



Kintaa

All our rings can be returned with a few exceptions (see below). Please get in touch via customer_support@boutee.co.uk within 14 days of receiving your ring if you wish to do so.

Unfortunately, we are not able to accept returns on the following pieces:

- Rings that have been customised or personalised.

Additionally, we will not be able to process a full refund if:

- We are not notified within 14 days of receiving the ring.
- We do not receive the ring within 14 days of the return being notified.
- The piece is not returned in its original state and requires additional polishing or other work to resell.

If your package is returned to us because no arrangements were made for redelivery or pick up we will refund the full order of the package minus the delivery fee (including insurance) and any other import duties and taxes.

Unfortunately, we are not currently accepting international returns.

