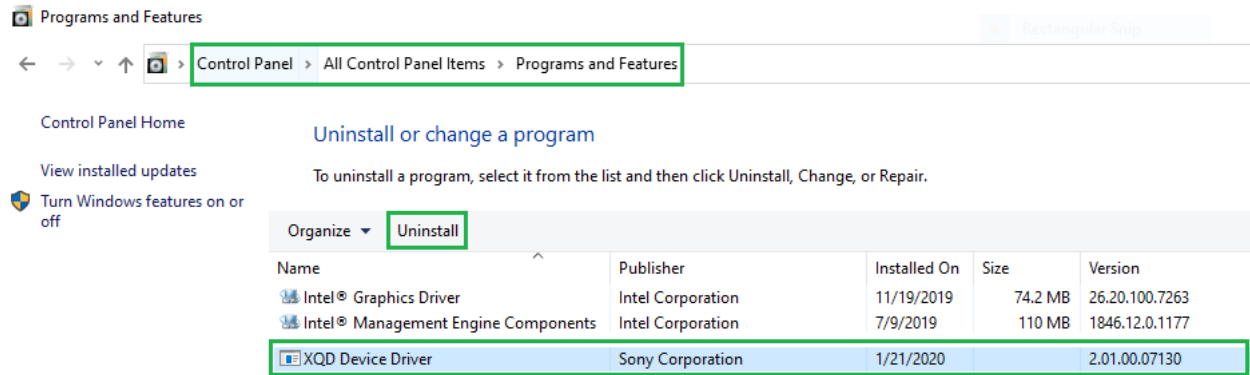**Troubleshoot XQD driver installation – Windows**

