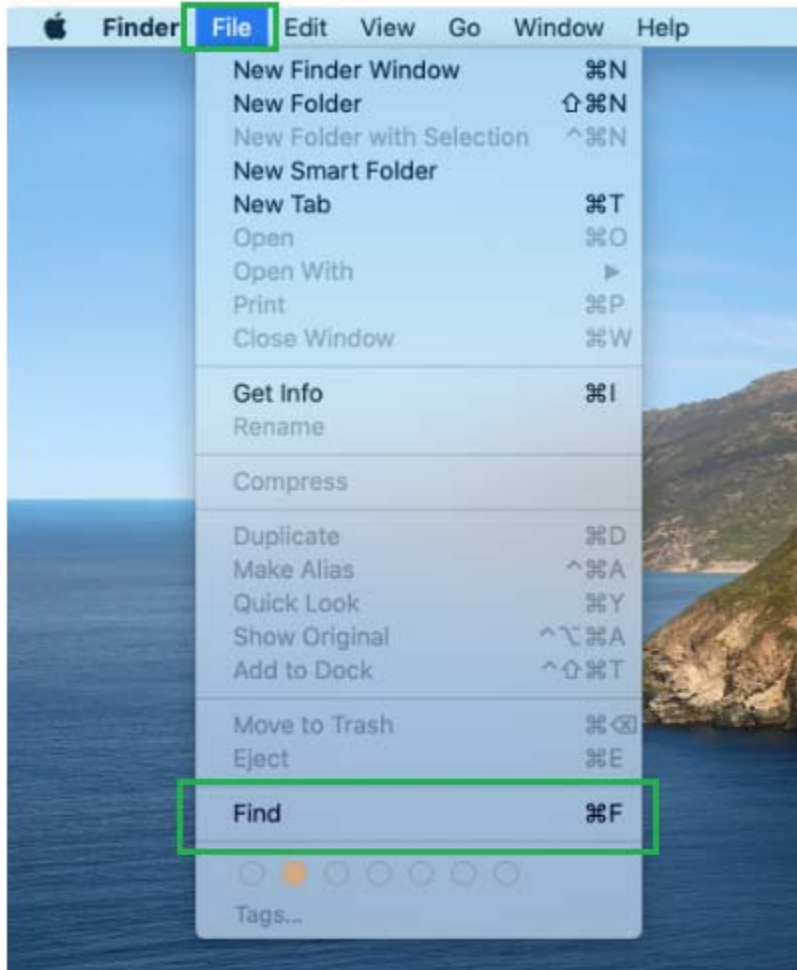


## \*Attention macOS XQD users\*

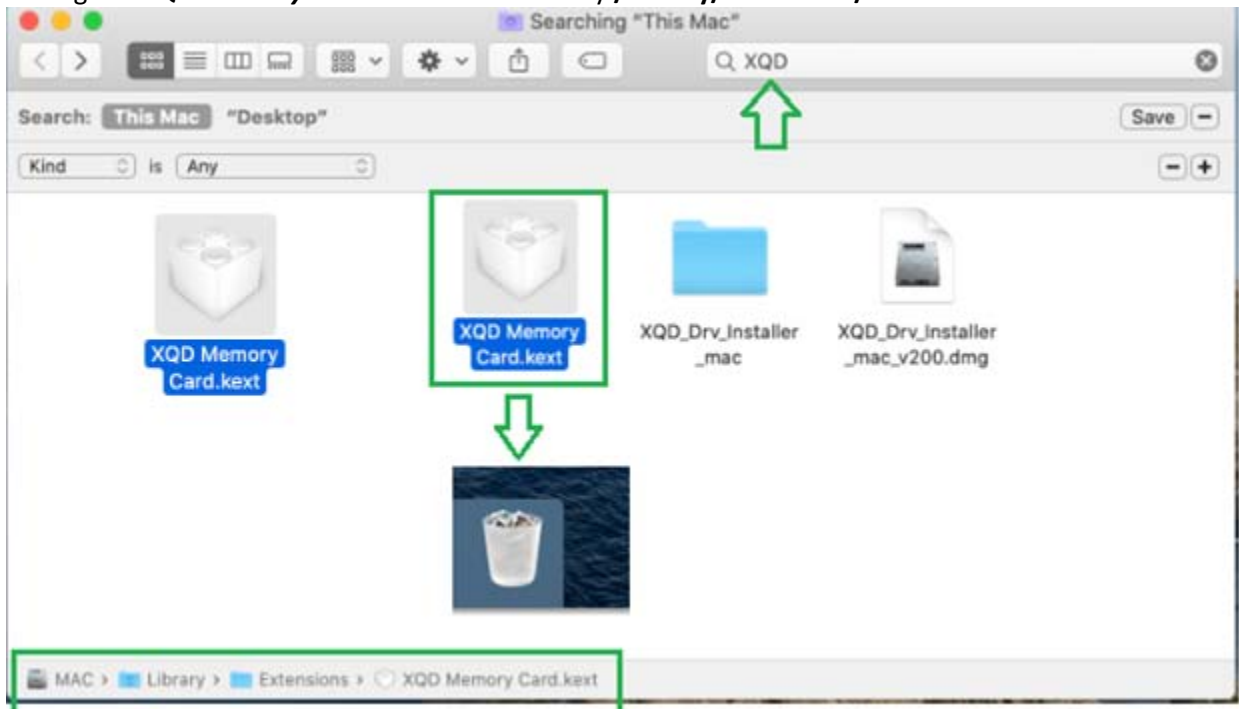
### XQD driver troubleshooting for Mac

#### Manually remove XQD driver from Mac

1. Insert a XQD card into reader and connect to Mac.
