



Returns Policy

We hope you will be delighted with your jewellery. If, however, you wish to return your item, please notify Boutee by email at customer_support@boutee.co.uk. Once the return has been approved, return it to us by the same delivery method you received it, unworn and in its original packaging.

Personalised items, items that are custom made and items sold at a discount are non-refundable and non-returnable.

Items must be returned within 7 days of receipt. You shall be refunded the full amount, less our delivery charge, on receipt of the item. Funds will be credited to the original purchaser's account within 30 days. You will be responsible for the item(s) until they reach us - we are unable to accept responsibility for the non-arrival or damage of returned goods - and we suggest you use a secure delivery service that requires a signature for proof of receipt. International customs charges, duties and taxes are non-refundable for shipments outside the UK.