1. *Remove **XQD Device Driver (v2.01.0.07130)** from your system.*
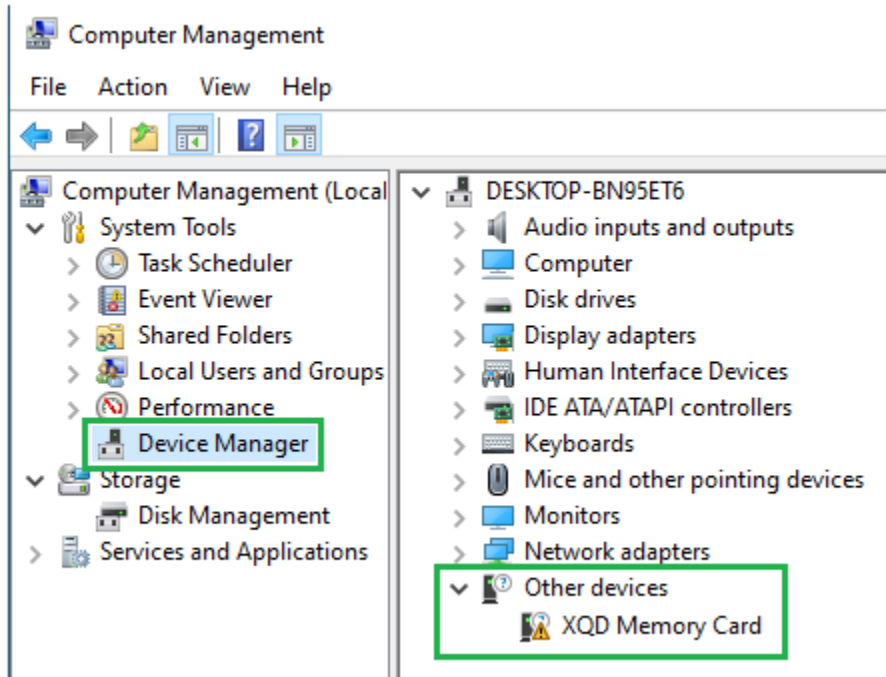