

## Family Group Membership Renewal Request

There are two steps involved in the process. Firstly, you need to pay for your membership fee via the club online store and then submit your membership renewal requests for each family member into the Surf LifeSaving Australia (SLSA) members portal system.

### Payment of Fees

Please go to our online club store via our club's website. Go to <https://fairhavenslsc.org/> and then click on the 'Club Fees & Store' menu item and select 'Membership Fees'.

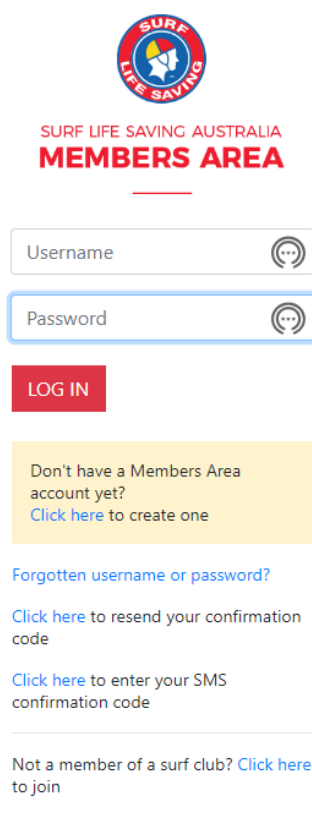
Scroll down to the relevant membership fee option – likely to be Family (Discount) or Family Plus (Discount) if you are a family of adults and children (students). Otherwise, select the individual membership category fee for each family member and then add to cart.

To finalise payment, go to checkout and enter your payment details.

### Submit Membership Renewal Request for each Family Member and Update any Personal Details

Go to website for the members portal, via the link below:-

<https://members.sls.com.au/>



The screenshot shows the login interface for the Surf Life Saving Australia Members Area. At the top is the SLSA logo, a circular emblem with a surfboard and a person, surrounded by the text 'SURF LIFE SAVING AUSTRALIA'. Below the logo is the text 'MEMBERS AREA' in red. There are two input fields: 'Username' and 'Password', each with a small circular icon to its right. Below the fields is a red 'LOG IN' button. A yellow box contains the text: 'Don't have a Members Area account yet? Click here to create one'. Below this are three links: 'Forgotten username or password?', 'Click here to resend your confirmation code', and 'Click here to enter your SMS confirmation code'. At the bottom, there is a link: 'Not a member of a surf club? Click here to join'.

Enter in your username & password. If you cannot recall your password, click on the 'Forgotten username or password'. You will need to enter in your name and either email address or mobile number as they appear in the system in order to do a password reset so that the system can locate your member record. If you have difficulty in recalling these details, please contact Club Administrator via email at [clubadmin@fairhavenslsc.org](mailto:clubadmin@fairhavenslsc.org).

If you are able to log into the system with your username and password, go to the menupath of 'Memberships >> Family

Then your family group name will be listed, as per picture below:

## My Family

FAMILY GROUP DETAILS

Create Family Group

Family Group Name	Number of Members	Organisation	Primary Contact	Status	Action
Family	4	Fairhaven		Approved	<a href="#">View/Edit</a> <a href="#">Renew Memberships</a> <a href="#">Make Payment</a>

In order to view all your family members and renew them, click on the 'Renew Memberships' link under the 'Action' column on the far right of the screen. Then your family members will be listed, as per below:

### Family - Membership Renewal

Family Group Organisation: Fairhaven

Season: 2023/2024

	Member ID	First Name	Last Name	DOB	Membership Status	Membership Category	Season
<input type="checkbox"/>	5603				Active	General	2022
<input type="checkbox"/>	5603				Active	General	2022
<input type="checkbox"/>	5604				Active	Cadet Member (13-15 years)	2022
<input type="checkbox"/>	5693				Active	Junior Activity Member (5-13 years)	2022

Ensure you click on the check boxes (as highlighted by green box) on the left of each of the family members, to ensure those who need to be renewed are selected, then click on the 'Submit' button.

Then select your fee option (should only be one available to you), which should be

“\$0.00 – Other – Renewing Member (Paid via ONLINE STORE)”, as per below:-

## RENEW

Please select your desired Renewal Fee(s) from the options available below:

Nicole Clarke

\$0.00 - Other - Renewing Member (Paid via ONLINE STORE)

Next

Enter this option as you have already done your payment via the online store.

Add on Fees section will also appear, just click on 'Next'

A summary of your details will appear and check that they are correct.

At the bottom section of the screen, you will need to select the checkboxes for the SLSA Membership application & declaration, as per below.

Other - Renewing Member (Paid via ONLINE STORE)

\$0.00

**Total**

**\$0.00**

### SLSA Membership application and declaration

I have read, understood, acknowledge and agree to the **declaration** including the warning, exclusion of liability, release and indemnity. I acknowledge that if my application for membership is successful I will be entitled to all benefits, advantages, privileges and services of SLSA membership.

I have read, understand, acknowledge and agree to the declaration and application and conditions of membership. I warrant that all information provided is correct.

Previous

Next

Make sure you select the check boxes and click on the Next button.

Once done, it means that the application is submitted and is pending approval by the club, as seen below:-

## RENEW

**You have almost completed your new membership application to Fairhaven SLSC**

**Your order number is #114354**

The application needs to be approved before you become a member and you must fulfill all of the Terms and Conditions of the membership process required by SLSA and the Club.

**Step 1: DONE ✓ - Your online application has now been submitted**

**Step 2: DONE ✓ - Your Order total is \$0.00, no payment required.**

You will receive an email confirmation once your application has been approved, which could take up to a week, potentially longer in peak times.