse



Michael M.

★★★★★ **Five Stars**

April 6, 2018

Verified Purchase

Great Product. Retains heat at fairly consistent temperature. Easy to keep in the right place. Highly recommend it

Helpful

Comment

Report abuse



Sweetie Vic

★★★★★ **Love it**

December 5, 2018

Verified Purchase

I used this for monthly cramps and yes this is a keeper. Works great and hold heat for a long time

Helpful

Comment

Report abuse



Helen Vajk

★★★★★ **Even long-lasting heat.**

November 27, 2018

Verified Purchase

Already bought the neck/shoulder one, using with microwave heating. It works so well we ordered this one too.

Helpful

Comment

Report abuse



Mary Cassell

★★★★★ **Would Definitely Recommend**

January 26, 2019

Verified Purchase

The MOQY Moor Heating Pad has been a life saver for our family. With an over abundance of muscle and bone issues that pains my family, we wanted to give this heating pad a shot. It claims to be able to penetrate deeper into the human body to allow for more relaxation and healing. Each one of us tried out this heating pad and have found that the claims are true. Sometimes the pain seems so deep in our body that nothing can reach it. We heated up this heating pad and relaxed with it for a minimum of 20 minutes at a time. During this time, we felt our body relax more. When our time was up, we stretched out our body and we felt more limber and able to move easier. For me, the pain hits me more when I wake up in the morning. For the last few days, even before I get out of bed, my daughter brings me the heating pad and I use it for 20 minutes. When I climb out of bed, I feel more refreshed and the pain is much less than normal. I would recommend this heating pad for anyone with chronic aches and pains.

Helpful

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Irma

★★★★★ **Easy to use and wear**

February 12, 2018

Verified Purchase

I really love this pad! Not only is it quickly heated in the microwave but the holder lets u strap it where u NEED without having your day shot! I wore it off and on while working, no one noticed! Best pad yet! Thank you! As a massage therapist, we tend to forget to take care of ourselves, this will g GREATLY help!

Helpful

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bookwyrn

★★★★★ **I use this all of the time.**

October 5, 2018

Verified Purchase

I use this thing anytime I have an ache, I simply throw it into the microwave and 2 min later, after flipping it once, I have a hot pad. This is much quicker than dealing with water in my opinion. Taking out a couple steps when I am in pain is what I need.

Helpful

| [Comment](#) | [Report abuse](#)

laura N

★★★★★ **Worked great i cant beleve it stayed hot so long has ...**

March 11, 2018

Verified Purchase

Worked great i cant beleve it stayed hot so long has smell to it but very tolerable i was looking for right heat pack for a long time and im glad i waited for right one it really stays hot love it.

One person found this helpful

Helpful

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Lauren Klonowski

★★★★★ **High Quality and Easy To Use!**

November 24, 2018

Verified Purchase

To be honest, I wasn't sure what to expect when I ordered this, but once I opened the package I was already blown away! The packaging seemed to be made of very high quality and the free gift of the stainless steel wipe was a really nice touch!

For the pad itself, I loved how easy it was to pop in the microwave (even a low watt one) or refrigerator and get instant relief. I liked the white cover as well, it was so easy to put on and stayed on even when I would stand up or walk around. Another highlight is definitely the 2-year warranty. I like knowing that if anything happens to it, I will be able to get it handled easily through their team.

Overall, I'd definitely recommend this if you're in the market for a heating or cooling pad. Could be a good gift, too!



Helpful

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Megan Bruni

★★★★★ **Long lasting heat or cold!**

February 19, 2018

Verified Purchase

This heating pad is remarkable. I was a little hesitant to buy a heating pad that doesn't plug into a wall outlet, but the Moor heating pad is phenomenal. I'm amazed how long it stays warm or cold without needing to be rewarmed or refroze. I will definitely be using this whenever my back is acting up. I also love the pouch that comes with it. It is perfect for keeping the heating pad right where you want it to be. I recommend this to anyone who wants a heating pad that does the trick and really makes you feel better.

Helpful

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Traute G

★★★★★ **The best ever heating pad!**

April 8, 2018

Verified Purchase

Throw out the hot water bottle, the corn kernel and cherry pit and especially the electric heating pads. This moor pad heats up so well in the microwave and keeps the heat going much longer.

The heat feels intense and deep, I am very happy with this purchase.

The packaging is impeccable. A small suggestion would be that you use Fahrenheit instead of Celsius in your manual, for your American customers ...

Helpful

[Comment](#) | [Report abuse](#)



Jeannie Snow

★★★★★ **This heating pad was much more than I expected!!**

February 21, 2018

Three years ago I was in a car accident with my husband and daughter. Since then we have all had back pain and I have suffered from hip pain on a daily basis. This along with the degenerative disc disease in my lower back, made the pain unbearable at times. There have been mornings that I can not even get out of bed. I have tried pain medications and other methods to relieve the pain. I slept on a heating pad every night in order to be able to rest. Nothing seemed to help a lot. Then I heard about this heating pad and how it is different from the ones I had been using. I ordered it even though I must admit I was a bit skeptical. The first time I tried it I was in tears with the pain in my back and hip. To my amazement, within just a few minutes the pain was so much better. I began using the pad two to three times a day and now can live a near pain free life on most days. I was so excited about it that I got my husband and daughter to try it as well. They had the same results as I did. I would recommend this product to anyone that suffers from pain.

Helpful

Comment

Report abuse



Tavish Leite

★★★★★ **Heats up nice and stays hot for a long period of time**

March 5, 2018

Heats up nice and stays hot for a long period of time... Came in a timely manner. I use this product almost every night cuz I have really bad back pain. The best heating pad ever. I♥️ it.

2 people found this helpful

Helpful

Comment

Report abuse



CK

★★★★★ **They work!**

April 10, 2018

Verified Purchase

Love these both. I hate being tied to a heating pad cord. This allows me to move around and still get the warmth for pain and tension relief. So very glad I took a chance on purchasing these. Heat them up on low in the microwave and the warmth lasts for hours.

Helpful

Comment

Report abuse



nonnie23

★★★★★ **Great product. Heat lasts. Hope I can travel with it**

January 23, 2019

Verified Purchase

Love love love

Helpful

Comment

Report abuse



Eliza

★★★★★ **Love this Pad !**

April 25, 2018

Verified Purchase

In the beginning, I was pretty doubt, but the shoulder pains induce me to try. With the same approach, I use the heating pad with the relief therapy cream altogether. A heat penetration was felt clearly, and works greatly. The pad can be slightly shaped to fit the body needs. That helps to deepen the heat on the right spot, I suppose.

Helpful

| [Comment](#)| [Report abuse](#)

Amazon Customer

★★★★★ **Chronic Back Pain No More**

May 25, 2018

Verified Purchase

The packaging was above and beyond my expectations. And there was a cute note inside to boot! But the heating pad, in general, was certainly the highlight of my day; I have had chronic back problems and had yet to find a heating pad that really did the trick. But by some grace of God, I found the right one with this heating pad! I would 10/10 recommend!!

Helpful

| [Comment](#)| [Report abuse](#)

Jason Shulman

★★★★★ **This One Works!**

April 17, 2018

Verified Purchase

After trying several other heating pads, I've found my friend. Heats well. Actually holds its heat (unlike cereal husk heating pads) and is excellent all around. The material in the pad does not thin out or settle to one side or the other. The packaging was first rate and made me feel I was getting a first rate product, something that was thought through and engineered to work.

Helpful

| [Comment](#)| [Report abuse](#)

alison b

★★★★★ **Excellent Product**

February 3, 2019

Verified Purchase

This has been the absolute best heating pad I have ever used. The pad heats up in two minutes in the microwave. The pad gets very warm and fades over about 30 min. Much more comfortable than an electric heating pad. More effective than the "bed buddy" rice-filled types, too. It molds to your body. Not lumpy or uncomfortable. Has a wide elastic strap to fit very large sizes. I am extremely happy with this product.

Helpful

| [Comment](#)| [Report abuse](#)



Rosa Gayle Skrudland

★★★★★ **I would recommend this and I would buy it as a gift**

January 27, 2018

Verified Purchase

I have been using this product for about a week now. In the past I have used another product which I purchased on Amazon. This product produces a different kind of heat. I heat it up, strap it on, and go out in the yard and work. I drive to the store. It still works under my clothes. I would recommend this and I would buy it as a gift.

Helpful

Comment

Report abuse



Christine Stuart

★★★★★ **Best heating pad ever**

January 22, 2018

Verified Purchase

Excellent product. Much more effective than standard heating pad—heat more concentrated and penetrating. Highly recommend.

Helpful

Comment

Report abuse



Jim

★★★★★ **Five Stars**

July 8, 2018

Verified Purchase

Works great, she loves it!

Helpful

Comment

Report abuse



Muhammad A. Tejani

★★★★★ **So far so good ..**

January 4, 2019

Verified Purchase

Worth the price. Haven't tried in microwave but found it very useful when cold.

Helpful

Comment

Report abuse



Debster

★★★★★ **Really good hot pack**

January 12, 2019

Verified Purchase

This is the only heat pad I can use right now due to having back surgery. Warms up pretty quick, so be careful before using. Stays hot for a long time, but only use for 20 minutes max.

Helpful

Comment

Report abuse



Amazon Customer

★★★★☆ **Durability of cover sleeve, comfortable heat lasting 20 min**

June 5, 2018

Verified Purchase

Have been using this for 3 weeks and it is a very good product and I am happy with my purchase and it is much better than all the other heating pad options out there and I have used them all. I have Chronic back pain and use heat only and I am sure the cold will work just as well.

I am ok with the price but i would recommend cutting back on the xtra expense on packaging and make the sleeve that holds the pad more durable, hold heat longer or supplement the heat, stronger Velcro closures. The cover sleeve is going to wear out quick and so will the Velcro, as I use this 2-3 times a day before, during, and after work. I have tried my best to adjust the microwave time to get the heating pad to maintain its heat for 20 minutes which is the standard heating time and the best I can get is 15 minutes max before I reheat it. Anything else is too hot or not hot long enough. I heat it for 2 min 15 seconds to get 15 min of comfortable heat in a 1,000 watt microwave. I also thought the product was bigger or longer but maybe I did not pay attention to description rather than picture. It is about 15 inches long of usable space. 17 " total length.



2 people found this helpful

Helpful

Comment

Report abuse



Amazon Customer

★★★★☆ **Nice product that came nicely packaged**

April 6, 2018

Verified Purchase

Nice product that came nicely packaged. Heats nicely and retains heat. The only issue was figuring out the heating time for a 1000 watt microwave vs the 600 in the directions.

Helpful

1 comment

Report abuse



KFish

★★★★☆ **Ehh**

June 16, 2019

Verified Purchase

Could hold heat longer

Helpful

Comment

Report abuse



Dennis

★★★★☆ **it is what it is . just what it is described as.**

July 8, 2018

Verified Purchase

it is what it is . just what it is described as.

Helpful

Comment

Report abuse



Amazon Customer

★★★★☆ **Eh. Doesn't stay warm long enough**

March 29, 2019

Verified Purchase

Does not stay heated more than roughly 30-40 minutes. I like the concept just not the fact that it doesn't stay warm long enough. The packaging itself was very nice. But I expected much better for the price.

I'll be sticking with my homemade rice socks. Buy rice. Buy long tube sock. Pour rice in a cup and stretch sock over cup to put rice in with no mess. Fill as much as you like (the more rice the more firm). Leave enough room to tie sock in a knot. Voila. Done! Simply heat in microwave and heat lasts longer than this gel pad does.

Note: you can add lavender or whatever you desire for a soothing smell. DO NOT overheat. Burnt rice does not smell pleasant. Lol. I also make a new one about every 4 weeks. New sock. New rice etc. Just for the freshness factor.

4 people found this helpful

Helpful

1 comment

Report abuse



DDD13

★★★★☆ **Great but leaking mud!**

July 19, 2018

Verified Purchase

I love this thing, BUT. the corners have broken open. I noticed frost in it a day or two ago and it's been wet coming out of the freezer and just noticed this after pulling off the cover to was some funk off the cover. That hunk was mud. I must be using it too much. Only had for about 2 months. It does hold heat and cold for long periods of time and has been great for my herniated disc.



2 people found this helpful

Helpful

1 comment

Report abuse



Amazon Customer

☆☆☆☆☆ **Too small.**

February 4, 2019

Verified Purchase

The heating pad was so small that it could only heat a neck. Not as advertised. Promptly returned it.

One person found this helpful

Helpful

[Comment](#) | [Report abuse](#)



Amazon Customer

☆☆☆☆☆ **Crap**

March 2, 2019

Verified Purchase

3 min of microwaving and exploded - reporting to CA Att Gen as internet fraud

Helpful

[Comment](#) | [Report abuse](#)



Daegan

☆☆☆☆☆ **Not worth the cost**

April 16, 2018

Verified Purchase

I got this product hoping for great things. Every single review raved about this item. I heated mine on 50 percent power for 3 minutes as I have a 1100 watt microwave. It never felt warm enough to me until I had heated it longer. It didn't seem to penetrate as well as a heating pad or rice pack. For instance I never felt any itching in any area (from increased blood flow), and it didn't seem to ease my pain at all. Also was cold within the hour and had to be heated again. I can't see spending almost 3 times as much money as, say Nature's Approach, for a product that doesn't perform. I will be returning this and getting a traditional rice bag

2 people found this helpful

Helpful

[Comment](#) | [Report abuse](#)



S. Means

☆☆☆☆☆ **Toxic smell from cover. Awful**

July 3, 2018

Verified Purchase

Stinks. We had to get the item out of the room we were in. It is covered in a material which was not cured. I got an immediate head ache. This product should not be allowed on the market. I have placed it in a isolated chamber and will check it over the next couple months to see if it stops emitting the smells, then try to use it. Expensive.

2 people found this helpful

Helpful

[Comment](#) | [Report abuse](#)



tidepix

★★★★★ **Best Heat/Cold product I've ever used!!!**

January 22, 2018

Verified Purchase

This product is a lifesaver for me! I am a videographer and I carry heavy camera equipment, with my arms held up and my neck often stretched, too, for long periods of time. And when I am not filming I spend up to 10 hours (sometimes more) per day at the computer editing. I have chronic neck and shoulder pain and nothing has helped. I have seen doctors and physical therapists and do daily exercise. I got the Moor Heating Pad just over a week ago and I was editing and decided to try it cold, first. I left it in the freezer for about 45 minutes and then put it on my shoulders. Unlike ice packs, it wasn't painfully cold. But the cold radiated into my neck and shoulders slowly while I worked and I realized at some point that I didn't notice any pain. I can't remember the last time that happened! I used it heated that night and it stayed warm for hours and felt like the warmth just slowly penetrated and kept my muscles loosened up and more comfortable. Today I am at my computer all day again and am using the heat, and it helps just as much as the cold. They are both great and I love that I can use it either way and they both provide so much relief (its too cold here today to use the cold method!) This product is the best heat/cold system I have ever used, and I have been dealing with the shoulder/neck pain for so many years. I would recommend this to anyone with pain, but also to anyone who just wants to be able to relax and get tension out of their muscles.

