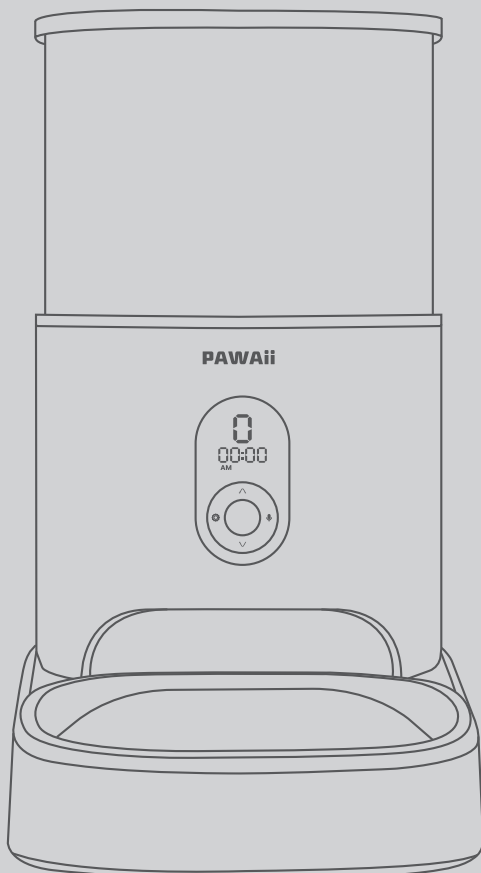# PAWAii

Automatic Pet Feeder

Instruction Manual

Please keep this manual safe for future reference.

📞 +1(833)810-3600(U.S.)   ✉   support @pawaii.com

（If there is any problem during use, please contact our customer service for help instantly.）

⚠ Warning:

• This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

• Children shall not play with the appliance.

• Cleaning and user maintenance shall not be made by children without supervision.

• The appliance is only to be used with the unit provided.

• If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

• The system is for household use only and is not intended for commercial use. The product must be used according to the terms of the instruction manual.

• The appliance must not be immersed.

• The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Contents

Safety Instructions

• Please set and use this feeder based on the Instruction Manual.
• The feeder is not recommended for pets under 3 months.
• The feeder is intended for indoor use only. DO NOT expose it to direct sunlight, open flames, heat or wet environments, as this may affect its normal functions.
• Please place it on a horizontal plane. DO NOT place it on a slant in case of toppling and shaking.
• It is recommended to use the included power adapter only, otherwise, this may damage the feeder or pose safety risks.
• DO NOT turn it over, otherwise, it may not function properly.
• DO NOT place foreign materials, except dry pet food, in the food barrel, otherwise, it may not work properly and even endanger pet's safety.
• DO NOT place the feeder in a high place in case of falling, which may injure your pet or damage your property.
• If the feeder is not in use, be sure to remove batteries, disconnect the power adapter, clean and wipe it.
• If you must go out, please check batteries in the battery compartment to ensure adequate power (Please note that it only supports 3D batteries.). Please turn off the power before moving it.
• Keep out of reach of children. Minors may operate the feeder with adult supervision.
• Different types of batteries or new and used batteries are not to be mixed.
• Batteries are to be inserted with the correct polarity.
• Exhausted batteries are to be removed from the appliance and safely disposed of;
• If the appliance is to be stored unused for a long period,the batteries should be removed;
• The supply terminals are not to be short-circuited.
• If there is any problem during use, please contact our customer service +1(833) 810-3600 (U.S.) for help.
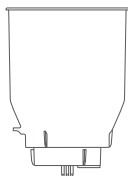
Specifications

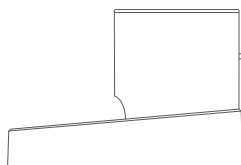|	
Product Name	PAWAii Smart Pet Feeder
Model	PAF01K-W
Item Dimensions	12.6*7*13.6 inches/319*179*345 mm
Capacity	3L
Item Weight	4.2 lb/1.9 kg
Nominal Input	5V⎓2A
Power Rating	6W
Product Material	ABS, HIPS, SUS 304 Stainless Steel, etc.
Recommended Pets	Cats and Small Dog Breeds

