Attention macOS XQD users

XQD driver troubleshooting for Mac

Manually remove XQD driver from Mac

1. Insert a XQD card into reader and connect to Mac.

2. From the *Apple menu*, select *File* \rightarrow *Find*

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- 3. Type **XQD** in the Search box.
- 4. You should see TWO XQD Memory Card.kext listed as Search result.

5. Drag the *XQD Memory Card.kext* from directory /Library/Extensions/ into the *Trash Can*.



*If Search result does not find *XQD Memory Card.kext*, you would need to manually go to /Library/Extensions/ to remove the kext file *

* From Apple Menu at the upper left-handed corner, select $Go \rightarrow Computer \rightarrow Macintosh HD \rightarrow Library \rightarrow Extensions *$

6. You cannot delete the *XQD Memory Card.kext* from */Library/StagedExtensions/Library/Extensions/* because you will get the following error.



7. Double-click on the same "*XQD_Drv_Installer.mac_v200.dmg*" to install the driver again. *Read Step #8 below carefully before proceeding*



#8. When you install the XQD driver, there would be a pop-up window stating that System Extension Blocked. **DO NOT Click OK**, instead **Open Security Preferences** and allow the software from Sony to run on the system. If you do not see the pop-up window, still go to "**Security&Privacy**" and check/allow system software from "**Sony Corporation**" to load.

	Install XOD Device Driver v2.0.0.06260	
 Introduction Destination Installation Summary 	System Extension Blocked A program tried to load new system extension(s) signed by "Sony Corporation". If you want to enable these extensions, open Security & Privacy System Preferences. Open Security Preferences	
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	General FileVault Firewall Privacy	
A login pa	ssword has been set for this user Change Password	
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✓ Dis	able automatic login	
Allow app:	s downloaded from:	
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(•) Ap	p Store and identified developers	
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Click the lock	to make changes. Adv	ranced ?

9. If you do not see any Sony software being blocked in "Security&Privacy" setting, check if you only see ONE *XQD Memory Card.kext* listed as Search result (*Apple menu*, select *File* → *Find* → Type in *XQD*) and it is from directory /Library/StagedExtensions/Library/Extensions/, proceed to copy that *XQD Memory Card.kext* to directory /Library/Extensions/



- 10. Restart Mac with a XQD card inserted into CFexpress/XQD reader.
- 11. Check "Security&Privacy" again.

If the above steps still do not work, please proceed to the next section

Disable System Integrity Protection (SIP)

- 1. Delete or drag the *XQD Memory Card.kext* from directory /Library/Extensions/ into the *Trash Can*.
- 2. Restart Mac in Recovery Mode to disable System Integrity Protection (SIP).
- a. Immediately hold down **Command+R** on your keyboard to boot into the macOS Recovery.
- b. When you see the *macOS Utilities* windows, select *Terminal* from the *Utilities* menu.

 Startup Security Utility Wetwork Utility Terminal Methods Methods<
Terminal MacOS Utilities Mestore From Time Machine Backup You have a backup of your system that you want to restore. Perioratal macOS
Restore From Time Machine Backup You have a backup of your system that you want to restore. Design of your system that you want to restore.
Restore From Time Machine Backup You have a backup of your system that you want to restore. Painstall macOS
Reinstall mideOs Reinstall a new copy of macOS. O Get Help Online Browse the Apple Support website to find help for your Mac
Disk Utility Repair or erase a disk using Disk Utility.
Continue

c. Type *csrutil disable* and press Return.

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d. Close the *Terminal* app.

e. From the *Apple menu*, select *Restart*.



- 4. Install XQD driver again.
- 5. Restart Mac in **Recovery Mode** to enable SIP.
 - a. Select *Terminal* from the *Utilities* menu
 - b. Type *csrutil enable* and press Return
 - c. Close the *Terminal* app
 - d. From the Apple menu, select Restart
- 6. Plug in the TX-1CXQ with a XQD card inserted into reader.
- 7. Opened System Preferences Security and Privacy and allowed Sony Corporation extensions.