I also love that the heat option is moist heat - its doesn't make my neck or shoulder wet (like some heat pads can) but I can feel the moisture/humid quality and I think that helps a lot too.

The only downside is that there is a bit of a plastic smell when using the heat. I contacted the manufacturer about this and they confirmed its because of the softening agent they use in the material that contains the Moor (the miraculous stuff that transfers heat or cold so well!) They told me it is not a toxic chemical, and should fade with time, and they chose the safest materials available to make their product. That was a relief to hear. They suggested putting tea bags or coffee grounds (in a filter that is sealed) into the cover of the heating pad to cover the smell. I chose two Chai tea bags to try - and now I can't notice the plastic smell, but when I heat the Moor (I don't put the tea bags in the microwave - I slip them in the cover after!) it smells SO good!!! The smell on its own is relaxing, and you could probably use any tea that you like. I may try lavender next!

Also, the cotton cover that comes with it is so soft and comfortable. The Moor Heating pad fits perfectly on my neck and shoulder and the little bit of weight to it also helps relax my muscles because it helps me keep my shoulders down, instead of hunching up when I'm focused on work.

Finally, the packaging this product came in is beautiful! The box and the way it was presented is elegant. I was so surprised at how nice it was - the instructions and information were clear, and I was using it within the hour (had to wait for it to chill first!)

I cannot recommend MOQY Moor Heating pad enough! Its fantastic!



17 people found this helpful

Helpful

▼ Comment

Report abuse



Amazon Customer

★★★★★ **I loved it!**

March 11, 2019

Verified Purchase

Will be reordering!

Helpful

▼ Comment

Report abuse





Debra S McGee

★★★★★ **I love this! You can actually get relief without staying close to an outlet.**

October 20, 2018

Verified Purchase

So I just had surgery which involves six weeks of rest, which is hilarious because I have a three year old. Because I can't lift more than ten pounds, discipline during the day has been lax. I sit all day worrying about him getting hurt or turning into a jerk. There has been crying and not all from him. I end up very tense.

I have an amazing and supportive husband who is doing what he can while working full time. I sit and watch housework that I'd never ask him to do after working all day. So tense.

I'm not good at relaxing and I feel like a lazy worthless wife, mother, and dog mom. So much tension. I carry all of that in my shoulders and also my stomach. Stomach is a pretty easy fix because you can just lay on your back and rest a heating pad.

Shoulders are kind of a pain. There are two of them, first of all. Also, so much tension is held in the neck. Sure you can heat it all separately but it's not the same. To get what I need to feel a little loose would be multiple heating pads and you can't lay down because laying on a heating pad kind of feels like you are baking. So how relaxing is it?

I have resisted buying something like this for a long time. I felt like it was a luxury item that I should not indulge in.

Two weeks post op looking at the next four weeks of my life bored and hunched over aching gave me a different perspective. I could spend the next month tense and in pain which made me that much more irritable with my son, or I could splurge.

Best splurge ever.

I can actually live my life while I'm wearing it. Since the weather got really bad I have relied on it even more. It's so nice. Once I feel less tense, I can then transfer it to my belly and I don't have to worry about it being too hot. I have four laparoscopic incisions so I resisted putting heat on it for a while.

I just love this thing. Don't wait until you are recovering from surgery or an injury to get it. Omg. I wonder if I can use it on my elbow and wrist!

One person found this helpful

Helpful

Comment

Report abuse



Karen Friedman

★★★★★ **Best ever!!**

February 25, 2019

Verified Purchase

Best heating pad I've ever had. I use at my hair salon for my clients. Then I bring it home. Everyone notices it stays warm longer. I find it's even quicker to reheat. No worrying about clothes or seeds burning in microwave. Very malleable. Really really happy!!

Helpful

Comment

Report abuse



Dannaboo

★★★★★ **Better than ANY microwave heatable heating pad I've ever used!!!**

March 29, 2018

Verified Purchase

This is an excellent product. It stays heated longer than any heatable pad I have EVER used. I love the weighted feel too. Stop looking! You have found the real deal 🙌🙌🙌

Helpful

Comment

Report abuse



Donna D

★★★★★ Great Product

December 15, 2018

Verified Purchase

I just tried this hot and cold neck pad. I already had the smaller pad made by the same company and I was anxious to try this larger one. It is shaped like a horseshoe and fits around like a collar. It also has a section that is like a half moon that extends up the neck to the nape of my hair. After a long day at the computer, it was a wonderful, warm experience. It made the whole area feel great. Since it can also be used cold, next summer I intend to place it in the fridge before I go out to do gardening. I expect that it will be cooling and refreshing after a long day of mowing and digging.

Helpful

Comment

Report abuse



Christa Geraghty

★★★★★ My favorite new heating pad!

February 6, 2018

Verified Purchase

As an online student, I am always sitting at a desk, hunched over a keyboard for hours on end. Unfortunately, the price of completing my homework is a sore neck and shoulders. I have two electric heating pads that tend to have hot spots throughout their pads and are not very durable. Knowing my frustration and pain, a friend recommended I try this moor heating pad as an alternative. Honestly, I'm all for alternative healing methods, but, when first checked this product out, I was skeptical. I mean, a hot mud pack was going to alleviate my pain and discomfort? Well, after reading about moor and its common uses, including as a treatment for wrinkles and stimulate the immune system, I figured it couldn't hurt to try it out, so I purchased the heating pad.

Once it arrived, the first thing I noticed was all the contents were packaged very well in a beautiful black box (see pic). It came with the heating pad (obviously!), cotton cover, instruction booklet and a wiping cloth. This pad is rather heavy, nothing like my other electric heating pads. I found through my uses of the MOQY™ heating pad, the heavier, the better. Heating up the pad was very simple. Three minutes in the microwave (folded up, so it did not touch the metal in the microwave) was plenty. Slid the pad into the soft cover, closed it up (velcro closures) and laid it across my neck and shoulders. Wow! I have to say; I am impressed. The heat it provided was comfortable and just right for relieving my tension and soreness. The weight of the pad kept it in place until I moved it. Electric heating pads, such as mine, were always shifting around during use, driving me crazy.

My husband and I both have used this heating pad several times on different areas of the body including lower back, knee, and arm. Not only was the pad easy to apply to those areas; it was effective in alleviating our aches and pain. I, myself, also tend to suffer from tension headaches after staring at a computer monitor and writing for long periods, so I figured I would try the heating pad as a cold compress. After being in the fridge for an hour, it was perfect! I laid down with the pad over my forehead and eyes, and the weight kept it in place, unlike my usual washcloth. It truly felt so good. I am glad I listened to my friend and gave this pad a try; it is now my favorite heating pad. I would highly recommend this to anyone seeking relief from pain and discomfort. You will not be disappointed. I am so satisfied with this pad; I came up with a motto; The Moor, the Better!



4 people found this helpful

Helpful

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Jessica Jones

★★★★★ **Beautiful Packaging and Comfortable Pad**

April 22, 2018

Verified Purchase

I received my MOQY Moor heating pad several days ago, and I am already liking it.

I was very impressed with the packaging. It came in a classy black box with elegant graphics and foam padding. The packaging alone makes it appropriate for gift-giving. Included with the heating pad was a white cotton cover, an instruction manual, and a thank you note with a sample stainless steel care tissue.

So far, I have used my heating pad one time. I followed the directions, which say to heat it at a low wattage for 2-3 minutes. I used a very low setting on my microwave, so it took a little extra time.

I really liked the results. It is not a thick pad, so it does not cause discomfort like some heating pads do. It works well for both applying heat to the neck as well as the back. I did not heat it to a very warm temperature since I prefer a more moderate heat, but it still provided soothing relief.

I have not yet tried using it to apply cool compresses, but am planning to do so in the near future.



Helpful

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ChicagoGirl

★★★★★ **Retains heat and sits nicely on shoulders**

July 14, 2019

Verified Purchase

Great heating pad that easily microwaves and retains heat the longest of any others I have tried. Also sits nicely on shoulders and can even move it down a little to get traps better and lean against it.

Helpful

Comment

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Deanna K.

★★★★★ **Buy it. Now.**

November 3, 2018

Verified Purchase

Fantastic! So much better than the other microwaveable options and the price is awesome! How did I live without this? If only they had this available to warm my feet as well :) But it now, you won't regret it!

Helpful

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Draculance

★★★★★ **Reduced pain to almost nothing!**

December 25, 2018

Verified Purchase

I have had a neck shoulder pain for a couple weeks from work as a postal carrier and stress. I tried a couple of things but nothing was really helping. I got this and was the only thing I did different but something changed. My pain was dissolving to the point I didn't notice I even had an issue. The best heat or cold pad I have ever used. I am gonna order the back one as well. I also setup up spa treatments in Moor mud for the wife and I. Also the heat lasts longer and more even. Love this thing!

Helpful

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Nicole

★★★★★ **The Perfect Heating Pad**

February 8, 2018

Verified Purchase

I love this heating pad. I've paid for other heating pads that are electric and the batteries usually don't last long. Or it loses effectiveness with continued use. I love that this is electric free!

Reasons I love it?

- 1.) Easy to use. I just pop it in the microwave for 3 minutes and it's set to go
- 2.) Stays warm for a long time. 30-45 minutes which is perfect for my use of it
- 3.) Folds well so I can use it for shoulder tension when unfolded or for lower back support when folded.
- 4.) Weighs down on my shoulders. It's not super heavy but it's denser than I thought it would be and the added weight on my shoulders, I think, is really helpful

If you're going to spend money on a heating pad this is the one to go for. I highly recommend it.



3 people found this helpful

Helpful

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LW

★★★★★ **Easy to use**

June 22, 2018

Verified Purchase

Easy to use and great a shape. I've been using the heating option - pop it in the microwave and then onto my neck and shoulders.

Helpful

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Amazon Customer

★★★★★ **Hesitant? Don't be!!**

April 8, 2018

Verified Purchase

I give this unique product a five star review. I have been suffering from a bad case of cervical Radiculopathy for 3 months with a pinched nerve that causes constant pain on my left side of neck arms shoulder and forearms. I have been using the MOQY heating pad and find it extremely satisfying. Here are some of my thoughts on the product. First off the packaging is great! It comes in a sleek black with great packaging. There are nice directions and padding in order to store your heating pad which is a very nice touch! The size and shape of the pad is very versatile, it fits perfectly on the neck and shoulders area, but you can also change how you place it and even use it wrapped around your side or arms. The inner pad is flexible and folds up to heat in the microwave. I used 1 minute heating intervals checking it in between because I didn't want to risk ruining it. I took it out in between each interval to check it and kneaded it to help distribute the heat around the piece. I found 3 minutes to be perfect time for me. When done heating place it in the white cotton sleeve and pop it onto your neck, viola you are ready to go! One note would be that that the main unit has a very slight plasticky smell. I am very sensitive to smells, being that I can usually smell things that nobody else can pick up on. Even for my extremely sensitive nose, this was NOT a deal breaker for me and the smell is barely noticeable once you put the cotton sleeve covering on the unit. The inside of the pad seems to have a slightly textured peat moss feeling to it! My imagination thinks it comes from deep in a bog in Scotland...LOL! If you throw a blanket over top of your shoulders while wearing this heating pad you will get a moist heat feeling which I really like. If I could make one suggestion to the manufacturer it would be to upgrade the covering to a black colored cotton. This would make the overall product a bit more sleeker. This would also eliminate any possible staining of the cover. The cotton seems to be easily washed though. This is an awesome product and I am glad that I purchased it. Well worth the money!



2 people found this helpful

Helpful

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Carey

★★★★★ **Great Value, exceptional relief**

January 1, 2019

Verified Purchase

As a person who works out almost daily, I've pulled a muscle or done something else to my neck. The pain is intense, not to mention what it does to mobility.

I tried the MOQY Moore Heating pad designed specifically for the neck and shoulders and would recommend it to anyone. I used the pad once for two hours, relieving pain and stiffness in my neck and shoulders.

Part of the genius of the heat pad is its use of moore mud from Germany, which radiates even, soothing comforting warmth, similar to the body's own. The design is the other bit of genius. The pad contours splendidly to a tough to fit spot and weight holds it in place. Within reason, it can be used sitting up or lying down and the white linen cover is an added bonus, since it provides the right barrier to control heat flow and spread.

Helpful

Comment

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Jessica

★★★★★ Great!

February 16, 2018

Verified Purchase

Awesome hot/cold heating pad! I suffer from a lot of pain conditions and was looking for something I can use while working.

I spend a lot of time on the computer for my work, sitting at the computer for hours really messes up my neck, but this heating pad works great for relieving that pain! It's very innovative, and different than any other heating pad I've tried, and it looks like it will last a long time!

It came packaged very well, very nice and protected by foam. I REALLY LOVE THIS! I will be suggesting this to all my friends who have chronic pain issues. Great purchase! 5 stars!



3 people found this helpful

Helpful

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Michael Neale

★★★★★ Exceptional product and very useful for hot or cold treatment needs for neck pain ...

July 30, 2018

Verified Purchase

Exceptional product and very useful for hot or cold treatment needs for neck pain or other pain! Great packaging, information, and quality product!

Helpful

Comment

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Richard Calkins

★★★★★ Very pleased with the product

April 5, 2018

Verified Purchase

Prompt shipping. Very pleased with the product.

Helpful

Comment

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Noneya

★★★★★ Perfectly shaped!

June 24, 2018

Verified Purchase

Stays cool for much longer than a traditional cold pack!

Helpful

Comment

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Sal Nudo **VINE VOICE**★★★★★ **Highly versatile, good-sized heating-cooling pad relieves tension and pain**

November 29, 2018

Verified Purchase

The versatility of the MOQY® Moor cordless heating pad for the neck, shoulders, and other areas of the body is highly impressive. Stick it in the microwave and minutes later you've got a very hot, soothing pad that feels like heaven around your neck, on your stomach, on your shoulders, or on your thighs. Put it in the freezer and you've suddenly got a rock-hard cooling pad that is an icy sensation wherever you need to relieve inflammation. My favorite "setting" of this pad, however, is when it's been stored in the refrigerator (not the freezer) overnight and is not too cold but still very chilled, and it's more flexible compared to when it's been in the freezer.

