

Compass Cart 3-Year Warranty

Warranty Coverage

Compass Cart, hereafter referred to as "the product," is covered by a 3-year limited warranty from the date of purchase. This warranty covers defects in materials and workmanship under normal use and maintenance.

What's Covered

Compass Carts are warranted to be free from manufacturing defects in materials and workmanship for a period of three (3) years from the date of purchase. This includes:

1. Structural integrity of the cart.
2. Structural integrity of the rack that attaches to receiver hitch.
3. Any defects that affect the functionality of the cart under normal usage.

What's Not Covered

This warranty does not cover damages or defects arising from:

1. Misuse, abuse, or neglect of the product.
2. Modification or alterations made to the product.
3. Damage caused by accidents, collisions, or external impacts.
4. Normal wear and tear, including scratches, dents, or fading.
5. Damage caused by improper installation or assembly.

Making a Warranty Claim

To initiate a warranty claim, please contact Compass Cart Customer Service at support@compasscarts.com. You will be required to provide proof of purchase, a description of the issue, and photographs of the affected parts. Compass Cart reserves the right to inspect the product before approving warranty claims.

Resolution

If a valid warranty claim is approved, Compass Cart will, at its discretion, either repair or replace the defective part or product. The customer is responsible for any shipping or transportation costs associated with the warranty claim.

Limitation of Liability

Compass Cart's liability under this warranty is limited to the repair or replacement of the defective part or product. In no event shall Compass Cart be liable for any indirect, consequential, or incidental damages.

Additional Terms

This warranty is non-transferable and applies only to the original purchaser of the product. Any unauthorized modifications or repairs will void this warranty.

This warranty gives you specific legal rights, and you may also have other rights that vary by jurisdiction.

For any questions regarding this warranty or to initiate a warranty claim, please contact Compass Cart Customer Service at support@compasscarts.com