

CARE & MAINTENANCE

General care

We strive to design and develop the best possible furniture for you. To make sure that your HOOP furniture continues to serve you well, we recommend taking proper care of them by following the below tips and tricks:

1. Apply the recommended Wood Oil at least once a year
2. Remember to tighten screws and bolts from time to time. Be careful not to over-tighten and do not use any powertools.
3. Wood is a living material and wood surfaces will patinate over time. How much and how fast the surface will patinate depends on the exposure to light. Avoid placing your furniture in direct sun light.
4. Wood surfaces, including oiled surfaces, do not stand moisture, heat or alcohol. Spills must be wiped up immediately
5. We recommend not covering the surfaces partly as this can cause color differences across the surface
6. Never place furniture right up against radiators or other heating devices
7. Always start with the most gentle cleaning product. We recommend the use of Osmo Wash & Care dissolved in a cold/luke warm water.
8. Never use sanding products like scouring powder, metal polishes or cleaners that contain ammonia
9. Indoor furniture should not be used outside
10. Sweat is acidic and can affect natural materials like wood.
11. If you experience any issue with your furniture, you are always welcome to reach out to support@hoop.co.za.

For everyday cleaning, please follow the below instructions.

Cleaning

For day-to-day cleaning, wipe the furniture with a clean cloth.

For thorough cleaning,

1. First wipe off loose dust/dirt.
2. Wring out a clean cloth with a solution of cold/luke-warm water and a universal cleaning detergent. We advise the use of OSMO Wash and Care 8016.
3. Wash off with clean water. To avoid stripes/blotches, you should finally wipe the furniture with a clean, dry cloth until it is completely dry.

Try to promptly wipe down spills that could stain (red wine, coffee, lemon juice, vinegars, curry etc.)

Maintenance

We recommend caring for your oiled furniture by treating it with oil at least once a year.

Clean your furniture with Osmo Wash & Care (you may also use a chemical free cleaning solution) Rinse with a lightly damp cloth and immediately dry with a clean cloth.

For a smooth surface, where needed, sand the surface lightly in the direction of the wood grains with the supplied sanding sponge.

Remove sanding dust thoroughly.

Rotate the closed oil container several times.

Apply oil onto a lint free cloth carefully following the guidelines on the Osmo product.

The oil will cure over the next couple of days.

Full curing time is achieved after a period of 3 weeks. Please take extra care during this window when you first receive your product and after maintenance.