Everything about this heating-cooling pad is first rate. It's filled with a 100 percent natural fluid that at first has a pleasant sweetish smell when you take it out of the microwave. Whether the pad is hot, freezing, or semi-cold, it holds all temperatures very well for substantial periods. I like moving the pad around to different areas of my body, even if certain parts aren't tense or hurting.

This is a fairly large heating-cooling pad that will cover substantial areas of your body at one time. It's recommended to knead the pad after putting it in the microwave to spread out the heat everywhere, but I haven't found that I've needed to do that at all. To me, it seems like the heat is already well apportioned when I take the pad out of the microwave.

Vakker Products Corp. truly cares about its products and goes the extra mile for customers, even sending an informative email that has a "frequently asked questions" PDF attached to assist buyers. I also like how simple and clear the instructions are and appreciate the included listings of applications for both hot and cold therapy. Heat therapy, for instance, relieves tension in muscles, helps with back pain, assists with stomach and kidney pain, and helps in other ways. The cold therapy, according to the booklet, assists with bruises, insect bites, inflammation, migraines, and fevers. This is all interesting stuff that I did not know about regarding hot and cold therapy.

A few tips: The pad is pretty darned hot after taking it out of the microwave at the recommended heating times, so be careful. When the pad is hot like that, you'll definitely want to put it in the included cloth that closes with Velcro and lessens the heat when it touches your body. When the pad is cold, however, I like keeping it out of the cloth because the cloth seems to stifle the coldness too much. And, as I said, no matter how hot or cold this pad gets, the temperatures last a good amount of time in one sitting, which is great.

I look forward to using this pad on various parts of my body for years to come. It feels wonderful on my body when it's warm and hot during these cold-weather months, and I'm excited to use it as a cooling pad when it's stifling hot in the summer. There's plenty of copy about this product on Amazon, so read it and consider getting it if you want to target certain areas of your body and feel better.

Helpful

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Amazon Customer

★★★★★ **awesome product!**

April 17, 2018

Verified Purchase

This is an awesome product, its not like those typical heating pads that get cold after like 2 min of taking them out of the microwave. I wake up in the morning with stiff shoulders due to weight lifting and it super helps. Its also made with quality! Highly recommend!

Helpful

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Edna\_M

★★★★★ **Company is great. Product works very well!!!**

December 10, 2018

Verified Purchase

The package for the item had an opened seal. I open it to make sure it was there bc this is for my postpartum aches and pain but no heating pad. My box only had the cover and instructions. Disappointed!!

\*\*\*\* UPDATE FROM 1 STAR \*\*\*\*

The company reached out to me apologizing that my order did not have the heat pad itself. They sent me a new box with the heat pad. It arrived fast and I was happy to try the product. I've had postpartum pain as any new mother but this heat pad was easy to use. I put it in the microwave for 1 minute and flip it over for another minute. The cover for the pad could be better quality bc I would have to take good care of the cover to make it last long. The pad itself retains heat perfectly although the distribution due to the mud isn't equal throughout the pad. I will use this as a cold pad and update this review. For now this works very well for my pain. It is useful for different areas of the body. It would be nice if it came with an extra cover especially for the price. Over all, happy with the product and I applaud the company for caring about customer service. Thank you.

Helpful

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Andrew

★★★★★ **Moor Heating Pad, Simply Great**

February 6, 2018

Verified Purchase

I've been using the Moor Heating Pad for about a week now, and the results have been fantastic. I tend to have a lot of neck stiffness due to a multitude of things and have never had a reliable, easy-to-use item such as the Moor Heating Pad at my disposal until recently, so it's been a treat.

It arrived quick and in a sexy black box, packaged neatly and with quality components inside – not just empty and bare like a lot of items you'll see from Amazon. This heating pad was sealed in with a snug fit along with a message from the makers about the product, alongside brief instructions that get to the point and don't overcomplicate the simplicity of the item. It was also packaged with a white fabric cover for what I assume the heat application side of the heating pad. Overall, a quality package for a quality item.

I inspected the pad and then later, decided to give it a go and tossed it into the microwave. The directions state that you need to keep an eye on the pad in this situation, but I neglected that portion and let my microwave heat the pad for a minute straight. The Moor Heating Pad was fine, withstood the heat and there was only one thing different – it was now hot! The heat lasts a surprisingly amount of time, too, which you may think – since this is an organic product with non-toxic materials like gel – it would be inferior in this aspect, but it isn't. It stayed hot for upwards of 30 minutes.

The cold application had a similar effect, where the Moor Heating Pad seemed to retain the temperature exceedingly well.

The shape of this version – for the neck – is quite useful, too. I was able to use it on my back, and legs, to alleviate my muscles after workouts at the gym.

This is a great purchase for anyone concerned about buying an item that is non-toxic, easy to use and store, and one that simply works!

One person found this helpful

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victoria

★★★★★ **Heat Up and Chill Out**

February 8, 2018

Verified Purchase

Hello! I am writing you from nirvana. I have just received my MOQY Moor Heating Pad, and am feeling more relaxed than I have in a year. In fact, please excuse me if some of my thoughts seem a bit skewed. I suffer from fibromyalgia, and when I have flareups, there is little that I can do without experiencing excruciating pain, which deeply affects my quality of life. I often find it hard to get out of bed in the morning, and the smallest tasks can seem insurmountable. Not so with this baby. I just pop it in the microwave for a few minutes, and the sharp, shooting pains fade away. I've tried creams and pads in the past, but now I never have to worry about replacing anything or buying anything new. The MOQY is durable and comes with a protective cover, so I'm hoping it will last as long as I do, and see no reason why it shouldn't. It also comes with an Edlestahlpfegetuch. I am still figuring out how to pronounce it, but I have already used it several times. It's a wipe Germans use for keeping their stainless steel stainless, and its doing almost as much good for my pots and pans as the Moor Heating Pad is doing for my aches and pains. Gotta go now, nirvana beckons! Thanks you MOQY! BTW, you can also use it cold!

One person found this helpful

Helpful

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Amber

★★★★★ **Provides Deep Relief of Neck & Shoulder Pain**

October 26, 2018

Verified Purchase

First, I was surprised when it arrived as the packaging was unlike any heating pad I've ever purchased. It was sleek and pretty darn aesthetically pleasing to the eye. Not something you would expect from a heating pad.

Heavy, high quality. Had slight earthy scent when heated. It sustained heat better than my other corn-filled microwavable packs. The recommended time of 3 minutes is all you need. The heat penetrates deep. It only took a few minutes for me to feel my muscles and sore joints of my shoulders and neck to relax. Its moderately heavy so it won't slide around or fall off. It conforms to wherever you put it. It covered my upper back, neck, and shoulders without any issue.

I would purchase again. With Christmas around the corner, this would be a great gift for anyone on your list.



Helpful

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KJ Brink

★★★★★ **Works great as a cold pack also**

February 26, 2018

Verified Purchase

Holds heat better/longer than any other I have tried. Works great as a cold pack also. Very happy with the product over all.

Helpful

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charles

★★★★★ **A Fantastic Heating Pad for Sore Necks**

April 13, 2018

Verified Purchase

I'm someone whose work involves sitting at a desk all day, which can really put a strain on my neck over time. I'd often come home with a sore neck and would try so many creams, ointments, and heating packs to no avail. I recently ordered this heating pad after hearing so many good reviews about it and I am not disappointed; it completely alleviates the soreness.

This heating pad provides me with a very warm, soothing feeling on the back of my neck. After a while my neck would feel more relaxed and less tense. It definitely does the job of relieving any tension, and I'm really surprised how long it retains heat too. I've had it on my neck for over an hour and it still retains some of the heat. I'm really amazed at how well this heating pad works. No more lingering post-work neck pains for me!

I honestly recommend this to anyone who has to deal with a sore neck on a regular basis; it really gets the job done. I'd even recommend it to people who don't often deal with neck soreness because this product can help with headaches, migraines, bruises, and back pains. Overall it's a great product and I highly recommend it!

One person found this helpful

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Lela

★★★★★ **High quality heating pad!**

February 8, 2018

Verified Purchase

The moor heating pad comes packaged very well and you will receive a free gift!

The pad itself can be heated in the microwave or oven as well as put into your freezer to be used as a cooler pack. You take the pad and heat or cool it then you put on the cotton cover which is washable. The cover is extra soft as well. It holds heat evenly and can be used to relieve pain just as you would a normal heating pad...only with this it can be portable because you won't be attached to an outlet.

Overall it seems to be a very well made heating pad that claims to be sourced from natural materials. My one complaint would be the smell out of the box is pretty overwhelming and becomes stronger after heating which was strange but since it's all natural I didn't worry about it. The quality is great which would explain why it cost \$40...they also offer a 2 year warranty for any defects that may happen.

If you're someone who has frequent pain like me...then try this out you won't be disappointed.



3 people found this helpful

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tay

★★★★★ **Good investment, better than electric heating pads!**

April 23, 2018

Verified Purchase

This heating pad way exceeded my expectations! I've been wary of using electrical heating pads because they often overheat, and can catch on fire. Plus I have to wrangle a cord over to where I'm sitting, and I end up getting in a tangled mess of wire. This heating pad is nice because I can pop it in the microwave for a few minutes, and it stays warm for a long time! I can wrap it around my neck and walk around my house no problem. I'm an avid reader, plus I work a lot on my computer, so my neck will get strained and hurt for days. Regular heating pads are hard to position, so I'm left in a uncomfortable position either way. This moor heating pad is easy to throw around your neck, and it's comfortable to lie down on, too. Which makes it absolutely amazing for PMS cramps or lower back pain! I like that it's natural, so I don't have to worry about anything catching on fire, burning, or melting. And one of the coolest things I didn't realize is that you can freeze it, too-- my roommate sprained her ankle, and the shape worked great for wrapping it around her leg. It stayed cold for a long time, much longer than an ice or gel pack (and it didn't sweat like an ice pack too). Overall, this is a great buy to have around the house, whether for back pain, menstrual cramps, or injuries. It's made of a durable material and comes with a nice fabric cover, so I think it'll be lasting a while!



Helpful

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Sara P

★★★★★ **This thing rocks!**

September 7, 2018

Verified Purchase

I've always had a sore neck and back thanks to being hunched over my computer for hours on end on a daily basis. I've tried different options – warmed up washcloths, rice filled pads, etc. but none of them seemed to work. I was skeptical that this would be any help, either – turns out that I was wrong! This thing has been such a boon for me.

First off, I like that it heats up in no time flat. I've used other products that took forever to heat up and always ended up too hot; I haven't had either of those happen to me with this pad. (I will note here that the book that comes with the pad says that it takes about 75 seconds on each side in your microwave but that may vary based on your microwave strength. For instance, it only took about 60 seconds each in my microwave.)

It fits like a glove on my shoulders and isn't too heavy, which is nice, as it doesn't distract me if I want to do other things while using it. What's awesome is that it really gets the heat deep down into my muscles. Other products that I've tried in the past only seemed to warm up my skin and maybe just under it. This pad radiates heat in a way to actually reach your muscles, soothing the ache and soreness. It's done wonders for me!

If you've tried everything and just can't seem to find a good solution for your aches, I would definitely recommend that you check this product out!

Helpful

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JenkinsonK

**★★★★★ Comfortable wire-free heating/cooling pad**

April 1, 2018

Verified Purchase

This is my favorite non-electric heating pad that I've tried to date! I've already used this pad both as a hot pack and a cold pack. The pad microwaves well, just be sure to follow the instructions in the booklet! I like how the pad doesn't come out of the microwave scalding hot, but still retains heat well and radiates a comfortable level of heat to your shoulder and neck muscles. When I want a cold pack, I use the freezer, but you can use the fridge or the freezer, depending on how cold you want the pack to be. Definitely slip on the washable "pillowcase" that comes with this for either use. It makes wearing the pad very comfortable and helps the pack to stay on. I was actually able to walk hands free around the house with this around my shoulders. I was impressed with the quality of the case too. It feels like it would standup to a lot of wash/dry cycles before it started to show signs of wear.

Helpful

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Jamie V.

**★★★★★ Great product! Worth the price.**

December 2, 2018

Verified Purchase

The MOQY Moor Heating Pad is not just a product for those who have chronic shoulder pain and tension. This is the perfect product for anyone who has a heating pad need. It is incredibly easy to use and can be used for more than its intended purpose.

My first impression of the MOQY Moor heating pad was that I had purchased a quality product. The pad arrives in a sleek black box and is tightly packed in a protective casing. The heating pad is not super heavy, which is nice, and it isn't not too large, which can sometimes be a pain for someone who is 125 soaking wet. Of course, the first thing I had to do was try it on for size. It slipped comfortably onto my shoulders. Still wearing the pad, I searched the box for instructions on how to use this product, eager to begin. I found the instructions to be very easy to understand. After a few seconds in the microwave, it was ready to go. Oh boy! It felt like a hug from grandma. My muscles instantly felt released.

I am a runner, so I also have used this on my right hip, my calves, and on my belly for cramps. It is a really great product! I highly encourage anyone to try it!

Helpful

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Aabha Piplapure

**★★★★★ Easy to use and relaxing heating pad**

February 11, 2018

Verified Purchase

My family and I absolutely love this heating pad. I have to work at my desk for long hours and that causes upper back and neck pain. This is where the heating pad has given me a lot of comfort. It relaxes the stressed muscles and reduces the discomfort. What makes it better is the ease-of-use. Pop it in the microwave for 2-2.5 mins and you are ready to go. Once heated it stays warm for almost half hour. It also helps when I place it on my stomach during menstrual cramps. My Dad has used it multiple times for his neck. He says it is so relaxing it puts him to sleep on the chair! It's so easy to use - we have used it so many times just to get warm during the freezing winter. I have not tried the cold feature as yet. Planning to use that for the next time I have a migraine headache.

