



Congratulations with your new DAY ET purchase!

Return information

If you are not entirely satisfied with your purchase, we're here to help.

You can simply return it to us. You have 30 calendar days to return your item from the day you received it. To be eligible for a return, your item must be in the same condition as you received it and it must be in its original packaging. Please make sure that the package is properly sealed before returning it. As soon as we have received and checked the condition of the piece, we will initiate a refund to your credit card (or original method of payment) used to make the purchase.

Please expect a refund within 14 days from when we process your return.

If you are returning an item because it is not what you ordered or because it is damaged, please contact us at hello@day-et.com.

Return address

Blue Water Shipping
c/o DAY ET
Emil Neckelmanns Vej 20
5220 Odense SØ
Denmark

Order no.: _____

Name: _____

Address.: _____

How do you return your item?

1. Fill out the below form in block letters and enclose it with the item(s) you wish to return.
2. Take the return label that was enclosed with your order and attach it on your return parcel.
3. Hand in the parcel at a DAO or PostNord Service Point of your choice. We do not stand for the return shipping costs and it will be deducted from your refund.
4. Please remember to ask for a receipt with a tracking no. when handing in your return. This is your insurance should your package go missing.

Which item(s) and why do you want to return them to us?

Please let us know which item(s) you wish to return by filling in the below form and tick off the corresponding return code. We'd love to receive your feedback to improve our online store and ensure that we can provide you with the best possible selection:

1. Product not as expected
2. Colour not as expected
3. Size not as expected
4. I regret my purchase
5. Other
6. Claim

Return Code	Item No	Description	Size	Quantity