Parts List

* No D batteries included, please purchase them yourself.
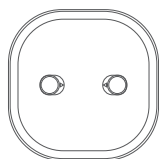
Power Adapter *1
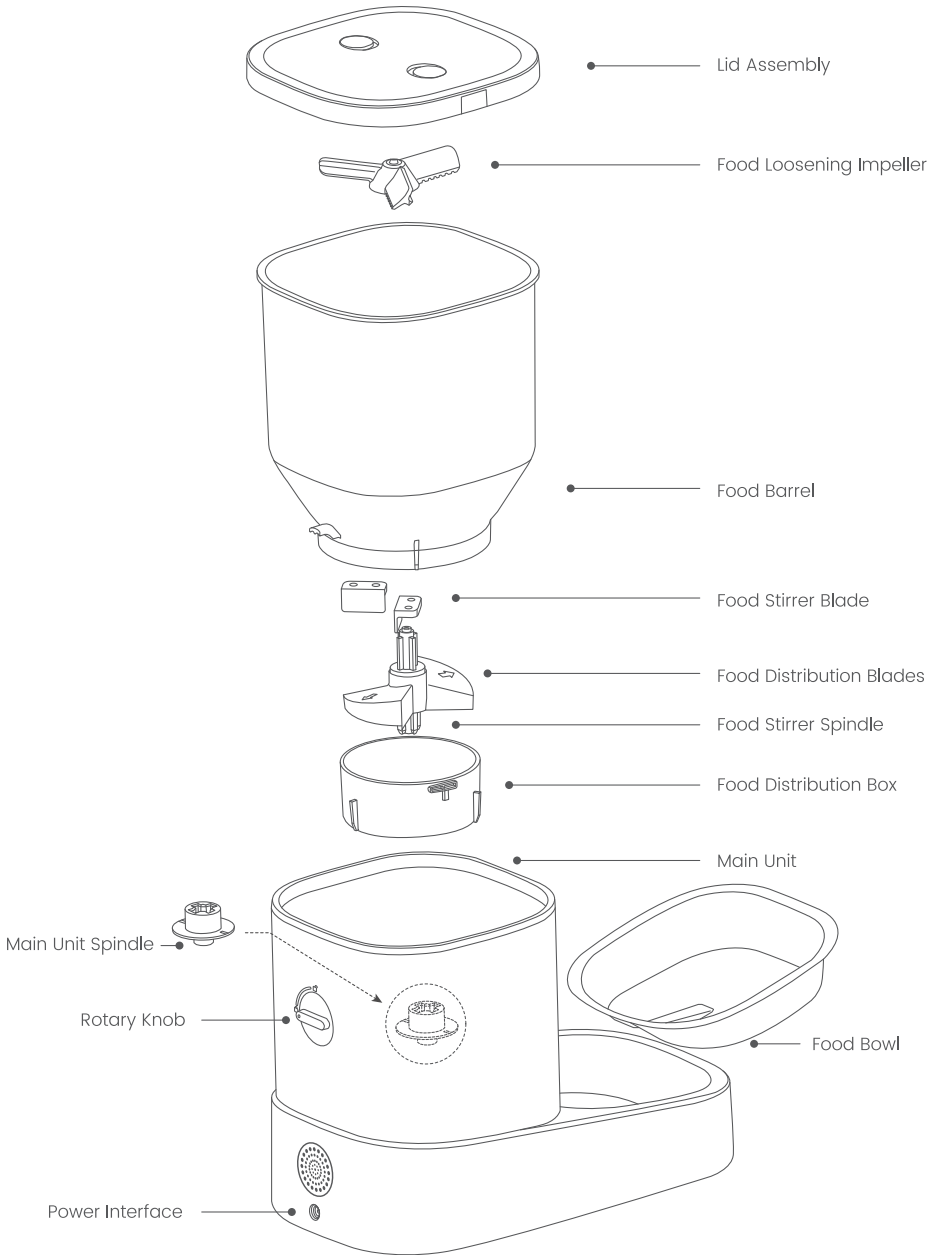
Lid Assembly *1   Food Barrel *1   Main Unit *1   Food Bowl *1   Desiccant *1