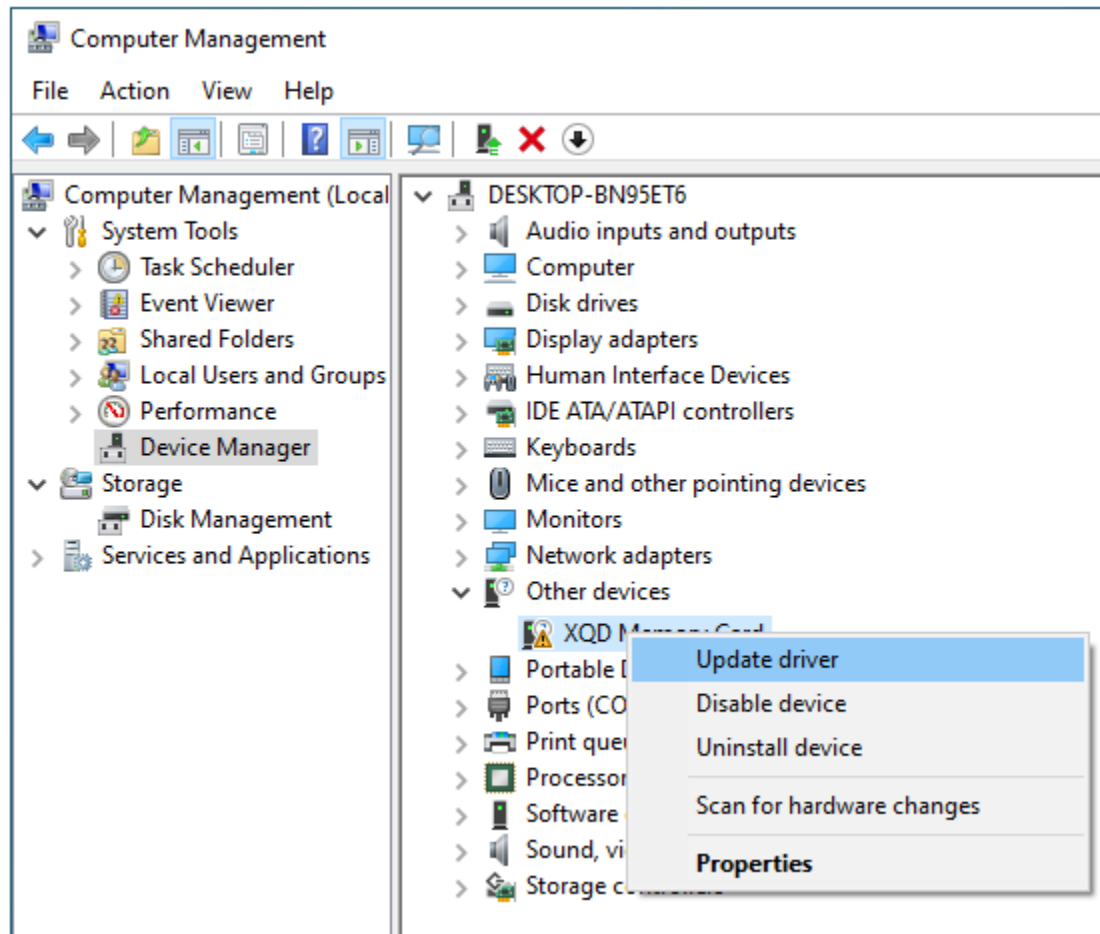*Control Panel → Programs and Features*
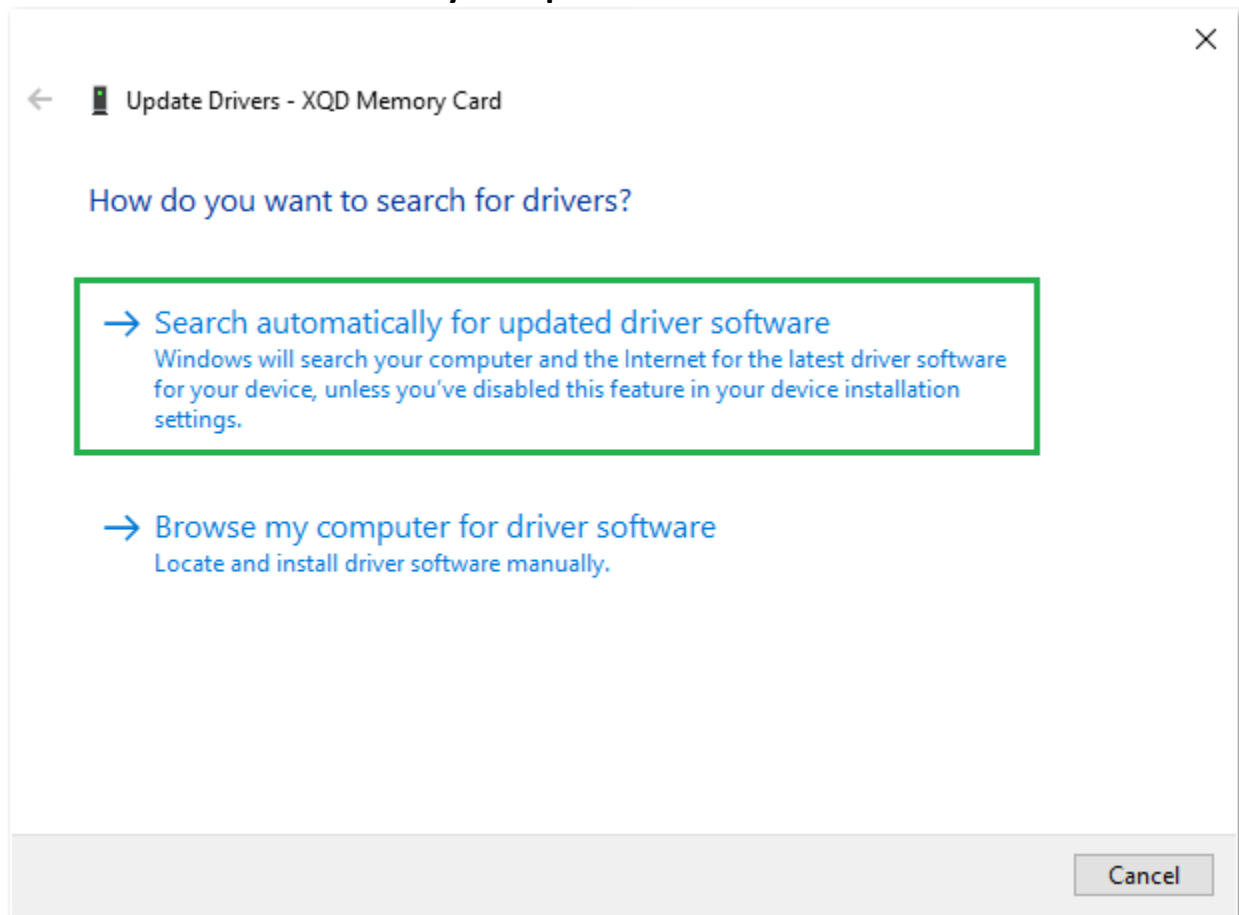