Helpful

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Gennie Lancaster

★★★★★ **Best Heating Pad I Have Ever Used!**

February 6, 2018

Verified Purchase

In my opinion this is the best heating pad ever! My work requires me to spend a good deal of my day on a computer and because of this I suffer from neck, shoulder, and upper back pain. After spending years searching for a heating pad that not only stayed hot for longer than 10 minutes but also allowed me to not be stuck in one place while using it, I almost gave up. That is until I discovered MOQY Moor Heating Pad! This heating pad is not your typical heating pad, it made from a material that retains heat for up to 60 minutes and distributes the heat in such a way that it is practically unnoticeable all while working to transfer the heat deep into the muscle. I use this product almost every night after work to help relax my neck and shoulder muscles which helps prevent me from getting headaches from the strain. Another great thing about this heating pad is that if I do get a headache I can place this heating pad in the refrigerator or freezer and use it for cold therapy to help get rid of my headache. The cold therapy works much like the heat therapy in that it retains the cold temperature for much longer than traditional cold therapy packs. I can't say enough good things about this product! It is a very high-quality product for an incredible price. I highly recommend this product to anyone who is looking for a heat or cold therapy pad that is comfortable, easy to use, and actually works!

Helpful

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Bati Sharma

★★★★★ **Portable, totally natural, adjusts to desired temperature, can be used both as a heat and cold pad.**

August 30, 2018

Verified Purchase

I am so glad I purchased the MOQY Moor heating pad for neck and shoulders. I spend around 8 hours before the computer, working tirelessly every day. This causes a lot of neck and shoulder ache and I had been trying to get hold of a product which I could use even when I was at work. This portable heat-cold pad gives me that kind of liberty. GMP certified and FDA registered, this pad also comes with a one-year warranty. It's filled with Moor mud making it a totally natural product. Besides it can get heated or cooled to one's desired temperature. The moist heat therapy is ideal at relieving all kinds of pain. Trust me I never felt so good at work. Those looking to soothe inflammations though just need to convert it to a cold pad. The pad comes with a fabric cover so that one enjoys the experience without hurting oneself. This is definitely a very good buy. Totally worth the amount spent.

Helpful

Comment

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Anna Tumenok

★★★★★ **Quick and Easy way to Melt the Tension**

July 16, 2018

Verified Purchase

This product is great!

I have used a lot of heating pads and this one exceeded my expectations! I have a lot of tension due to day to day stress, from being at work all day to just running around with errands, and this was a quick and fun way to get that tension out. Using the Pad is a treat from beginning to end -- it arrives in a very fun, stylish box, with the pad itself, and instructions that are easy to follow. After the first minute, I could feel the tension melt away. The pad is also very comfortable, which I can't say for a lot of the ones I have used in the past. And the great thing is -- you can quickly heat it or freeze it, which is not only fun but helps treat a lot of problem spots!

I am very happy with my MOQY Heating Pad and would definitely recommend!!

Helpful

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michelle tikalsky

★★★★★ **Great product**

April 20, 2018

Verified Purchase

The Moor heating pad came in a nice packaging. In the box was a cute little bonus item in case you aren't satisfied and need to wipe away your tears. You can get a full refund if you aren't satisfied. It comes with a 2 year warranty.

The heating pad is made of a soft material. When I heated it in the microwave, it didn't have a bad smell. It comes with a soft cover.

I heated it in the microwave and used it on my lower back. That is where I get the most pain because I am on my feet all day at work. It worked amazing at getting rid of the pain. It stayed warm for a long time. I liked that I was able to use it anywhere without an outlet.

It can also be placed in the freezer and used on cuts or inflammation.

I would recommend this product to everyone who needs quick pain relief.

Helpful

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Tiffany hutchinson

★★★★★ **AWESOME.**

February 21, 2018

Verified Purchase

This is an awesome heating pad! It came in a super easy to open box, with a custom made cover so you don't have to use a towel or other cloth to keep from burning yourself. It's comfortable, and I can use it when I'm doing just about anything! The dishes, drawing, it's super hands off and easy to use at first I thought it was too heavy, but the weight it holds really helps press the heat into your muscles. It's made of some pretty heavy duty plastic and doesn't seem like it's going to break anytime soon. I heat mine up in the microwave because it's quick and easy, but you can throw it in the oven to if you want to. I used to use heating packs made out of rice, but I'll never be going back to using them, not after I got this heating pad. Best heating pad I've ever owned.

Helpful

Comment | Report abuse



Mary Dunton

★★★★★ **Love this heating pad**

February 11, 2018

Verified Purchase

Love this heating pad! I was a bit skeptical at first since I have always used the electric ones. This stays warm for SO LONG it's incredible! I love that I can put it on and fall asleep without having to worry about it turning off or unplugging it. It's great to use anywhere on your body but the molding for shoulders and neck is great because it stays put without having to adjust it.



Helpful

Comment | Report abuse



Cristóbal Güell Escobar

★★★★★ **I must say that MOQY heating pad is the one that has worked the best for me**

April 25, 2018

Verified Purchase

I was looking for quite some time for a solution to my neck problems and went through a number of different heating devices including gel, rocks, and pebbles and I must say that MOQY heating pad is the one that has worked the best for me. The size is perfect and it was the perfect weight to help the heat but no be uncomfortable, the shape cover the whole neck and infuse the heat al around the area making it extremely efficient. I would totally recommend it from personal experience. A five star product on my book :)

One person found this helpful

Helpful

Comment

Report abuse



Effie

★★★★★ **Best heating pad ever**

November 25, 2018

Verified Purchase

I am a full time college student and also work two jobs. Unfortunately the consequence is shoulder and back pain as well as a migraine. But since I got this Moor Best Heating pad my pain has reduced drastically and I've haven't used it for long. Also I rarely have migraines. This product is worth every penny 😊 😊



Helpful

Comment

Report abuse



Kelsey Fernandez

★★★★★ **Extremely pleased!!**

May 10, 2018

Verified Purchase

I was extremely pleased at the professional packaging and prompt service. The product does give a strange smell when heated but well worth it.

Helpful

Comment

Report abuse



Ted Lewis

★★★★★ **Five Stars**

April 5, 2018

Verified Purchase

Love it.

Helpful

Comment

Report abuse



sly sally

★★★★★ I like that it is nice and flat so I can ...

July 24, 2018

Verified Purchase

heats really well. I like that it is nice and flat so I can lay on it nicely!

Helpful

▼ Comment

Report abuse



Max

★★★★★ Natural luxury hot and cold relief at a great price

February 14, 2018

Verified Purchase

I absolutely love the MOQY heating pad. It arrived quickly and was in a gorgeous box with beautiful design. Everything about the packaging and the product feels luxurious! It is also packaged with an instructional booklet that is wonderfully charming and very clear about the use and care of the product. You can use it for both heat and icing, and both feel great. I use the pad for deep, long lasting heat relief on my back and shoulders to help with chronic pain, as well as to help with muscle cramps. I also love how natural it feels and that it doesn't ever feel too hot because of the way the moor transfers the heat. Heating it in small increments and to the touch so you can find the right temperature is the best method, as it states in the booklet. The pad keeps the heat well and is comfortable for a very long period of time while still delivering consistent and penetrating heat.

It is also very comfortable and comes with a soft and hypoallergenic cotton cover. The cover is easy to slip onto the pad when it's warm, and it stays on snug while you're using it with three velcro attachments at the opening. The plastic seems durable and high quality--the edges are firm yet pliable and not sharp. The shape of the pad also makes it easy to use as an icepack, you can fold the arms inward and it holds its shape well when freezing (great for storage too). I love the squishy yet firm feel of the pad, and the design and filling is very unique. The price may seem a little high for a microwavable heating pad, but whole experience of using the MOQY pad felt like being pampered and the natural versatility of the pad makes it well worth the price.

One person found this helpful

Helpful

▼ Comment

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Kendra

★★★★★ Heats Quickly and Cleans Easily!

February 11, 2018

Verified Purchase

I am sitting here right now, after a long day on my feet, with this heating pad on my sore back. This is unlike any other heating pad that I've had, and it doesn't take an exceptionally long time to heat, which I love. I heated this in my microwave (900 watts) and it only took about 2 minutes until it was very hot. One thing that I do need to do when heating this is shift the position halfway through the microwaving, otherwise it doesn't heat as evenly because it is too big to just lay flat in my microwave, but this goes with every heating pad I've owned. However, the instructions say this is also able to be heated in the microwave, which is unique, and will allow me to lay it flat (I just haven't tried it yet!). This also holds heat better than other heating pads I've owned, and I like the weight to it. It fits PERFECTLY on my neck and draped over my shoulders. It comes with the heating pad, a cover, and some wipe down tissues. I like that this heating pad can be wiped down because of the material. Most of my other heating pads I've owned are fabric, so they aren't easily cleanable, and this one is. Overall, I am happy I purchased the product and would recommend it!

3 people found this helpful

Helpful

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Kristen

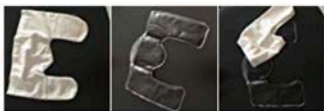
★★★★★ **Perfectly versatile Heating Pad**

March 11, 2018

Verified Purchase

Great, easy to use heating pad! It comes in the sleekest and most beautiful packaging, along with easy to read instructions answering all my questions. I also assumed this was only a heating pad, turns out it can be a cooling pad as well! Its filling is both firm but also cushiony making it perfect for sore muscles or cramping aches. The cover also makes it easy to clean the pad and the pad cover. The pad is smooth plastic which you can just wipe off. While the cover is very soft so you can just pop in the washer and let it air dry. It is perfectly versatile and easy to use, what more could you want?

In the attached photos you can see how it is shaped along with the included cover. While it is made for your neck and shoulders, I found it works just as well on your back and abdomen.



Helpful

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Goel

★★★★★ **Your very own personal massage therapist!!!**

November 16, 2018

Verified Purchase

I spend anywhere between 10-12 hours on the computer for my work. Long working hours really messed up my life. I did not realize that chronic pain in the neck and shoulders had pretty much become a part of my life.

Moor heating pads are a life savior for me as I can just let it work on my neck muscles while I am on the computer. I feel much more relaxed and can focus better on my work. It is super easy to use and all you have to do is heat it up for 3 minutes in a microwave or let it cool for an hour in refrigerator for excellent results. The soreness and tension in the muscles just vanished for me within a few days. It sits perfectly on the shoulders and stays there until you take it off. The heat is good for 45 minutes and it feels like my own personal massage therapist. I absolutely love it.

Helpful

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J. Warner

★★★★★ **Absolutely Superior!**

April 21, 2018

Verified Purchase

This is so far superior to any heating pad, hot water bottle, or ice pack we've ever owned. The convenience of setting its temperature in the microwave or fridge, its temperature retention for over an hour, the freedom from electric cords or icy condensation are all terrific features. But its therapeutic effectiveness is marvelous and the prime reason to buy it. Add to that excellent construction and beautiful packaging and you know this is made with care by people of integrity. It may cost a little more, but unequivocally, we'd say go for it!

One person found this helpful

Helpful

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marcina carter

★★★★★ I LOVE THIS PROODUCT

May 10, 2018

Verified Purchase

I LOVE THIS PROODUCT! Best heating pad ever. I had been going to chiropractor, with little little success. This pad has relieved my pain and my wallet ( from medical bills)

Helpful

Comment

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M A

★★★★★ I am super impressed by this heating pad.

November 8, 2018

Verified Purchase

First of all, the packaging is so lovely, you will want to keep the box. But other than that, I love how versatile it is. You can use this heating pad hot or cold. This heating pad is great for cramps that you might get while sitting for long periods of time. I usually put this heating pad in the microwave for a minute and a half and then put it around my neck. Not only is the heating pad great for cramps, but it also relieves my headaches. It's a treat at the end of the day because it makes you feel like you are at the spa. Another thing I love about this heating pad is that it feels comfortable on your neck and does not irritate your skin. I have no complaints about this product and I cannot wait to buy this heating pad as a gift for family and friends.



Helpful

Comment

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Carlos A Lema V

★★★★★ Five Stars

May 9, 2018

Verified Purchase

Good quality

Helpful

Comment

Report abuse



Queen Phayge

★★★★★ Amazing. It's helped so much

February 4, 2018

This. Thing. Is. Amazing. It's helped so much. I have bad back pains and it works like a charm. I use the heat late at night to soothe my upper back and shoulders. It also works on lower back pain. Definitely would recommend this to my friend's and family. I plan to buy one for my mother for mother's day this year.

One person found this helpful

Helpful

Comment

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Tina Drake

★★★★★ **Deep heat or cold therapy and no electricity needed!**

February 3, 2018

Verified Purchase

I suffer from chronic headaches and neck pain. I ordered the MOQY Moor heating pad because the contoured shape allows it to fit comfortably on the back of my neck and tops of my shoulders. It arrived a day earlier than I expected and packed securely in a padded box. Along with the heating pad, the box contained an instruction manual and a washable cotton cover for the heating pad. The instruction manual was easy to follow and gave clear instructions for using as either a hot or a cold pack. I heated it up in the microwave as directed and placed it on the back of my neck. The heat was deep and penetrating but didn't make my skin feel hot like regular heating pads. It was comfortable and stayed hot for approximately 25 minutes. When I was done using it, my neck was less achy and the surrounding shoulder and upper back muscles weren't nearly as tight. My favorite feature of the heating pad is that it doesn't have to be plugged in so I can use it in any room and not have to worry about finding an outlet. Because it is gel-filled and contoured, I was able to walk from room to room without it shifting or falling off my shoulders. It's a safer and more convenient version of an electric heating pad and would highly recommend it to others.

5 people found this helpful

Helpful

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Marie E. Woznicki-Likavec

★★★★★ **I fell in love with this heating pad before I even used it**

August 3, 2018

Verified Purchase

I fell in love with this heating pad before I even used it. The product is packaged so elegantly! The directions were clear with precautions and suggestions for how to get the best benefit from the product. I heat it up in the microwave for a couple of minutes, squish the moss around and put it in the cloth cover. When it's wrapped around my neck and shoulders I can go about my business without having to worry about being by an electrical outlet. The moist heat works at my aches and pains for about an hour. The weight is also comforting. I'd like to thank the moss gatherers for this fantastic product!

Helpful

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Sarah

★★★★★ **AN OFFICE NECESSITY**

February 27, 2018

Verified Purchase

I have been using this handy little thing at least twice a day everyday, for the past month! I work from home at my computer for hours upon hours every day, which leaves me with very sore shoulders/ neck. I also suffer from severe menstrual cramps, and laying this on my abdomen while it's nice and warm has significantly helped me manage pain. Just 2 minutes in my 700 watt microwave is the perfect temperature, and it stays hot for several hours (3-5, no kidding). The mud texture is definitely unique, but I personally enjoy it. It 'melts' around my neck, and is very comforting. I have not used this in the refrigerator for cooling, but I have nothing but gratitude for the heating purposes.

