

# BOOTANI

## Return Authorization Form

For purchases made from [bootanikids.com](http://bootanikids.com) only

\*\*\*Please include this form in your [bootanikids.com](http://bootanikids.com) return\*\*\*

Name: \_\_\_\_\_ Email: \_\_\_\_\_

Phone: \_\_\_\_\_ Order: # \_\_\_\_\_

Reason for return:

Model	SKU	Quantity

Mail return to:

Bootani Unipessoal Lda.

Rua Encosta da Falperra 61, 3º Direito

4715-165 Braga - Portugal

We accept returns on full price merchandise that is unused, in the original packaging and has a return request made within 14 days of purchase. All items must be returned in perfect condition, unused, and with the original packaging with tags still attached. We are unable to offer a refund on items that are damaged, worn or not in their original packaging. BOOTANI Unipessoal Lda reserves the right to refuse any return on merchandise that does not meet our return requirements. If your return is not accepted, it will be sent back to you at your own expense and a refund will not be issued. For returns related to BOOTANI's related issue, exchange will be provided at our expenses. On international orders, if an item is returned because a customer refused to pay for any import taxes or customs duties due payable, BOOTANI Unipessoal Lda will seek to recover from the customer all costs or any fees incurred by. Please note that if you refuse to pay custom duties upon delivery, a refund will only be issued after the product has been returned to us. Please allow up to 4-7 business days for refunds to be processed once your return has been received by our warehouse. For additional questions please contact customer service at [info@bootanikids.com](mailto:info@bootanikids.com).