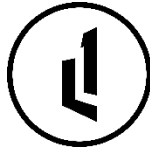


TIVE UK

IALOMO Ltd
www.leagueofmyown.co.uk



Official Product Returns form

Date of return:	
Date of order:	
Name on order:	
Order number:	
Items being returned:	
Refund or exchange:	
Reason for refund or exchange:	
If an exchange, please provide the product description:	

Please include a copy of this returns form & post your returns or exchange(s) to the following address:

TIVE UK, 11 Lark Rise, Chalford, Gloucestershire, United Kingdom, GL6 8FF.

Legal:

We will not be held responsible for returns not arriving at our address. If the parcel is lost it is up to you to take it up with the postage company used. All returns will be fulfilled within 3 business days of the parcel arriving at our facility. If the product is not in original condition with tags the return or exchange will be rejected.

For further support please contact: contact@leagueofmyown.co.uk with your name & order number provided.

TIVE UK Distribution & Fulfilment work in partnership with IALOMO Ltd as a third-party delivery provider.

TIVE UK

Please keep a hold of your proof of purchase until you have received confirmation that your returns has been processed.

Do you accept returns?

Yes, we accept returns within 14 days of receiving your item in the following circumstances -

- The item has been purchased via the LOMO website
- The item is returned in its original condition, unopened & unworn.
- The item is safely packed to avoid damage in transit and contains either a copy of the original order/packing slip or a copy of the return request.

To request a return, please fill out the returns form included in your parcel or alternatively you can download & print a version [here](#).

Please note - if you return your item and the above conditions are not met, we will be unable to offer you a full refund.

Processing times for returns.

Once your return has been processed at our warehouse you will receive an automated email acknowledging receipt of your return and our Customer Services team will action your refund/exchange request as soon as possible after this.

Please retain all proof of postage receipts until you are satisfied your refund/exchange request has been completed.

Do you offer free returns?

We unfortunately do not offer free returns but do hope to offer this service in the future. When returning items please ensure you complete the returns form.

If you have a faulty item please contact our customer services team at contact@leagueofmyown.co.uk with your name and order number.

TIVE UK

Please write our returns address below on your parcel:

LOMO
c/o TIVE UK Fulfilment
11 Lark Rise, Chalford
Gloucestershire
United Kingdom
GL6 8FF

Can I return a faulty item?

We are happy to refund or replace faulty items within 30 days of the purchase date. Please contact our customer service team at contact@leagueofmyown.co.uk with your name and order number.