2. Connect TX-1CXQ to computer.

3. Insert Lexar XQD card.

4. Go to *Device Manager → Other devices* and look for **XQD Memory Card with yellow exclamation mark**.

5. Right-click on **XQD Memory Card** and select **Update driver**.

6. Select **Search automatically for updated driver software**.

7. After the driver update is complete, eject Lexar XQD card, wait a few seconds (~5-7 seconds), and re-insert Lexar XQD card back into reader.

8. Windows system should now recognize the Lexar XQD card.

9. Remove Lexar XQD card from reader.

10. Insert Sony XQD card into reader.

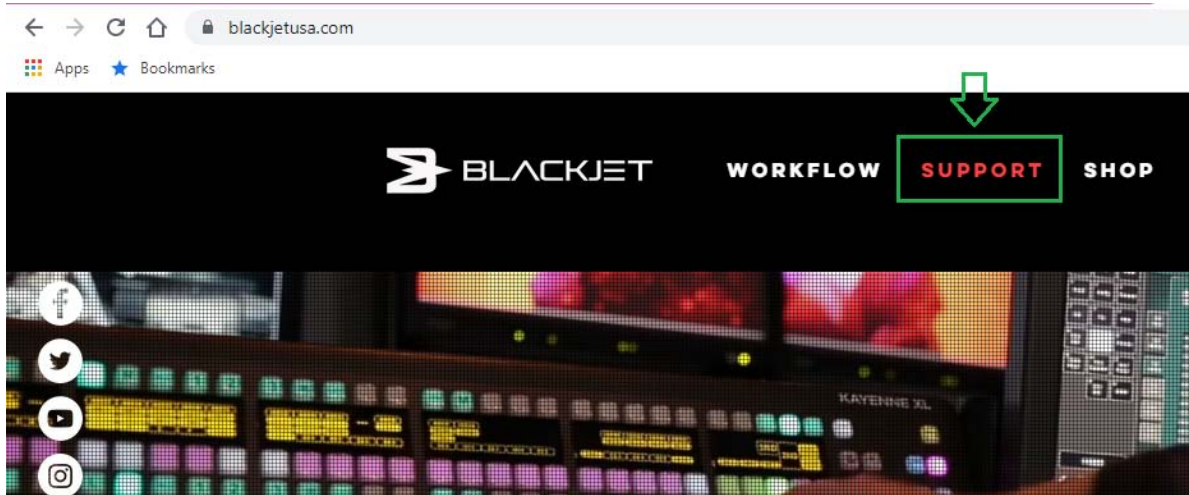11. Following instructions below to install the Sony XQD driver (v201).

12. Once driver installation is complete, eject Sony XQD card, wait a few seconds (~5-7 seconds), and re-insert Sony XQD card back into reader.

Download and Install XQD driver for Windows 10

1. Open a web browser, go to **www.blackjetusa.com**
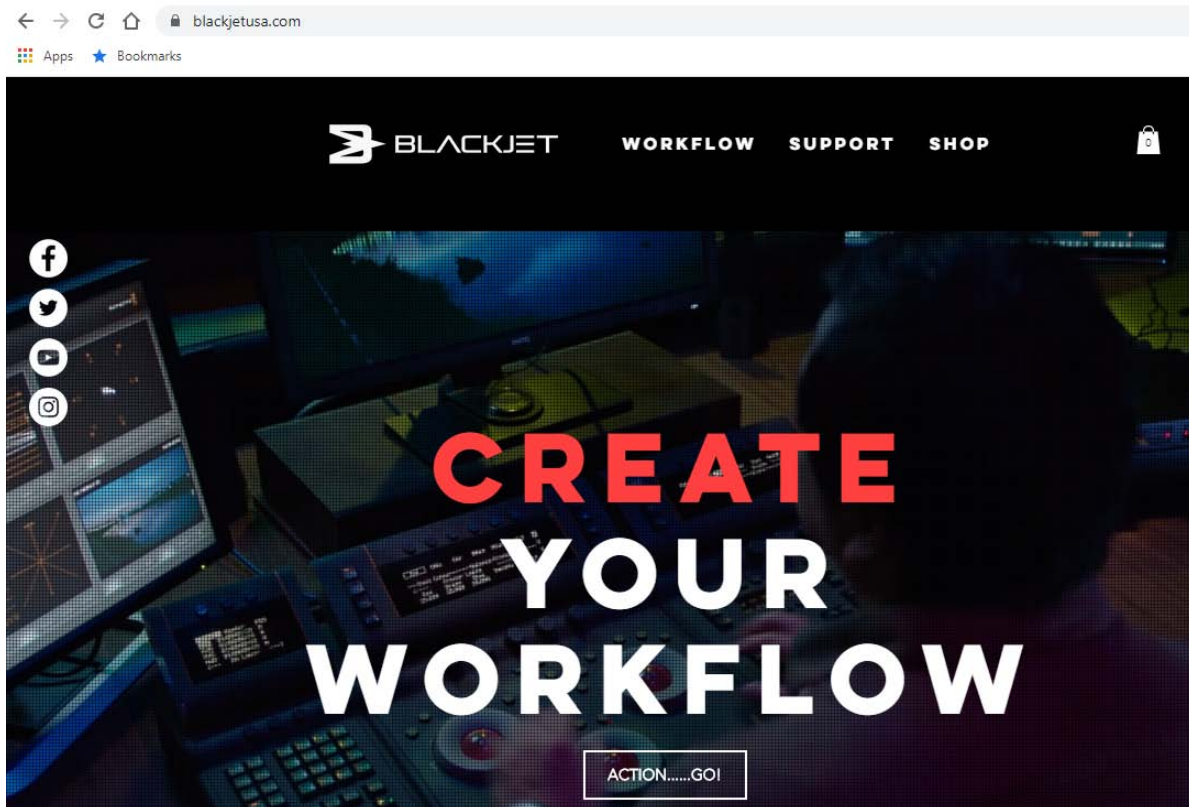
2. From the Navigation menu on the upper right corner of webpage, click on **SUPPORT**.