2. From the **Apple menu**, select **File → Find**



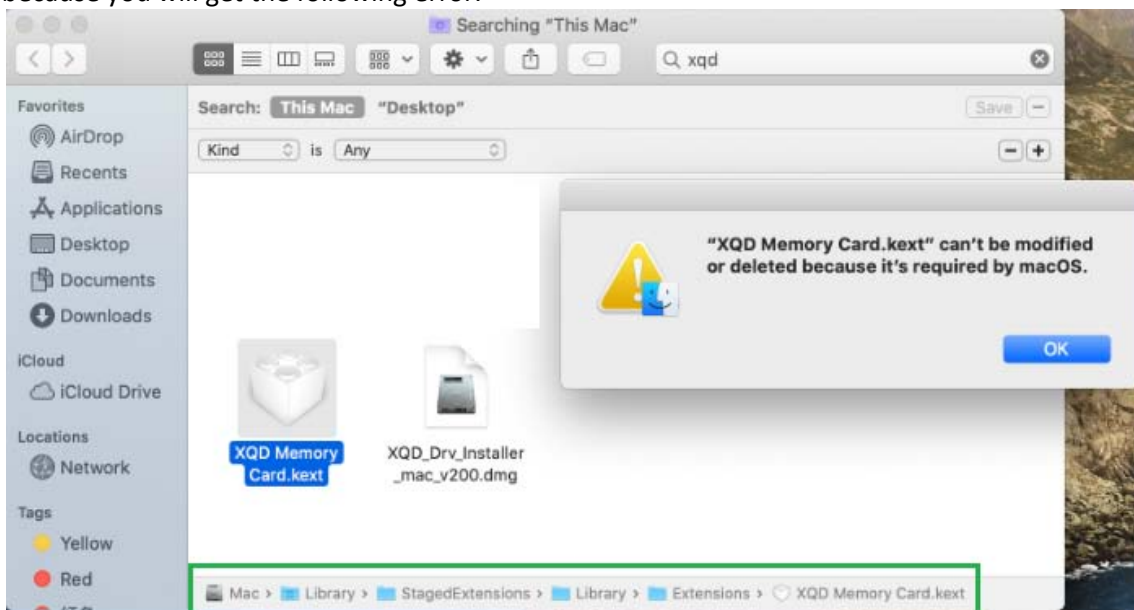
3. Type **XQD** in the Search box.
4. You should see TWO **XQD Memory Card.kext** listed as Search result.
5. Drag the **XQD Memory Card.kext** from directory **/Library/Extensions/** into the **Trash Can**.



