

Á I L L E *jewellery*

You can absolutely return your item to us, within 14 days after receiving it, as long as it's undamaged, unused and contained in its original packaging with all tags and labels attached. Unfortunately, we don't offer exchanges. You will be refunded the full amount, less our delivery charge, on receipt of the item. Funds will be credited to the original purchasers account within 30 days. You are responsible for the item(s) until they reach us - we are unable to accept responsibility for the non-arrival or damage of returned goods. Therefore, we suggest you use a secure delivery service that requires a signature for proof of receipt. International customs charges duties and taxes are non refundable for shipments outside the UK.

To start a return, please contact customer_support@boutee.co.uk

