



EMILY LISBETH

To start/inquire about a return, please contact customer_support@boutee.co.uk

Under distance selling laws, you have 14 days to request a refund/exchange with a further 14 days to get the item back to me. The purchaser must pay return postage. Item will be refunded in full once it has been returned unworn, in original packaging, and a resalable condition. It is recommended that you choose the same recorded postage method as was used to send to you. I can not be held responsible for missing returns. Where an item is faulty, return postage will also be refunded. Earrings are exempt from refund/exchange due to hygiene reasons, or at my discretion where ear wires can be replaced. Made-to-order, personalised, and/or bespoke commissions are non-refundable.

