

# M O L T E N

W E D D I N G R I N G C O M P A N Y

## Shipping & Returns Policy

Each item that Erin makes is unique, though always working within her style, she may from time to time make similar items, but they will never be identical.

We use original images of the exact item that you are purchasing unless otherwise stated. Showing the jewellery from as many angles as possible and describe pieces accurately with measurements.

Each ring includes one free of charge re-size, to make sure that it fits absolutely perfectly. Anyway subsequent resizing will be charged at Erin's discretion.

Please do get in touch if you would like to see more images or have any questions, we are always happy to help.

## RETURNS

Online shopping laws entitle you to a full refund if you are not happy with your purchase, you must notify us of this within 14 days and return the item within the next 14 days in the original packaging.

To initiate a return, please contact [customer\\_support@boutee.co.uk](mailto:customer_support@boutee.co.uk)

We regret that if items have signs of wear or are not returned within this time we will have to make a small charge for refinishing and restocking. We will discuss this with you privately as each case will be assessed individually.

Any item that has been personalised, with engraving, by adding diamonds, or has been made specially to your size and specifications are not covered within this refund policy. We will always work with you to ensure that your items are perfect before personalising.