Also it's not related really, but the packaging, and the fun little gift that comes along with the heating pad- made it feel like Christmas morning all over again. I'm considering buying about a dozen more when Christmas does roll around this year, and passing these out to family members.

Helpful

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Shannon

**★★★★★ This is the best heating pad I have ever used**

April 7, 2018

Verified Purchase

I purchased the MOQY Moor Heating Pad after a week of vacation - skiing and snowmobiling. I am an athletic woman, but I never expected the toll that six consecutive days of outdoor winter sports would take on my body. I found the MOQY Moor Heating Pad on Amazon, after it had been recommended to me by a friend. By the way it was described, I thought it could help me. That it did, and that it continues to do! I practically ripped it out of the box when it arrived, and followed the instructions by heating it in the microwave for 2 minutes, checked the temperature, then added another 30 seconds. I placed it over my shoulders, and was immediately soothed. It provides the exact right amount of heat to relax my muscles, warm my neck, shoulders, and back, and put me into a relaxed state. The warmth lasts for quite a long time, I will say nearly an hour, before I feel the product can be reheated. The heat is also evenly distributed. Additionally, I suffer from Reynaud's Syndrome, a disease which leaves me feeling extremely cold, particularly in my extremities. The added benefit of this heating pad is that it actually warms my entire body and helps my Reynaud's symptoms go away much faster than they normally would. I am so happy with this purchase and would definitely recommend it to others.

Helpful

Comment

Report abuse



Queenie

**★★★★★ Best Heating Pad Ever**

February 1, 2018

Verified Purchase

This product is perfect. As someone who suffers from tension headaches and terrible menstrual cramps, I always need a heating pad. And this heating pad did not disappoint. When I had used this pad for my cramps, it worked amazingly. Within 5 minutes, my muscles started relaxing. It stayed perfectly warm for a while before it started cooling down. This is one of the greatest things I have brought for less than \$50. An interesting feature of this heating pad is that you can heat it up in an oven. This is something I never knew you can do with a heating pad, and the oven heats the pad more evenly than the microwave though the pad does heat really well in the microwave. Despite that \$40 may seem too much for a heating pad, it is worth the money.

Helpful

Comment

Report abuse



Avid reader

**★★★★★ Worth every penny!**

July 5, 2018

Verified Purchase

This is the best heating pad I have used. I bought it for my husband who liked it very much, but then I needed it - and liked it as much, if not more, than he did. Because of the wattage of my microwave, I just heat it on 60% power for 2 minutes and it's perfect. The heat does last for quite a while. I've also used this on my back and it worked beautifully. We did not have a problem with smell except for the first few minutes and even then it seemed rather mild compared to what we expected. Very happy we bought this.

Helpful

Comment

Report abuse



Amazon Customer

**It is an amazing pain relieve neck product. You will not regret paying more**

December 23, 2018

I have purchased many different types in the past and ordered a couple different for a Christmas gift. My daughter open this early and it is awesome. It takes a while to learn how to heat it up and manipulated so it is evenly distributed. It is light on your shoulders and provides Long heat. It is certainly worth The increased cost.

Helpful

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Lauren Klonowski

**Amazing heating/cooling pad!**

December 9, 2018

**Verified Purchase**

I was really happy with this pad - perfect for when I get neck pain from talking on the phone at work all day. It is very high quality which I appreciate since this is a bit more expensive than other brands. After using it though, I found that the higher quality is definitely worth the higher price. I can tell that it will last me a long time and be something I can reach for in years and still get the same great results.

It's so easy to use both for the heating and cooling functions. I definitely use it more as a heating pad, so I was really happy to see that I could just pop it in the microwave and that there were clear instructions on how long it should heated for.

It works great and quickly too! Once I have it heated and put it in the case that it came with, I start feeling relief within minutes which is a big deal for me.



Helpful

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Aimee

**Hello convenience.**

February 10, 2018

**Verified Purchase**

I frequently suffer from pain in my neck and shoulders that tends to lead to lots and lots of tension headaches. Which, as anybody who has ever had them - knows how much they suck. So, for a while now ive been looking for something that I can use to help with that - without having to be tethered to a wall outlet.

When I found this heating pad it seemed almost too good to be true, and I'm so glad that I gave it a shot. It's heavy enough that I can wear it around the house and it stays put, dont have to interrupt my daily life any. Its super easy to use and the cover is comfortable. I would recommend this to anybody. Of course its shaped for shoulders but can be used as needed in my opinion. Took a little bit of adjustment for my microwave just because of wattage - but worth it.

Helpful

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Rachel Golden

★★★★★ **Great for everyone**

November 2, 2018

Verified Purchase

Firstly I love logo and overall design. The packaging was nice with a couple of foam pads encasing the product. Inside there was also an instruction booklet as well as a stainless steel care tissue. The product was easy to use. The instructions to heat up or cool were straightforward. The only problem I have with the product is that it's a bit oddly shaped and the edges could be softened. It took a minute to figure out how to position the pad. Otherwise, it was nice and my roommates and I will be putting this to good use.

Helpful

Comment

Report abuse



Sophia-Kat

★★★★★ **You don't need a heating pad this is just as good for baths too**

January 7, 2019

Verified Purchase

My husbands neck hurts after work. He likes it cool. I like it hot. I stick it in the fridge before he comes home or sometimes freezer and it works great. I was thinking of getting a neck heating pad but this works just as well. I put in the microwave for 2-4 minutes and I'll sit in the bath it is heaven and lasts a long while. No cords needed. Just heat as needed!

Helpful

Comment

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Paul Augustin

★★★★★ **This works as advertised!**

May 30, 2018

Verified Purchase

I was skeptical when I bought it. This heating pad works well. As it is a little heavier than the standard heating pad, it seems to push the heat down further into the tissues. It also keeps warm much longer than other microwavable heating pads.

Helpful

Comment

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trisha

★★★★★ **It smelled like plastic and was super stiff**

April 25, 2018

Verified Purchase

When this first came in, I am going to be honest I wanted to return it. It smelled like plastic and was super stiff. Then I gave it a chance, I wiped it off and put it in the microwave, it smelled the first time but is better now and once warm it is soft, pliable and really nice! It stays warm for a long time too! Honestly idk if I would use this for cold though, when it is not warm it is stiff.

One person found this helpful

Helpful

Comment

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Dvs4000

★★★★★ Love it ❤️

March 31, 2018

Verified Purchase

This product is so amazing when my neck is hurting. It really helps sooo much! You should try it if you have any pains or stiffness. Great seller as well.

Helpful

[Comment](#) | [Report abuse](#)

Jonathan D Greenberg

★★★★★ Wonderful product !!

March 23, 2019

Verified Purchase

Great for heating or cooling, works Great !

Helpful

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stanley

★★★★★ Impressed by the results

November 16, 2018

Verified Purchase

My father is retired service man so during his time in the military he says they used to carry heavy load especial those heavy machine guns and huge bags so from then he has always been having shoulder pain. Have taken him to several therapist but in vain, the pain cannot go away. It has even hindered him from working on the backyard garden. Being very concerned I did a lot of research on the net on how to relieve the old man from the excruciating pain. I come across many pad wish were not helpful I was about to give up when my colleague suggested I give trial on MOQY™ heating pad. After the product was delivered I could not wait, 4 minutes in the microwaves and my dad was ready to use it. What I love with this pad is that it can stay long while warm and the weight is perfects it will not put a lot of pressure on my father's shoulder, he say the pain as lessen.

Helpful

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alison b

★★★★★ Best Heating Pad Ever!

February 24, 2019

Verified Purchase

This is the second heating pad I bought from MOQY. I bought the one for the back, and then bought this one. My husband is having spinal and cervical fusion surgery and these have given him relief when the pain gets intense. Both products fit the body well. The neck pad reaches around the neck to ending at about the collar bones. I like them because they are not bulky and they mold to the body. They stay warm for a long time; slowly fading over about 1/2 hour. They heat evenly in the microwave in 2 minutes. Customer service is excellent. Instructions for product use are well explained.

Helpful

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Cynthia A Schmied

★★★★★ **Moor heat, more happy!**

January 15, 2018

Verified Purchase

The Moor heating pad arrived Saturday and I had it heated up and on my shoulders within 5 minutes. The heat is perfect for my aching shoulders and neck. Easy to use, comes with a nice soft cover and is flexible. I love the fact that I can walk around my home and not be tethered by an electrical cord. The heat lasts awhile too. I have also used it to warm my feet in bed! Definitely a high quality product that I will be using for many years.

One person found this helpful

Helpful

Comment

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Ben Merrion

★★★★★ **Excellent Customer Service**

June 18, 2018

Verified Purchase

The heat from the heating pad seems to last for a long time. I had to ask for a manual which is in pdf format, but it was sent very quickly and is very helpful. Excellent customer service!

Helpful

Comment

Report abuse



Kas

★★★★★ **100% Worth it**

May 5, 2018

Verified Purchase

I got this for my grandpa, who has some serious neck and spine problems and who hates having wires on his heating pads. He loves it! It really does last alot longer than a normal heating pad you put in the microwave. It makes me feel better knowing that he has something helping his pain. It was really really worth the price!

Helpful

Comment

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Juhi Roy

★★★★★ **... got this after reading reviews and it does not disappoint. It works great for my knees**

April 23, 2018

Verified Purchase

I got this after reading reviews and it does not disappoint. It works great for my knees, waist, and shoulders. I have to say that the smell is a bit strong but I rub a little lemongrass essential oil or lavender and works very well for me. I will buy one more for my mother.

Helpful

Comment

Report abuse





kim

★★★★★ **Highly recommended**

May 9, 2018

Verified Purchase

Quality product. I've only used it for heating so far and it's an awesome product that stays warm for a long time. Love it.

Helpful

[Comment](#)

[Report abuse](#)



buytoomuch

★★★★★ **Really love this heating pad**

May 19, 2018

Verified Purchase

Really love this heating pad, so soft and comfortable. I love the mud feeling, it's soft but not too flimsy. I would definitely buy another one for myself or a friend.

Helpful

[Comment](#)

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jennefer chaudhry

★★★★★ **Long-lasting**

November 24, 2018

Verified Purchase

Heats up fast and lasts a long time!

Helpful

[Comment](#)

[Report abuse](#)



G. Geagan

★★★★★ **Heating pad**

July 21, 2018

Verified Purchase

Holds heat well.

Helpful

[Comment](#)

[Report abuse](#)



Linda James

★★★★★ **Excellent**

February 18, 2018

Verified Purchase

This works so well....it's as great as advertised!!! I recommend it for a heating pad. Thanks have not yet used it cold.

Helpful

[Comment](#)

[Report abuse](#)



Dean

★★★★☆ **This is a great heating pad.**

January 27, 2018

Verified Purchase

I have used this heating pad a few times now and it does work for what I use it for. It helps with my stomach aches, and neck pains. I like that it is has some weight to it so it puts slight pressure for more comfort. I have only used this as a heat pad, not cooled as I generally only like heated treatment. The only thing about this not being electric is the heat doesn't last as long so I would have to heat it again sooner. Therefore at night I do use my electric heating pad. I would give 5 ☆ if the heat lasted longer.



Helpful

Comment

Report abuse



Ferri

★★★★☆ **A lot of flexibility**

February 6, 2018

Verified Purchase

This heating pad works wonders! It can be used for any area of the body as either a heating pad or a cold pad. It comes with a white case to put it in so that you can use the pad comfortably while it is hot. It heats up well in the stove and the microwave. If heating in the microwave you must fold it so that it does not touch the metal plate or else it will have a hole in the plastic. I definitely recommend this product, especially to students who constantly have weight on their shoulders and upper back. This heating pad can be used laying down, standing up or sitting upright.

Helpful

Comment

Report abuse



Anu A

★★★★☆ **If you are looking for a heating pad and Ice pack, this is the one !**

April 24, 2018

Verified Purchase

I really like this heating pad . It fits well around the neck and shoulder and when I microwave it for 2 to 2 and a half minutes, the heat stays on for a while.I even tried putting it in the fridge and used it as an ice pack. Good one !

Helpful

Comment

Report abuse



Kent

★★★★☆ **Four Stars**

April 19, 2018

Verified Purchase

For cold or heat this item retains that factor longer than any other unplugged item!

Helpful

Comment

Report abuse



Julie S.

★★★★☆ **If You Want A Heating Pad That Is Far More Than Just Your Average Heating Pad, You've Found It!**

February 20, 2018

Product Review: MOQY Moor Heating Pad-Hot and Cold Therapy

By: Julie A. Sullivan

Introduction:

The MOQY Heating Pad is without a doubt one of the finest of all hot and cold therapy products out there on the market. The reason why is clear. It is a heating pad that is all natural and delivers nothing but the greatest of all pain relief in a simple way that makes for right every time. When you need pain relief, you need the very best pain relief option possible, and MOQY Moor Heating Pad is that in every way and then some. It delivers the power of the moor. The moor is all about more from a total pain relieving aspect.

What is it about the MOQY Moor Heating Pad that makes it a high-quality product?

The MOQY Moor Heating Pad has all the essential features of a superior form of hot and cold therapy product. It also makes pain relief something elementary to do and accomplish personally.

Would you recommend this product to your family and friends to buy?

I definitely would recommend this product to all those who I know. It is because it is an excellent heating pad and not just your average heating pad. It's a heating pad and also a cold therapy pad as well. I like its versatility and ability to bring pain relief for a multitude of ailments that range from back/neck pain to cramps to arthritis to migraines to bruises to beyond.

What are some of the best features of this product as a rule?

Some of the best features of this product have already been revealed here for all to get to know. However, if one were to elaborate, it would be to say that the MOQY Heating Pad is well-rounded when it comes to bringing a reliable pain relief therapy that people need on a daily basis. It is also a very safe, comfortable, and secure to an adapt-to device to use for the relief of pain. It is a lifesaver and comes packaged well.

What is the one thing about this product that encouraged you to purchase it the most?

The one thing that made me want to buy it the most was its ability to double as both a hot and cold form of therapy. I tend to need pain relief at various times for a host of issues, and this beautiful heating pad can address them. A heating pad that has this range of diversity is something that I want to have for myself and those closest to me.

What is the one thing about this product that can be improved on or made better?

If you could give this product some stars on how good it is, how many stars would it get?

\*\*\*\*

Conclusion:

With all this said, no more needs to be in saying about the MOQYMood Heating Pad, other than it is indeed an outstanding product for all the right reasons. Its diversity as being a [MOQYTM Moor Heating Pad - Microwavable - Neck and Shoulders - Natural Pain Relief - Cold Pad - Freezable - Heat and Cold Therapy - MADE IN GERMANY](#) pain relieving therapy is fantastic. Its ease of usage, comfort, and many other factors make it first-rate in every way.

