

F I I I



F I I I CC Pro2

TRUE WIRELESS ANC EARBUDS

USER MANUAL

QUICK TIPS



01 |

Charge for
10 mins before
use



02 |

Take out from
Charging
Case



03 |

Blue LED
flash, earbuds
start to pair



04 |

Search for
FIIL CC Pro2
and connect

QUICK TIPS



* Please enable “Full Control Mode” in fiil+ App to adjust volume and previous/next track.



Scan and download fiil+ App



Scan to visit iOS App Store

Important Safety Instructions

Please read the following safety instructions carefully before using this product. Please make sure to include these safety instructions with the product when delivered to a third party.

Health and safety

- Do not use the product in case it is apparently damaged;
- Do not use the product at a high volume level for an extended period of time;
- Do not use the product while driving or being engaged in activities that require concentration;
- Keep the product, its packaging and accessories out of the reach of children and pets to avoid choking hazard;
- Keep the product away from medical devices that may be affected by magnetic field, such as an implanted cardiac pacemaker.

Product care

- Keep this product dry and at room temperature, avoid long time exposure to high temperature or humidity environments;
- Use accessories only provided by FIIL;
- Excessive signal level may cause damaging overload;
- Clean the product only with dry and soft cloth.

Battery safety warning!

The product uses lithium polymer battery. Improper usage may lead to the risk of fire or burn. Please use the charger only supplied by qualified manufacturer (recommended output: voltage 5V, current ~500mA) or charge the product via PC USB port.

Specification and disclaimer

- The product is designed for portable devices and high-fidelity systems;
- Any usage other than those specified in the user manual is deemed as misuse;
- Please note that FIIL will accept no responsibility for any loss incurred by misuse.
- FIIL CC Pro2 is designed & made by Jiangxi Feier Technology Co., Ltd.
- 'FIIL' is a registered trademark® of Jiangxi Feier Technology Co., Ltd.

Warranty and Service

Due to country and regional restriction, there are different return policies from different store. Please help us to contact the online or offline channel /store where you purchased from for support of after-sale service.

You can also get support through FIIL's social media (FIIL Audio) including Facebook, Twitter, Instagram.

Email: customer@fiil.com

What's in the box



Earbuds X2
(L/R)



Charging Case X1



USB- C Cable X1



User Manual X1

Main User Interfaces

● Earbuds



- 1 LED Indicator
- 2 Touch Control
- 3 Call Microphone



- 4 ENC Microphone
- 5 Charging Port

● Charging Case



- 6 Charging Indicator
- 7 Charging Case



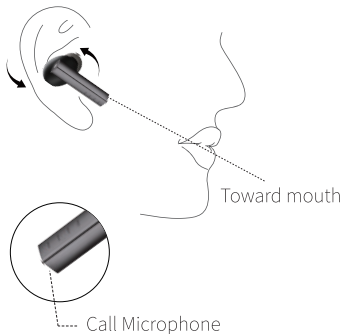
- 8 USB-C Port

Wear and Usage

● Get Started



● How to Wear



- ① Please follow below steps to activate and start to use.
Remove all protection films prior to using. It is recommended to charge the earbuds for at least 10 minutes with USB Type-C cable.
- ② Slightly rotate the earbuds after put in ears to make them stable, and pay attention to the microphone position towards the mouth for the best call performance.

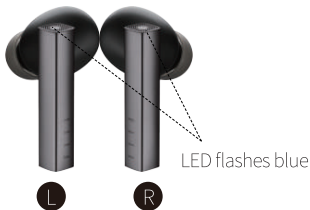
Bluetooth Connection

● Step 1: Bluetooth Pairing

1. For the first usage of brand new "FIIL CC Pro2", please take the earbuds out of the charging case and the earbuds will automatically enter the Bluetooth pairing mode.
2. To connect with another Bluetooth device, you can disconnect the earbuds from your current device, and the earbuds will automatically enter the Bluetooth pairing mode.
3. Or you can long press the earbud until the LED flashes blue, then manually set the earbuds to Bluetooth pairing mode.

● Step 2: Complete the Connection

1. Please turn on the Bluetooth connection from the setting menu of mobile phone and select "search device", then select "FIIL CC Pro2" from the Bluetooth list to complete the connection.
2. Once "FIIL CC Pro2" is paired with your mobile device, the earbuds will automatically connect to the paired device whenever you take the earbuds out of the charging case.



Bluetooth Pairing

● Bluetooth Multi-point Connection

1. Press and hold the earbud until you hear the voice prompt of "pairing " and release it. The earbud will disconnect from the currently connected mobile phone or Bluetooth device and enter the pairing mode.
2. Search and connect FIIL CC Pro2 in the second mobile phone or Bluetooth device. After the connection is successful, the earbuds will automatically connect back to the first device, and the multi-point connection is completed.

