

POLLY GASSTON

JEWELLERY

To start a returns process, please contact customer_support@boutee.co.uk

We send our parcels by Royal Mail next day guaranteed, fully insured, and in the unlikely event that you wish to return an item, we ask that you return it by the same method, in all its packaging, within 14 days. Prior to returning an item please contact us so we can expect a parcel and we will refund your money in full when we see that everything is perfect.

We will not take returns on custom orders if the client's own stone was used in the design. Otherwise we will take returns within 14 days, packed in original packaging, and in perfect condition, shipped fully insured. The return will not include the bank fees which are not refunded to us.