1

Product Illustration

Lid Assembly

Food Loosening Impeller

Food Barrel

Food Stirrer Blade

Food Distribution Blades

Food Stirrer Spindle

Food Distribution Box

Main Unit

Main Unit Spindle

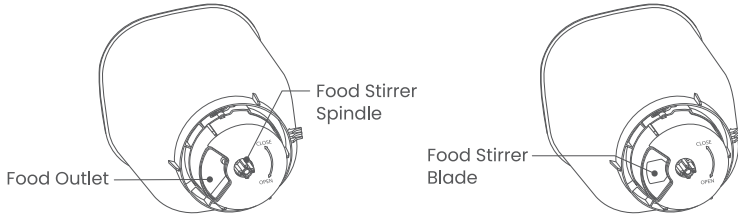Rotary Knob

Food Bowl

Power Interface

Installation Instructions

⚠ **Note:** DO NOT put food in the food barrel before or during installation.

1. Assembly of the main unit

• Place the main unit on a horizontal plane.

• **Alignment.** Rotate the food stirrer spindle until the food stirrer blade completely covers the notch of the food distribution box.

Food Stirrer Spindle

Food Outlet

Food Stirrer Blade

• **Locking the food barrel.** Align the snap buckle side of the food barrel with the rotary knob side of the main unit, vertically push it in place for installation, and then rotate the rotary knob by 90° counterclockwise to lock the food barrel.

⚠ **Note:** During installation, make sure there is no food in the barrel or the main unit.

Snap Buckle

Rotary Knob

Unlocked Status

Locked Status
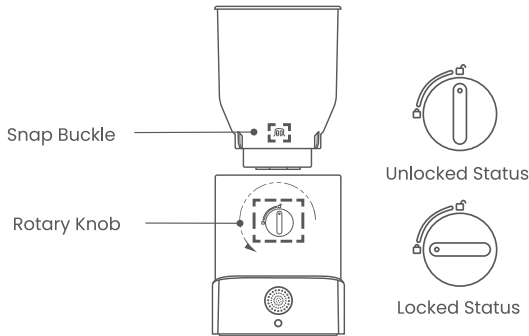
• **Dismounting and installation of the food distribution box:** Rotate the food distribution box for dismounting and installation in the arrow indicated direction.

⚠ **Note:** There is a difference between snap buckles on the two sides of the food distribution box: put the snap buckles in the corresponding grooves in the food barrel during installation.

Small Snap Buckle
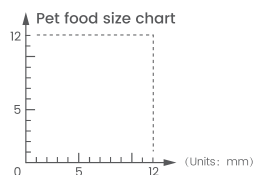
Big Snap Buckle

3
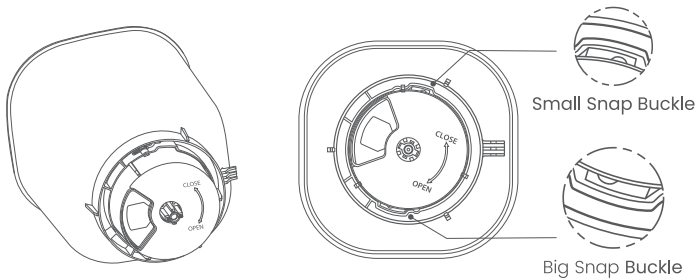
• Assembly of the food bowl:
Insert the food bowl at a slant below the food outlet,
then level it out and assemble it to the main unit.

2. Opening the lid to add pet food
• Add dry pet food.
It is recommended to use dry pet food smaller than 12 mm.
Here is the pet food size chart.

