



## Bespoke pieces

Bespoke, altered or personalised items are non-returnable or exchangeable. Please let us know if there is an issue and Bryony will try to help.

## Ready-to-ship pieces

If you wish to return an item purchased online you must email [customer\\_support@boutee.co.uk](mailto:customer_support@boutee.co.uk) within 14 days of receiving the goods to arrange the return. After this return is approved, you must post the goods within 14 days. Items must be in brand new, unworn condition in original packaging and sent via a signed for, recorded service at your own cost. We are unable to accept responsibility for the non-arrival or damage of returned goods.