One person found this helpful

Helpful

| [Comment](#) | [Report abuse](#)



Stephanie

★★★★☆ **I'm a Believer**

February 14, 2018

Verified Purchase

There's a lot to love about this pad.

It feels wonderful. I carry a lot of tension in my neck because, like most people, I sit at a computer all day, and the warming soothing mud was like a mini trip to the spa.

It's portable. I was skeptical at first, I have a corded electric heating pad that I swear by. but this pad is cordless, so I can wear it when I'm cooking dinner and I don't have to unplug to leave the room.

It's versatile. My husband has to get his wisdom teeth taken out. Luckily, the product can be put in the freezer to cool and then he can hold it against his chin to soothe his aching tooth.

The only thing is that I would caution against making it too hot. I put it in for a little longer than I should have, and it gave me a very mild heat rash that went away after about 45 minutes. Perhaps they could make the pillow cover a bit thicker or advise to wrap it in a towel so it's not directly touching the skin.

But all in all, I would definitely recommend this product.

Helpful

Comment

Report abuse



Daniel R. Devita

★★★★☆ **Great customer service!**

December 8, 2018

Verified Purchase

The MOQY pad worked very well for just shy of 3 months. Unfortunately today after microwaving it for 2 1/2 minutes & removing it from the microwave unit I discovered that it was leaking fluid from where an outside seam had come apart. \$50 is too much money to spend for an item with such a short life span.

The MOQY folks read my review & offered to refund my costs or send another pad. They affirmed that they had a few pads shipped that had a weakened seam which was prone to leakage. Since I was very satisfied with my pad prior to it beginning to leak I chose to receive a new pad. It was promptly delivered. I have decided to change my review from 1 star to 4 stars. Customer support was excellent.

One person found this helpful

Helpful

Comment

Report abuse



Jonathon R.

★★★★☆ **I have to say i was a bit disappointed when I took it out of the box**

April 10, 2018

Verified Purchase

after reading the reviews, I decided to try this product. I have to say i was a bit disappointed when I took it out of the box. It was really thin, could see through the cover in parts. I guess I thought it would be thicker. Not quite what I expected for the price. I wish I would have gotten the other style. the heat itself seems good, but not feeling much relief yet, although I have only had it a week. so far, not impressed for \$50. Gave it 3 stars due to the packaging.

Helpful

Comment

Report abuse



JB

★☆☆☆☆ **Just ok**

February 26, 2019

**Verified Purchase**

Bought this to help with my neck issues. Think it is a quality product and can help in some situations, probably more as a heating pad than a cooling pad.

Unfortunately, I was looking more of a cooling pad to be used after exercising. In any case, the pad texture is very "hard" when used as a cooling pad. Very difficult to lay flat around the neck. Fabric is very rigid. I have another cooling pad for my back, but that one is very soft.

Also, this pad is too light to make "major" contact with the body (around neck). Think it is OK for shoulders, but definitely not for neck.

Helpful

| [Comment](#) | Report abuse

Selma I. Smithwick

★☆☆☆☆ **Exploded in my microwave**

November 23, 2018

**Verified Purchase**

This product worked well until it exploded in my microwave.

Helpful

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Amazon Customer

★☆☆☆☆ **BE VERY CAREFUL BUYING THIS PRODUCT. NOT RECOMMENDED. BAD QUALITY.**

October 1, 2018

**Verified Purchase**

I have used this product no more than 5 times in the past months that I have had it and unfortunately the gel inside started seeping out of the heavy duty nylon cover. They claim to have the best heating pad but considering how quickly this failed on me is enough to consider this bad quality.

It comes in a nice box and with a dust cover but for the price you pay for it is definitely not worth it.

So this makes it not microwave safe. This is actually very dangerous because the gel inside gets really hot and if I didn't notice it straight from the microwave it would have caused a severe skin burn.

3 people found this helpful

Helpful

| [1 comment](#) | Report abuse

Marc G.

★☆☆☆☆ **Overpriced crap**

December 5, 2018

Not very flexible. Doesn't hold cold or heat for long. Too big for most microwaves. Doesn't fit comfortably. Overpriced.

One person found this helpful

Helpful

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HC

★☆☆☆☆ **Nice Expensive Bag of Mud!**

December 14, 2018

Verified Purchase

I used this every day for 8 months and liked it until it burst, though it was a bit small (for me). It will retain \_some\_ heat for as long as stated, but required frequent re-microwaving to maintain an \_effective\_ temperature (for me). The cover did not hold up well at all. I killed it by accidentally putting it in the microwave for 3 minutes rather than my usual 2--still within the manufacturer's stated parameters (2:30 to 3:15 mins). It does come in a very nice box; I might give one as a gift sometime, but wouldn't buy it for myself again at \$50. 4 stars during its lifetime / 1 star in the afterlife!

One person found this helpful

Helpful

1 comment

Report abuse



S. Means

★☆☆☆☆ **Brutal smell, toxic. We could not remain in the same room with it after opening the fancy box.**

July 3, 2018

Verified Purchase

Stinks. We had to get the item out of the room we were in. It is covered in a material which was not cured. I got an immediate head ache. This product should not be allowed on the market. I have placed it in a isolated chamber and will check it over the next couple months to see if it stops emitting the smells, then try to use it. Expensive.

4 people found this helpful

Helpful

1 comment

Report abuse

P

Piper713

11/05/18

**SUPER EASY TO USE!**

LOVE THIS HEATING PAD! SUPER EFFICIENT AND EASY TO USE, I LOVE HOW I CAN JUST POP IT IN THE MICROWAVE TO HEAT IT UP, LOVE HOW IT COMES WITH A STRAP AND BA TO USE, GREAT FOR COLD WEATHER WITH LOW BACK PAIN!

[Share](#) |

Was This Review Helpful? 0 0

T

Tmusgrave86

10/18/18

**Holds The Heat Very Well**

I was really worried about this heating pad having to be warmed in the oven or microwave. I only have the oven to work with, so I put it on a stoneware plate and put it in to heat. After heating it and putting it in the strap on pouch it is good to go. I love the fact that the strap cam with an expander so it works on big and small people. The heat stayed with the heating pad for a surprisingly long time. I wasn't expecting the heat to hold up for as long as it does, which is very nice. It works wonderfully not only on my back, and stomach but my shoulder and neck area as well. [Read Less](#)

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Was This Review Helpful? 0 0

J

Jctnzfkkhnc

10/16/18

**Freaky awesome**

Really awesome.. I love how it's cordless.. And how u can wear it while you are up working and moving around.. It helps so much with pain.. I couldn't as for a better heating pad.. I love the size of it..

[Share](#) |

Was This Review Helpful? 0 0

M

Mcneilm



10/13/18



**Different but great**

Very happy with the MOQY® Moor Heating Pad Back and Stomach. I never thought I'd be able to take a heating pad with me on the go when needed. It's features are very different, but in a great way. Highly recommended!

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Was This Review Helpful? 0 0

 Crystal 10/10/18  
  
**Great great product.**  
I absolutely love this heating pad. And love it more Because it does not have a cord attached to it. It gets as hot as I want it. And the heat last a long time also. Love the strap that you can wear it around



[Share](#) | Was This Review Helpful?  0  0



 Tama05 10/10/18  
  
**MOQY Moor Heating Pad, for back and stomach**  
I received the MOQY Moor Heating Pad, for back and stomach a few weeks ago. I had been looking for a reliable heat/cold therapy pad for a while. I have to say, I am very impressed with this heating/cold pad. It is so quick and easy to use, with options to use microwave, oven, refrigerator or freezer. Not having to worry about electrical parts is a big plus. It comes with a washable cover and the heating/cooling pad is easily cleaned. [Read Less](#)

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 Mikester 10/09/18  
  
**MOQY® Moor Heating Pad Back and Stomach works grea**  
MOQY® Moor Heating Pad Back and Stomach is awesome! I was tired of heating pads that only heat, and have to plug in, as they are hard to deal with. Well, struggle no more. Thanks to this MOQY® Moor Heating Pad Back and Stomach heating pad, I am all set. This works very well, and is so easy to cool down or heat up, whichever you are using it for. S imply put in fridge/freezer or microwave or oven for recommended time, and it is then ready to use. I love how easily it molds around the area I am using it on, and stays in place. Within minutes, I am feeling relief. Can be used on my sciatica, stomache aches & more. I would highly recommend this awesome product. [Read Less](#)

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 Nay1128 10/05/18  
  
**Amazing!!!!**  
I have chronic pain in my head (migraines), neck, back, and shoulders that require the use of heat and ice often in the week. This has saved me SO mich time! I absolutely am thankful for this product! It's easy to store, use, and functions well! A must buy!

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**I** Indymom77 10/04/18  
★★★★★  
**Not as expected, but great!**  
When I received this, I fully expected to have a heating pad that plugs into the wall. It was not that type however, but it is even better than those. You can microwave this to your desired level of heat. It is very easy to use anywhere, easier than one that plugs in. I highly recommend!

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**L** Lbabe 10/04/18  
★★★★★  
**My new fav!**  
I have chronic back pain with 2 herniated discs at L4/L5 so I'm constantly using modalities at home to help ease the pain. I have the standard sunbeam heating pad that seems to only want to heat for 15-20mins at a time and doesn't get very hot. This has been a game changer because it not only heats but also serves as a cold pack. The packaging is super high quality as well for it to be what it is. This product is definitely luxury grade and you need this if you have chronic pain.  
[Read Less](#)


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**N** Nirali12 10/02/18  
★★★★★  
**I absolutely love it**  
I absolutely love this heating and cooling pad. Very simple procedure. All you have to kept in microwave for 45 seconds or less and its ready to use. For cooling pad all you have to kept in freezer. Its not one time use. You can use this again and again. Very well made quality. It did not throw off gassing kind of smell. Which is nice because i am very sensitive to those smell. I use it already two times since it arrives. Cant wait to see how much it last me long. [Read Less](#)

[Share](#) | Was This Review Helpful? 0 0

**K** Krissyluv 10/02/18  
★★★★★  
**Best heating pad ever**  
This heating pad stays hot for hours and it helps with my rib pain and lower back pain and i will never use another heating pad again as long as i live this pad helps with a lot of pains and does exactly what it is suppose to do



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 Kchoosier 09/30/18

★★★★★

**Good portable heating pad**

The MOQY MOOR Heating Pad Back and Stomach is a great portable heating pad. I like the fact that there aren't any cords to have to deal with so you can take it with you anywhere. Sometimes you just need one that is portable to take in the car with you if you are traveling and this is perfect for that. It holds heat very well and does a good job, it isn't bulky or heavy so that is a definite plus and comes with it's own case to keep it in. [Read Less](#)



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 Brii9211 09/28/18

★★★★★

**Different & better**

I recently purchased the MOQY Moor Heating Pad for back and stomach area as I was trying to find a better quality of a heating / cooling pad. I'm very impressed with the quality of this product and how it works. The directions are very simple on how to use it. I highly recommend this product for anyone wanting more than a regular heating / cooling pad-pack [Read Less](#)



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 Bmant 09/28/18

★★★★★

**Love this heating pad!**

I have the stomach heating pad but I use it for stomach and back! I love that you can control how hot it gets and it really seems to sink in! The ability to move around the house without cords is fantastic and increases how long I can use it! I love this product!



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 Pollard17 09/28/18

★★★★★

**Love it!**

I often have back and shoulder pain and this heating pad has been a lifesaver. It is very easy and quick to use. I just heat it in the microwave for about 2 minutes. The heat distribution is even. The cover is very soft and I like that it is flexible. I also like that you can put it in the freezer and use it like an ice pack. I like to put it on t he back of my neck when I have a migraine. [Read Less](#)

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**J** Jasmine91 09/28/18

★★★★★

**Thanks for letting me try it**

Its is so amazing product thanks for picking me try it out♥️. I love it cuz it makes your body feel good thank u so much for taking your time out pick me..... I'm so happy I got pick and I can't wait buy another one

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**E** Ekid 09/27/18

★★★★★

**Just Right Heating Pad**

I LOVE this heating pad. I used it warmed up in the microwave. I followed the directions and warmed it up for a few seconds then flipped and added a few more. It is the perfect size for the lower back and holds heat SO well. It has an even distribution and I'm not tethered to a cord. It was still warm 30 minutes after taking it off. I would recomb end this in a heartbeat. [Read Less](#)

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**I** Irnunboy 09/26/18

★★★★★

**Super versatile**

Love this. I have tons of aches and pains, and have used many different types of heating and cooling pads. Most of them are good at doing one or the other, but not really at both. This pad is great for use as an ice pack, but is just as good as a heating pad. Will be getting a few more!

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**C** Charitys M. 09/25/18

★★★★★

**WOW, I can't believe it!**

I got this for free from TryIt Sampling. All I had to do was leave a honest review. It heats up nice and stays hot for a long period of time...I used this product last night, because I have really bad back pain. It felt so good! It gave me relief from my pain, after only a few minutes! I'm glad I got it!! The best heating pad ever.

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**A** April I. 09/25/18



★★★★★



**No more cramps**



Love MOQY Heating Pad. Perfect for your monthly visitor to relieve cramps. Easy to use as well. Heats up quick and stay warmer longer than any other pad that I have tried. Easy to clean too. Comes with a white protective cover and strap to hold in place. Helps with lover back pain as well. Love how warm it stays for longer! Would highly recommend. [Read Less](#)



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 Jenhamilton412 09/27/18  
  
**Great Product**  
I have back pain often and struggle to find heating pads or creams that work. This heating pad is wonderful! The best thing about it is that it is reusable! You can freeze or microwave it. It comes with a very nice cloth that you can Velcro around your back or stomach. It is very easy to use and works so wonderfully. I will not be using any other heating pads again! [Read Less](#)



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 Rose 09/26/18  
  
**Love this**  
I got this and I love it. It really work and you can really feel the heat. This is something that I would definitely recommend to family and friends. I could see myself buying another one of these for my mother.



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 Rachele412 09/25/18  
  
**Love it and very portable**  
I love this heating pad, I can still get up and move around and not have to remove it. It kept the heat for a long time. Wasn't to heavy just the perfect amount of pressure. Love the pouch and strap to use and so easy and very quick to heat up.