Pet food size chart

12

5

0   5   12   (Units: mm)

• Assembly and replacement of a desiccant packet. Tear off a transparent bag packaging the desiccant packet, and put the desiccant packet in a clamping groove in the top of the food barrel lid. **(Figure 1)**
⊘ **Note:** It is recommended to replace the desiccant packet once every month.
• Installation of the food barrel lid. Hold the lid opening parts with two fingers, press the lid opening parts inwards as shown in the figure, and simultaneously push it downwards on the food barrel.**(Figure 2)**
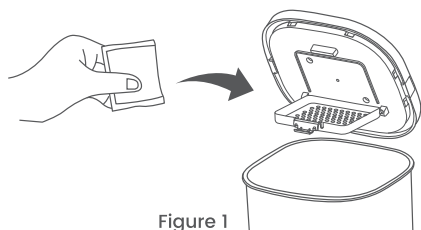
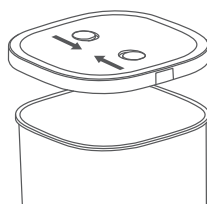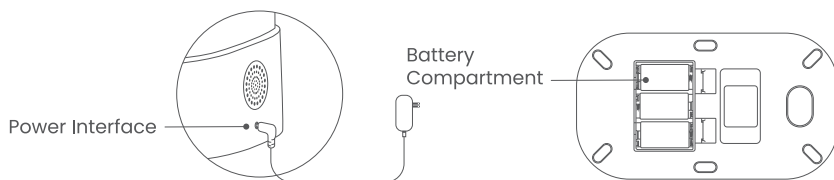Figure 1   Figure 2

3. Power on
• Plug the power adapter into the power adapter interface on the rear side of the main unit, and connect it to power.
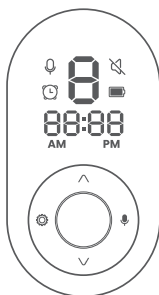⊘**Note:**
• If you require dry batteries to provide power or serve as standby power, please purchase 3D batteries separately and place them in the battery compartment at the bottom of the main unit.
(* You must purchase the dry batteries yourself; if you do not have this demand, skip this step.)
• If there is no pet food in the feeder, the error code E-01 will be displayed after powering on, and you only need to put enough pet food in it.

Battery
Compartment

Power Interface

4

Function Introduction

Display Interface

🎤	Microphone. There is audio playing during food dispensing. The icon flashes while setting recording.
🔇	Mute. No audio playing during food dispensing. Mute the recording by pressing the recording key while setting the feeding schedule, and the device will display a mute icon.
🕐	Clock. Clock icon appears and flashes while setting local time.
🔋	Battery power. If the batteries have been placed in, the battery power icon will appear on the display interface. If there is sufficient power, it stays on. If the battery is low, it flashes. If no batteries are placed in, the icon will not appear.
8	The device displays the number of meals served that day (up to 6 meals served per day).
88:88 AM PM	It displays the current time of dispensed meals.
P-00	It displays the food dispensing servings. The device allows up to 9 servings per meal.

Keys

◯	Dispensing Key	• Setting status: Press to switch to the next meal dispensing setup interface and save current setup. • Working status: Hold for 1 second to manually dispense food.
⚙	Setup Key	Setting status: Press to switch to the next meal dispensing setup interface and preserve the current setup. Hold for 2 seconds to start or exit setup.
∧	Increase Key	Setting status: Press it to increase the number.
∨	Decrease Key	• Setting status: Press to decrease the number. • Working status: Press to check feeding time of the next meal and the number of meals. Hold the decrease key for 2 seconds to exit.
🎤	Recording Key	• Setting status: Press to turn on or off the voice playback function. • Working status: Hold for 2 seconds to enter the recording interface. Press to play the recorded voice once.

Quick Setting Guide

1. First-time Power on

• Before you begin, please ensure that the feeder is plugged in. When the feeder is turned on, all icons on the host interface will display for 3 seconds before going into a standby mode.

First-time Power on ——————

—————— Home Screen
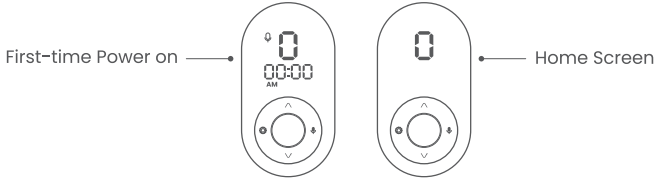
2. Local Time Setting

• Press any key to light up the display interface. Hold the setup key for 2 seconds to set local time (the initial default time: 00:00 AM), " ⏰ " and the hour digit flash, and press the increase key " ∧ " or decrease key " ∨ " to set the hour digit; after hour setting, press the dispensing key " ◯ " to enter minute setting; after minute setting, press the dispensing key " ∨ " to enter first meal feeding schedule setting. (For example, setting the current time to 07：00 AM.)