\*If Search result does not find **XQD Memory Card.kext**, you would need to manually go to **/Library/Extensions/** to remove the kext file \*

\* From **Apple Menu** at the upper left-hand corner, select **Go → Computer → Macintosh HD → Library → Extensions \***

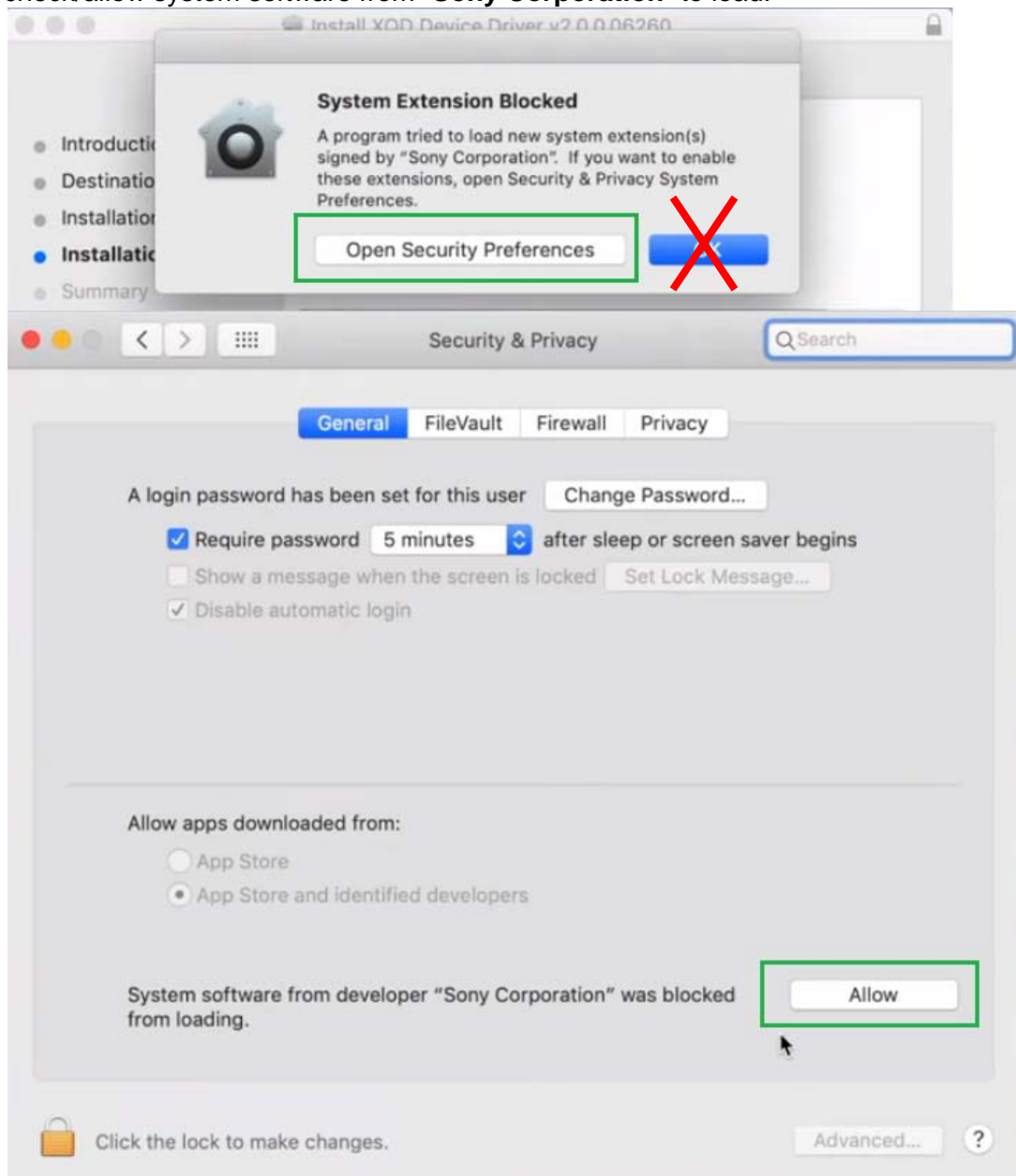
6. You cannot delete the **XQD Memory Card.kext** from **/Library/StagedExtensions/Library/Extensions/** because you will get the following error.