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 Spunky1465 09/25/18  
  
**Amazing...**  
For many years I have had to mess with hot and cold rubs. I've tried the hot and cold patches you wear. I have used heating pads as well and they are very flimsy and large.. this heating pad fits just right and works wonderfully.

[Share](#) | Was This Review Helpful?  0  0

 Frankietee 09/24/18  
  
**Relief for sure**  
I just got this MOQY® Moor Heating Pad Back and Stomach today and I could not wait to try it out and this feels so good my back was really hurting and when I used my MOQY® Moor Heating Pad Back it could not have given me more relief try I promise you will love yours too.

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**T** Ther 09/24/18  
★★★★★

**I love this**

I love that there are no cords getting tangled and in the way. It is so easy to heat up in the microwave or use in the freezer to get cold. It really helped my sore muscles in my back when I pulled a muscle lifting a bag of concrete over the weekend.

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**M** Mom1216 09/24/18  
★★★★★

**MOQY® Moor Heating Pad Back and Stomach**

I received this to try and I like it! Its comes with a cover which is soft and a strap which is handy when you need to wrap it around a part of the body great idea! Glad I was given the chance to try it.

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**T** The M. 09/24/18  
★★★★★

**The Best Heating pad**

I am so in love with this Heating pad!!! I am a person who in my opinion is an expert when it comes to heating pads both electrical and non-electrical. I have tried so many its ridiculous. When I got this I wasn't sure what to expect I read the directions and followed them exactly and I was blown away. It's super easy to heat up and I am a person who likes super hot heating pads and this one definitely held up. I like how you can easily adjust the temp to your liking. It folds easy and putting it in the microwave for about 2 mins flipping in between heats it up in no time. The texture of the pad is not to slimy or squishy and it's not grainy feeling either it's like a soft moldable foam feeling which is super comfy for putting it in different areas of the body and it forming to your curves. Another great feature is it has a little weight to it so you can feel the heat or coolness but it's not a heavy or bothersome weight unlike sand or rice it's just enough to lay comfortably on your body. Last thing is I like is how long the heat last. It lasted for about a good 25-30 mins before it just starts to cool off an hour later and this thing still had a decent amount of heat left in it. It is in my book a pretty good amount of time seeing how no electrical current is running through it. This is one of the best Non-electrical heating pads out there on the market I'm so glad I came across this MOQY Moor Heating Pad my only downside is I wish I would of had one of these sooner! [Read Less](#)

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**K** Katz 09/24/18  
★★★★★

**Heating pad**

I love this product. You can put it in the microwave or the oven to heat it up. If you want it to be heated. You don't have to heat this up, you can leave it cool and place the heating/cool pad anywhere you need to place it.

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Mamastephb

09/23/18



#### Many great uses!!

I love how this product helps with so many needs ! and Its very easy to use and the booklet is very informative on what and how to use it for ! you definitely get your money's worth! Great gift for birthdays and holidays!

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Was This Review Helpful? 0 0



Nikki12

09/23/18



#### Great cordless heating pad

I love this moor heating pad it is great I heat it up in the microwave it stays warm for an hour it still stay a little warm after that.i heat it up and put it in the cotton bad they give with it the bag has Velcro with it so you can wrap the heating pad around your back . I wrapped it around my back and cleaned the house I wrapped it around my ba ck and went to the store in it I put it under my clothes nobody knew I had it on .I put it in the microwave for a few minutes and it is great. you can even put it in the fridge to get it cold use for sprained ankle it is a great heating pad without a cord to bother you . If you have any kind of pain get you a moor heating pad you will not regret it. Read Less

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Was This Review Helpful? 0 0



Raynbow10

09/23/18



#### Helps...

So I used this for the heat purpose for man stomach cramps. I used the microwave setting. Folded the pack heated for 075 seconds one side 075 second the other felt/pushed around and it needed a little more heat so I flipped it inside out and refolded it and added another 075 second. That worked better based on my microwave. I kneaded it like some bread to even out the heat and placed it on my abdominal. Heat was really nice and definitely eased my abdominal. It started cooling off at 40 minutes. Which i was still getting the benefits of the heat pack so i think you can get a good hour out of this. Its not to heavy you can also use this in the oven heating for 10minutes or as an ice pack in the freezer or fridge and the booklet it comes with shows which method is better depending on what's going on. I really like this pad, good material holding the insides together plastic with a a study outing. Read Less

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Was This Review Helpful? 0 0



Michelle7474

09/22/18



#### Miqy moor heating pad

I received this to try out for free. and I love it. It works out really good and you can put it on both your stomach and back this is great I'd definitely recommend this iam going to rell family and friends about it

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Was This Review Helpful? 0 0

T

Tammers2308

09/23/18

**Excellent**

I got this to try and I will say it's by far the best heating pad I had surgery recently and being laid up and then into physical therapy I'm very sore I have been using this and it works great to help ease my sore back I highly recommend this heating pad to anyone who wants a great product that works

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Was This Review Helpful? 0 0

M

Mjackett

09/23/18

**easy to use!**

I received the MOQY Moor stomach & back heating / cooling pad to try and was very impressed. It was a decent size and weight. The cover for it was nice ( could use another piece of Velcro but not a huge deal. The instruction booklet was great help fr on using & recommended ways to heat and use! Definatealy a well thought out and made heatin g / cooling pad. Read Less

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Was This Review Helpful? 0 0

B

Bratneyi

09/22/18

**Works great**

I got this free to try but my opinion is my own. I love how this can be cold or hot therapy. Fast in the microwave or oven. And fast in fridge. I will definitely use this often when needed!!! Headaches behind neck back aches and period cramps. Works really nice.

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Was This Review Helpful? 0 0

C

Calidreamin84

09/21/18

**Easy to use**

This heating pad is amazing, it can be microwaved! It gives you just the perfect amount of warmth. The shape of it also makes it multifunctional for different parts of your body. Some examples, stomach cramps, sciatica pain, back pain, tension, etc. all you need to do is throw it in the microwave and set it to two and a half minutes. It can also be used as cold therapy for everyday headaches, bruises and more! Read Less

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Was This Review Helpful? 0 0

A

Angelabdreamz

09/28/18

**It's fantastic! Great heating pad**

This heating pad is very nice. I've used it many times now and just adore it. It's so easy to pop it in the microwave and in just a few minutes it's ready to use. The heat is so soothing to any aches and pains, therapeutic, relaxing. How it molds to you is quite good, I am impressed.

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Was This Review Helpful? 0 0

**T** Tm20 10/03/18  
 ★★★★★☆  
**Heavy**  
 I received the MOQY Moor Heating Pad for review a few weeks ago. The first thing I noticed was how heavy this particular heating pad is. I suffer from a lot of nerve damage and weaknesses in my arms and found it difficult lift and maneuver. I heated mine in the oven as directed and it held heat for quite a while. My husband helped to place the heating pad on my lower back and it was still warm when he removed it about 30 minutes later. It also came with a soft cover. I just wish it wasn't so heavy. [Read Less](#)

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**M** Momoffour 10/01/18  
 ★★★★★☆  
**Nice and works great!**  
 I love the fact of how easy it is to use! Super quick to use and set up! After a very long day at work On Friday I came home to this package and I was beyond excited to use it! I can say it def met all my expectations!!

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**T** Tool02 09/22/18  
 ★★★★★☆  
**Works great!**  
 I get frequent stomach aches as well as back pain, and heat is one of the things that help me feel better. This heating pad is great for either your stomach or back. It comes with a Velcro strap so you wear it while walking around. It heats up really well, the only drawback is that it doesn't stay hot long enough for me. Otherwise it's amazing!

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**S** Sm314 09/23/18  
 ★★★★★☆  
**Feels Great - Top Notch Presentation**  
 I previously had a heating pad from the 90s that would probably not pass fire code so I was super excited about this major upgrade. First - the presentation is awesome, from the box to the cover to the sleek look of the heating pad, I was very impressed before even using the heating pad. Second, the feel of the heating pad is one of the most form-fitting, pleasant materials I've ever felt. Third, this maintains heat so it's long-lasting. I was afraid I'd have to reheat repeatedly to get the comfort I was looking for but it delivered results. My only complaint is that the smell after heating the pad is a little weird but it dissipated very quickly. [Read Less](#)

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R

Roni1

09/23/18

**Heat packs a punch**

This heating pad is not only unique in its shape it also really holds heat with no electrical plug, After following the instructions to heat the pad in the microwave I was pleasantly surprised at how warm it actually got and how long the pad continues to hold heat after being removed and placed on my stomach. The shape of the pad made it perfect for placement on my stomach. Read Less

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Was This Review Helpful? 0 0

H

Heather M.

09/25/18

**Heat with no cord**

I got this in the nick of time. This pad is heated in microwave and/or can be a cold pack if placed in the freezer. It comes with a cover to hold it. This stays hot for a long period of time and I don't have to worry about it being plugged in. It is made well and does the job of a heating pad and cold pack

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Was This Review Helpful? 0 0

P

Paige

10/05/18

**Could be better**

While I wanted this to be great, and considering both me and my husband have bad backs, I just didn't love it. We both wished it was bigger and that there was more heat transferred. However, it was actually okay for stomach usage, especially relating to helping relieve cramping.

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Was This Review Helpful? 0 0

S

Smith4mom


09/22/18

**Good heating pad**

I got this Moqy back and stomach heating pad for free for the purpose of my review. My opinions are my own. This is an ok product. It takes a long time to heat up so that it's warm enough to use. It didn't make a difference whether it was heated in the microwave or in the oven. It does keep its warmth for a while so I guess that makes up for it. The cotton cover is nice. Read Less

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Was This Review Helpful? 0 0


 Origi L. 02/14/19

★★★★★

**Amazing for Travel**

We use this heating pad while we are on the go! We are traveling cross country in our motor home and this is perfect for our trips. It doesn't take up a lot of space, it's simple to use and provides the perfect amount of heat!



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 Beachdreaming 10/19/18

★★★★★

**Cordless**

This heating/cooling pad came well packaged in a nice setup. The directions were clear and easy to follow for best product use. Be sure to follow them, otherwise you will damage the product. You heat it up in the microwave for a couple of minutes, squish the moss around and put it in the provided cover. You wrap it around your neck and shoulders. Since this is cordless, you can relax anywhere or even move around if needed. The moist heat works at your aches and pain for around a hour. Need some cold relief? You can also put it in the fridge, to make it cool. The product is all natural and FDA approved. [Read Less](#)



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 Brittanyhettinger 10/16/18

★★★★★

**Perfect hot/cold heating pad**

I was very excited to try this product. I usually use electric heating pads because they are more convenient. I have been pleasantly surprised with this pad. I suffer from chronic migraines and this thing has been a godsend. I keep it in the fridge so it's always cold and I can use it whenever a migraine pops up. While it is a neck/shoulder pad I have also used it for my knee and it has worked just fine. I would definitely recommend this product! [Read Less](#)



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 Lacifer 10/09/18

★★★★★

**Long lasting warmth and comfort**

This heating pad is easy and quick to warm up and lasts a long time. I like the weight and size and that the contents don't all slump down to one side or into a corner. It's a nice even weight and a warmth for relaxation and to soothe the pain.

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B

Bv l.

10/04/18

**Works great**

Love that it stays heated for an extended time. The weight of it is great, really keeps it in position. I do wish it was shaped a little better for resting around the neck a little more. The cover ripped at the seam the very first time putting on, so that was a little disappointing.

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Was This Review Helpful? 0 0

A

Amanda216

10/05/18

**Great easy to use heating pad!**

I used this pad with the heat to help ease the tension in my neck and shoulders from just having a newborn. It heats up quickly in the microwave, you can also use the oven if you have more time. It kept the heat for a long time and wrapped around my neck and shoulders very comfortably. I also like that you can use this as an ice pack as well. I like using this with menstrual cramps as well and it works! [Read Less](#)

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Was This Review Helpful? 0 0

R

Racheljoslin

10/02/18

**Soothes a sore neck**

My husband has a bum neck, and has had trouble with it for years. He has tried many different things to alleviate the pain. This is by far the best heating pad he's ever had, it contours to his neck and shoulders so that the area of pain actually gets the heat, I love that the shoulder area is included many times his neck pain shoots through his shoulders, this product delivers the results he's been looking for. I am so happy he found this. Thanks for designing a wonderful product! [Read Less](#)

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Was This Review Helpful? 0 0

C

Chellester

10/01/18

**What a Great Heating Pad**

This heating pad is awesome! I have had neck & shoulder pain for years, and finally a heating pad that works just for that! I love that it can be a cooling pack or a heating pack, and both very easily! For the cold pack you simply put in freezer for a short period of time, and for the heating pack you can warm in microwave or the oven. It comes with a very soft cloth to put over it, and also a very nice box, so great for gift giving as well. I used this both ways & they both made my neck & shoulders feel so much better. I would indeed recommend. [Read Less](#)

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Was This Review Helpful? 0 0

**J** Jmfuhrman 10/06/18  
★★★★★  
**Amazing product!**  
My neck and shoulders love this heating pad. The fact it conforms to my body lets the heat penetrate and get to those sore muscles so much better than a regular heating pad and no cords. A few minutes in the microwave, then I slip it in the cover and can not only sit anywhere but actually walk around with it on. It has a little weight to it and feels amazing draped over my shoulders while it's working it's magic to alleviate my sore muscles. This is the real deal! It's hands down the best heating pad I have ever owned. [Read Less](#)

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**S** Sushi 09/29/18  
★★★★★  
**Love this Heating Pad**  
I received this heating pad to review and give my opinion. You can throw it in the microwave to heat up in just a few minutes easily. Things I love about this product: It can be used for heat/cool therapy, retains heat for a substantial period of time, super easy use without plug in worries, frequent use extends it's lifespan!!!

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**A** Ajc123 09/28/18  
★★★★★  
**Soothing heat**  
This thing is awesome! You just pop it in the microwave, squeeze it a bit, microwave again and repeat until it's as hot as you want and then throw it on your shoulders for long lasting soothing heat! I love that it's not attached to any power cords, so I can wander around as the heat does it's business, relaxing my stressed shoulders and neck! I haven't tried it cold yet, but it can also be used cold. Awesome! I recommend for anyone who carries their stress in their shoulders like I do! [Read Less](#)

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**H** Hgagnon 09/26/18  
★★★★★  
**Simply perfect!**  
The heating pad comes in a very nice box and the packaging was very fancy, for a heating pad. This pad can be used as both hot or cold depending on what you are needing. I personally keep it in the freezer that way it is always ready to go. If I am wanting heat I just pop it in the microwave and in no time have the perfect heating pad. The pad is flexible and has just the right amount of weight to it to make it perfect for several areas. Comes with a cotton cover so you do not have plastic right up against your skin. I would recommend this to anyone looking for a cold/hot pad for aches and pains. I was given this item at a discount in exchange for an honest review. [Read Less](#)

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O

Orybelle

09/29/18

**Great Product**

This is the best heating pad I have ever used. It help on any sore muscles or aches that I used it on. It was a bit of a headache getting it heated or cool but it worked great. I would definitely recommend this product to anyone who has aches and pains. I absolutely love it.