—————— Time Display

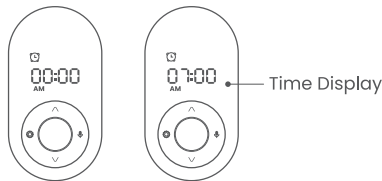⚠ **Note:** If spare batteries have been installed, the display interface will display the battery power icon.

• On: Sufficient power

• Flashes: Low battery, and please replace the batteries.

   • In a standby status, if the number of dispensed meals has been displayed and the battery power icon flashes, it means low battery but with normal operation, please replace the batteries timely.**(Figure 3)**

   • In a standby status, if the battery icon flashes only, it means low battery and cease to function, please replace the batteries immediately.**(Figure 4)**

—— Flash   ⚫ —— Flash

Figure 3   Figure 4
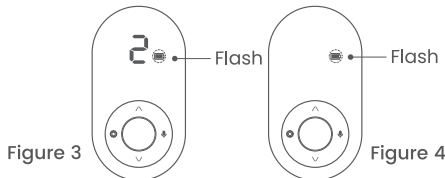
3. Feeding Schedule Setting

• **Feeding schedule by default**

Five servings will be dispensed at 08:00 AM and 08:00 PM separately by default. If you do not need a custom schedule, hold the setup key " ⚙ " for 2 seconds to exit to complete the feeding schedule setting after the local time setting is completed.

⚠ **Note:** Press the decrease key " ∨ " to check the feeding schedule.

6

Custom feeding schedule

• **Dispensing servings setting:** After local time setting is completed, the system enters first meal schedule setting. Press the increase key "∧" or decrease key "∨" to set the dispensed servings （Note: the maximum setting for dispensed servings is 9, about 9 grams per serving).**(Figure 5)** （For example, if the number of first dispensed meals is set to 2, here is the display interface.）

• **Dispensing time setting:** Press the dispensing key "◯" to enter current meal dispensing time setting. When the dispensing time of 00:00 begins to flash, press the increase "∧" or decrease key "∨" to set the hours and minutes, and then press the dispensing key "◯" to confirm the time.**(Figure 6)** （For example, the first meal is scheduled to be served at 08:00 AM. Here is the display interface.）

Servings Setting — P- 02   08:00 — Time Setting
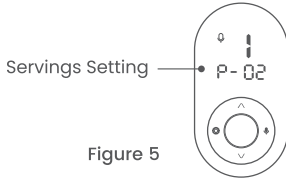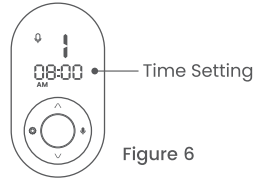
Figure 5   Figure 6

• **Record playing / Mute setting:** While setting the current meal feeding schedule, you can press the recording key "🎤" to turn off or on the recorded voice playback function for the current meal.

⚠ **Note:** the system's default recorded voice playback function is enabled, and the recording key "🎤" is unavailable during setting of the local time.

The microphone icon stays on when recorded voice playback is on.   08:00   08:00   The mute loudspeaker icon stays on while the recorded voice function is turned off.

• After you've set the dispensing time and servings for the previous meal, you can set the dispensing time and servings for subsequent meals by repeating the preceding operations.

⚠ **Note:**

• If you want to change the dispensing time or servings of a specific meal, use the setup key to select the meal to be modified and then set the dispensing meal and servings after positioning the meal.

• The feeder has a power-off memory function and can save existing settings for 3-5 days in the event of a power outage or battery power shortage. At the same time, please ensure that the feeder is powered on timely.

