



EMMA MOGRIDGE

*jewellery designer-maker*

If you are not pleased with Your order of items that You have chosen from The Boutee Website and You wish to return any item(s), please contact Me to agree arrangements for a return to Me, or exchange for other product(s), subject to the item(s) being undamaged and showing no signs of wear. Sized Rings, Personalised and Commissioned items cannot be returned except with My prior agreement. Earrings are non-exchangeable or returnable due to health and hygiene reasons. I will be happy to arrange to resize rings by one to two sizes, if needed, during the One Year Guarantee period.

Please note that, when returning any products to Me, the parcel is your responsibility until it reaches Me. I recommend that you use Royal Mail's Special Delivery Service to insure the items against loss or damage.

Non delivery; In the event that an item is not delivered, please advise me as soon as possible after the expected delivery date and I will endeavour to trace your item.

Nothing in my returns policy restricts or limits your consumer rights under UK law. T&C apply.

