



ELISA ILANA PRESENTS
PANDORA

Return to:
ATTN: RETURN/EXCHANGE DEPT
13132 DAVENPORT ST
OMAHA, NE 68154

RETURN & EXCHANGE FORM

Form must be filled out completely to ensure your request is processed correctly & without delay. Merchandise must be returned within 30 days of purchase, returned in box or bubble envelope. Shipping label will be obtained from your respective courier of choice, ship in a method you can track and insure. We are not responsible for items lost or damaged in transit.

ORDER # : _____ **NAME :** _____

*Order #'s with PND are not orders from our websites. Refer back to your order confirmation email for more information.

PHONE # : _____ **EMAIL :** _____

*Best daytime contact #

**NOT VALID ON SALE / CLEARANCE / RETIRED / DISCONTINUED ITEMS.
NON ELIGIBLE RETURNS WILL BE SENT BACK AT YOUR EXPENSE.**

| RETURNED ITEM | REASON CODE | REFUND/EXCHANGE | NEW ITEM STYLE # / SIZE |
|---------------|-------------|-----------------|-------------------------|
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REASON CODES

001 New Item/Size 002 Changed Mind 003 Not as Expected 004 Defective 005 Replacement / Under Warranty

*See terms & agreements for warranty coverage - If an item does not meet warranty criteria, the item will not be replaced & shipped back as is at your expense.

PROCEED IF PROCESSING AN EXCHANGE

SHIPPING *REQUIRED

\$4.49 - USPS First Class Mail averages 3 - 7 days \$12.95 - USPS Priority averages 2 - 3 business days

PAYMENT *REQUIRED

(SHIPPING + ADDITIONAL COSTS *IF ANY)

PAY NOW WITH CREDIT CARD

CREDIT CARD #: _____

EXPIRATION: _____ / _____ CCV: _____

SEND INVOICE FOR PAYPAL & OTHER PAYMENT OPTIONS

EMAIL INVOICE TO: _____

*Note: invoice emails may be automatically filtered into a spam/junk folder depending on security settings.

SHIP MY EXCHANGE TO:
