

Returns Products must be returned within 30 days of receiving your item. Unfortunately, we cannot offer you a refund or exchange for any items returned after the relevant time period.

Products must be returned unworn and unwashed with all tags still attached (if your item had tags when you received it). If an item is returned to us damaged, worn or in an unsuitable condition, unfortunately we won't be able to give you a refund and we may have to send it back to you (and ask you to cover the delivery costs).

All items are inspected, and quality checked upon return. For all returns, we aim to refund you within 7-10 working days of receiving the item. Delivery charges are non-refundable. Exchanges are not part of our returns policy.

If you would like a different size or colour, please return your unwanted item and place a new order. Responsibility Returned items are your responsibility until they reach us, so make sure they're packed up properly and can't get damaged on their way to us. Ensure to get proof of postage in case you need to contact us about your return. Start your return by emailing us on the address below:

info@exstoapparel.com