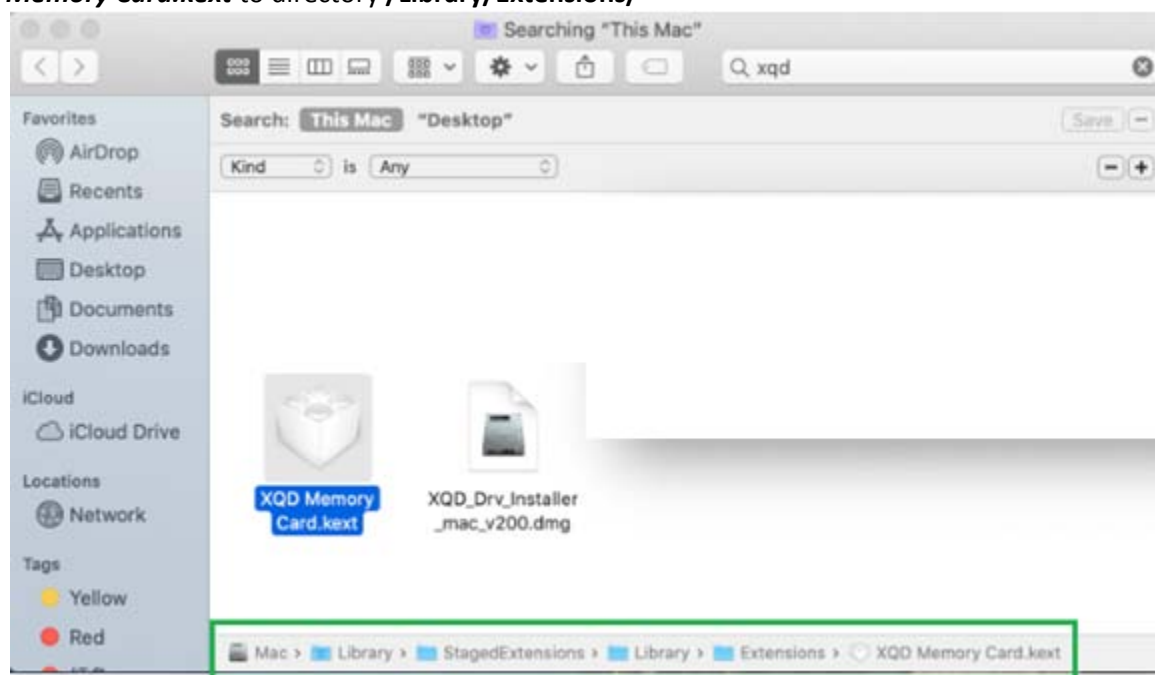
7. Double-click on the same “XQD\_Drv\_Installer.mac\_v200.dmg” to install the driver again. **\*Read Step #8 below carefully before proceeding\***



**#8.** When you install the XQD driver, there would be a pop-up window stating that System Extension Blocked. **DO NOT Click OK**, instead **Open Security Preferences** and allow the software from Sony to run on the system. If you do not see the pop-up window, still go to “**Security&Privacy**” and check/allow system software from “**Sony Corporation**” to load.



