

# KINGCOME

## Delivery Guide

Your beautiful new Kingcome furniture is almost ready. We know you're counting down the days until it's perfectly in place at the heart of your home.

While you wait for it to be expertly handcrafted and made ready for delivery, here are a few simple tips to help you prepare for your delivery day.



### 1) Measure up

We're sure you measured up before you started shopping, so you know your new furniture is going to be the perfect size for your room. But did you remember to measure your doors and hallways?

Getting your new furniture safely in place is often the trickiest part of the delivery process. We want to make sure that the installation can be completed without damage to either your new furniture, or your home, so please double check the measurements of your front, back, and internal doors, as well as any hallways, landings, or staircases.

### 2) Plan the route

Once you've finished measuring up, you'll know the best path for our specialist delivery team to take through your home.

When the installations team arrive on delivery day, you'll be able to walk them along the route and advise them of any tight corners. To make things extra easy, clear any hazards out of the way, so there's as much room as possible to navigate your new furniture through your home.

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### 3) Make some space

Once the access route is clear, please consider making extra space in the destination room. Clearing the room as much as possible before the delivery team arrive will help ensure a smooth installation. It gives the team a little more space to maneuver, helping to protect the rest of your furniture and decoration.

### 4) Leave it to the professionals

This is the easiest part of the installation. You just need to stand back and do nothing. Our installations team are experts, so you can rely on them to take charge and get the job done. They know the tricks of the trade to help get your sofa in place, safely and quickly. You're in safe hands. Once the sofa is in the room, they'll fit any feet, plump up any cushions, and deliver care advice specific to your new furniture. We'll even take our packaging away with us for recycling.



### 5) Inspect and... relax!

The final step is to take a good look at your beautiful new Kingcome furniture. Is everything as you expected? Do you have any concerns? Make sure you inspect each piece of furniture carefully. Now's the best time to ask questions or raise queries, while our team is still in your home, with all their expertise to help. Then it's finally time to sink back and relax.

Remember, if you have any concerns, Kingcome are delighted to offer a pre-delivery consultancy, either in person or over the phone, to ensure your furniture makes a smooth journey into your home.