3. Click on **Software** icon.

4. Click on **XQD Driver**.

5. Download **Driver Instructions** and **XQD Driver**.

6. Navigate to the bottom of webpage and click on "**…(Windows)**" icon. Proceed to download and save the XQD Driver Installer on your Desktop or a folder of your choice. The default folder is your **Downloads** folder.

7. Navigate to the **Downloads** folder, right-click the zip file and select "Extract All"

Downloads >

Today (1)

XQD-Drv-Installer-win-v201

Open	
Open in new window	
Extract All…	
7-Zip	>
CRC SHA	>
Pin to Start	
Scan with Windows Defender…	
Share	
Open with…	
Give access to	>
Restore previous versions	
Send to	>
Cut	
Copy	
Create shortcut	
Delete	
Rename	
Properties	

Driver
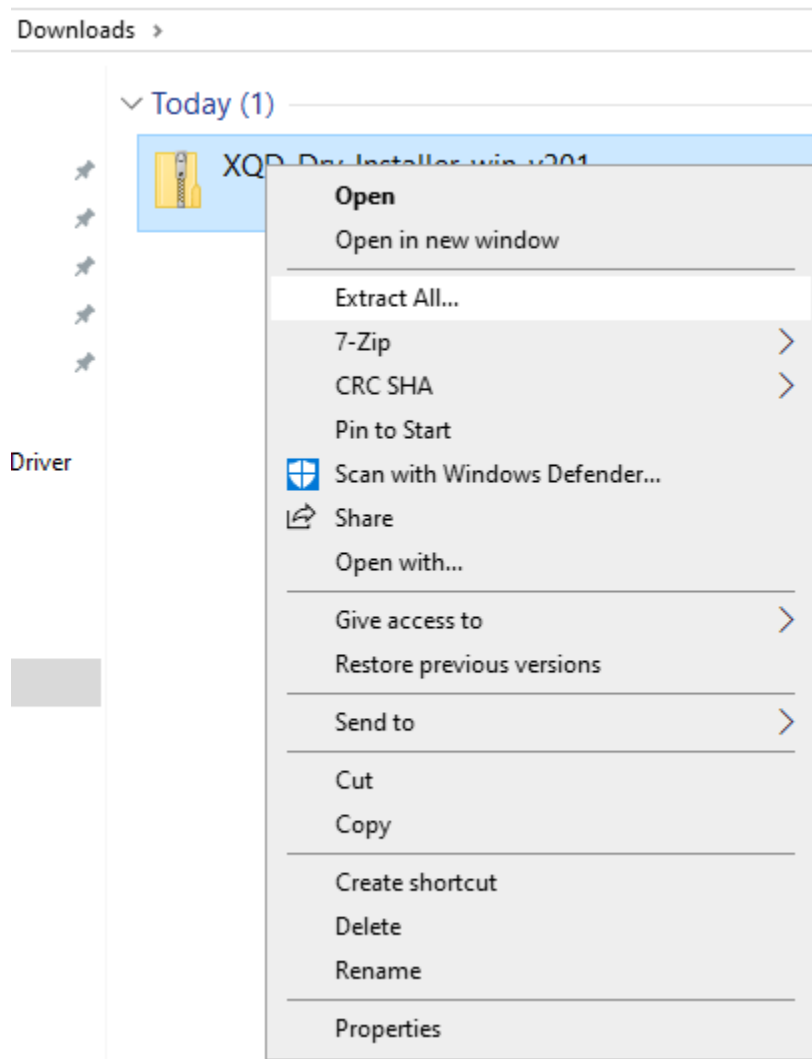
8. Select a file location where you want to extract the files and then click on "**Extract**". The default location is your system's **Downloads** folder.