9. If you do not see any Sony software being blocked in “**Security&Privacy**” setting, check if you only see ONE **XQD Memory Card.kext** listed as Search result (**Apple menu**, select **File → Find →** Type in **XQD**) and it is from directory **/Library/StagedExtensions/Library/Extensions/** , proceed to copy that **XQD Memory Card.kext** to directory **/Library/Extensions/**



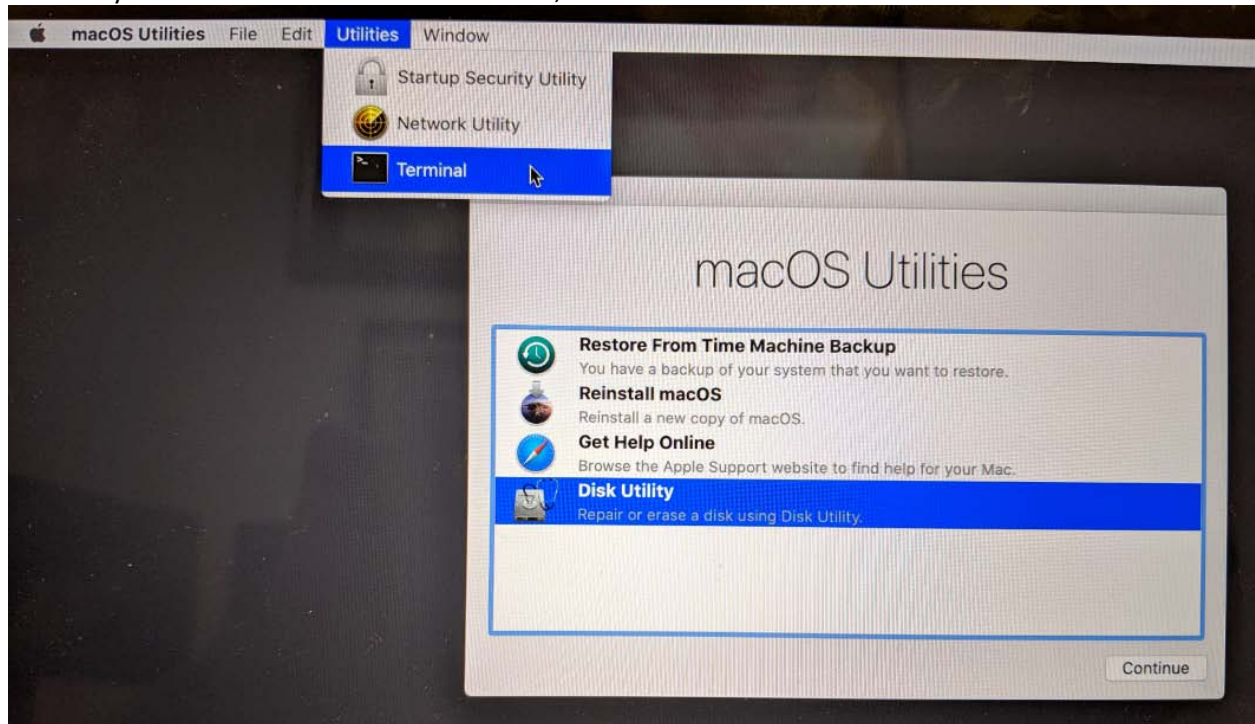
10. Restart Mac with a XQD card inserted into CFexpress/XQD reader.