4. Record Setting and Playing

• In a working status, hold the recording key "🎤", and the system will begin recording after a beep sound. **Hold the recording key at all times during recording. The microphone icon "🎤" flashes during recording.**

• After completion, release the recording key "🎤" to stop recording. The longest recording time is 10 seconds, and if the recording time exceeds 10 seconds, the system will automatically save the first 10-second recorded voice.

• After the recording is complete, the system will automatically play the recorded voice once.

Microphone Icon — 08:00
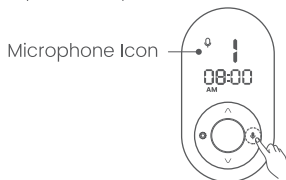
• In a working status, press the recording key " 🎤 " to play the recorded voice.

🛈 **Note:** the volume of voice playback cannot be adjusted. If the sound of your voice is too small, move closer to the display interface or raise your voice to record your voice again.

5. Other Functions

• **Auto-lock:** This feeder will automatically enter into a standby state when there is no operation for 30 seconds, and then displays the number of dispensed meals.

（For example, the current number of servings of dispensed food is 2, and the display interface is shown as follows.）
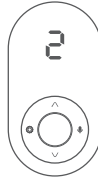
• **Check the feeding schedule:** In a working status, press the decrease key "∨" to display the dispensing time and servings of the next meal（Note: You can only check it from the next meal. For example, the feeding for the next meal is scheduled at 11:00 AM, with 2 servings.）. You can choose one of the following methods to exit and return to working status:

1. Hold the decrease key "∨" for 2 seconds to exit;

2. The system will automatically exit after you pressing the decrease key "∨" to check the scheduled time for the next meal.

🛈 **Note:** If the food dispensing servings are set to zero, press the decrease key "∨" to display the first-time power-on interface.

The next meal is scheduled at 11:00 AM

Two servings for next meal.
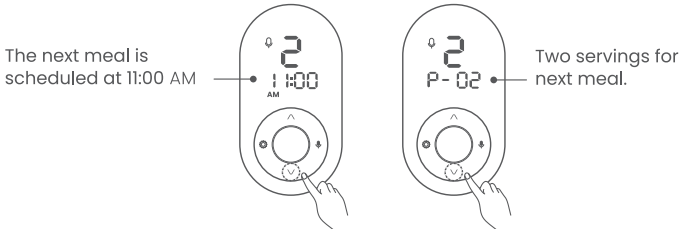
• **Manual dispensing:** To dispense food, hold the dispensing key "◯" for 1 second; the default feeding amount is 1. Note: Please click the key repeatedly rather than holding it if you intend to feed multiple servings each time. Manual feeding is not included in the meal count.

• **Factory reset:** In a working status, hold the setup key "⚙" and the dispensing key "◯" simultaneously for 3 seconds. The system completes the factory reset after a beep sound, and all icons and digits on the interface will flash once.（Figure 7）

• **Desiccant reset:** In a working status, hold the dispensing key "◯" and the decrease key "∨" simultaneously for 3 seconds; the reset is complete when the system beeps and E-02 disappears.（Figure 8）
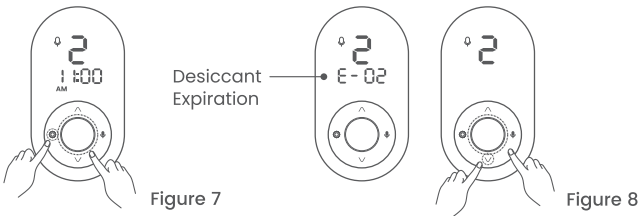
Desiccant Expiration

Figure 7

Figure 8

Cleaning and Maintenance

• Please clean the stainless-steel food bowl and the food barrel regularly. Please keep in mind that only the stainless-steel food bowl can be washed in a dishwasher.
• Before cleaning the food barrel, remove the food stirrer with a screwdriver and wipe away any water on the food stirrer or air-dry it before reassembling.
• The lid assembly cannot be washed. If it needs to be cleaned, use a wet rag with a little water or a wet tissue and dry it before using.
• Please inspect the condition of the power adapter's wire harness. If it is damaged due to folding, breakage, or a pet bite, please stop using it immediately and contact our customer service for assistance.
• Please replace the desiccant on a regular basis, preferably once a month.