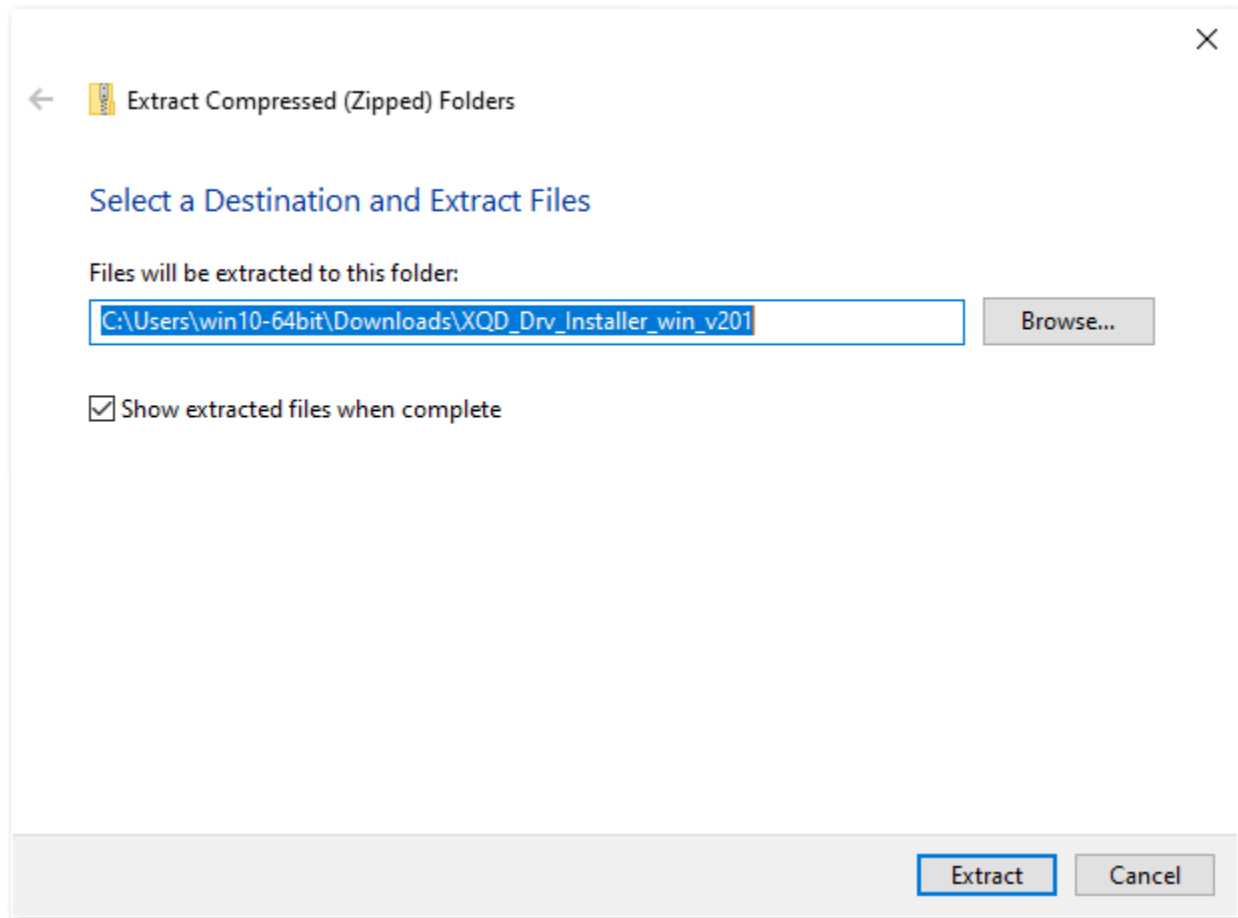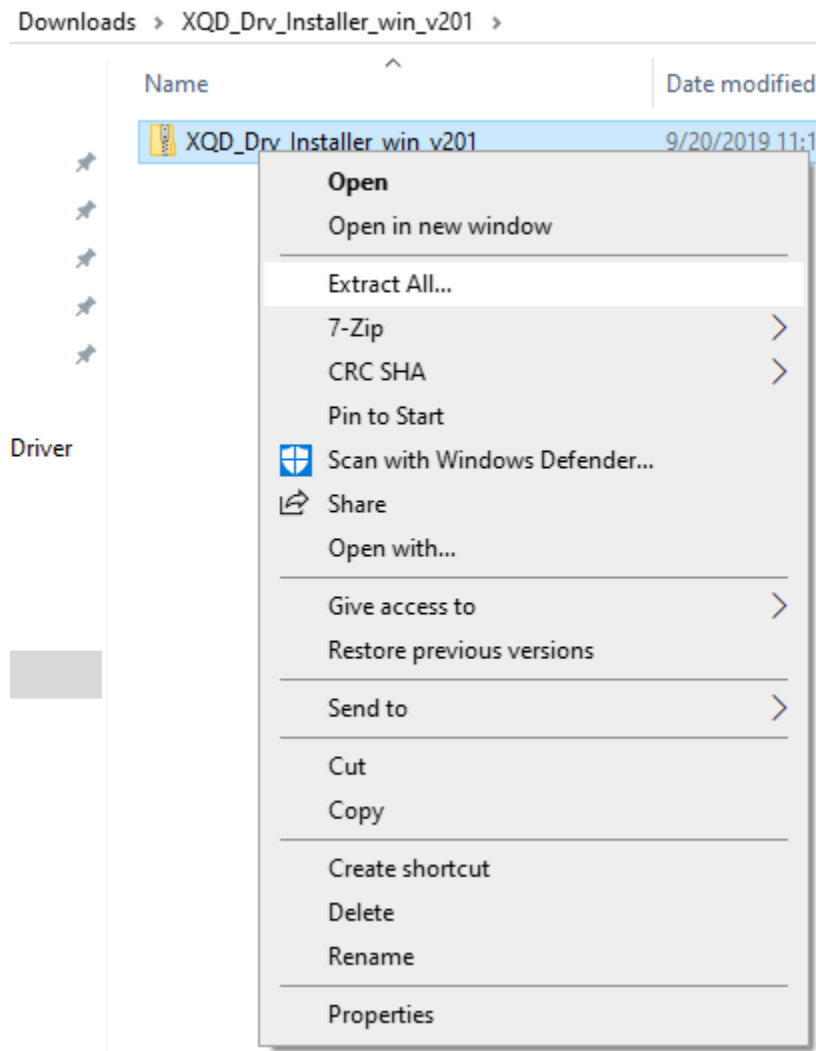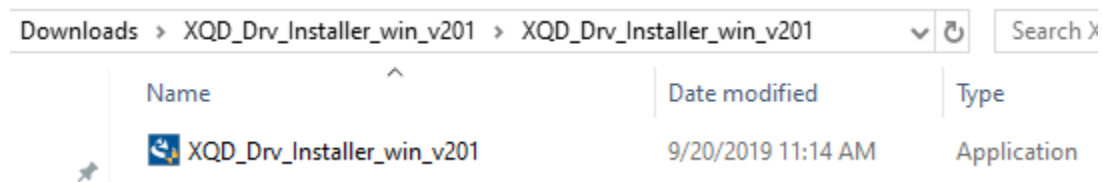

9. Double-click the **XQD_Drv_Installer_win_v201** subfolder in the **Downloads** folder.
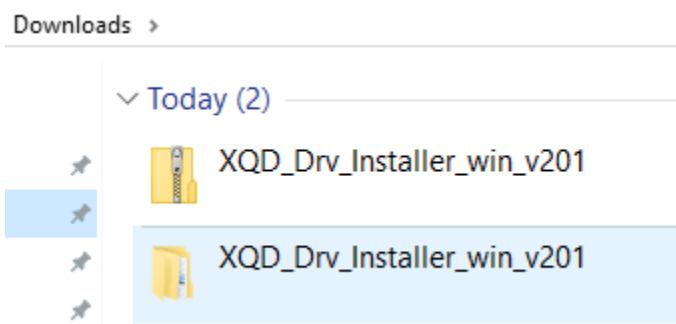
10. Right-click the zip file and extract again.

11. Double-click on the **XQD_Drv_Installer_win_v201** to start XQD driver installation.

12. Follow the instructions on screen to install the XQD driver. **Restart** your computer after XQD driver installation is finished.