

# DAY ET

**Congratulations on your new Day Et purchase!**

## Return information

We are here to assist you if you wish to return your purchase.

We will refund your items within 30 days of purchase, provided the item is in the same condition and in the original packaging as when you received it. Please make sure to seal the bag properly before sending it off.

To return your purchase, use the return label included in your package. Keep in mind: we do not cover the cost of return shipping, and a charge of 39 DKK will be applied to the credit card or payment method you used upon purchase.

Send the return to our company address below, and once we have received it, we will check the condition of the items and start the refund process to your credit or payment method. You can expect the refund within 14 days from the time we process your return.

For any questions about your return, feel free to email us at [hello@day-et.com](mailto:hello@day-et.com) and we will get back to you as soon as possible!

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### Return address

Blue Water Shipping  
c/o Day Et  
Emil Neckelmanns Vej 20  
5220 Odense SØ  
Denmark

**Order no.:** \_\_\_\_\_

**Name:** \_\_\_\_\_

**Address.:** \_\_\_\_\_

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### How do you return your item:

1. Complete the form below using block letters and include it with the item(s) you want to return.
2. Make a return label to our company address. Please note that Day Et does not arrange pick-ups for return orders sent to a parcel shop or any other kind of returns/pick-up location.
3. Attach the label to the package and drop off the parcel at a Service Point of your preference.
4. Do not forget to ask for a receipt with a tracking number when you hand in your return. This serves as your insurance in case the package goes missing.

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### Which item(s) are you returning and why do you want to return them to us?

Kindly inform us of the item(s) you would like to return by completing the form below and selecting the appropriate return code. We'd love to receive your feedback to improve our online store and ensure that we provide you with the best possible selection.

1. Product not as expected
2. Colour not as expected
3. Size not as expected
4. I regret my purchase
5. Other
6. Claim

Return Code	Item No	Description	Size	Quantity