

LACONIC

Changed your mind? No problem, you can return most items after 30 days after you receive them for a full refund or exchange. Items must be in the same new and unworn condition they were received in with original packaging.

Exemptions:

For hygiene reasons, earrings cannot be returned or exchanged unless faulty. You cannot return or exchange items that have been custom made for you unless faulty.

This does not affect your statutory rights.

Instigating a Return

To instigate a return, please contact customer_support@boutee.co.uk.

We recommend using a Signed For or tracked delivery service to ensure your items arrive, you will be eligible to cover postage costs for the return of your item. We will aim to process your refund within 7 working days of receiving your return and you will receive an email to confirm your refund to the original payment method you used.