Touch Control

● Power On

Take the earbuds out of the charging case, and they will automatically power on and reconnect the Bluetooth device, or you can press and hold earbuds for 2 seconds to turn them on manually, you will hear a voice prompt and see the earbuds indicator light on in color white.



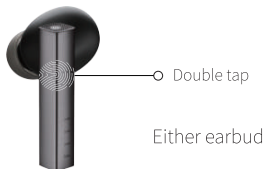
● Power Off

Put earbuds into the charging case, they will automatically power off; or earbuds will automatically shut down after 30 minutes without Bluetooth connection.

Touch Control

● Play/Pause

Tap twice to play or pause music.




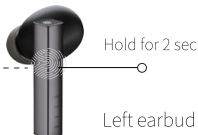
● Switch MAF™ Mode

Press and hold the left earbud for 2 seconds to switch between "Noise Cancelling Mode" and "Open Mode".


Press and hold the right earbud for 2 seconds to switch between "Windy Mode" and "Monitor Mode".

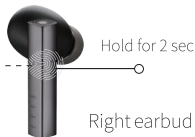
 Noise Cancelling Mode

 Open Mode



 Windy Mode

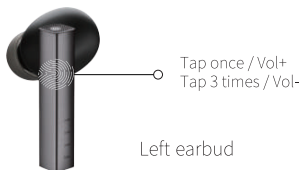
 Monitor Mode



Touch Control

● Volume Up/Volume Down

Tap left earbud once to Vol+, tap 3 times to Vol-.



Note: Please enable full control mode from fiil+ App.

● Next /Previous Track

Tap the right earbud once to play the next track, tap 3 times to play the previous track.



Note: Please enable full control mode from fiil+ App.

Touch Control

● Reset

If the left and right earbuds can not recognize each other, please put them back in the charging case and wait more than 5 seconds, or you can consult FIIL customer service to learn how to manually reset the earbuds.

● Charging Indicator

When the charging case is battery low, the LED indicator will flash red. The charging case is being charged with a USB Type-C cable the LED indicator on the top charging case will light on and it will turn off when fully charged.

LED Indicator

Stay White: charging case is charging.

Flash Red: charging case battery low.



Note: Please make sure the charging port at the bottom of the earbud is clean and dry. You can manually clean the dirt of the charging port to avoid abnormal charging.

Product Parameters

Item	Specifications
Earbud weight	~5.3g/each
Charging case weight	~32g
User Mode	Bluetooth True Wireless
Bluetooth	V5.3, supported protocols: HSP, HFP, A2DP, AVRCP BT range: up to 10 meters. Pairing code: 0000. iOS and Android devices are supported.
Audio specification	Supported Code: AAC (for iOS) /SBC; Speaker specifications: $\phi 10$ mm, Frequency range: 20Hz-20kHz
Power and battery	Rechargeable lithium-polymer battery; music time: up to 8 hrs (medium Vol/MAF Off) on a single charge; charging time: ~ 50 minutes. Add 3 more charge cycles for TWS earbuds.
Operating environment	Operating temperature: 0°C~50°C; storage temperature: -30°C to 70°C; IEC60529-IPX4 Certified(earbuds)
Voice reminder	English
Certification	Bluetooth 5.3, SRRC, IPX4

Trouble Shooting

Problem	How to fix
Earbuds won't turn on	<ul style="list-style-type: none">• Power on the earbuds.• Charge the battery.
Earbuds won't pair with Bluetooth device	<p>On your Bluetooth device:</p> <ul style="list-style-type: none">• Turn the Bluetooth feature on and then off.• Delete your FIIL CC Pro2 earbuds from the Bluetooth list on your device, pairing again.• Move your Bluetooth device closer to the earbuds and away from any interference or obstructions.• Pair a different Bluetooth device.
No sound	<ul style="list-style-type: none">• Power on the earbuds and charge the battery.• Increase the volume on your earbuds and Bluetooth device.• Press the Power/Bluetooth button to hear the connected device. Make sure you are using the correct device.• Move your Bluetooth device closer to the earbuds and away from any interference or obstructions.• Use a different music source.• Pair a different Bluetooth device.• If two Bluetooth devices are connected, pause the first device and play the other device.

Problem	How to fix
Poor sound quality	<ul style="list-style-type: none"> • Use a different music source. • Pair a different Bluetooth device. • Disconnect the second device. • Move the Bluetooth device closer to the earbuds, and away from any interference or obstructions. • Clear any debris or wax build-up from the earbuds and earbuds nozzles.
Earbuds won't charge	<ul style="list-style-type: none"> • Please use the USB-C cable in the accessories to connect the earbuds to the charger, make sure the cable is firmly connected to the earbuds and the charger. • Try changing the charging cable or charger. • Make sure the earbuds charging pole contacts are clean and dry. • Secure both ends of the USB cable. • If your earbuds have been exposed to high or low temperatures, let the earbuds return to room temperature and then try charging again.