Display Code Description

Display Code	Description	Solution
E-01	Food shortage fault: In the standby state, the feeder displays the error code E-01 and emits a "beep" sound every hour from 08:00 AM to 09:00 PM.	You need to replenish enough pet food as soon as possible.
E-02	Desiccant expiration reminder: In the standby state, the feeder displays the error code E-02 and emits a "beep" sound every hour from 08:00 AM to 09:00 PM.	• You need to replace the desiccant timely. • After replacement, press any key to enter the working status, then hold the dispensing key and the decrease key for 3 seconds, and the reset is completed after a "beep" sound.
E-03	Fault indicating food gets stuck: The feeder keeps showing error code E-03, is unable to dispense food as scheduled and emits a "beep" sound.	• Please empty all food in the feeder and clear away food in the food barrel and between the food stirrer and its blades before reassembling the unit. • Hold the dispensing key for 1 second, examine the feeder for the presence of the error code E-03. • If the issues still fail to solve by above operations, please contact our customer service immediately.
E-04	Motor fault: The feeder keeps showing error code E-04, is unable to dispense food as scheduled and emits a "beep" sound.	• Please disconnect the power supply and restart the feeder to check for the presence of E-04, and try to hold the dispensing key for 1 second to manually dispense food. • If the issues still fail to solve by above operations, please contact our customer service immediately.

Common Issues and Solutions

1. The food barrel cannot be installed.

• Please check whether the food stirrer blade is rotated in place. Rotate the food stirrer spindle until the food stirrer blade completely covers the notch on the inner side of the food barrel.

• Please check to see if the main unit spindle is rotated in place. Hold the food dispensing key to manually dispense food, and rotate the main unit spindle in place. After confirming the food stirrer spindle is rotated in place, install the food barrel.

2. Fail to dispense food.

• Please check whether there is an error code E-01. If this is the case, please refill the barrel with sufficient pet food as soon as possible.

• Please check for the presence of an error code E-03. If so, please empty all food in the feeder and clear away food in the food barrel and between the food stirrer and its blades before reassembling the unit, and hold the food dispensing key for 1 second to see if the feeder can properly dispense food. If the issues still fail to solve by above operations, please contact our customer service immediately.

• Examine the presence of an error code E-04. If this is the case, disconnect the power supply and restart the feeder to check for the presence of E-04. Hold the food dispensing key for 1 second to see if the feeder can dispense food properly.

• Confirm whether the feeder is powered by the batteries. If it is only powered by the batteries, please replace them in a timely manner as soon as the battery power icon flashes. Please check to see if the battery power icon stays on after replacement; hold the food dispensing key for 1 second to see if the feeder can dispense food properly.

• If the issues still fail to solve by above operations, please feel free to contact our customer service hotline at +1(833)810-3600 (U.S.). You can also send an email to support@pawaii.com.

3. Forget the feeding schedule.

• Press any key to start the feeder, and then press the decrease key to check the set dispensing time, meal number and the servings per meal.

4. The LCD screen doesn't display.

• Check whether the power adapter is properly plugged in or replace the batteries (Only for the case of power supply by dry batteries).

• Check to see if the power cord is complete and installed in place or if the power cord is loose or has fallen.

• If the issues still fail to solve by above operations, please contact our customer service immediately.

5. No recorded sound could be heard.

• Please check to see if the current meal has a voice playback function enabled. If not, set the feeder by pressing the recording key to enable the voice playback function; the microphone icon will appear on the interface after setting is complete.

• Press the recording key to confirm the playback voice volume. If the voice volume is small, it is recommended to record your voice again by getting close to the display interface and raising your voice.

6. How to set voice playback and mute function during food dispensing.

• Hold the setup key to enter the feeding schedule setting, press the setup key to select the meal to be modified after positioning, and then press the recording key to cancel the voice playback.

• If you want to restart the voice playback function, follow the same procedures.

7. The feeder beeps during dispensing food.

• Check the food barrel. If the food shortage fault occurs during dispensing food, the feeder will emit a "beep" sound and display the error code E-01 after standby. You need to replenish enough pet food as soon as possible.

PAWAii