11. Check “**Security&Privacy**” again.

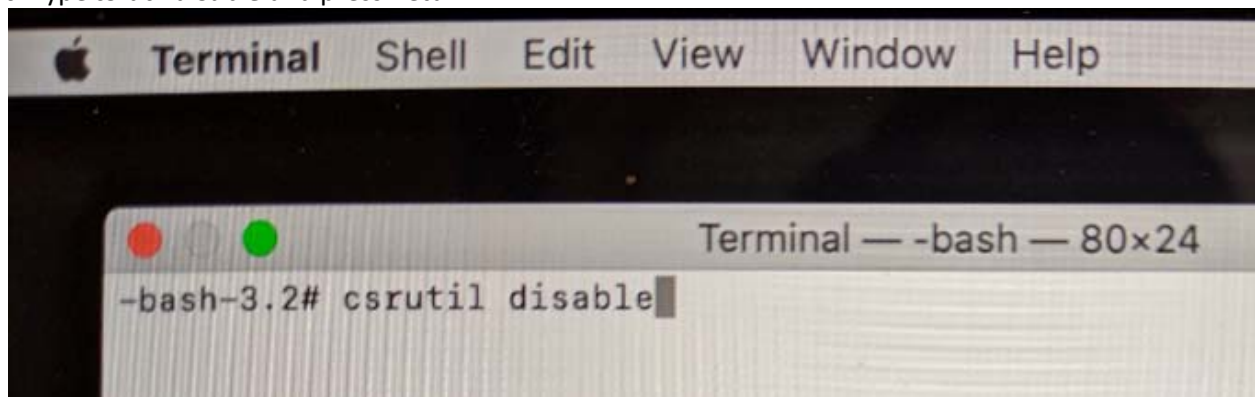
**\*If the above steps still do not work, please proceed to the next section\***

## Disable System Integrity Protection (SIP)

1. Delete or drag the *XQD Memory Card.kext* from directory */Library/Extensions/* into the *Trash Can*.
2. Restart Mac in **Recovery Mode** to disable **System Integrity Protection (SIP)**.
  - a. Immediately hold down **Command+R** on your keyboard to boot into the macOS Recovery.
  - b. When you see the *macOS Utilities* windows, select **Terminal** from the **Utilities** menu.

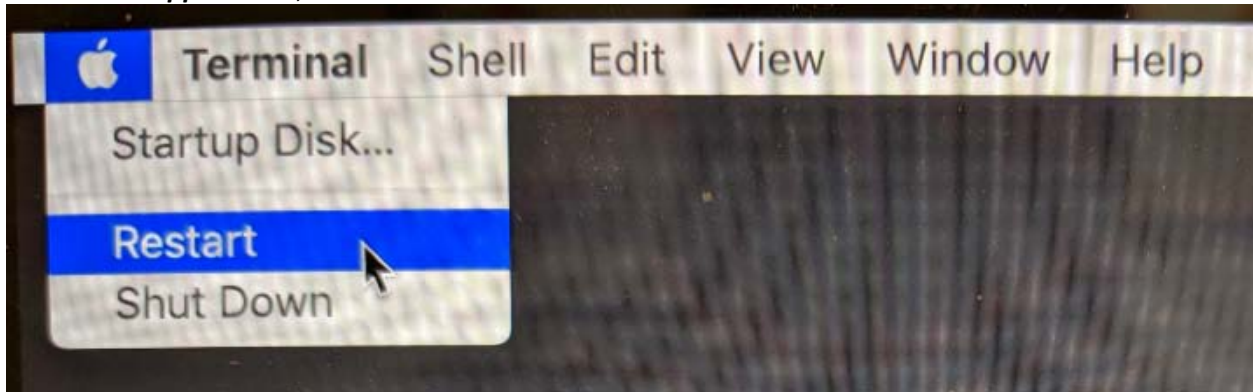


- c. Type *csrutil disable* and press Return.



- d. Close the **Terminal** app.

e. From the **Apple menu**, select **Restart**.



4. Install XQD driver again.

5. Restart Mac in **Recovery Mode** to enable SIP.

a. Select **Terminal** from the **Utilities** menu

b. Type **csrutil enable** and press Return

c. Close the **Terminal** app

d. From the **Apple menu**, select **Restart**

6. Plug in the TX-1CXQ with a XQD card inserted into reader.

7. Opened **System Preferences - Security and Privacy** - and allowed Sony Corporation extensions.