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Was This Review Helpful? 0 0

C

Cleve M.

09/27/18

**Contains the heat or the cold**

This product is amazing. I have really tight shoulders and thought this would feel good after a long day in the office. I first tried it warmed and followed the directions for warming in the microwave. I warmed it without the cloth cover but would suggest warming it with the cover so you are not burning your fingers trying to get the cover on. It felt so good and the weight keeps it from moving. It kept its heat for almost an hour. I tried it as an ice pack and used it on my feet since I recently had foot surgery. It wrapped nicely around my osteonomy and the weight of the pad kept it in place. I did not measure how long it contained the cold since I like to ice for 20 minute periods. I would recommend this as a heating or ice pack device. [Read Less](#)

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Was This Review Helpful? 0 0

F

Fizsrp

09/25/18

**Thank you God for this heating pad !!**

This heating pad works wonders, you can heat it longer than instructed. It holds heat really good. Works too good were me and my wife fight over it. To the point I'm ready to order for her !! highly recommend it and your body will thank you for it !

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Was This Review Helpful? 0 0

B

Beth A.



09/24/18



**Stays hot for a long time!**



The Moqy Moor Neck and Shoulder heating pad exceeded my expectations. I never thought a microwaveable heating pad could stay warm for so long. There is no comparing it the others! The ability to mold it around your neck really enables you to get the pad to the area of the neck you need it. The weight of the pad is a comfortable weight and can be worn as long as needed without making it feel heavy. The heating pad comes with a cotton slipcover that is secured with Velcro strips, the pad can be used with, or without the pad. I did find that when heated for the first time it did have a plastic smell, other than that the product is great. [Read Less](#)



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Was This Review Helpful? 0 0



 Cobainian 09/26/18  
  
**Love it!**  
This heating pad is really perfect! I use it hot. It sits perfectly on my shoulders to soothe my aching shoulder and back muscles. I put it in the microwave for 2 minutes and it stays hot for quite awhile. Much longer than any other heating pad that doesn't plug in. I'm very happy with it!



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 Mchick80 09/25/18  
  
**Great heating pad**  
I received this a week ago and I love it. The instructions are very easy and it can be used as hot or cold. I did put it in the microwave for a total of 2 1/2 minutes by flipping the pad back and forth and it felt great. I'm really excited about trying out the cold heat as soon as the weather changes. Th plus side I can toss the cover in the washin g machine. [Read Less](#)

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 Ashleyj 09/25/18  
  
**Easy to use!**  
The MOQY moor Heating Pad for the neck and shoulders is so easy to use. I can't believe it's as easy as just popping it into the microwave. Ease of use is very important. It heats up to a perfect temperature to sooth my aching neck & shoulders. I've used it every night for the past week. I absolutely love it and would recommend it to anyone su ffering from neck or shoulder pain. [Read Less](#)

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 Raeofsunshine4 U. 09/22/18  
  
**UhhmAazing! MOQY Moor neck pad**  
So I tried this MOQY Moor heating pad neck the day it arrived on my doorstep. As someone who suffers from chronic neck & shoulder pain I've tried many remedies. This pad is just the awesomeness I've been looking for! Followed the instructions that came with it, heating in the microwave was easy, and within minutes felt relief. I like that the material is pliable enough to mold around my neck and shoulders so it didn't slip off when I had to get up for something. The heat lasted for hours, and it comes with a really soft Cotten slip cover that Velcro's the pad in securely. I like that it's not heavy around my neck, it's just the right weight to feel secure without suffocating me. Afterwards you can use the box for safe storage of the pad. This is truly a great quality product, and I'm extremely impressed with the results this pad is giving me. [Read Less](#)

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**C** Cwhite2290 09/25/18

★★★★★

**Warmth lasts for HOURS!**

After two and a half minutes, this little baby will last for hours being warm. I didn't expect it to be as warm as it is. I would like the 'arms' of it to be a little longer especially for larger/broader shoulders. I received this product for free but all opinions are my own.

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**C** Cec1920 09/25/18

★★★★★

**What an Awesome Heating Pad**

They begin to impress you first with the packaging! This heating pad comes in it's own storage box which is very aesthetically appealing! The instructions are very easy and user friendly. I love that there are various ways to prepare the pad for usage (heat or cold)! I have a lot of strain in my neck and shoulders so I loved testing this heating pad out and feeling the relief it brought to my high strain areas!! Read Less

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**N** Nessa82 09/25/18

★★★★★

**Comfort and Relief**

The Moor heating pad for the neck and shoulders is such a relief to the pain that I deal with daily. I use it more as a heating pad but it can also be used as a Cooling Pad. When using it as a heating pad, it brings such comfort and pain relief. It's definitely beyond the average heating pad. Plus it also has a 1 year warranty.

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**K** Kristin L. 09/24/18

★★★★★

**My new favorite thing**

I love this. The heat lasts a long time and, if you use the cover, it's unlikely that you'll get it too hot. It's just heavy enough to add some pressure but not so heavy that it hurts.

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**L** Linzers628 09/24/18

★★★★★

**So relaxing!**

I have been having a lot of neck and shoulder pain during this pregnancy. I used this heating pad on the shoulders and it felt so good. It's easy to use and stays warm for a long time! I received this product free in exchange for my honest opinion.

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**P** Paula 09/24/18  
★★★★★  
**Relieves Neck & Shoulder Pain**  
This product is so helpful for discomfort in the neck and shoulders! It provides a warm and comforting application while relieving soreness and tightness. The pad stays in place nicely. It really zeroes in on the pain areas that are affected.

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**P** Pclark 09/24/18  
★★★★★  
**Premium Heating Pad provides Relief**  
I was very happy to give this heating pad a shot. I really like the way the mud inside heats up, the way you can really feel the material penetrating your sore muscles, the amount of time the pad lasts and that I can feel it working! I like that I can get the pad hot or cold for the relief I need. As an active weight lifter, runner and father I really get a lot of use out of this and enjoy the neck and shoulder pad. [Read Less](#)

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**M** Misschris8650 09/20/18  
★★★★★  
**Fits perfectly around your neck and shoulders**  
There are so many mornings when I wake up with a stiff neck barely able to move or get out of bed. I have always needed something to help me relieve the tension and disintegrate the pain quickly. The best part about this is that you can use it cold or hot. As soon as I realize I have neck pain in the morning I can stick it straight on, I use it hot in the mornings to help relax my muscles in my neck and shoulders. In the evenings the cold seems to help better in my situation. If you have any stiff neck issues I would definitely suggest you investing in this product to help your problem out as it has greatly improved my pain and suffering. I received this item as part of a promotional event for review purposes. [Read Less](#)

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**C** Cc4525 09/23/18  
★★★★★  
**Best results!!**  
Growing up I've always seen heating pads at my grandma's house and never thought about them as fancy or luxury..This one however has made me a fan forever..not only is it a modern heating pad in results and looks..it conforms to my shoulders and neck like no other heating pad has ever done..I'm so happy that I dont have to plug it in and was super excited I can convert it to cooling just by putting in the fridge..I will only buy and use MOQY ..and have already recommended it to many people..you won't be disappointed with this purchase!! [Read Less](#)

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R

Ravenwolf

09/24/18



**Great value**

This heating pad is great. I love how it can be heated up in the microwave in such a short time, and gets warm enough it helps to relax your muscles. I did not feel this was too heavy either, like I thought it could be. This is a great heating pad to have on hand for your sore neck and shoulders.

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Was This Review Helpful? 0 0

B

Bunny

09/23/18



**Soothes menstrual cramps**

It eased my menstrual cramps tremendously! I warmed it up in the microwave and put it on lower abdomen, while i reclined on the couch. Within 30 minutes i was feeling so much better. I used to use a damp kitchen towel, warmed up, but the heat didn't last long

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Was This Review Helpful? 0 0

M

Moni40

09/22/18



**Easy to use & compact!**

I got this sample to review last week & it's the best thing ever!!! Not only is it easy to use, but its very small & compact. You heat it up in the microwave & then you use the white cloth included with the product to use on yourself so you don't burn yourself using the product. Very easy & simple. It is truly a great product to use. Read Less

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Was This Review Helpful? 0 0

T

Trina

09/22/18



**Very good**

I recived this the other day and love how it gets those tuff to reach spot that are around your neck an shoulders. It heats up very good an works very well. Will definitely be looking into other products that they have.

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Was This Review Helpful? 0 0

D

Don E.

09/21/18



**Stays warm forever**

I love this heating pad. Just a couple minutes in the microwave and I get almost 2 hours of heat out of it. The material feels great and molds right to your body. The unique shape is perfect for wrapping around your neck and shoulders. So much better than any other like it I've tried.

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**M** Madzneny 09/23/18  
★★★★★  
**Works wonderfully**  
I was really skeptical about this heating pad. I LOVE it. It not only soothes with heat but also cool. Multiple uses and it is a deep penetrating heat that is hard to get with electric heat pads. You'll love it!!

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**M** Mayank 09/21/18  
★★★★★  
**Love it**  
I love this heating pad as this does the work of 2 pads, you can use it for hot therapy as well as cold therapy. I have never got anything like this before so I am very happy with it. Just put it in fridge or in hot water to make it work for what u want

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**S** Sjs Shapiro 09/21/18  
★★★★★  
**Works amazing**  
This has become such a lifesaver for me! The ability to use this pad as both hot and cold has proven to be a major plus for my family! And the cover is removable and machine washable! What else could you ask for??

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**R** Rachelengland19 09/20/18  
★★★★★  
**Feels amazing!**  
Feels amazing, both cold or warm feels great! it's great for sore or tension in the muscles! It works wonders for people who lift a lot and takes the ease off from the shoulders and neck! My neck tends to get sore a lot so I'm excited for this to help with the pain!

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**K** Komi 10/05/18  
★★★★☆  
**Good heating pad**  
I received this product few days back and i was really looking forward to use it. I generally have shoulder and neck pain die to long sitting hours in front of the laptop for work. This product is really useful and helps me relax at the end of the day. It fits good over the neck & shoulders. I would definitely recommend this to others who have shoulder & neck pain. Read Less

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I  
lovon2 09/21/18  
★★★★☆

**Good Neck Heating/Cooling pad**

I was so excited to get this product to try out. I have bulging discs in my neck and nightly use an ice method on it for the pain. This MOQY pad can be used cold or hot, which I love! So night one I put it in the freezer to try it out. It did a great job at cooling down my area of pain. Night 2 I put in the microwave to try the heat method and I would say that worked even better! My only feedback that held me back from giving it 5 stars is I am not sure why it has the rounded part in the middle. I think it fits better around the shoulders when I fold that part back, but maybe that is just me. I love the dual role it can play and will be using it nightly! [Read Less](#)

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L  
Loni K. 09/26/18  
★★★★☆

**Helps with many ailments!**

This came in an adorable package - although for what was inside, it could have been smaller. The directions made it easy to understand how to heat or cool the pad. The only problem was when heating, there is a strange smell that comes off but I am sure that is just what is inside the pad. Overall, a very good investment, especially for someone who has chronic pain like myself. [Read Less](#)

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M  
Mike L. 09/24/18  
★★★★☆

**Effective and Long Lasting**

I was surprised by how long the heat was retained after heating it in the microwave as instructed. I had just under two hours of use (admittedly, the last 10 minutes were noticeably not as effective, physics and all) before recharging it. The heat is fantastic, but what I didn't expect was the weight. This isn't heavy, but it is substantial, and you can feel the weight slightly pushing the pad closer to your skin, giving it just that little extra kick to be really effective. [Read Less](#)

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K  
Krazykelly0045 09/24/18  
★★★★☆

**Holds heat well**

I like this heating pad a lot! It soothes my neck and shoulders as promised and actually does a great job when it comes to relieving pain. I like the extra weight it has to it, it makes me feel like it warmed deeper than others. I do not own a microwave so heating it in the oven was a bit different. I got it too hot at first. Definitely need to pre-heat it. [Read Less](#)

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**J** Jeff Q. 10/02/18  
★★★★☆

**Good heating pad**

This pad can be used as either a heating pad or ice pad for sore or injured muscles. It includes an optional cloth cover. I use it as a heating pad on my shoulders and it works as intended. It heats up in just a couple minutes using a microwave. The pad has a nice contour to fit around my neck, though I find it works better if I apply pressure to it. They recommend the pad be stored in the refrigerator. Read Less

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**K** Kristie 09/28/18  
★★★★☆

**Like it**

I got this a few days ago. I like it! Can't wait to try more products soon!!!!!! I recommend to my family and friends! My shoulders are sore today..... I'm going to go use my heating pad now!!!

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**T** Tangalyn 09/22/18  
★★★★☆

**Good for minor pain relief.**

This was my first time using something like this. It can seem a bit strange if you are not familiar with the concept, but it is easy enough and it does help relieve some pain. I do not believe using this would help with anything major, but it is very nice for minor aches and pains or maybe tight muscles/stiff neck. I personally liked the cold opti on the best verses the hot. I was very surprised at how little time it was actually in the freezer to preform how it did, very impressive. I would recommend this product. I think it could be nice for anyone to have around their home, in case of unexpected pains. It has many other uses also. I am very happy. Read Less

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**U** Usacntrygirl 09/21/18  
★★★★☆

**Nice and relaxing**

My husband has chronic neck pain and I...well, I'm just always cold. This neck hot/cold pack is perfect for both of us. You can keep it in the fridge or freezer for use for headaches or other cold therapies but we choose to use it for heat. I microwaved it per the instructions and then put the cover on and placed it on my neck and shoulders. It stayed a nice temperature for about 20 minutes then began to cool down to the point that it wasn't much help anymore. The one thing I didn't like was that there is a very chemical type smell which I am hoping goes away with time and use. Read Less

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Emily

10/01/18



**Works well**

I use a traditional heating pad regularly for pain in my neck and shoulders. I was very excited to try this out. I must say I liked it but not sure I liked it any better than the one I already use. I would rather plug it in than heat it up myself.

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**Vakker Products GmbH**

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